

# Customer Management Report (Daly City) All Detection Types

01-Oct-2012 to 31-Oct-2012

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPUS-01	TOTAL
<b>Total Processed Incidents</b>	139	99	205	133	576
<b>Less Uncontrollable Factors</b>					
Police Rejects					
Driver Obstruction (PD)	4	2	7	3	16
Emergency Vehicle Responding	2	8	9	9	28
Funeral Procession/Police	24	0	0	0	24
Invalid Offense	3	3	9	28	43
On or Passed the Stop Bar (PD)	5	5	9	1	20
Plate Obstruction (PD)	2	1	1	4	8
Plate Unidentifiable	2	3	8	3	16
Police Discretion	2	3	13	12	30
Sun Glare	11	3	16	4	34
Weather Conditions	1	0	0	0	1
Policy/Weather					
Sun Glare	0	1	1	1	3
<b>Total</b>	56	29	73	65	223
<b>Sub Total Violations</b>	83	70	132	68	353
Less in Progress	0	0	0	0	0
<b>Available For Prosecution</b>	83	70	132	68	353
<b>Less Rejects</b>					
Camera Malfunction					
Face Not in Frame	0-00%	0-00%	0-00%	1-01%	1-00%
Police Rejects					
Driver Unidentifiable images poor	31-37%	15-21%	12-09%	12-18%	70-20%
Process Issues					
Too Old	0-00%	0-00%	0-00%	1-01%	1-00%
<b>Total</b>	31-37%	15-21%	12-09%	14-21%	72-20%
<b>Approved Violations</b>	52-63%	55-79%	120-91%	54-79%	281-80%
<b>Total Notices Printed</b>	52-63%	55-79%	120-91%	54-79%	281-80%

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# Customer Management Report (Daly City) All Detection Types

01-Nov-2012 to 30-Nov-2012

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
<b>Total Processed Incidents</b>		105	131	190	123	549
<b>Less Uncontrollable Factors</b>						
Police Rejects	Driver Obstruction (PD)	5	8	9	3	25
	Emergency Vehicle Responding	3	9	10	13	35
	Invalid Offense	0	2	10	24	36
	On or Passed the Stop Bar (PD).	9	2	14	5	30
	Plate Obstruction (PD)	3	0	3	4	10
	Plate Unidentifiable	5	10	6	1	22
	Police Discretion	5	7	10	9	31
	Sun Glare	2	1	4	1	8
Policy/Weather	Extended Vehicle	0	2	0	0	2
	Sun Glare	0	0	0	1	1
Registration Issues	Paper Plates	0	1	0	0	1
<b>Total</b>		32	42	66	61	201
<b>Sub Total Violations</b>		73	89	124	62	348
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		73	89	124	62	348
<b>Less Rejects</b>						
Camera Malfunction	Plate Burn Out	0-00%	0-00%	1-01%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-02%	1-00%
Police Rejects	Driver Unidentifiable images poor	31-42%	18-20%	13-10%	6-10%	68-20%
<b>Total</b>		31-42%	18-20%	14-11%	7-11%	70-20%
<b>Approved Violations</b>		42-58%	71-80%	110-89%	55-89%	278-80%
<b>Total Notices Printed</b>		42-58%	71-80%	110-89%	55-89%	278-80%

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# Customer Management Report (Daly City) All Detection Types

01-Dec-2012 to 31-Dec-2012

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
Total Processed Incidents	103	95	179	130	507
<b>Less Uncontrollable Factors</b>					
Obstruction	1	0	0	0	1
Plate Obstruction					
Police Rejects	2	3	10	6	21
Driver Obstruction (PD)					
Emergency Vehicle Responding	4	9	5	5	23
Funeral Procession/Police	0	2	0	1	3
Gender Mismatch	1	0	0	0	1
Invalid Offense	0	2	3	35	40
On or Passed the Stop Bar (PD).	9	2	9	5	25
Plate Obstruction (PD)	1	0	5	3	9
Plate Unidentifiable	6	6	9	4	25
Police Discretion	7	5	19	10	41
Sun Glare	2	0	4	2	8
Total	33	29	64	71	197
Sub Total Violations	70	66	115	59	310
Less in Progress	0	0	0	0	0
Available For Prosecution	70	66	115	59	310
<b>Less Rejects</b>					
Police Rejects	25-36%	10-15%	12-10%	10-17%	57-18%
Driver Unidentifiable images poor					
Total	25-36%	10-15%	12-10%	10-17%	57-18%
Approved Violations	45-64%	56-85%	103-90%	49-83%	253-82%
Total Notices Printed	45-64%	56-85%	103-90%	49-83%	253-82%

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# Customer Management Report (Daly City) All Detection Types

01-Jan-2013 to 31-Jan-2013

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSMA-01	DAL-SPJS-01	TOTAL
<b>Total Processed Incidents</b>		97	92	124	132	445
<b>Less Uncontrollable Factors</b>						
Obstruction	Vehicle Obstruction	0	0	0	2	2
Police Rejects	Driver Obstruction (PD)	1	1	5	3	10
	Emergency Vehicle Responding	0	17	6	12	35
	Funeral Procession/Police	4	0	0	0	4
	Invalid Offense	0	1	3	31	35
	On or Passed the Stop Bar (PD).	6	4	10	4	24
	Plate Obstruction (PD)	3	0	2	0	5
	Plate Unidentifiable	4	10	7	11	32
	Police Discretion	7	2	7	3	19
	Sun Glare	1	0	3	4	8
Policy/Weather	Sun Glare	2	0	0	0	2
<b>Total</b>		28	35	43	70	176
<b>Sub Total Violations</b>		69	57	81	62	269
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		69	57	81	62	269
<b>Less Rejects</b>						
Police Rejects	Driver Unidentifiable images poor	21-30%	6-11%	18-22%	5-08%	50-19%
<b>Total</b>		21-30%	6-11%	18-22%	5-08%	50-19%
<b>Approved Violations</b>		48-70%	51-89%	63-78%	57-92%	219-81%
<b>Total Notices Printed</b>		48-70%	51-89%	63-78%	57-92%	219-81%

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# Customer Management Report (Daly City) All Detection Types

01-Feb-2013 to 28-Feb-2013

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSWA-01	DAL-SPJS-01	TOTAL
<b>Total Processed Incidents</b>		103	102	138	119	462
<b>Less Uncontrollable Factors</b>						
Obstruction	Vehicle Obstruction	0	1	1	0	2
Police Rejects	Driver Obstruction (PD)	1	5	0	3	9
	Emergency Vehicle Responding	2	4	6	9	21
	Invalid Offense	2	0	3	27	32
	On or Passed the Stop Bar (PD)	11	2	6	2	21
	Plate Obstruction (PD)	0	0	0	3	3
	Plate Unidentifiable	5	5	4	7	21
	Police Discretion	7	10	9	6	32
	Sun Glare	5	2	4	2	13
Policy/Weather	Sun Glare	1	0	0	0	1
	Weather/Nature	0	0	1	0	1
Registration Issues	Paper Plates	1	0	0	0	1
<b>Total</b>		35	29	34	59	157
<b>Sub Total Violations</b>		68	73	104	60	305
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		68	73	104	60	305
<b>Less Rejects</b>						
Camera Malfunction	Face Camera Flash	0-00%	1-01%	0-00%	0-00%	1-00%
	Image Missing	0-00%	1-01%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	16-24%	15-21%	11-11%	5-08%	47-15%
<b>Total</b>		16-24%	17-23%	11-11%	5-08%	49-16%
<b>Approved Violations</b>		52-76%	56-77%	93-89%	55-92%	256-84%
<b>Total Notices Printed</b>		52-76%	56-77%	93-89%	55-92%	256-84%

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# Customer Management Report (Daly City) All Detection Types

01-Mar-2013 to 31-Mar-2013

Operator Id: %

	DAL-HIGE-01	DAL-JDSH-01	DAL-JSMA-01	DAL-SPJS-01	TOTAL
<b>Total Processed Incidents</b>	124	107	163	152	546
<b>Less Uncontrollable Factors</b>					
Obstruction	0	0	0	1	1
Police Rejects	2	1	5	6	14
Driver Obstruction (PD)	3	10	10	1	24
Emergency Vehicle Responding	19	0	0	0	19
Funeral Procession/Police	1	2	4	28	35
Invalid Offense	6	6	8	10	30
On or Passed the Stop Bar (PD)	0	2	2	2	6
Plate Obstruction (PD)	6	4	8	6	24
Plate Unidentifiable	7	5	11	13	36
Police Discretion	8	0	15	7	30
Sun Glare	1	0	2	2	5
Weather Conditions	0	0	1	0	1
Registration Issues	0	0	1	0	1
Paper Plates	0	0	1	0	1
<b>Total</b>	53	30	66	76	225
<b>Sub Total Violations</b>	71	77	97	76	321
Less in Progress	0	0	0	0	0
<b>Available For Prosecution</b>	71	77	97	76	321
<b>Less Rejects</b>					
Police Rejects	36-51%	4-05%	16-16%	10-13%	66-21%
Process Issues	1-01%	3-04%	4-04%	6-08%	14-04%
Driver Unidentifiable images poor	36-51%	4-05%	16-16%	10-13%	66-21%
Too Old	1-01%	3-04%	4-04%	6-08%	14-04%
<b>Total</b>	37-52%	7-09%	20-21%	16-21%	80-25%
<b>Approved Violations</b>	34-48%	70-91%	77-79%	60-79%	241-75%
<b>Total Notices Printed</b>	34-48%	70-91%	77-79%	60-79%	241-75%

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# Customer Management Report (Daly City) All Detection Types

01-Apr-2013 to 30-Apr-2013

Operator Id: %

		DAL-HIGE-01	DAL-JDSH-01	DAL-JSMA-01	DAL-SPJS-01	TOTAL
<b>Total Processed Incidents</b>		107	115	152	139	513
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	1	0	0	1	2
	Plate Obstruction	1	0	0	1	2
	Vehicle Obstruction	0	2	0	1	3
Police Rejects	Driver Obstruction (PD)	2	4	7	11	24
	Emergency Vehicle Responding	2	12	4	2	20
	Funeral Procession/Police	0	2	0	0	2
	Invalid Offense	1	0	1	22	24
	On or Passed the Stop Bar (PD)	4	6	11	5	26
	Plate Obstruction (PD)	2	0	0	4	6
	Plate Unidentifiable	8	3	3	7	21
	Police Discretion	2	5	12	11	30
	Sun Glare	11	6	11	0	28
	Weather Conditions	0	0	0	1	1
	Policy/Weather	Sun Glare	2	1	0	0
Registration Issues	Paper Plates	2	0	0	0	2
<b>Total</b>		38	41	49	66	194
<b>Sub Total Violations</b>		69	74	103	73	319
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		69	74	103	73	319
<b>Less Rejects</b>						
Police Rejects	Driver Unidentifiable images poor	35-51%	7-09%	5-05%	2-03%	49-15%
<b>Total</b>		35-51%	7-09%	5-05%	2-03%	49-15%
<b>Approved Violations</b>		34-49%	67-91%	98-95%	71-97%	270-85%
<b>Total Notices Printed</b>		34-49%	67-91%	98-95%	71-97%	270-85%

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