

Customer Management Report (Daly City) All Detection Types

01-Jan-2011 to 31-Jan-2011

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		113	172	179	154	618
Less Uncontrollable Factors						
Obstruction	Driver Obstruction/Duckers	0	0	1	0	1
	Plate Obstruction	1	0	0	0	1
Police Rejects	Driver Obstruction (PD)	2	0	6	13	21
	Emergency Vehicle Responding	2	20	5	4	31
	Invalid Offense	8	5	5	8	26
	On or Passed the Stop Bar (PD)	1	0	0	0	1
	Plate Obstruction (PD)	0	1	3	5	9
	Plate Unidentifiable	2	11	9	10	32
	Weather Conditions	3	0	0	3	6
Policy/Weather	Sun Glare	0	0	1	0	1
Registration Issues	Can Not Identify State	0	1	0	0	1
	Paper Plates	1	0	0	0	1
Total		20	38	30	43	131
Sub Total Violations		93	134	149	111	487
Less in Progress		0	0	0	0	0
Available For Prosecution		93	134	149	111	487
Less Rejects						
Camera Malfunction	Face Camera Flash	1-01%	0-00%	0-00%	0-00%	1-00%
	Scene Image No Flash	0-00%	0-00%	1-01%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	8-09%	3-02%	5-03%	6-05%	22-05%
	Plate Unclear	0-00%	0-00%	2-01%	0-00%	2-00%
	Sun Glare	10-11%	0-00%	3-02%	6-05%	19-04%
Total		19-20%	3-02%	11-07%	12-11%	45-09%
Approved Violations		74-80%	131-98%	138-93%	99-89%	442-91%
Total Notices Printed		74-80%	131-98%	138-93%	99-89%	442-91%

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Customer Management Report (Daly City) All Detection Types

01-Apr-2011 to 30-Apr-2011

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		121	112	157	151	541
Less Uncontrollable Factors						
Obstruction	Driver Obstruction/Duckers	0	0	0	1	1
	Plate Obstruction	0	1	0	0	1
	Vehicle Obstruction	0	1	1	1	3
Police Rejects	Driver Obstruction (PD)	1	1	6	2	10
	Emergency Vehicle Responding	2	7	5	10	24
	Funeral Procession/Police	6	0	3	9	18
	Invalid Offense	15	2	6	14	37
	On or Passed the Stop Bar (PD)	1	0	0	0	1
	Plate Obstruction (PD)	0	1	1	1	3
	Plate Unidentifiable	6	5	7	5	23
	Safe Turn On Red	1	0	0	0	1
	Weather Conditions	5	2	1	1	9
	Policy/Weather Registration Issues	Sun Glare	1	1	3	1
	Paper Plates	1	1	1	1	4
Total		39	22	34	46	141
Sub Total Violations		82	90	123	105	400
Less in Progress		0	0	0	0	0
Available For Prosecution		82	90	123	105	400
Less Rejects						
Camera Malfunction	Face Camera Focus Blurry	1-01%	0-00%	0-00%	1-01%	2-00%
	Face Not in Frame	0-00%	0-00%	1-01%	2-02%	3-01%
	Rear Plate Flash Inappropriate	0-00%	0-00%	1-01%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	2-02%	6-07%	8-07%	11-10%	27-07%
	No Images	0-00%	1-01%	0-00%	1-01%	2-00%
	Plate Unclear	1-01%	0-00%	1-01%	1-01%	3-01%
	Sun Glare	15-18%	5-06%	15-12%	2-02%	37-09%
Total		19-23%	12-13%	26-21%	18-17%	75-19%
Approved Violations		63-77%	78-87%	97-79%	87-83%	325-81%
Total Notices Printed		63-77%	78-87%	97-79%	87-83%	325-81%

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Customer Management Report (Daly City) All Detection Types

01-Jul-2011 to 31-Jul-2011

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		141	126	148	136	551
Less Uncontrollable Factors						
Obstruction	Motor Cycle Helmet	1	0	0	0	1
	Plate Obstruction	0	0	1	0	1
Police Rejects	Driver Obstruction (PD)	2	0	4	8	14
	Emergency Vehicle Responding	3	11	7	7	28
	Funeral Procession/Police	30	0	0	0	30
	Invalid Offense	9	2	5	7	23
	On or Passed the Stop Bar (PD)	1	0	0	1	2
	Plate Obstruction (PD)	0	1	2	1	4
	Plate Unidentifiable	3	7	5	2	17
	Safe Turn On Red	0	0	1	0	1
	Weather Conditions	4	2	2	1	9
	Policy/Weather	Sun Glare	1	0	0	0
	Yellow with Red Light	2	0	0	0	2
Total		56	23	27	27	133
Sub Total Violations		85	103	121	109	418
Less in Progress		0	0	0	0	0
Available For Prosecution		85	103	121	109	418
Less Rejects						
Camera Malfunction	Face Not in Frame	0-00%	1-01%	0-00%	0-00%	1-00%
	Misc Camera Issue	0-00%	0-00%	3-02%	0-00%	3-01%
	Plate Not in Frame	0-00%	1-01%	0-00%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	4-05%	3-03%	1-01%	4-04%	12-03%
	Incorrect Speed	0-00%	1-01%	0-00%	0-00%	1-00%
	Plate Unclear	3-04%	1-01%	1-01%	4-04%	9-02%
	Sun Glare	3-04%	1-01%	6-05%	1-01%	11-03%
Total		10-12%	8-08%	12-10%	9-08%	39-09%
Approved Violations		75-88%	95-92%	109-90%	100-92%	379-91%
Total Notices Printed		75-88%	95-92%	109-90%	100-92%	379-91%

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Customer Management Report (Daly City) All Detection Types

01-Oct-2011 to 31-Oct-2011

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		126	122	172	23	443
Less Uncontrollable Factors						
Obstruction	Plate Obstruction	0	0	1	0	1
	Signal Obstruction	1	0	0	0	1
Police Rejects	Driver Obstruction (PD)	1	0	6	1	8
	Emergency Vehicle Responding	4	13	8	3	28
	Funeral Procession/Police	6	0	1	0	7
	Invalid Offense	7	4	8	6	25
	On or Passed the Stop Bar (PD).	2	1	6	0	9
	Plate Obstruction (PD)	0	1	1	1	3
	Plate Unidentifiable	4	3	7	0	14
	Safe Turn On Red	2	0	4	0	6
Policy/Weather	Sun Glare	0	1	0	0	1
Total		27	23	42	11	103
Sub Total Violations		99	99	130	12	340
Less in Progress		0	0	0	0	0
Available For Prosecution		99	99	130	12	340
Less Rejects						
Police Rejects	Driver Unidentifiable images poor	3-03%	2-02%	10-08%	3-25%	18-05%
	Plate Unclear	0-00%	1-01%	0-00%	0-00%	1-00%
	Sun Glare	4-04%	2-02%	2-02%	0-00%	8-02%
Total		7-07%	5-05%	12-09%	3-25%	27-08%
Approved Violations		92-93%	94-95%	118-91%	9-75%	313-92%
Total Notices Printed		92-93%	94-95%	118-91%	9-75%	313-92%

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Customer Management Report (Daly City) All Detection Types

01-Jan-2012 to 31-Jan-2012

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		109	121	144	94	468
Less Uncontrollable Factors						
Obstruction	Plate Obstruction	0	1	0	0	1
	Vehicle Obstruction	1	0	0	0	1
Police Rejects	Driver Obstruction (PD)	0	0	2	2	4
	Emergency Vehicle Responding	2	11	11	15	39
	Invalid Offense	7	43	9	21	80
	On or Passed the Stop Bar (PD)	1	0	0	1	2
	Plate Obstruction (PD)	1	0	1	0	2
	Plate Unidentifiable	1	7	4	6	18
	Safe Turn On Red	5	0	2	0	7
	Total	19	63	30	45	157
Sub Total Violations		90	58	114	49	311
Less in Progress		0	0	0	0	0
Available For Prosecution		90	58	114	49	311
Less Rejects						
Police Rejects	Driver Unidentifiable images poor	11-12%	16-28%	22-19%	6-12%	55-18%
	Sun Glare	0-00%	0-00%	3-03%	1-02%	4-01%
Total		11-12%	16-28%	25-22%	7-14%	59-19%
Approved Violations		79-88%	42-72%	89-78%	42-86%	252-81%
Total Notices Printed		79-88%	42-72%	89-78%	42-86%	252-81%

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Customer Management Report (Daly City) All Detection Types

01-Feb-2012 to 29-Feb-2012

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents	101	81	129	129	440
Less Uncontrollable Factors					
Obstruction					
Driver Obstruction/Duckers	0	0	0	1	1
Plate Obstruction	0	1	0	0	1
Vehicle Obstruction	1	0	0	0	1
Police Rejects					
Driver Obstruction (PD)	0	0	2	3	5
Emergency Vehicle Responding	1	6	5	16	28
Invalid Offense	9	3	7	19	38
On or Passed the Stop Bar (PD)	1	0	1	8	10
Plate Obstruction (PD)	1	1	0	3	5
Plate Unidentifiable	4	1	7	6	18
Safe Turn On Red	7	1	5	0	13
Weather Conditions	0	0	0	1	1
Yielding to an Emergency	0	0	1	0	1
Policy/Weather Registration Issues					
Sun Glare	1	0	3	0	4
Paper Plates	0	0	0	1	1
Total	25	13	31	58	127
Sub Total Violations	76	68	98	71	313
Less in Progress	0	0	0	0	0
Available For Prosecution	76	68	98	71	313
Less Rejects					
Police Rejects					
Driver Unidentifiable images poor	3-04%	12-18%	14-14%	6-08%	35-11%
Sun Glare	3-04%	0-00%	4-04%	1-01%	8-03%
Total	6-08%	12-18%	18-18%	7-10%	43-14%
Approved Violations	70-92%	56-82%	80-82%	64-90%	270-86%
Total Notices Printed	70-92%	56-82%	80-82%	64-90%	270-86%

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Customer Management Report (Daly City) All Detection Types

01-Mar-2012 to 31-Mar-2012

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents	128	115	149	137	529
Less Uncontrollable Factors					
Obstruction					
Plate Obstruction	0	0	0	1	1
Police Rejects					
Driver Obstruction (PD)	1	0	0	0	1
Emergency Vehicle Responding	5	12	4	8	29
Funeral Procession/Police	17	0	0	0	17
Invalid Offense	1	3	2	25	31
On or Passed the Stop Bar (PD)	8	3	9	7	27
Plate Obstruction (PD)	1	0	0	0	1
Plate Unidentifiable	1	7	7	7	22
Safe Turn On Red	11	0	1	1	13
Yielding to an Emergency	0	0	0	1	1
Registration Issues					
Paper Plates	0	0	0	1	1
Total	45	25	23	51	144
Sub Total Violations	83	90	126	86	385
Less in Progress	0	0	0	0	0
Available For Prosecution	83	90	126	86	385
Less Rejects					
Police Rejects					
Driver Unidentifiable images poor	10-12%	11-12%	26-21%	17-20%	64-17%
Red-light not visible in	1-01%	0-00%	0-00%	1-01%	2-01%
Sun Glare	5-06%	1-01%	7-06%	2-02%	15-04%
Total	16-19%	12-13%	33-26%	20-23%	81-21%
Approved Violations	67-81%	78-87%	93-74%	66-77%	304-79%
Total Notices Printed	67-81%	78-87%	93-74%	66-77%	304-79%

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Customer Management Report (Daly City) All Detection Types

01-Apr-2012 to 30-Apr-2012

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents	98	110	165	161	534
Less Uncontrollable Factors					
Obstruction					
Plate Obstruction	0	0	1	0	1
Vehicle Obstruction	0	0	1	0	1
Police Rejects					
Driver Obstruction (PD)	0	0	0	1	1
Emergency Vehicle Responding	4	10	3	11	28
Funeral Procession/Police	7	0	0	0	7
Invalid Offense	2	5	5	25	37
On or Passed the Stop Bar (PD)	1	4	6	11	22
Plate Obstruction (PD)	0	0	0	3	3
Plate Unidentifiable	4	5	8	10	27
Safe Turn On Red	9	0	3	0	12
Weather Conditions	0	0	0	1	1
Total	27	24	27	62	140
Sub Total Violations	71	86	138	99	394
Less in Progress	0	0	0	0	0
Available For Prosecution	71	86	138	99	394
Less Rejects					
Camera Malfunction					
Misc Camera Issue	0-00%	0-00%	1-01%	0-00%	1-00%
Police Rejects					
Driver Unidentifiable images poor	5-07%	6-07%	9-07%	5-05%	25-06%
No Video	0-00%	0-00%	2-01%	0-00%	2-01%
Sun Glare	4-06%	3-03%	16-12%	2-02%	25-06%
Total	9-13%	9-10%	28-20%	7-07%	53-13%
Approved Violations	62-87%	77-90%	110-80%	92-93%	341-87%
Total Notices Printed	62-87%	77-90%	110-80%	92-93%	341-87%

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Customer Management Report (Daly City) All Detection Types

01-May-2012 to 31-May-2012

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		120	108	181	155	564
Less Uncontrollable Factors						
Police Rejects	Driver Obstruction (PD)	0	0	4	2	6
	Emergency Vehicle Responding	6	11	1	10	28
	Funeral Procession/Police	5	0	0	0	5
	Invalid Offense	1	2	5	33	41
	On or Passed the Stop Bar (PD).	7	13	16	7	43
	Plate Obstruction (PD)	0	0	1	0	1
	Plate Unidentifiable	3	2	15	3	23
	Police Discretion	0	0	0	3	3
	Safe Turn On Red	1	0	1	0	2
	Yielding to an Emergency	0	3	0	0	3
Policy/Weather Registration Issues	Extended Vehicle	0	1	0	0	1
	Paper Plates	1	0	0	0	1
Total		24	32	43	58	157
Sub Total Violations		96	76	138	97	407
Less in Progress		0	0	0	0	0
Available For Prosecution		96	76	138	97	407
Less Rejects						
Camera Malfunction	Misc Camera Issue	0-00%	0-00%	1-01%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	3-03%	3-04%	8-06%	9-09%	23-06%
	No Video	0-00%	0-00%	1-01%	0-00%	1-00%
	Plate Unclear	0-00%	0-00%	0-00%	1-01%	1-00%
	Sun Glare	4-04%	4-05%	12-09%	3-03%	23-06%
Total		7-07%	7-09%	22-16%	13-13%	49-12%
Approved Violations		89-93%	69-91%	116-84%	84-87%	358-88%
Total Notices Printed		89-93%	69-91%	116-84%	84-87%	358-88%

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Customer Management Report (Daly City) All Detection Types

01-Jun-2012 to 30-Jun-2012

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		96	103	158	174	531
Less Uncontrollable Factors						
Obstruction	Signal Obstruction	0	1	0	0	1
	Vehicle Obstruction	1	0	0	0	1
Police Rejects	Driver Obstruction (PD)	1	1	3	1	6
	Emergency Vehicle Responding	3	13	8	5	29
	Invalid Offense	0	3	6	36	45
	On or Passed the Stop Bar (PD)	5	5	16	7	33
	Plate Obstruction (PD)	0	0	1	0	1
	Plate Unidentifiable	8	2	7	12	29
	Police Discretion	4	3	1	11	19
Policy/Weather Registration Issues	Sun Glare	3	0	0	1	4
	Paper Plates	0	1	1	0	2
Total		25	29	43	73	170
Sub Total Violations		71	74	115	101	361
Less in Progress		0	0	0	0	0
Available For Prosecution		71	74	115	101	361
Less Rejects						
Camera Malfunction	Face Not in Frame	0-00%	0-00%	1-01%	0-00%	1-00%
	Misc Camera Issue	0-00%	0-00%	1-01%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	4-06%	3-04%	8-07%	4-04%	19-05%
	No Video	0-00%	0-00%	4-03%	0-00%	4-01%
	Sun Glare	12-17%	6-08%	11-10%	11-11%	40-11%
Total		16-23%	9-12%	25-22%	15-15%	65-18%
Approved Violations		55-77%	65-88%	90-78%	86-85%	296-82%
Total Notices Printed		55-77%	65-88%	90-78%	86-85%	296-82%

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Customer Management Report (Daly City) All Detection Types

01-Jul-2012 to 31-Jul-2012

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSMA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		91	83	164	156	494
Less Uncontrollable Factors						
Police Rejects	Driver Obstruction (PD)	2	1	3	8	14
	Emergency Vehicle Responding	2	7	6	12	27
	Funeral Procession/Police	0	0	0	3	3
	Invalid Offense	2	0	8	30	40
	On or Passed the Stop Bar (PD).	6	2	11	3	22
	Plate Obstruction (PD)	0	0	0	3	3
	Plate Unidentifiable	4	4	7	3	18
	Police Discretion	2	1	7	6	16
Policy/Weather	Extended Vehicle	0	1	0	0	1
	Sun Glare	0	0	4	0	4
Registration Issues	Paper Plates	0	0	1	0	1
Total		18	16	47	68	149
Sub Total Violations		73	67	117	88	345
Less in Progress		0	0	0	0	0
Available For Prosecution		73	67	117	88	345
Less Rejects						
Police Rejects	Driver Unidentifiable images poor	7-10%	8-12%	10-09%	8-09%	33-10%
	Sun Glare	16-22%	12-18%	14-12%	8-09%	50-14%
Total		23-32%	20-30%	24-21%	16-18%	83-24%
Approved Violations		50-68%	47-70%	93-79%	72-82%	262-76%
Total Notices Printed		50-68%	47-70%	93-79%	72-82%	262-76%

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Customer Management Report (Daly City) All Detection Types

01-Aug-2012 to 31-Aug-2012

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents	75	129	200	131	535
Less Uncontrollable Factors					
Obstruction	0	3	1	2	6
Plate Obstruction					
Police Rejects	0	2	3	4	9
Driver Obstruction (PD)					
Emergency Vehicle Responding	1	17	11	6	35
Funeral Procession/Police	0	0	0	2	2
Invalid Offense	6	0	13	32	51
On or Passed the Stop Bar (PD)	5	3	8	7	23
Plate Obstruction (PD)	0	1	1	1	3
Plate Unidentifiable	4	5	8	6	23
Police Discretion	3	2	9	7	21
Policy/Weather	0	1	0	0	1
Sun Glare					
Registration Issues	1	0	0	0	1
Paper Plates					
Total	20	34	54	67	175
Sub Total Violations	55	95	146	64	360
Less in Progress	0	0	0	0	0
Available For Prosecution	55	95	146	64	360
Less Rejects					
Police Rejects	8-15%	19-20%	26-18%	13-20%	66-18%
Driver Unidentifiable images poor					
Sun Glare	11-20%	8-08%	27-18%	3-05%	49-14%
Total	19-35%	27-28%	53-36%	16-25%	115-32%
Approved Violations	36-65%	68-72%	93-64%	48-75%	245-68%
Total Notices Printed	36-65%	68-72%	93-64%	48-75%	245-68%

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Customer Management Report (Daly City) All Detection Types

01-Sep-2012 to 30-Sep-2012

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		131	131	185	129	576
Less Uncontrollable Factors						
Police Rejects	Driver Obstruction (PD)	1	1	3	2	7
	Emergency Vehicle Responding	6	13	7	5	31
	Funeral Procession/Police	13	0	0	0	13
	Invalid Offense	2	0	5	26	33
	On or Passed the Stop Bar (PD).	8	6	10	3	27
	Plate Obstruction (PD)	0	0	2	1	3
	Plate Unidentifiable	6	5	12	7	30
	Police Discretion	2	5	8	5	20
Total		38	30	47	49	164
Sub Total Violations		93	101	138	80	412
Less in Progress		0	0	0	0	0
Available For Prosecution		93	101	138	80	412
Less Rejects						
Police Rejects	Driver Unidentifiable images poor	20-22%	25-25%	16-12%	17-21%	78-19%
	Sun Glare	14-15%	6-06%	10-07%	7-09%	37-09%
Total		34-37%	31-31%	26-19%	24-30%	115-28%
Approved Violations		59-63%	70-69%	112-81%	56-70%	297-72%
Total Notices Printed		59-63%	70-69%	112-81%	56-70%	297-72%

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Customer Management Report (Daly City) All Detection Types

01-Oct-2012 to 31-Oct-2012

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents		139	99	205	133	576
Less Uncontrollable Factors						
Police Rejects	Driver Obstruction (PD)	4	2	7	3	16
	Emergency Vehicle Responding	2	8	9	9	28
	Funeral Procession/Police	24	0	0	0	24
	Invalid Offense	3	3	9	28	43
	On or Passed the Stop Bar (PD).	5	5	9	1	20
	Plate Obstruction (PD)	2	1	1	4	8
	Plate Unidentifiable	2	3	8	3	16
	Police Discretion	2	3	13	12	30
	Weather Conditions	1	0	0	0	1
Policy/Weather	Sun Glare	0	1	1	1	3
Total		45	26	57	61	189
Sub Total Violations		94	73	148	72	387
Less in Progress		0	0	0	0	0
Available For Prosecution		94	73	148	72	387
Less Rejects						
Camera Malfunction	Face Not in Frame	0-00%	0-00%	0-00%	1-01%	1-00%
Police Rejects	Driver Unidentifiable images poor	31-33%	15-21%	12-08%	12-17%	70-18%
	Sun Glare	11-12%	3-04%	16-11%	4-06%	34-09%
Process Issues	Too Old	0-00%	0-00%	0-00%	1-01%	1-00%
Total		42-45%	18-25%	28-19%	18-25%	106-27%
Approved Violations		52-55%	55-75%	120-81%	54-75%	281-73%
Total Notices Printed		52-55%	55-75%	120-81%	54-75%	281-73%

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