

Customer Management Report (Citrus Heights) Redlight Incidents

01-Jul-2008 to 31-Jul-2008

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Total Processed Incidents	0	0	0	364	0	197	0	0	561
Less Uncontrollable Factors									
Obstruction	0	0	0	25	0	7	0	0	32
Driver Obstruction/Duckers									
Motor Cycle Helmet	0	0	0	1	0	2	0	0	3
Plate Obstruction	0	0	0	20	0	30	0	0	50
Vehicle Obstruction	0	0	0	1	0	15	0	0	16
Police Rejects	0	0	0	3	0	4	0	0	7
Emergency Vehicle Responding									
Police Discretion	0	0	0	3	0	1	0	0	4
Policy/Weather	0	0	0	5	0	0	0	0	5
Extended Vehicle									
Sun Glare	0	0	0	132	0	11	0	0	143
Weather/Nature	0	0	0	1	0	0	0	0	1
Yellow with Red Light	0	0	0	2	0	0	0	0	2
Registration Issues	0	0	0	10	0	5	0	0	15
Paper Plates									
Wrong or No DMV	0	0	0	2	0	0	0	0	2
Total	0	0	0	205	0	75	0	0	280
Sub Total Violations	0	0	0	159	0	122	0	0	281
Less in Progress	0	0	0	0	0	0	0	0	0
Available For Prosecution	0	0	0	159	0	122	0	0	281
Less Rejects									
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	3-02%	0-00%	0-00%	3-01%
Face Camera Flash									
Face Camera Focus Blurry	0-00%	0-00%	0-00%	4-03%	0-00%	0-00%	0-00%	0-00%	4-01%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	4-03%	0-00%	0-00%	4-01%
Plate Burn Out	0-00%	0-00%	0-00%	4-03%	0-00%	0-00%	0-00%	0-00%	4-01%
Plate Not in Frame	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-01%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%

CITRUS HEIGHTS POLICE DEPARTMENT
 0-00% CONTRACTIONS DOCUMENT.
 0-00% DUPLICATION OR REISSUANCE.
 0-00% CONTROLLED BY LAW.
 1-00% RELEASED TO: _____ PROB
 OTHER: _____
 BY: CK/PRM DATE: 5/23/13

Generated By: MDMURRAY
 Generated On: 5/23/2013 7:54:39 AM

Customer Management Report (Citrus Heights) Redlight Incidents

01-Jul-2008 to 31-Jul-2008

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Vehicle On or Passed Stop Line	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	2-01%
Police Rejects	0-00%	0-00%	0-00%	13-08%	0-00%	8-07%	0-00%	0-00%	21-07%
Total	0-00%	0-00%	0-00%	146-92%	0-00%	114-93%	0-00%	0-00%	260-93%
Approved Violations	0-00%	0-00%	0-00%	146-92%	0-00%	114-93%	0-00%	0-00%	260-93%
Total Notices Printed	0-00%	0-00%	0-00%	146-92%	0-00%	114-93%	0-00%	0-00%	260-93%

CITRUS HEIGHTS POLICE DEPARTMENT
 CONTROLLED BY DOCUMENT.
 DUPLICATION OR REISSUANCE
 CONTROLLED BY LAW.
 RELEASED TO: _____ PROB _____
 OTHER _____
 BY CK15RM DATE 5/23/13

Customer Management Report (Citrus Heights) Redlight Incidents

01-Aug-2008 to 31-Aug-2008 Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Total Processed Incidents	0	0	0	512	0	177	0	0	689
Less Uncontrollable Factors									
Obstruction	0	0	0	19	0	7	0	0	26
Driver Obstruction/Duckers	0	0	0	2	0	0	0	0	2
Motor Cycle Helmet	0	0	0	26	0	35	0	0	61
Plate Obstruction	0	0	0	6	0	11	0	0	17
Vehicle Obstruction	0	0	0	1	0	0	0	0	1
Citation issued manually	0	0	0	0	0	4	0	0	4
Emergency Vehicle Responding	0	0	0	1	0	3	0	0	4
Incorrect/Incomplete DMV	0	0	0	1	0	0	0	0	1
Police Discretion	0	0	0	0	0	1	0	0	1
Safe Turn On Red	0	0	0	3	0	0	0	0	3
Sun Glare	0	0	0	10	0	0	0	0	10
Policy/Weather	0	0	0	192	0	3	0	0	195
Extended Vehicle	0	0	0	4	0	1	0	0	5
Sun Glare	0	0	0	11	0	4	0	0	15
Weather/Nature	0	0	0	2	0	1	0	0	3
Paper Plates	0	0	0	278	0	70	0	0	348
Issues	0	0	0	234	0	107	0	0	341
Wrong or No DMV	0	0	0	0	0	0	0	0	0
Total	0	0	0	234	0	107	0	0	341
Sub Total Violations	0	0	0	234	0	107	0	0	341
Less in Progress	0	0	0	0	0	0	0	0	0
Available For Prosecution	0	0	0	234	0	107	0	0	341
Less Rejects									
Camera Malfunction	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Face Camera Flash	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	1-00%	0-00%	2-02%	0-00%	0-00%	0-00%
Face Not in Frame									

CITRUS HEIGHTS POLICE DEPARTMENT
 1-00% UNCONTROLLED DOCUMENT.
 2-01% REPLICATION OR REISSUANCE
 3-01% CONTROLLED BY LAW.
 3-01% RELEASED TO: DA _____ PROB _____
 OTHER BY: CRK/AM DATE: 5/23/13

Generated By: MDMURRAY
 Generated On: 5/23/2013 7:56:58 AM

Customer Management Report (Citrus Heights) Redlight Incidents

01-Aug-2008 to 31-Aug-2008

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Image Missing	0-00%	0-00%	0-00%	12-05%	0-00%	10-09%	0-00%	0-00%	22-06%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	12-11%	0-00%	0-00%	12-04%
Plate Burn Out	0-00%	0-00%	0-00%	9-04%	0-00%	1-01%	0-00%	0-00%	10-03%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	2-01%
Process Issues	0-00%	0-00%	0-00%	14-06%	0-00%	3-03%	0-00%	0-00%	17-05%
Total	0-00%	0-00%	0-00%	43-18%	0-00%	29-27%	0-00%	0-00%	72-21%
Approved Violations	0-00%	0-00%	0-00%	191-82%	0-00%	78-73%	0-00%	0-00%	269-55%
Total Notices Printed	0-00%	0-00%	0-00%	191-82%	0-00%	78-73%	0-00%	0-00%	269-55%

TRUSHERS POLICE DEPARTMENT
 CONTROLLED DOCUMENT.
 DUPLICATION OR REISSUANCE
 CONTROLLED BY LAW.
 OTHER _____ PROB _____
 BY CK/PM DATE 5/23/13

Customer Management Report (Citrus Heights) Redlight Incidents

01-Nov-2008 to 30-Nov-2008

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Total Processed Incidents	219	669	0	134	0	104	376	81	1583
Less Uncontrollable Factors									
Obstruction	5	19	0	7	0	5	7	2	45
Motor Cycle Helmet	0	0	0	0	0	1	1	0	2
Plate Obstruction	7	95	0	11	0	20	108	5	246
Vehicle Obstruction	0	12	0	0	0	7	6	2	27
Police Rejects									
Emergency Vehicle Responding	1	7	0	0	0	0	1	3	12
Incorrect/Incomplete DMV	1	2	0	0	0	1	0	0	4
Police Discretion	0	0	0	0	0	1	0	0	1
Safe Turn On Red	1	132	0	0	0	1	10	0	144
Sun Glare	0	1	0	0	0	0	1	0	2
Policy/Weather									
Extended Vehicle	5	3	0	2	0	0	2	2	14
Sun Glare	2	165	0	5	0	2	60	0	234
Weather/Nature	0	25	0	3	0	2	8	0	38
Yellow with Red Light	0	1	0	1	0	0	0	1	3
Registration Issues									
Can Not Identify State	0	1	0	1	0	0	0	0	2
Paper Plates	12	16	0	3	0	4	7	3	45
Wrong or No DMV	2	2	0	1	0	0	0	0	5
Total	36	481	0	34	0	44	211	18	824
Sub Total Violations	183	188	0	100	0	60	165	63	759
Less in Progress	0	0	0	0	0	0	0	0	0
Available For Prosecution	183	188	0	100	0	60	165	63	759
Less Rejects									
Camera Malfunction	0-00%	2-01%	0-00%	1-01%	0-00%	0-00%	3-02%	0-00%	60-7.4%
Face Camera Focus Blurry	0-00%	5-03%	0-00%	0-00%	0-00%	0-00%	7-04%	0-00%	12-1.5%

CITRUS HEIGHTS POLICE DEPARTMENT
 CONTROLLED DOCUMENT.
 604 REPLICATION OR REISSUANCE
 CONTROLLED BY LAW.
 RELEASED TO: NA PROB
 OTHER: CPKRM DATE 5/23/13

Generated By: MIDMURRAY
 Generated On: 5/23/2013 7:58:02 AM

Customer Management Report (Citrus Heights) Redlight Incidents

01-Nov-2008 to 30-Nov-2008

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Face Not in Frame	6-03%	0-00%	0-00%	3-03%	0-00%	1-02%	0-00%	0-00%	10-01%
Image Missing	0-00%	4-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-01%
Misc Camera Issue	0-00%	0-00%	0-00%	6-06%	0-00%	4-07%	0-00%	0-00%	10-01%
Plate Burn Out	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	3-02%	0-00%	4-01%
Plate Not in Frame	1-01%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Rear Plate Camera Blurry	1-01%	2-01%	0-00%	2-02%	0-00%	1-02%	2-01%	0-00%	8-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	2-03%	0-00%	0-00%	2-00%
Rear Plate No Flash	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	2-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	0-00%	3-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Process Issues	1-01%	3-02%	0-00%	0-00%	0-00%	1-02%	0-00%	4-06%	9-01%
Total	10-05%	22-12%	0-00%	13-13%	0-00%	9-15%	16-10%	4-06%	74-10%

Approved Violations	173-95%	166-88%	0-00%	87-87%	0-00%	51-85%	149-90%	59-94%	685-90%
Total Notices Printed	173-95%	166-88%	0-00%	87-87%	0-00%	51-85%	149-90%	59-94%	685-90%

CITRUS HEIGHTS POLICE DEPARTMENT
 UNCONTROLLED DOCUMENT.
 DUPLICATION OR REISSUANCE
 CONTROLLED BY LAW.
 RELEASED TO: _____ DA _____ PROB _____
 BY: **CHSKM** DATE: **5/23/13**

Customer Management Report (Citrus Heights) Redlight Incidents

01-Dec-2008 to 31-Dec-2008

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Total Processed Incidents	142	660	0	173	0	176	388	60	1599
Less Uncontrollable Factors									
Obstruction	5	17	0	12	0	6	6	2	48
Driver Obstruction/Duckers									
Motor Cycle Helmet	0	3	0	0	0	0	1	0	4
Plate Obstruction	6	83	0	10	0	35	82	4	220
Vehicle Obstruction	1	13	0	10	0	30	3	2	59
Police Rejects	5	6	0	0	0	2	4	1	18
Emergency Vehicle Responding									
Incorrect/Incomplete DMV	0	0	0	1	0	0	0	0	1
Multiple vehicles in frame	0	0	0	0	0	0	1	0	1
Plate Unidentifiable	0	0	0	0	0	0	2	0	2
Police Discretion	1	1	0	1	0	0	0	0	3
Safe Turn On Red	0	150	0	0	0	1	21	0	172
Policy/Weather	2	8	0	3	0	0	3	1	17
Extended Vehicle									
Sun Glare	4	122	0	20	0	1	36	1	184
Weather/Nature	4	58	0	6	0	2	27	0	97
Registration Issues	6	15	0	2	0	4	6	2	35
Paper Plates									
Wrong or No DMV	1	2	0	0	0	0	3	0	6
Total	35	478	0	65	0	81	195	13	867
Sub Total Violations	107	182	0	108	0	95	193	47	732
Less in Progress	0	0	0	0	0	0	0	0	0
Available For Prosecution	107	182	0	108	0	95	193	47	732
Less Rejects									
Camera Malfunction	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Face Camera Flash									
Face Camera Focus Blurry	0-00%	2-01%	0-00%	8-07%	0-00%	0-00%	4-02%	0-00%	1-02%
Face Camera No Flash	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%

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Generated On: 5/23/2013 7:58:57 AM

CITRUS HEIGHTS POLICE DEPARTMENT
 CONTROLLED DOCUMENT.
 REPLICATION OR REISSUANCE
 IS STRICTLY CONTROLLED BY LAW.
 RELEASED TO: _____
 BY: CHSKM DATE: 5/23/13
 OTHER: _____ PROB: _____

Customer Management Report (Citrus Heights) Redlight Incidents

01-Dec-2008 to 31-Dec-2008

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(P)	CIT-SUOA-03(P)	TOTAL
Face Not in Frame	1-01%	2-01%	0-00%	8-07%	0-00%	1-01%	0-00%	0-00%	12-02%
Image Missing	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	2-00%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	14-15%	0-00%	0-00%	14-02%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Plate Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	3-00%
Police	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	0-00%	2-00%
Vehicle On or Passed Stop Line	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Too Old	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	2-00%
Issues	4-04%	10-05%	0-00%	16-15%	0-00%	17-18%	9-05%	0-00%	56-08%
Total	103-96%	172-95%	0-00%	92-85%	0-00%	78-82%	184-95%	47-100%	676-92%

Approved Violations	103-96%	172-95%	0-00%	92-85%	0-00%	78-82%	184-95%	47-100%	676-92%
Total Notices Printed	103-96%	172-95%	0-00%	92-85%	0-00%	78-82%	184-95%	47-100%	676-92%

CITRUS HEIGHTS POLICE DEPARTMENT
 UNLAWFUL DOCUMENT.
 DUPLICATION OR REISSUANCE
 CONTROLLED BY LAW.
 RELEASED TO: _____
 DA _____ PROB _____
 OTHER BY CRBKM DATE 5/23/13

Customer Management Report (Citrus Heights) Redlight Incidents

01-Jan-2009 to 31-Jan-2009

Operator Id: %

	CIT-ANGG-01	CIT-AUAN-01	CIT-GRFS-01	CIT-SJGR-01	CIT-SUOA-01	CIT-SUOA-03	TOTAL							
Total Processed Incidents	110	542	160	140	348	73	1373							
Less Uncontrollable Factors														
Obstruction	Driver Obstruction/Duckers							0	16	11	5	1	0	33
	Motor Cycle Helmet							0	0	0	0	2	0	2
	Plate Obstruction							4	90	4	43	74	2	217
	Vehicle Obstruction							0	9	2	13	2	1	27
Police Rejects	Emergency Vehicle Responding							0	8	2	2	1	2	15
	Incorrect/Incomplete DMV							0	0	0	0	2	0	2
	Multiple vehicles in frame							0	0	0	0	0	2	2
	Plate Unidentifiable							0	1	0	0	1	0	2
	Police Discretion							1	2	0	0	0	0	3
	Safe Turn On Red							0	115	0	1	17	0	133
Policy/Weather	Extended Vehicle							0	2	2	1	0	3	8
	Sun Glare							2	63	17	5	24	1	112
	Weather/Nature							0	11	6	1	4	2	24
	Yellow with Red Light							1	3	0	0	2	0	6
Registration Issues	Paper Plates							3	7	4	3	8	3	28
	Wrong or No DMV							1	2	0	0	3	0	6
Total	12	329	48	74	141	16	620							
Sub Total Violations	98	213	112	66	207	57	753							
Less in Progress	0	0	0	0	0	0	0							
Available For Prosecution	98	213	112	66	207	57	753							
Less Rejects														
Camera Malfunction	Databar Unreadable/Incorrect							0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Face Camera Flash							0-00%	0-00%	1-01%	1-02%	0-00%	0-00%	2-00%
	Face Camera Focus Blurry							0-00%	2-01%	4-04%	0-00%	1-00%	0-00%	7-01%
	Face Camera No Flash							0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	1-00%
	Face Not in Frame							4-04%	0-00%	0-00%	0-00%	0-00%	0-00%	4-01%
	Image Missing							0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Plate Burn Out							0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Plate Not in Frame							0-00%	3-01%	0-00%	0-00%	0-00%	0-00%	3-00%
	Rear Plate Camera Blurry							0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%
Police Rejects	Driver Unidentifiable images poor							0-00%	3-01%	0-00%	1-02%	1-00%	0-00%	5-01%
	Sun Glare							0-00%	3-01%	0-00%	0-00%	0-00%	0-00%	3-00%
	Unclear Scene Image							0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	1-00%
	Vehicle On or Passed Stop Line							0-00%	0-00%	0-00%	0-00%	0-00%	3-05%	3-00%

Generated By: MDMURRAY
Generated On: 3/16/2012 11:49:01 AM

CITRUS HEIGHTS POLICE DEPARTMENT
 CONTROLLED DOCUMENT.
 DUPLICATION OR REISSUANCE
 CONTROLLED BY LAW.
 RELEASED TO:
 DA _____ PROB _____
 OTHER BY CRK/PM DATE 5/23/13

Customer Management Report (Citrus Heights) Redlight Incidents

01-Jan-2009 to 31-Jan-2009

Operator Id: %

	CIT-ANGG-01	CIT-AUAN-01	CIT-GRFS-01	CIT-SJGR-01	CIT-SUOA-01	CIT-SUOA-03	TOTAL
Process Too Old Issues	4-04%	4-02%	2-02%	3-05%	2-01%	3-05%	18-02%
Total	8-08%	17-08%	7-06%	7-11%	7-03%	6-11%	52-07%
Approved Violations	90-92%	196-92%	105-94%	59-89%	200-97%	51-89%	701-93%
Total Notices Printed	90-92%	196-92%	105-94%	59-89%	200-97%	51-89%	701-93%

CITRUS HEIGHTS POLICE DEPARTMENT
CONTROLLED DOCUMENT.
DUPLICATION OR REISSUANCE
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Customer Management Report (Citrus Heights) Redlight Incidents

01-Jul-2009 to 31-Jul-2009

Operator Id: %

	CIT-ANGG-01	CIT-AUAN-01	CIT-GRFS-01	CIT-SJGR-01	CIT-SUOA-01	CIT-SUOA-03	TOTAL
Total Processed Incidents	147	150	18	623	145	78	1161
Less Uncontrollable Factors							
Obstruction	Driver Obstruction/Duckers	13	12	1	45	6	78
	Motor Cycle Helmet	0	0	0	3	1	4
	Plate Obstruction	5	26	2	24	24	85
	Vehicle Obstruction	0	0	1	16	0	17
Police Rejects	Emergency Vehicle Responding	7	3	0	6	1	22
	Incorrect/Incomplete DMV	0	0	0	3	0	3
	Multiple vehicles in frame	0	0	0	1	0	1
	Police Discretion	0	0	0	4	0	4
	Safe Turn On Red	0	3	0	91	1	95
Policy/Weather	Extended Vehicle	6	6	0	1	6	21
	Sun Glare	24	26	8	73	17	151
	Weather/Nature	0	0	0	1	0	1
Registration Issues	Paper Plates	3	4	0	10	2	20
	Wrong or No DMV	0	0	0	2	0	2
Total		58	80	12	280	58	504
Sub Total Violations		89	70	6	343	87	657
Less in Progress		0	0	0	0	0	0
Available For Prosecution		89	70	6	343	87	657
Less Rejects							
Camera Malfunction	Digital Distortion	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
	Face Camera Focus Blurry	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
	Face Not in Frame	0-00%	0-00%	0-00%	3-01%	0-00%	3-00%
	Rear Plate Camera Blurry	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
	Scene Image Flash Inappropriate	1-01%	0-00%	0-00%	0-00%	1-01%	2-00%
Police Rejects	Driver Unidentifiable images poor	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Process Issues	Too Old	1-01%	2-03%	0-00%	2-01%	1-01%	11-02%
Total		3-03%	5-07%	0-00%	5-01%	2-02%	20-03%
Approved Violations		86-97%	65-93%	6-100%	338-99%	85-98%	57-92%
Total Notices Printed		86-97%	65-93%	6-100%	338-99%	85-98%	57-92%

CITRUS HEIGHTS POLICE DEPARTMENT
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CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Citrus Heights) Redlight Incidents

01-Jan-2010 to 31-Jan-2010

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
CIT-ANGG-01	77	17	0	60	8	52	52	87%
CIT-AUAN-01	110	48	0	62	5	57	55	92%
CIT-GRFS-01	44	14	0	30	2	28	28	93%
CIT-SJGR-01	332	165	0	167	2	165	165	99%
CIT-SUOA-01	65	20	0	45	1	44	44	98%
CIT-SUOA-03	42	10	0	32	1	31	31	97%
TOTAL	670	274	0	396	19	377	375	95%

CITRUS HEIGHTS POLICE DEPARTMENT
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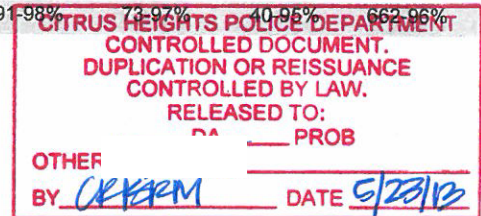
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 OTHER _____
 BY CR/KPM DATE 5/23/13

Customer Management Report (Citrus Heights) Redlight Incidents

01-Jul-2010 to 31-Jul-2010

Operator Id: %

	CIT-ANGG-01	CIT-AUAN-01	CIT-GRFS-01	CIT-SUGR-01	CIT-SUOA-01	CIT-SUOA-03	TOTAL
Total Processed Incidents	128	123	59	588	140	83	1121
Less Uncontrollable Factors							
Obstruction	7	5	2	26	1	6	47
Driver Obstruction/Duckers							
Motor Cycle Helmet	1	0	0	0	0	0	1
Plate Obstruction	12	13	2	9	27	3	66
Signal Obstruction	1	0	0	0	0	0	1
Vehicle Obstruction	0	3	1	14	0	0	18
Police Rejects	4	1	3	0	1	4	13
Emergency Vehicle Responding							
Incorrect/Incomplete DMV	0	0	0	4	0	1	5
Multiple vehicles in frame	0	0	0	2	0	0	2
On or Passed the Stop Bar (PD)	20	1	1	1	11	16	50
Police Discretion	7	0	0	0	5	6	18
Safe Turn On Red	4	4	0	105	0	1	114
Policy/Weather	1	7	1	1	3	2	15
Extended Vehicle							
Sun Glare	9	3	19	14	15	0	60
Registration Issues	5	0	1	14	2	2	24
Paper Plates							
Total	71	37	30	190	65	41	434
Sub Total Violations	57	86	29	398	75	42	687
Less in Progress	0	0	0	0	0	0	0
Available For Prosecution	57	86	29	398	75	42	687
Less Rejects							
Camera Malfunction	0-00%	3-03%	3-10%	1-00%	0-00%	0-00%	7-01%
Face Camera Focus Blurry							
Police Rejects	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Driver Unidentifiable images poor							
Incorrect Speed	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Red-light not visible in	0-00%	0-00%	2-07%	1-00%	0-00%	0-00%	3-00%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Process Issues	2-04%	3-03%	1-03%	3-01%	1-01%	2-05%	12-02%
Too Old							
Total	2-04%	6-07%	6-21%	7-02%	2-03%	2-05%	25-04%
Approved Violations	55-96%	80-93%	23-79%	391-98%	73-97%	40-95%	662-96%
Total Notices Printed	55-96%	80-93%	23-79%	391-98%	73-97%	40-95%	662-96%



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Customer Management Report (Citrus Heights) Redlight Incidents

01-Apr-2011 to 30-Apr-2011

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(I)	CIT-SUOA-03(I)	TOTAL
Total Processed Incidents	83	330	0	60	0	1454	295	63	2285
Less Uncontrollable Factors									
Obstruction	5	15	0	2	0	77	4	4	107
Motor Cycle Helmet	0	1	0	1	0	1	0	1	4
Plate Obstruction	3	17	0	4	0	17	73	3	117
Vehicle Obstruction	0	3	0	0	0	18	3	0	24
Police Rejects	0	0	0	1	0	0	0	0	1
Emergency Vehicle Responding	1	2	0	5	0	1	0	2	11
Gender Mismatch	1	0	0	0	0	0	0	0	1
Incorrect/Incomplete DMV	0	0	0	0	0	3	0	0	3
Invalid Offense	0	0	0	0	0	0	0	1	1
On or Passed the Stop Bar (PD)	4	56	0	3	0	415	16	7	501
Police Discretion	6	49	0	2	0	382	8	3	450
Safe Turn On Red	0	0	0	0	0	23	0	0	23
Policy/Weather	0	5	0	0	0	0	1	0	6
Extended Vehicle	14	23	0	9	0	117	58	2	223
Sun Glare	0	4	0	1	0	0	0	0	5
Weather/Nature	0	0	0	0	0	0	0	0	0
Registration Issues	0	0	0	0	0	1	0	0	1
Can Not Identify State	2	5	0	2	0	33	4	1	47
Paper Plates	0	1	0	0	0	0	0	1	2
Wrong or No DMV	36	181	0	30	0	1088	167	25	1527
Total	47	149	0	30	0	366	128	0	636
Sub Total Violations	0	0	0	0	0	0	0	0	0
Less in Progress	47	149	0	30	0	366	128	0	636
Available For Prosecution									
Less Rejects									

CITRUS HEIGHTS POLICE DEPARTMENT
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Customer Management Report (Citrus Heights) Redlight Incidents

01-Apr-2011 to 30-Apr-2011

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(I)	CIT-SUOA-03(I)	TOTAL
Camera Malfunction	0-00%	4-03%	0-00%	1-03%	0-00%	7-02%	0-00%	0-00%	12-02%
Face Camera Flash	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Focus Blurry	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	1-01%	0-00%	3-00%
Rear Plate Camera Blurry	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	4-03%	0-00%	5-01%
Police Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Process Issues	4-09%	4-03%	0-00%	0-00%	0-00%	7-02%	5-04%	3-08%	23-03%
Total	6-13%	8-05%	0-00%	2-07%	0-00%	19-05%	10-08%	3-08%	48-06%

Approved Violations	41-87%	141-95%	0-00%	28-93%	0-00%	347-95%	118-92%	35-92%	710-94%
Total Notices Printed	41-87%	141-95%	0-00%	28-93%	0-00%	347-95%	118-92%	35-92%	710-94%

CITRUS HEIGHTS POLICE DEPARTMENT
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Customer Management Report (Citrus Heights) Redlight Incidents

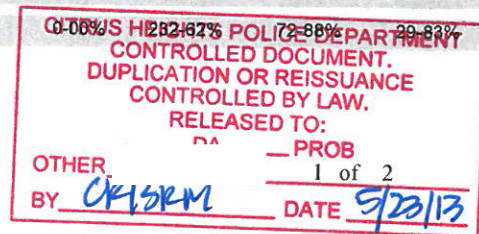
01-Apr-2012 to 30-Apr-2012

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRES-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(I)	CIT-SUOA-03(I)	TOTAL
Total Processed Incidents	127	271	0	58	0	1143	266	58	1923
Less Uncontrollable Factors									
Obstruction									
Driver Obstruction/Duckers	9	8	0	2	0	64	3	5	91
Motor Cycle Helmet	2	2	0	2	0	0	1	0	7
Plate Obstruction	3	11	0	1	0	28	107	1	151
Vehicle Obstruction	0	3	0	0	0	9	1	2	15
Police Rejects									
Emergency Vehicle Responding	4	3	0	2	0	2	1	10	22
Incorrect/Incomplete DMV	0	2	0	0	0	0	1	0	3
Multiple vehicles in frame	0	0	0	0	0	1	0	0	1
On or Passed the Stop Bar (PD)	1	24	0	3	0	296	6	2	332
Police Discretion	1	48	0	4	0	316	20	2	391
Policy/Weather									
Extended Vehicle	3	3	0	0	0	1	0	0	7
Sun Glare	20	84	0	6	0	35	39	0	184
Weather/Nature	0	0	0	0	0	2	1	0	3
Registration Issues									
Paper Plates	4	5	0	1	0	17	4	1	32
Total	47	193	0	21	0	771	184	23	1239
Sub Total Violations	80	78	0	37	0	372	82	35	684
Less in Progress	0	0	0	0	0	0	0	0	0
Available For Prosecution	80	78	0	37	0	372	82	35	684
Less Rejects									
Camera Malfunction									
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	5-01%	0-00%	0-00%	5-01%
Face Camera Focus Blurry	1-01%	1-01%	0-00%	0-00%	0-00%	76-20%	0-00%	2-06%	80-12%
Face Camera No Flash	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Not in Frame	0-00%	0-00%	0-00%	2-05%	0-00%	2-01%	0-00%	1-03%	5-01%
Image Missing	0-00%	3-04%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	4-01%
Plate Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%	3-04%	0-00%	5-01%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	5-06%	0-00%	7-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	2-00%
Police Rejects									
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	0-00%	43-12%	0-00%	0-00%	43-06%
Unclear Scene Image	0-00%	0-00%	0-00%	1-03%	0-00%	3-01%	0-00%	0-00%	4-01%
Process Issues									
Too Old	0-00%	1-01%	0-00%	1-03%	0-00%	7-02%	0-00%	3-09%	12-02%
Total	2-02%	6-08%	0-00%	4-11%	0-00%	140-38%	10-12%	6-17%	168-25%
Approved Violations	78-98%	72-92%	0-00%	33-89%	0-00%	232-62%	72-88%	29-83%	516-75%
Total Notices Printed	78-98%	72-92%	0-00%	33-89%	0-00%	232-62%	72-88%	29-83%	516-75%

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Customer Management Report (Citrus Heights) Redlight Incidents

01-Mar-2013 to 31-Mar-2013

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(I)	CIT-SUOA-03(I)	TOTAL
Total Processed Incidents	103	0	765	49	184	1018	0	0	2119
Less Uncontrollable Factors									
Obstruction	1	0	14	1	4	32	0	0	52
Driver Obstruction/Duckers									
Motor Cycle Helmet	0	0	0	0	0	1	0	0	1
Plate Obstruction	2	0	24	0	15	28	0	0	69
Vehicle Obstruction	1	0	6	0	5	15	0	0	27
Police Rejects	6	0	0	3	5	2	0	0	16
Emergency Vehicle Responding									
Funeral Procession/Police	0	0	9	0	0	0	0	0	9
Incorrect/Incomplete DMV	0	0	0	0	0	2	0	0	2
Invalid Offense	1	0	5	1	0	0	0	0	7
Multiple vehicles in frame	0	0	0	0	0	1	0	0	1
On or Passed the Stop Bar (PD)	0	0	17	0	2	56	0	0	75
Police Discretion	0	0	357	1	14	587	0	0	959
Safe Turn On Red	0	0	0	0	0	1	0	0	1
Sun Glare	0	0	0	0	0	1	0	0	1
Policy/Weather	10	0	8	2	7	26	0	0	53
Sun Glare									
Weather/Nature	0	0	0	1	0	1	0	0	2
Registration Issues	0	0	0	0	0	1	0	0	1
Out of Country Plate									
Paper Plates	2	0	29	3	7	23	0	0	64
Wrong or No DMV	0	0	2	0	1	2	0	0	5
Total	23	0	471	12	60	779	0	0	1345
Sub Total Violations	80	0	294	37	124	239	0	0	800
Less in Progress	0	0	0	0	0	0	0	0	0
Available For Prosecution	80	0	294	37	124	239	0	0	800
Less Rejects									

CITRUS HEIGHTS POLICE DEPARTMENT
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BY: CKKEM DATE: 5/23/12
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Customer Management Report (Citrus Heights) Redlight Incidents

01-Mar-2013 to 31-Mar-2013 Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(I)	CIT-SUOA-03(I)	TOTAL
Camera Malfunction	0-00%	0-00%	0-00%	1-03%	0-00%	2-01%	0-00%	0-00%	3-00%
Face Camera Flash	0-00%	0-00%	0-00%	1-03%	0-00%	2-01%	0-00%	0-00%	3-00%
Face Camera Focus Blurry	1-01%	0-00%	2-01%	0-00%	0-00%	2-01%	0-00%	0-00%	5-01%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	7-06%	1-00%	0-00%	0-00%	8-01%
Image Missing	0-00%	0-00%	50-17%	0-00%	1-01%	0-00%	0-00%	0-00%	51-07%
Misc Camera Issue	1-01%	0-00%	4-01%	0-00%	4-03%	8-03%	0-00%	0-00%	17-02%
Plate Burn Out	1-01%	0-00%	4-01%	0-00%	0-00%	6-03%	0-00%	0-00%	11-01%
Plate Not in Frame	1-01%	0-00%	6-02%	0-00%	3-02%	1-00%	0-00%	0-00%	11-01%
Rear Plate Camera Blurry	0-00%	0-00%	8-03%	0-00%	2-02%	0-00%	0-00%	0-00%	10-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Driver Unidentifiable images poor	2-02%	0-00%	11-04%	0-00%	0-00%	0-00%	0-00%	0-00%	13-02%
Red-light not visible in	2-02%	0-00%	1-00%	2-05%	0-00%	2-01%	0-00%	0-00%	7-01%
Process Issues	9-11%	0-00%	86-29%	6-16%	17-14%	24-10%	0-00%	0-00%	142-18%
Total	71-89%	0-00%	208-71%	31-84%	107-86%	215-90%	0-00%	0-00%	632-82%

Approved Violations	71-89%	0-00%	208-71%	31-84%	107-86%	215-90%	0-00%	0-00%	632-82%
Total Notices Printed	71-89%	0-00%	208-71%	31-84%	107-86%	215-90%	0-00%	0-00%	632-82%

CITRUS HEIGHTS POLICE DEPARTMENT
 CONTROLLED DOCUMENT.
 DUPLICATION OR REPRODUCTION
 CONTROLLED BY LAW.
 RELEASED TO: _____
 OTHER: _____
 BY: CKPM DATE: 5/23/13

Customer Management Report (Citrus Heights) Redlight Incidents

01-Apr-2013 to 30-Apr-2013

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(I)	CIT-SUOA-03(I)	TOTAL
Total Processed Incidents	118	0	743	67	195	1073	0	0	2196
Less Uncontrollable Factors									
Obstruction									
Driver Obstruction/Duckers	2	0	12	4	9	38	0	0	65
Motor Cycle Helmet	2	0	0	0	0	0	0	0	2
Plate Obstruction	3	0	31	0	8	31	0	0	73
Vehicle Obstruction	0	0	6	0	2	11	0	0	19
Police Rejects									
Emergency Vehicle Responding	6	0	1	4	3	1	0	0	15
Incorrect/Incomplete DMV	0	0	7	1	1	2	0	0	11
Invalid Offense	0	0	4	0	0	0	0	0	4
On or Passed the Stop Bar (PD)	0	0	37	0	1	112	0	0	150
Police Discretion	0	0	342	4	15	565	0	0	926
Sun Glare	0	0	1	0	1	0	0	0	2
Yielding to an Emergency	0	0	0	0	1	0	0	0	1
Policy/Weather									
Extended Vehicle	0	0	0	1	0	2	0	0	3
Sun Glare	19	0	22	8	30	41	0	0	120
Weather/Nature	0	0	0	0	0	6	0	0	6
Registration Issues									
Out of Country Plate	0	0	1	0	0	0	0	0	1
Paper Plates	4	0	15	1	3	19	0	0	42
Wrong or No DMV	0	0	3	1	0	0	0	0	4
Total	36	0	482	24	74	828	0	0	1444
Sub Total Violations	82	0	261	43	121	245	0	0	752
Less in Progress	0	0	0	0	0	0	0	0	0
Available For Prosecution	82	0	261	43	121	245	0	0	752
Less Rejects									
Camera Malfunction									
Face Camera Flash	0-00%	0-00%	1-00%	1-02%	3-02%	2-01%	0-00%	0-00%	7-01%
Face Camera Focus Blurry	0-00%	0-00%	2-01%	0-00%	2-02%	7-03%	0-00%	0-00%	11-01%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	1-01%	2-01%	0-00%	0-00%	3-00%
Face Not in Frame	0-00%	0-00%	0-00%	1-02%	0-00%	1-00%	0-00%	0-00%	2-00%
Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	9-04%	0-00%	0-00%	9-01%
Misc Camera Issue	0-00%	0-00%	11-04%	0-00%	0-00%	0-00%	0-00%	0-00%	11-01%
Plate Burn Out	0-00%	0-00%	15-06%	0-00%	4-03%	4-02%	0-00%	0-00%	23-03%
Plate Not in Frame	1-01%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Rear Plate Camera Blurry	0-00%	0-00%	1-00%	0-00%	16-13%	1-00%	0-00%	0-00%	18-02%
Rear Plate Flash Inappropriate	0-00%	0-00%	3-01%	0-00%	3-02%	0-00%	0-00%	0-00%	6-01%
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Police Rejects									
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%

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CONTROLLED DOCUMENT.
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RELEASED TO:**

OTHER _____ DA _____ PROB _____ 1 of 2

BY CRISMI DATE 5/23/13

Customer Management Report (Citrus Heights) Redlight Incidents

01-Apr-2013 to 30-Apr-2013

Operator Id: %

	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-AUGR-01(P)	CIT-GRFS-01(P)	CIT-GRSU-01(P)	CIT-SJGR-01(P)	CIT-SUOA-01(I)	CIT-SUOA-03(I)	TOTAL
Process Too Old Issues	2-02%	0-00%	0-00%	1-02%	0-00%	4-02%	0-00%	0-00%	7-01%
Total	3-04%	0-00%	35-13%	3-07%	31-26%	30-12%	0-00%	0-00%	102-14%
Approved Violations	79-96%	0-00%	226-87%	40-93%	90-74%	215-88%	0-00%	0-00%	650-86%
Total Notices Printed	79-96%	0-00%	226-87%	40-93%	90-74%	215-88%	0-00%	0-00%	650-86%

CITRUS HEIGHTS POLICE DEPARTMENT
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DUPLICATION OR REISSUANCE
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RELEASED TO:
 DA _____ PROB _____
 OTHER _____
 BY CR/SPM DATE 5/23/13