

# Customer Management Report (Elk Grove) Redlight Incidents

01-Aug-2017 to 31-Aug-2017

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01(L)	ELK-BRLA-01(R)(P)	ELK-EGBR-01(P)	ELK-FRLA-01(L)	ELK-FRLA-01(R)(P)	ELK-LALS-01(P)	TOTAL	
<b>Total Processed Incidents</b>	1006	0	969	620	0	528	145	3268	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	24	0	5	14	0	3	7	53
	Plate Obstruction	6	0	6	7	0	2	3	24
	Vehicle Obstruction	3	0	8	7	0	2	1	21
Police Rejects	Emergency Vehicle Responding	2	0	0	2	0	2	0	6
	Gender Mismatch	0	0	1	0	0	0	0	1
	Incorrect/Incomplete DMV	0	0	2	0	0	1	0	3
	On or Passed the Stop Bar (PD)	0	0	0	0	0	2	0	2
	Plate Obstruction (PD)	0	0	1	0	0	0	0	1
	Police Discretion	8	0	0	1	0	2	3	14
	Safe Stop on Red	641	0	692	317	0	262	37	1949
	Safe Turn On Red	6	0	5	3	0	1	0	15
Policy/Weather	Extended Vehicle	0	0	0	1	0	4	0	5
	Sun Glare	169	0	76	126	0	18	27	416
	Weather/Nature	0	0	0	0	0	0	1	1
Registration Issues	Out of Country Plate	0	0	0	1	0	0	0	1
	Paper Plates	29	0	32	29	0	23	7	120
	Wrong or No DMV	0	0	0	1	0	0	0	1
<b>Total</b>		888	0	828	509	0	322	86	2633
<b>Sub Total Violations</b>		118	0	141	111	0	206	59	635
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		118	0	141	111	0	206	59	635
<b>Less Rejects</b>									
Camera Malfunction	Face Camera Flash	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%	1-02%	3-00%
	Face Camera Focus Blurry	2-02%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	3-00%
	Face Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	11-09%	0-00%	5-04%	7-06%	0-00%	4-02%	2-03%	29-05%
<b>Total</b>		15-13%	0-00%	6-04%	8-07%	0-00%	6-03%	3-05%	38-06%
<b>Approved Violations</b>		103-87%	0-00%	135-96%	103-93%	0-00%	200-97%	56-95%	597-94%
<b>Total Notices Printed</b>		103-87%	0-00%	135-96%	103-93%	0-00%	200-97%	56-95%	597-94%

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# Customer Management Report (Elk Grove) Redlight Incidents

01-Aug-2017 to 31-Aug-2017

Operator Id: %

TOTAL	ELK-LALS-01(P)	ELK-FRLA-01R(P)	ELK-FRLA-01L(I)	ELK-EGBR-01(P)	ELK-BRLA-01R(P)	ELK-BRLA-01L(I)	ELK-BOEG-01(P)
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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Elk Grove) Redlight Incidents

01-Sep-2017 to 30-Sep-2017

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01(L)	ELK-BRLA-01(R)(P)	ELK-EGBR-01(P)	ELK-FRLA-01(L)	ELK-FRLA-01(R)(P)	ELK-LALS-01(P)	TOTAL	
<b>Total Processed Incidents</b>	856	0	1071	531	0	524	177	3159	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	9	0	2	9	0	2	4	26
	Motor Cycle Helmet	2	0	0	2	0	0	0	4
	Plate Obstruction	2	0	5	3	0	3	4	17
	Vehicle Obstruction	8	0	9	6	0	7	1	31
Police Rejects	Emergency Vehicle Responding	1	0	0	1	0	0	3	5
	Gender Mismatch	0	0	1	0	0	1	0	2
	Incorrect Plate on Vehicle	0	0	0	1	0	0	0	1
	Invalid Offense	5	0	0	0	0	0	0	5
	Police Discretion	9	0	3	0	0	0	2	14
	Safe Stop on Red	571	0	706	346	0	257	38	1918
Policy/Weather	Extended Vehicle	1	0	1	1	0	0	0	3
	Sun Glare	49	0	82	34	0	8	12	185
	Weather/Nature	0	0	2	0	0	0	1	3
Registration Issues	Out of Country Plate	0	0	3	0	0	0	0	3
	Paper Plates	37	0	31	18	0	16	9	111
	Wrong or No DMV	1	0	0	0	0	0	0	1
<b>Total</b>		695	0	845	421	0	294	74	2329
<b>Sub Total Violations</b>		161	0	226	110	0	230	103	830
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		161	0	226	110	0	230	103	830
<b>Less Rejects</b>									
Camera Malfunction	Face Camera Flash	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%	0-00%	2-00%
	Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
	Face Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	2-00%
	Rear Plate Flash Inappropriate	0-00%	0-00%	1-00%	1-01%	0-00%	0-00%	1-01%	3-00%
	Rear Plate No Flash	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Video Not In Sync	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects Process Issues	Driver Unidentifiable images poor	2-01%	0-00%	3-01%	1-01%	0-00%	0-00%	2-02%	8-01%
	Too Old	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
<b>Total</b>		4-02%	0-00%	7-03%	2-02%	0-00%	2-01%	4-04%	19-02%
<b>Approved Violations</b>		157-98%	0-00%	219-97%	108-98%	0-00%	228-99%	99-96%	811-98%
<b>Total Notices Printed</b>		157-98%	0-00%	219-97%	108-98%	0-00%	228-99%	99-96%	811-98%

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# Customer Management Report (Elk Grove) Redlight Incidents

01-Sep-2017 to 30-Sep-2017

Operator Id: %

TOTAL	ELK-LALS-01(P)	ELK-FRLA-01R(P)	ELK-FRLA-01L(I)	ELK-EGBR-01(P)	ELK-BRLA-01R(P)	ELK-BRLA-01L(I)	ELK-BOEG-01(P)

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Elk Grove) Redlight Incidents

01-Oct-2017 to 31-Oct-2017

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01L(I)	ELK-BRLA-01R(P)	ELK-EGBR-01(P)	ELK-FRLA-01L(I)	ELK-FRLA-01R(P)	ELK-LALS-01(P)	TOTAL
<b>Total Processed Incidents</b>	747	0	1050	677	0	538	162	3174
<b>Less Uncontrollable Factors</b>								
Obstruction								
Driver Obstruction/Duckers	15	0	7	20	0	6	4	52
Motor Cycle Helmet	1	0	0	2	0	0	0	3
Plate Obstruction	3	0	7	4	0	4	3	21
Vehicle Obstruction	3	0	11	4	0	1	3	22
Police Rejects								
Emergency Vehicle Responding	5	0	4	3	0	0	2	14
Incorrect/Incomplete DMV	0	0	0	0	0	0	1	1
Invalid Offense	2	0	0	0	0	0	1	3
Police Discretion	10	0	1	3	0	4	2	20
Safe Stop on Red	534	0	723	447	0	236	21	1961
Safe Turn On Red	9	0	8	5	0	5	0	27
Policy/Weather								
Extended Vehicle	0	0	0	0	0	3	0	3
Sun Glare	13	0	63	29	0	5	24	134
Weather/Nature	1	0	0	0	0	0	1	2
Registration Issues								
Paper Plates	24	0	36	35	0	30	1	126
<b>Total</b>	<b>620</b>	<b>0</b>	<b>860</b>	<b>552</b>	<b>0</b>	<b>294</b>	<b>63</b>	<b>2389</b>
<b>Sub Total Violations</b>	<b>127</b>	<b>0</b>	<b>190</b>	<b>125</b>	<b>0</b>	<b>244</b>	<b>99</b>	<b>785</b>
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	<b>127</b>	<b>0</b>	<b>190</b>	<b>125</b>	<b>0</b>	<b>244</b>	<b>99</b>	<b>785</b>
<b>Less Rejects</b>								
Camera Malfunction								
Face Camera Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Misc Camera Issue	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Test Pattern	3-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Police Rejects Process Issues								
Driver Unidentifiable images poor	1-01%	0-00%	4-02%	2-02%	0-00%	2-01%	3-03%	12-02%
Too Old	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
<b>Total</b>	<b>4-03%</b>	<b>0-00%</b>	<b>6-03%</b>	<b>2-02%</b>	<b>0-00%</b>	<b>2-01%</b>	<b>5-05%</b>	<b>19-02%</b>
<b>Approved Violations</b>	<b>123-97%</b>	<b>0-00%</b>	<b>184-97%</b>	<b>123-98%</b>	<b>0-00%</b>	<b>242-99%</b>	<b>94-95%</b>	<b>766-98%</b>
<b>Total Notices Printed</b>	<b>123-97%</b>	<b>0-00%</b>	<b>184-97%</b>	<b>123-98%</b>	<b>0-00%</b>	<b>242-99%</b>	<b>94-95%</b>	<b>766-98%</b>

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# Customer Management Report (Elk Grove) Redlight Incidents

01-Oct-2017 to 31-Oct-2017

Operator Id: %

TOTAL	ELK-LALS-01(P)	ELK-FRLA-01R(P)	ELK-FRLA-01L(I)	ELK-EGBR-01(P)	ELK-BRLA-01R(P)	ELK-BRLA-01L(I)	ELK-BOEG-01(P)
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Legend: (P) = Production (I) = Inoperative

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# Customer Management Report (Elk Grove) Redlight Incidents

01-Nov-2017 to 30-Nov-2017

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01(L)	ELK-BRLA-01(R)(P)	ELK-EGBR-01(P)	ELK-FRLA-01(L)	ELK-FRLA-01(R)(P)	ELK-LALS-01(P)	TOTAL	
<b>Total Processed Incidents</b>	705	0	1017	573	0	495	133	2923	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	10	0	8	11	0	5	6	40
	Plate Obstruction	5	0	5	4	0	0	2	16
	Vehicle Obstruction	5	0	7	7	0	2	1	22
Police Rejects	Emergency Vehicle Responding	1	0	1	6	0	0	1	9
	Incorrect/Incomplete DMV	0	0	1	0	0	0	1	2
	Invalid Offense	3	0	0	0	0	0	0	3
	Plate Obstruction (PD)	0	0	0	0	0	1	0	1
	Police Discretion	6	0	4	3	0	6	3	22
	Safe Stop on Red	539	0	768	414	0	275	50	2046
	Sun Glare	0	0	0	0	0	0	1	1
Policy/Weather	Extended Vehicle	0	0	0	1	0	0	0	1
	Sun Glare	6	0	22	5	0	0	1	34
	Weather/Nature	1	0	6	3	0	4	2	16
Registration Issues	Paper Plates	32	0	32	26	0	21	3	114
<b>Total</b>		608	0	854	480	0	314	71	2327
<b>Sub Total Violations</b>		97	0	163	93	0	181	62	596
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		97	0	163	93	0	181	62	596
<b>Less Rejects</b>									
Camera Malfunction	Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	1-00%
	Face Camera Focus Blurry	0-00%	0-00%	1-01%	1-01%	0-00%	0-00%	0-00%	2-00%
	Face Camera No Flash	0-00%	0-00%	0-00%	2-02%	0-00%	0-00%	0-00%	2-00%
	Face Not in Frame	3-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%
	Rear Plate No Flash	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	1-01%	0-00%	0-00%	0-00%	0-00%	1-01%	1-02%	3-01%
<b>Total</b>		4-04%	0-00%	2-01%	3-03%	0-00%	1-01%	2-03%	12-02%
<b>Approved Violations</b>		93-96%	0-00%	161-99%	90-97%	0-00%	180-99%	60-97%	584-98%
<b>Total Notices Printed</b>		93-96%	0-00%	161-99%	90-97%	0-00%	180-99%	60-97%	584-98%

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# Customer Management Report (Elk Grove) Redlight Incidents

01-Nov-2017 to 30-Nov-2017

Operator Id: %

TOTAL	ELK-LALS-01(P)	ELK-FRLA-01R(P)	ELK-FRLA-01L(I)	ELK-EGBR-01(P)	ELK-BRLA-01R(P)	ELK-BRLA-01L(I)	ELK-BOEG-01(P)
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Legend: (P) = Production (I) = Inoperative

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# Customer Management Report (Elk Grove) Redlight Incidents

01-Dec-2017 to 31-Dec-2017

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01(I)	ELK-BRLA-01(R)(P)	ELK-EGBR-01(P)	ELK-FRLA-01(I)	ELK-FRLA-01(R)(P)	ELK-LALS-01(P)	TOTAL	
<b>Total Processed Incidents</b>	788	0	871	482	0	470	128	2739	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	23	0	8	20	0	3	10	64
	Motor Cycle Helmet	1	0	0	0	0	0	0	1
	Plate Obstruction	6	0	4	7	0	1	3	21
	Vehicle Obstruction	5	0	5	9	0	1	2	22
Police Rejects	Emergency Vehicle Responding	2	0	1	2	0	0	1	6
	Incorrect/Incomplete DMV	1	0	2	0	0	2	0	5
	Police Discretion	2	0	0	0	0	3	0	5
	Safe Stop on Red	605	0	653	320	0	250	31	1859
	Safe Turn On Red	0	0	0	1	0	2	0	3
Policy/Weather	Extended Vehicle	0	0	0	0	0	3	0	3
	Sun Glare	8	0	19	16	0	18	5	66
	Weather/Nature	0	0	3	0	0	0	3	6
Registration Issues	Paper Plates	32	0	39	22	0	16	7	116
<b>Total</b>		685	0	734	397	0	299	62	2177
<b>Sub Total Violations</b>		103	0	137	85	0	171	66	562
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		103	0	137	85	0	171	66	562
<b>Less Rejects</b>									
Camera Malfunction	Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
	Face Camera Focus Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
	Face Not in Frame	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
	Plate Not in Frame	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	1-01%	0-00%	0-00%	4-05%	0-00%	0-00%	0-00%	5-01%
<b>Total</b>		1-01%	0-00%	1-01%	6-07%	0-00%	1-01%	0-00%	9-02%
<b>Approved Violations</b>		102-99%	0-00%	136-99%	79-93%	0-00%	170-99%	66-100%	553-98%
<b>Total Notices Printed</b>		102-99%	0-00%	136-99%	79-93%	0-00%	170-99%	66-100%	553-98%

Legend: (P) = Production (I) = Inoperative

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# Customer Management Report (Elk Grove) Redlight Incidents

01-Jan-2018 to 31-Jan-2018

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01(L)	ELK-BRLA-01(R)(P)	ELK-EGBR-01(P)	ELK-FRLA-01(L)	ELK-FRLA-01(R)(P)	ELK-LALS-01(P)	TOTAL
<b>Total Processed Incidents</b>	614	0	773	258	0	420	91	2156
<b>Less Uncontrollable Factors</b>								
Obstruction								
Driver Obstruction/Duckers	9	0	5	7	0	6	4	31
Plate Obstruction	3	0	5	2	0	4	0	14
Vehicle Obstruction	10	0	4	2	0	0	0	16
Police Rejects								
Emergency Vehicle Responding	0	0	2	2	0	0	1	5
Incorrect/Incomplete DMV	0	0	1	0	0	0	0	1
Invalid Offense	3	0	0	0	0	0	0	3
Police Discretion	9	0	1	1	0	4	1	16
Safe Stop on Red	470	0	558	179	0	224	30	1461
Safe Turn On Red	3	0	0	2	0	2	0	7
Policy/Weather								
Extended Vehicle	0	0	0	0	0	1	1	2
Sun Glare	4	0	20	2	0	0	1	27
Weather/Nature	4	0	30	8	0	17	8	67
Yellow with Red Light	0	0	0	1	0	0	0	1
Registration Issues								
Out of Country Plate	1	0	0	0	0	0	0	1
Paper Plates	26	0	27	21	0	17	6	97
Wrong or No DMV	1	0	1	0	0	0	0	2
<b>Total</b>	<b>543</b>	<b>0</b>	<b>654</b>	<b>227</b>	<b>0</b>	<b>275</b>	<b>52</b>	<b>1751</b>
<b>Sub Total Violations</b>	<b>71</b>	<b>0</b>	<b>119</b>	<b>31</b>	<b>0</b>	<b>145</b>	<b>39</b>	<b>405</b>
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	<b>71</b>	<b>0</b>	<b>119</b>	<b>31</b>	<b>0</b>	<b>145</b>	<b>39</b>	<b>405</b>
<b>Less Rejects</b>								
Camera Malfunction								
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-03%	1-00%
Police Rejects								
Driver Unidentifiable images poor	1-01%	0-00%	3-03%	2-06%	0-00%	0-00%	0-00%	6-01%
Process Issues								
Too Old	0-00%	0-00%	3-03%	1-03%	0-00%	0-00%	0-00%	4-01%
<b>Total</b>	<b>1-01%</b>	<b>0-00%</b>	<b>6-05%</b>	<b>3-10%</b>	<b>0-00%</b>	<b>0-00%</b>	<b>1-03%</b>	<b>11-03%</b>
<b>Approved Violations</b>	<b>70-99%</b>	<b>0-00%</b>	<b>113-95%</b>	<b>28-90%</b>	<b>0-00%</b>	<b>145-100%</b>	<b>38-97%</b>	<b>394-97%</b>
<b>Total Notices Printed</b>	<b>70-99%</b>	<b>0-00%</b>	<b>113-95%</b>	<b>28-90%</b>	<b>0-00%</b>	<b>145-100%</b>	<b>38-97%</b>	<b>394-97%</b>

Legend: (P) = Production (I) = Inoperative

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# Customer Management Report (Elk Grove) Redlight Incidents

01-Feb-2018 to 28-Feb-2018

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01(L)	ELK-BRLA-01(R)(P)	ELK-EGBR-01(P)	ELK-FRLA-01(L)	ELK-FRLA-01(R)(P)	ELK-LALS-01(P)	TOTAL	
<b>Total Processed Incidents</b>	768	0	686	370	0	447	90	2361	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	9	0	2	15	0	8	5	39
	Motor Cycle Helmet	1	0	0	0	0	0	0	1
	Plate Obstruction	7	0	3	2	0	4	2	18
	Vehicle Obstruction	5	0	5	3	0	3	0	16
Police Rejects	Citation Issued manually	0	0	0	0	0	0	1	1
	Emergency Vehicle Responding	5	0	1	1	0	1	3	11
	Incorrect/Incomplete DMV	2	0	0	0	0	0	0	2
	Invalid Offense	5	0	0	0	0	0	5	10
	On or Passed the Stop Bar (PD)	0	0	0	0	0	1	0	1
	Police Discretion	5	0	7	1	0	10	2	25
	Safe Stop on Red	598	0	515	262	0	266	22	1663
	Safe Turn On Red	16	0	13	7	0	8	6	50
	Sun Glare	0	0	2	0	0	0	1	3
Policy/Weather	Extended Vehicle	0	0	0	1	0	0	1	2
	Sun Glare	7	0	21	5	0	0	4	37
Registration Issues	Out of Country Plate	1	0	1	0	0	0	0	2
	Paper Plates	27	0	25	16	0	27	2	97
<b>Total</b>		688	0	595	313	0	328	54	1978
<b>Sub Total Violations</b>		80	0	91	57	0	119	36	383
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		80	0	91	57	0	119	36	383
<b>Less Rejects</b>									
Camera Malfunction	Face Camera Flash	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	0-00%	0-00%	0-00%	1-02%	0-00%	1-01%	2-06%	4-01%
	No Video	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
	Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
<b>Total</b>		2-02%	0-00%	0-00%	1-02%	0-00%	2-02%	2-06%	7-02%
<b>Approved Violations</b>		78-98%	0-00%	91-100%	56-98%	0-00%	117-98%	34-94%	376-98%
<b>Total Notices Printed</b>		78-98%	0-00%	91-100%	56-98%	0-00%	117-98%	34-94%	376-98%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Elk Grove) Redlight Incidents

01-Mar-2018 to 31-Mar-2018

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01(L)	ELK-BRLA-01(R)(P)	ELK-EGBR-01(P)	ELK-FRLA-01(L)	ELK-FRLA-01(R)(P)	ELK-LALS-01(P)	TOTAL	
<b>Total Processed Incidents</b>	771	0	811	439	0	520	142	2683	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	15	0	2	9	0	4	2	32
	Plate Obstruction	4	0	0	3	0	0	1	8
	Vehicle Obstruction	8	0	6	5	0	2	1	22
Police Rejects	Emergency Vehicle Responding	2	0	3	6	0	0	3	14
	Incorrect/Incomplete DMV	1	0	2	0	0	1	2	6
	Invalid Offense	2	0	0	0	0	0	2	4
	Police Discretion	3	0	3	1	0	7	3	17
	Safe Stop on Red	573	0	627	302	0	295	42	1839
	Safe Turn On Red	33	0	19	14	0	13	9	88
	Sun Glare	0	0	0	1	0	0	0	1
Policy/Weather	Extended Vehicle	0	0	1	3	0	1	1	6
	Sun Glare	18	0	26	22	0	1	10	77
	Weather/Nature	2	0	6	3	0	1	4	16
Registration Issues	Paper Plates	31	0	26	15	0	28	10	110
<b>Total</b>		692	0	721	384	0	353	90	2240
<b>Sub Total Violations</b>		79	0	90	55	0	167	52	443
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		79	0	90	55	0	167	52	443
<b>Less Rejects</b>									
Camera Malfunction	Image Missing	8-10%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	9-02%
	Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-10%	5-01%
	Test Pattern	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	Driver Unidentifiable images poor	2-03%	0-00%	5-06%	6-11%	0-00%	1-01%	0-00%	14-03%
<b>Total</b>		11-14%	0-00%	5-06%	6-11%	0-00%	2-01%	5-10%	29-07%
<b>Approved Violations</b>		68-86%	0-00%	85-94%	49-89%	0-00%	165-99%	47-90%	414-93%
<b>Total Notices Printed</b>		68-86%	0-00%	85-94%	49-89%	0-00%	165-99%	47-90%	414-93%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Elk Grove) Redlight Incidents

01-Apr-2018 to 30-Apr-2018

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01(I)	ELK-BRLA-01R(P)	ELK-EGBR-01(P)	ELK-FRLA-01(I)	ELK-FRLA-01R(P)	ELK-LALS-01(P)	TOTAL	
<b>Total Processed Incidents</b>	791	0	783	485	0	485	161	2705	
<b>Less Uncontrollable Factors</b>									
Obstruction	Driver Obstruction/Duckers	12	0	3	10	0	4	6	35
	Motor Cycle Helmet	0	0	0	1	0	0	0	1
	Plate Obstruction	3	0	1	3	0	1	3	11
	Vehicle Obstruction	6	0	4	5	0	2	1	18
Police Rejects	Emergency Vehicle Responding	9	0	5	5	0	2	3	24
	Incorrect/Incomplete DMV	3	0	3	0	0	0	1	7
	Invalid Offense	6	0	3	1	0	3	0	13
	Police Discretion	7	0	5	5	0	4	3	24
	Safe Stop on Red	586	0	588	320	0	270	48	1812
	Safe Turn On Red	11	0	8	5	0	12	5	41
	Sun Glare	1	0	3	0	0	1	0	5
Policy/Weather	Extended Vehicle	0	0	0	1	0	0	0	1
	Sun Glare	37	0	28	41	0	2	9	117
	Weather/Nature	3	0	0	2	0	1	0	6
Registration Issues	Out of Country Plate	0	0	0	0	0	0	1	1
	Paper Plates	25	0	33	20	0	24	6	108
<b>Total</b>		709	0	684	419	0	326	86	2224
<b>Sub Total Violations</b>		82	0	99	66	0	159	75	481
Less in Progress		0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>		82	0	99	66	0	159	75	481
<b>Less Rejects</b>									
Camera Malfunction	Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Police Rejects	Driver Unidentifiable images poor	4-05%	0-00%	1-01%	6-09%	0-00%	2-01%	3-04%	16-03%
<b>Total</b>		4-05%	0-00%	1-01%	6-09%	0-00%	2-01%	4-05%	17-04%
<b>Approved Violations</b>		78-95%	0-00%	98-99%	60-91%	0-00%	157-99%	71-95%	464-96%
<b>Total Notices Printed</b>		78-95%	0-00%	98-99%	60-91%	0-00%	157-99%	71-95%	464-96%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Elk Grove) Redlight Incidents

01-May-2018 to 31-May-2018

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01(L)	ELK-BRLA-01(R)(P)	ELK-EGBR-01(P)	ELK-FRLA-01(L)	ELK-FRLA-01(R)(P)	ELK-LALS-01(P)	TOTAL
<b>Total Processed Incidents</b>	872	0	809	530	0	492	161	2864
<b>Less Uncontrollable Factors</b>								
Obstruction								
Driver Obstruction/Duckers	8	0	3	12	0	5	10	38
Motor Cycle Helmet	1	0	0	0	0	0	0	1
Plate Obstruction	4	0	4	2	0	1	1	12
Vehicle Obstruction	5	0	0	3	0	6	0	14
Police Rejects								
Citation Issued manually	1	0	0	0	0	0	0	1
Emergency Vehicle Responding	6	0	0	2	0	1	3	12
Incorrect/Incomplete DMV	0	0	0	1	0	0	2	3
Invalid Offense	13	0	1	0	0	1	2	17
Police Discretion	1	0	3	2	0	2	3	11
Safe Stop on Red	659	0	654	344	0	303	49	2009
Safe Turn On Red	7	0	4	5	0	12	10	38
Sun Glare	0	0	1	0	0	0	2	3
Yielding to an Emergency	0	0	0	0	0	0	1	1
Policy/Weather								
Extended Vehicle	0	0	1	2	0	1	1	5
Sun Glare	61	0	27	53	0	1	16	158
Weather/Nature	4	0	1	0	0	0	0	5
Registration Issues								
Paper Plates	27	0	36	25	0	17	4	109
<b>Total</b>	797	0	735	451	0	350	104	2437
<b>Sub Total Violations</b>	75	0	74	79	0	142	57	427
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	75	0	74	79	0	142	57	427
<b>Less Rejects</b>								
Camera Malfunction								
Image Missing	6-08%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-01%
Test Pattern	2-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Police Rejects								
Driver Unidentifiable images poor	7-09%	0-00%	0-00%	14-18%	0-00%	2-01%	6-11%	29-07%
<b>Total</b>	15-20%	0-00%	0-00%	14-18%	0-00%	2-01%	6-11%	37-09%
<b>Approved Violations</b>	60-80%	0-00%	74-100%	65-82%	0-00%	140-99%	51-89%	390-91%
<b>Total Notices Printed</b>	60-80%	0-00%	74-100%	65-82%	0-00%	140-99%	51-89%	390-91%

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# Customer Management Report (Elk Grove) Redlight Incidents

01-May-2018 to 31-May-2018

Operator Id: %

TOTAL	ELK-LALS-01(P)	ELK-FRLA-01R(P)	ELK-FRLA-01L(I)	ELK-EGBR-01(P)	ELK-BRLA-01R(P)	ELK-BRLA-01L(I)	ELK-BOEG-01(P)
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Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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Generated On: 6/28/2018 10:57:31 AM

# Customer Management Report (Elk Grove) Redlight Incidents

01-Jun-2018 to 23-Jun-2018

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01(L)	ELK-BRLA-01R(P)	ELK-EGBR-01(P)	ELK-FRLA-01(L)	ELK-FRLA-01R(P)	ELK-LALS-01(P)	TOTAL
<b>Total Processed Incidents</b>	635	0	762	451	0	402	149	2399
<b>Less Uncontrollable Factors</b>								
Obstruction								
Driver Obstruction/Duckers	7	0	3	7	0	5	6	28
Motor Cycle Helmet	0	0	1	1	0	0	0	2
Plate Obstruction	2	0	1	1	0	1	0	5
Vehicle Obstruction	1	0	2	2	0	1	0	6
Police Rejects								
Citation Issued manually	0	0	0	1	0	0	0	1
Emergency Vehicle Responding	1	0	0	3	0	1	3	8
Incorrect/Incomplete DMV	0	0	1	1	0	0	0	2
Invalid Offense	6	0	1	2	0	2	1	12
Police Discretion	0	0	4	2	0	4	1	11
Safe Stop on Red	447	0	586	285	0	230	47	1595
Safe Turn On Red	9	0	5	2	0	5	6	27
Sun Glare	0	0	2	0	0	0	1	3
Policy/Weather								
Extended Vehicle	1	0	0	1	0	0	0	2
Sun Glare	64	0	11	72	0	3	14	164
Weather/Nature	2	0	0	0	0	0	0	2
Registration Issues								
Gender Match	0	0	0	0	0	0	1	1
Paper Plates	22	0	28	12	0	17	8	87
<b>Total</b>	<b>562</b>	<b>0</b>	<b>645</b>	<b>392</b>	<b>0</b>	<b>269</b>	<b>88</b>	<b>1956</b>
<b>Sub Total Violations</b>	<b>73</b>	<b>0</b>	<b>117</b>	<b>59</b>	<b>0</b>	<b>133</b>	<b>61</b>	<b>443</b>
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	<b>73</b>	<b>0</b>	<b>117</b>	<b>59</b>	<b>0</b>	<b>133</b>	<b>61</b>	<b>443</b>
<b>Less Rejects</b>								
Camera Malfunction								
Image Missing	4-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-01%
Police Rejects								
Driver Unidentifiable images poor	13-18%	0-00%	0-00%	16-27%	0-00%	2-02%	9-15%	40-09%
Red-light not visible in	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
<b>Total</b>	<b>18-25%</b>	<b>0-00%</b>	<b>0-00%</b>	<b>16-27%</b>	<b>0-00%</b>	<b>2-02%</b>	<b>9-15%</b>	<b>45-10%</b>
<b>Approved Violations</b>	<b>55-75%</b>	<b>0-00%</b>	<b>117-100%</b>	<b>43-73%</b>	<b>0-00%</b>	<b>131-98%</b>	<b>52-85%</b>	<b>398-90%</b>
<b>Total Notices Printed</b>	<b>55-75%</b>	<b>0-00%</b>	<b>117-100%</b>	<b>43-73%</b>	<b>0-00%</b>	<b>131-98%</b>	<b>52-85%</b>	<b>398-90%</b>

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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## New Request for Public Records (RFI-18-123)

B(1)(b). For each "intersection approach" or "approach" (defined as a red light camera or cameras monitoring any or all lanes of traffic entering an intersection from a single compass direction) within your jurisdiction, the tabulation or tally of violations recorded and discarded, and of citations issued during the whole of calendar year 2017 (report title: Customer Management Report).

(See Attached)

# Customer Management Report (Elk Grove) Redlight Incidents

01-Jan-2017 to 31-Dec-2017

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01(L)	ELK-BRLA-01R(P)	ELK-EGBR-01(P)	ELK-FRLA-01(L)	ELK-FRLA-01R(P)	ELK-LALS-01(P)	TOTAL
<b>Total Processed Incidents</b>	10144	0	11396	7379	0	6273	1729	36921
<b>Less Uncontrollable Factors</b>								
Obstruction								
Driver Obstruction/Duckers	161	0	70	146	0	59	80	516
Motor Cycle Helmet	10	0	0	11	0	0	0	21
Plate Obstruction	54	0	44	66	0	19	28	211
Vehicle Obstruction	65	0	77	84	0	34	12	272
Police Rejects								
Citation Issued manually	0	0	1	0	0	0	0	1
Emergency Vehicle Responding	23	0	11	103	0	5	24	166
Gender Mismatch	3	0	2	2	0	3	0	10
Incorrect Plate on Vehicle	0	0	0	2	0	0	0	2
Incorrect/Incomplete DMV	2	0	6	1	0	6	3	18
Invalid Offense	10	0	0	0	0	0	1	11
Not The Driver	0	0	1	0	0	0	0	1
On or Passed the Stop Bar (PD)	0	0	1	1	0	4	3	9
Plate Obstruction (PD)	0	0	2	1	0	2	0	5
Plate Unidentifiable	1	0	1	0	0	0	2	4
Police Discretion	418	0	295	217	0	196	84	1210
Safe Stop on Red	6880	0	8083	4637	0	3256	373	23229
Safe Turn On Red	41	0	32	19	0	24	4	120
Sun Glare	3	0	3	11	0	0	4	21
Policy/Weather								
Extended Vehicle	3	0	3	4	0	15	2	27
Sun Glare	683	0	458	578	0	81	132	1932
Weather/Nature	55	0	77	65	0	19	25	241
Yellow with Red Light	1	0	0	0	0	0	0	1
Registration Issues								
Can Not Identify State	0	0	1	0	0	0	0	1
Out of Country Plate	0	0	4	1	0	0	0	5
Paper Plates	328	0	420	314	0	300	67	1429
Wrong or No DMV	1	0	0	1	0	0	0	2
<b>Total</b>	<b>8742</b>	<b>0</b>	<b>9592</b>	<b>6264</b>	<b>0</b>	<b>4023</b>	<b>844</b>	<b>29465</b>
<b>Sub Total Violations</b>	<b>1402</b>	<b>0</b>	<b>1804</b>	<b>1115</b>	<b>0</b>	<b>2250</b>	<b>885</b>	<b>7456</b>
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	<b>1402</b>	<b>0</b>	<b>1804</b>	<b>1115</b>	<b>0</b>	<b>2250</b>	<b>885</b>	<b>7456</b>
<b>Less Rejects</b>								
Camera Malfunction								
Face Camera Flash	7-00%	0-00%	2-00%	1-00%	0-00%	5-00%	4-00%	19-00%
Face Camera Focus Blurry	2-00%	0-00%	5-00%	6-01%	0-00%	0-00%	0-00%	13-00%
Face Camera No Flash	2-00%	0-00%	0-00%	2-00%	0-00%	1-00%	0-00%	5-00%
Face Not in Frame	8-01%	0-00%	0-00%	3-00%	0-00%	0-00%	3-00%	14-00%

Generated By: RSISSON

Generated On: 6/28/2018 11:00:41 AM

# Customer Management Report (Elk Grove) Redlight Incidents

01-Jan-2017 to 31-Dec-2017

Operator Id: %

	ELK-BOEG-01(P)	ELK-BRLA-01(L)	ELK-BRLA-01(R)(P)	ELK-EGBR-01(P)	ELK-FRLA-01(L)	ELK-FRLA-01(R)(P)	ELK-LALS-01(P)	TOTAL
Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
Misc Camera Issue	1-00%	0-00%	1-00%	0-00%	0-00%	38-02%	0-00%	40-01%
Plate Burn Out	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	22-02%	23-00%
Plate Not in Frame	0-00%	0-00%	1-00%	1-00%	0-00%	0-00%	0-00%	2-00%
Rear Plate Camera Blurry	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	1-00%	0-00%	2-00%	1-00%	0-00%	2-00%	5-01%	11-00%
Rear Plate No Flash	0-00%	0-00%	2-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Test Pattern	54-04%	0-00%	0-00%	0-00%	0-00%	4-00%	1-00%	59-01%
Video Not In Sync	0-00%	0-00%	3-00%	4-00%	0-00%	2-00%	1-00%	10-00%
Video Skips	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
Police Rejects								
Driver Unidentifiable images poor	41-03%	0-00%	32-02%	45-04%	0-00%	18-01%	14-02%	150-02%
No Video	0-00%	0-00%	1-00%	0-00%	0-00%	6-00%	0-00%	7-00%
Plate Unclear	0-00%	0-00%	2-00%	0-00%	0-00%	0-00%	0-00%	2-00%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%
Process Issues								
Too Old	28-02%	0-00%	53-03%	31-03%	0-00%	16-01%	6-01%	134-02%
Total	145-10%	0-00%	104-06%	95-09%	0-00%	95-04%	56-06%	495-07%
Approved Violations	1257-90%	0-00%	1700-94%	1020-91%	0-00%	2155-96%	829-94%	6961-93%
Total Notices Printed	1257-90%	0-00%	1700-94%	1020-91%	0-00%	2155-96%	829-94%	6961-93%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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- C. All other documents related to the automated enforcement system and the administration or enforcement of Vehicle Code section 21455.5 Two years from the date the information was first obtained. Cal. Gov. Code section 34090(d)
- D. Records placed on hold status by the Elk Grove Police Department. Permanent retention until instructed otherwise, in writing, by the Elk Grove Police Department.