

# Customer Management Report (Citrus Heights) All Detection Types

Rec'd 3-20-13

01-Aug-2012 08:37-Aug-2012 08:37

Operator Id: %

CONTROLLED DOCUMENT  
 DUPLICATION OR REISSUANCE  
 CONTROLLED BY LAW  
 RELEASED TO: \_\_\_\_\_  
 DA \_\_\_\_\_ PROB \_\_\_\_\_  
 OTHER \_\_\_\_\_  
 BY ORR/KM DATE 3/16/13

CIT-ANGG-01	CIT-AUAN-01	CIT-GRFS-01	CIT-SJGR-01	CIT-SUCA-01	CIT-SUCA-03	TOTAL

Total Processed Incidents 111 269 43 1228 332 8 1901

Less Uncontrollable Factors

Obstruction	Driver Obstruction/Duckers	8	23	2	67	6	0	0	106
Motor Cycle Helmet		0	0	0	1	0	0	1	
Plate Obstruction		3	10	0	28	7	1	49	
Vehicle Obstruction		1	2	0	11	2	0	16	
Police Rejects	Emergency Vehicle Responding	6	2	4	2	5	0	19	
	Incorrect/Incomplete DMV	0	0	0	5	1	0	6	
	Multiple vehicles in frame	0	1	0	0	0	0	1	
	On or Passed the Stop Bar (P.D.)	0	2	0	63	1	0	66	
	Police Discretion	0	57	1	670	43	1	772	
	Safe Turn On Red	0	1	0	5	0	0	6	
	Policy/Weath er	3	5	2	1	2	0	13	
	Sun Glare	22	74	20	21	95	1	173	
	Registration Issues	3	7	0	29	16	0	49	
	Paper Plates								
	Total	46	184	29	897	118	3	1277	
	Sub Total Violations	65	85	14	331	214	5	714	
	Less in Progress	1	0	0	3	0	0	4	
	Available For Prosecution	64	85	14	328	214	5	710	
	Less Rejects								
	Camera Malfunction	0-00%	3-04%	0-00%	1-00%	0-00%	0-00%	4-01%	
	Face Camera Flash	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%	
	Face Camera Focus Blurry	1-02%	0-00%	0-00%	3-01%	0-00%	0-00%	4-01%	
	Face Not in Frame								

Generated By: MDMURRAY  
 Generated On: 9/5/2012 11:29:28 AM

# Customer Management Report (Citrus Heights) All Detection Types

01-Aug-2012 to 31-Aug-2012

Operator Id: %

CONTROLLED DOCUMENT  
 DUPLICATION OR REISSUANCE  
 CONTROLLED BY LAW  
 RELEASED TO: \_\_\_\_\_ PROB \_\_\_\_\_  
 OTHER BY: *01/01/11* DATE: *2/11/13*

	CIT-ANGG-01	CIT-AUAN-01	CIT-GRFS-01	CIT-SJGR-01	CIT-SUCA-01	CIT-SUCA-03	TOTAL
Misc Camera Issue	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	3-00%
Plate Burn Out	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Plate Not in Frame	1-02%	0-00%	0-00%	6-02%	1-00%	0-00%	8-01%
Rear Plate No Flash	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects Process Issues	0-00%	2-02%	0-00%	0-00%	0-00%	0-00%	2-00%
Too Old	1-02%	0-00%	0-00%	1-00%	1-00%	0-00%	3-00%
Total	4-06%	6-07%	0-00%	15-05%	2-01%	0-00%	27-04%
Approved Violations	60-94%	79-93%	14-100%	313-95%	212-99%	5-100%	683-96%
Total Notices Printed	60-94%	79-93%	14-100%	313-95%	211-99%	5-100%	682-96%

Generated By: MDMURRAY  
 Generated On: 9/5/2012 11:29:28 AM

# Customer Management Report (Citrus Heights) Redlight Incidents

01-Sep-2012 to 30-Sep-2012

Operator Id: %

CITRUS HEIGHTS POLICE DEPARTMENT	
CONTROLLED DOCUMENT	
DUPLICATION OR REISSUANCE	
CONTROLLED BY LAW	
RELEASED TO:	
DA _____	PROCS _____
OTHER _____	
BY _____	DATE 3/13/12

Total Processed Incidents 130 299 75 1152 199 0 1855

Less Uncontrollable Factors 6 8 8 50 2 0 74

Obstruction Driver Obstruction/Duckers 8 8 8 50 2 0 74

Motor Cycle Helmet 1 0 0 3 0 0 4

Plate Obstruction 8 8 1 23 6 0 46

Vehicle Obstruction 2 6 1 14 1 0 24

Police Emergency Vehicle Responding 6 4 2 0 1 0 13

Rejects Incorrect/Incomplete DMV 0 1 1 4 1 0 7

On or Passed the Stop Bar (PB) 0 1 0 28 0 0 29

Police Discretion 1 1 78 631 37 0 750

Safe Turn On Red 0 0 0 2 0 0 2

Policy/Weather Extended Vehicle 2 1 1 2 1 0 7

er Sun Glare 21 21 75 13 31 0 154

Registration Paper Plates 5 6 4 26 4 0 45

Issues Wrong or No DMV 1 0 0 1 0 0 2

Total 53 188 34 798 84 0 1157

Sub Total Violations 77 111 41 354 115 0 698

Less in Progress 9 16 4 93 0 0 122

Available For Prosecution 68 95 37 261 115 0 576

Less Rejects 0-00% 0-00% 0-00% 3-01% 0-00% 0-00% 3-01%

Camera Misc Camera Issue 0-00% 0-00% 0-00% 0-00% 0-00% 0-00% 0-00%

Malfunction Plate Bum Out 0-00% 1-01% 0-00% 0-00% 0-00% 0-00% 1-00%

Police Plate Not in Frame 0-00% 0-00% 0-00% 0-00% 0-00% 0-00% 1-00%

Rejects Rear Plate Camera Blurry 1-01% 1-01% 0-00% 0-00% 0-00% 0-00% 2-00%

Rear Plate Flash Inappropriate 0-00% 0-00% 0-00% 0-00% 0-00% 0-00% 1-00%

Scene Image Flash Inappropriate 1-01% 1-01% 0-00% 0-00% 0-00% 0-00% 1-00%

Police Driver Unidentifiable Images poor 1-01% 0-00% 0-00% 1-00% 0-00% 0-00% 5-01%

Rejects Sun Glare 0-00% 0-00% 0-00% 0-00% 0-00% 0-00% 1-00%

Process Too Old 0-00% 1-01% 0-00% 2-01% 1-01% 0-00% 4-01%

Issues 0-00% 3-04% 0-00% 8-03% 1-01% 0-00% 19-03%

Total 65-96% 92-97% 33-89% 253-97% 114-99% 0-00% 557-97%

Approved Violations 63-93% 82-86% 30-81% 240-92% 114-99% 0-00% 529-92%

Total Notices Printed 63-93% 82-86% 30-81% 240-92% 114-99% 0-00% 529-92%

# Customer Management Report (Citrus Heights) Redlight Incidents

01-Oct-2012 to 31-Oct-2012

Operator Id: %

CITRUS HEIGHTS POLICE DEPARTMENT  
 CONTROLLED DOCUMENT  
 DUPLICATION OR REISSUANCE  
 CONTROLLED BY LAW.  
 RELEASED TO:  
 OTHER: [REDACTED] VIA [REDACTED] PROB  
 BY: CK/PM DATE: 3/10/12

CIT-ANGG-01	CIT-AUAN-01	CIT-GRFS-01	CIT-SJGR-01	CIT-SUOA-01	CIT-SUOA-03	TOTAL
106	321	58	1061	0	0	1546

Less Uncontrollable Factors	106	321	58	1061	0	0	1546
Obstruction	4	8	5	39	0	0	56
Driver Obstruction/Duckers	1	0	0	1	0	0	2
Motor Cycle Helmet	4	11	1	19	0	0	35
Plate Obstruction	2	0	0	0	0	0	2
Signal Obstruction	0	5	0	11	0	0	16
Vehicle Obstruction	4	4	2	1	0	0	11
Emergency Vehicle Responding	0	0	1	3	0	0	4
Incorrect/Incomplete DMV	0	15	0	75	0	0	90
On or Passed the Stop Bar (PD)	1	78	1	606	0	0	686
Police Discretion	0	2	0	2	0	0	4
Safe Turn On Red	4	4	1	1	0	0	10
Extended Vehicle	11	65	2	12	0	0	90
Sun Glare	0	0	1	0	0	0	1
Weather/Nature	1	8	2	31	0	0	42
Paper Plates	0	0	0	1	0	0	1
Wrong or No DMV	32	200	16	802	0	0	1050
Total	74	121	42	259	0	0	496
Sub Total Violations	1	0	0	24	0	0	25
Less in Progress	73	121	42	235	0	0	471
Available For Prosecution	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	1-00%
Less Rejects	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	3-01%
Camera Face Not in Frame	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Misc Camera Issue	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Plate Burn Out							

Generated By: MIDMURRAY  
 Generated On: 11/5/2012 11:01:34 AM



# Customer Management Report (Citrus Heights) Redlight Incidents

01 Oct 2012 10:31 Oct 2012

Operator Id: %

CITRUS HEIGHTS POLICE DEPARTMENT  
 CONTROLLED DOCUMENT  
 DUPLICATION OR REISSUANCE  
 CONTROLLED BY LAW,  
 RELEASED TO: \_\_\_\_\_  
 OTHER: \_\_\_\_\_ PROB \_\_\_\_\_  
 BY: OPBM DATE: 3/13/12

	CIT-ANGG-01	CIT-AUAN-01	CIT-GRFS-01	CIT-SJGR-01	CIT-SUA0-01	CIT-SUA0-03	TOTAL
Rear Plate Camera Blurry	1-01%	1-01%	1-02%	0-00%	0-00%	0-00%	3-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	1-01%	1-01%	3-07%	1-00%	0-00%	0-00%	6-01%
Driver Unidentifiable Images poor	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Incorrect Speed	0-00%	4-03%	0-00%	1-00%	0-00%	0-00%	5-01%
Unclear Scene Image	0-00%	4-03%	0-00%	1-00%	0-00%	0-00%	5-01%
Process Issues	2-03%	11-09%	5-12%	9-04%	0-00%	0-00%	27-06%
Total	71-97%	110-91%	37-88%	226-98%	0-00%	0-00%	444-94%
Approved Violations	68-93%	110-91%	36-86%	223-95%	0-00%	0-00%	437-83%
Total Notices Printed							

Generated By: MDMURRAY  
 Generated On: 11/5/2012 11:01:34 AM

© Redflex Traffic Systems, Inc.

# Customer Management Report (Citrus Heights) Redlight Incidents

01-Nov-2012 to 30-Nov-2012

Operator Id: %

CITRUS HEIGHTS POLICE DEPARTMENT  
 CONTROLLED DOCUMENT  
 DUPLICATION OR REISSUANCE  
 CONTROLLED BY LAW  
 RELEASED TO: \_\_\_\_\_  
 DA: \_\_\_\_\_ PROS

OTHER BY: CPRM DATE: 3/12/12

CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-GRFS-01(P)	CIT-SJGR-01(P)	CIT-SUA-01(I)	CIT-SUA-03(I)	TOTAL
90	0	73	830	0	0	993

Total Processed Incidents 90 0 73 830 0 0 993

## Less Uncontrollable Factors

Obstruction	Driver Obstruction/Duckers	4	0	3	45	0	0	0	52
	Motor Cycle Helmet	1	0	0	0	0	0	0	1
	Plate Obstruction	6	0	5	31	0	0	0	42
	Vehicle Obstruction	1	0	0	7	0	0	0	8
Police Rejects	Emergency Vehicle Responding	9	0	1	3	0	0	0	13
	Incorrect/Incomplete DMV	0	0	0	1	0	0	0	1
	On or Passed the Stop Bar (P/D)	0	0	0	22	0	0	0	22
	Police Discretion	0	0	1	476	0	0	0	477
	Safe Turn On Red	0	0	0	1	0	0	0	1
Policy/Weath	Extended Vehicle	2	0	0	0	0	0	0	2
er	Sun Glare	0	0	5	11	0	0	0	16
	Weather/Nature	0	0	0	2	0	0	0	2
Registration	Paper Plates	1	0	3	15	0	0	0	19
Issues	Wrong or No DMV	0	0	1	0	0	0	0	1
Total		24	0	19	614	0	0	0	657
Sub Total Violations		66	0	54	216	0	0	0	336
Less in Progress		0	0	0	0	0	0	0	0
Available For Prosecution		66	0	54	216	0	0	0	336

## Less Rejects

Camera	Face Not in Frame	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Malfunction	Image Missing	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	2-01%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
	Scene Image Flash Inappropriate	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%

Generated By: MDMURRAY  
 Generated On: 12/17/2012 11:46:43 AM

# Customer Management Report (Citrus Heights) Redlight Incidents

01-NOV-2012 10:30-NOV 2012

Operator Id: %

CONTROLLED DOCUMENT  
 DUPLICATION OR REISSUANCE  
 CONTROLLED BY LAW,  
 RELEASED TO:  
 OTHER: ~~1~~ PA PROS  
 BY: MDM DATE: 11/15/12

Process Issues	Too Old	CIT-ANGG-01(P)	CIT-AUAN-01(I)	CIT-GRFS-01(P)	CIT-SJGR-01(P)	CIT-SUA-01(I)	CIT-SUA-03(I)	TOTAL
	1-02%	0-00%	1-02%	3-01%	0-00%	0-00%	5-01%	
Total	1-02%	0-00%	2-04%	7-03%	0-00%	0-00%	10-03%	
Approved Violations	65-98%	0-00%	52-96%	209-97%	0-00%	0-00%	326-97%	
Total Notices Printed	65-98%	0-00%	52-96%	209-97%	0-00%	0-00%	326-97%	

Generated By: MDMURRAY  
 Generated On: 12/17/2012 11:46:43 AM

# Customer Management Report (Citrus Heights) Redlight Incidents

Operator Id: %

01-Dec-2012 to 31-Dec-2012

CITRUS HEIGHTS POLICE DEPARTMENT  
 CONTROLLED DOCUMENT  
 DUPLICATION OR REISSUANCE  
 CONTROLLED BY LAW  
 RELEASED TO:  
 OTHER [redacted] DA [redacted] PROB  
 BY [redacted] DATE 3/12/13

CIT-ANCG-01	CIT-AUGR-01	CIT-GRFS-01	CIT-GRSU-01	CIT-SJGR-01	TOTAL
42	0	55	0	791	888

Less Uncontrollable Factors	CIT-ANCG-01	CIT-AUGR-01	CIT-GRFS-01	CIT-GRSU-01	CIT-SJGR-01	TOTAL
Total Processed Incidents	42	0	55	0	791	888
Obstruction Driver Obstruction/Duckers	0	0	2	0	36	38
Motor Cycle Helmet	1	0	0	0	0	1
Plate Obstruction	0	0	1	0	17	18
Vehicle Obstruction	0	0	0	0	2	2
Police						
Emergency Vehicle Responding	4	0	0	0	0	4
Incorrect/Incomplete DMV	1	0	0	0	2	3
On or Passed the Stop Bar (PD)	0	0	0	0	19	19
Police Discretion	0	0	0	0	457	457
Policy/Weather Extended Vehicle	2	0	2	0	0	4
Sun Glare	1	0	2	0	10	13
Weather/Nature	0	0	2	0	10	12
Registration Paper Plates	3	0	2	0	20	25
Issues						
Total	12	0	11	0	573	596
Sub Total Violations	30	0	44	0	218	292
Less in Progress	0	0	0	0	1	1
Available For Prosecution	30	0	44	0	217	291
Less Rejects						
Camera						
Face Not in Frame	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
Malfunction						
Image Missing	0-00%	0-00%	0-00%	0-00%	4-02%	4-01%
Rear Plate Camera Blurry	0-00%	0-00%	1-02%	0-00%	1-00%	2-01%
Police						
Driver Unidentifiable Images poor	0-00%	0-00%	1-02%	0-00%	0-00%	1-00%
Rejects						
Unclear Scene Image	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
Process						
Too Old	4-13%	0-00%	2-05%	0-00%	3-01%	9-03%
Issues						
Total	6-20%	0-00%	4-09%	0-00%	8-04%	18-06%
Approved Violations	24-80%	0-00%	40-91%	0-00%	209-96%	273-94%
Total Notices Printed	24-80%	0-00%	40-91%	0-00%	209-96%	273-94%





# Customer Management Report (Citrus Heights) Redlight Incidents

01-Feb-2013 08:28:28 PM to 28-Feb-2013 08:28:28 PM

Operator Id: %

CONTROLLED DOCUMENT  
 DUPLICATION OR REISSUANCE  
 CONTROLLED BY LAW,  
 RELEASED TO,  
 DA \_\_\_\_\_ PROB  
 OTHER BY DESKM DATE 3/16/13

CIT-ANGG-01	CIT-AUGR-01	CIT-GRFS-01	CIT-GRSU-01	CIT-SIGR-01	TOTAL

Total Processed Incidents 69 689 43 132 801 1734

## Less Uncontrollable Factors

Obstruction	Driver Obstruction/Duckets	1	17	6	2	44	70
	Motor Cycle Helmet	0	1	0	1	0	2
	Plate Obstruction	5	43	2	16	28	94
	Vehicle Obstruction	0	2	0	3	7	12
Police Rejects	Emergency Vehicle Responding	3	0	0	1	1	5
	Incorrect/incomplete DMV	0	3	0	1	2	6
	Invalid Offense	1	0	0	0	0	1
	On or Passed the Stop Bar (PB)	0	3	0	2	3	8
	Police Discretion	1	325	1	7	479	813
Policy/Weath	Extended Vehicle	3	0	1	1	1	6
er	Sun Glare	2	6	0	1	7	16
	Weather/Nature	0	9	0	0	5	14
Registration	Paper Plates	3	13	1	3	15	35
Issues	Wrong or No DMV	0	0	1	0	0	1
Total		19	422	12	38	592	1083
Sub Total Violations		50	267	31	94	209	651
Less in Progress		0	0	0	0	1	1
Available For Prosecution		50	267	31	94	208	650

## Less Rejects

Camera	Face Camera Focus Blurry	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Malfunction	Image Missing	0-00%	2-01%	0-00%	8-09%	5-02%	15-02%
	Misc Camera Issue	0-00%	11-04%	0-00%	4-04%	0-00%	15-02%
	Plate Burn Out	0-00%	4-01%	0-00%	0-00%	0-00%	4-01%

Generated By: MDMJURRAY

Generated On: 3/6/2013 12:45:57 PM

© Redflex Traffic Systems, Inc.

# Customer Management Report (Citrus Heights) Redlight Incidents

01-Feb-2013 to 28-Feb-2013

Operator Id: %

CITRUS HEIGHTS POLICE DEPARTMENT  
 CONTROLLED DOCUMENT  
 DUPLICATION OR REISSUANCE  
 CONTROLLED BY LAW  
 RELEASED TO: \_\_\_\_\_  
 DA \_\_\_\_\_ PROB \_\_\_\_\_  
 OTHER \_\_\_\_\_  
 BY CEM DATE 3/16/12

	CIT-ANGG-01	CIT-AUGR-01	CIT-GRFS-01	CIT-GRSU-01	CIT-SJGR-01	TOTAL
Plate Not in Frame	0-00%	5-02%	0-00%	0-00%	0-00%	5-01%
Rear Plate Camera Blurry	0-00%	5-02%	1-03%	5-05%	2-01%	13-02%
Rear Plate Flash Inappropriate	0-00%	2-01%	0-00%	2-02%	0-00%	4-01%
Rear Plate No Flash	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	0-00%	0-00%	2-08%	1-01%	0-00%	3-00%
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Unclear Scene Image	1-02%	0-00%	0-00%	0-00%	2-01%	3-00%
Process Issues	1-02%	0-00%	0-00%	0-00%	2-01%	3-00%
Too Old	1-02%	31-12%	3-10%	20-21%	10-05%	65-10%
Approved Violations	49-98%	236-88%	28-90%	74-79%	188-95%	685-90%
Total Notices Printed	49-98%	235-88%	28-90%	72-77%	193-93%	577-89%

Generated By: MDMURRAY  
 Generated On: 3/6/2013 12:46:57 PM

© Redflex Traffic Systems, Inc.