



**REDFLEX**  
TRAFFIC SYSTEMS

## CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) Redlight Incidents

01-Mar-0004 to 31-Mar-2004

	<u>PROCESSED</u> <u>INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR</u> <u>PROSECUTION</u>	<u>REJECTED</u> <u>VIOLATIONS</u>	<u>APPROVED</u> <u>VIOLATIONS</u>	<u>TOTAL NOTICES</u> <u>PRINTED</u>	<u>ISSUANCE</u> <u>RATE</u>
HA-IMFR-01	0	0	0	0	0	0	0	100%
HA-ROHI-01	117	15	0	102	31	71	71	70%
HA-HAES-03	40	14	0	26	6	20	20	77%
HA-HAIM-03	0	0	0	0	0	0	0	100%
HA-HAES-01	17	11	0	6	3	3	3	50%
HA-HIRO-01	0	0	0	0	0	0	0	100%
HA-HAIM-01	0	0	0	0	0	0	0	100%
TOTAL	174	40	0	134	40	94	94	70%

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# CUSTOMER MANAGEMENT SUMMARY REPORT



Customer Management Report (Hawthorne) All Detection Types  
01-Apr-2004 to 30-Apr-2004

	PROCESSED INCIDENTS	REJECTED INCIDENTS	IN PROGRESS	AVAILABLE FOR PROSECUTION	REJECTED VIOLATIONS	APPROVED VIOLATIONS	TOTAL NOTICES PRINTED	ISSUANCE RATE
HA-IMFR-01	0	0	0	0	0	0	0	100%
HA-ROHI-01	902	173	0	729	119	610	610	84%
HA-HAES-03	296	119	0	177	25	152	152	86%
HA-HAIM-03	0	0	0	0	0	0	0	100%
HA-HAES-01	165	61	0	104	37	67	67	64%
HA-HIRO-01	0	0	0	0	0	0	0	100%
HA-HAIM-01	0	0	0	0	0	0	0	100%
TOTAL	1363	353	0	1010	181	829	829	82%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types  
01-May-2004 to 31-May-2004

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	0	0	0	0	0	0	0	100%
HA-ROHI-01	927	204	0	723	83	640	640	89%
HA-HAES-03	255	95	0	160	52	108	108	66%
HA-HAIM-03	0	0	0	0	0	0	0	100%
HA-HAES-01	322	106	0	216	77	139	139	64%
HA-HIRO-01	0	0	0	0	0	0	0	100%
HA-HAIM-01	0	0	0	0	0	0	0	100%
<b>TOTAL</b>	<b>1504</b>	<b>405</b>	<b>0</b>	<b>1099</b>	<b>212</b>	<b>887</b>	<b>887</b>	<b>81%</b>

# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types  
 01-Jun-2004 to 30-Jun-2004



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	PROCESSED INCIDENTS	REJECTED INCIDENTS	IN PROGRESS	AVAILABLE FOR PROSECUTION	REJECTED VIOLATIONS	APPROVED VIOLATIONS	TOTAL NOTICES PRINTED	ISSUANCE RATE
HA-IMFR-01	0	0	0	0	0	0	0	100%
HA-ROHI-01	854	189	0	665	81	584	584	88%
HA-HAES-03	219	86	0	133	49	84	84	63%
HA-HAIM-03	0	0	0	0	0	0	0	100%
HA-HAES-01	309	77	0	232	98	134	134	58%
HA-HIRO-01	2146	360	0	1786	919	867	867	49%
HA-HAIM-01	0	0	0	0	0	0	0	100%
<b>TOTAL</b>	<b>3528</b>	<b>712</b>	<b>0</b>	<b>2816</b>	<b>1147</b>	<b>1669</b>	<b>1669</b>	<b>59%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types  
01-Jul-2004 to 31-Jul-2004

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	270	51	0	219	56	163	163	74%
HA-ROHI-01	821	157	0	664	87	577	577	87%
HA-HAES-03	216	65	0	151	42	109	109	72%
HA-HAIM-03	43	11	0	32	6	26	26	81%
HA-HAES-01	275	73	0	202	73	129	129	64%
HA-HIRO-01	1412	257	0	1155	479	676	676	59%
HA-HAIM-01	11	4	0	7	0	7	7	100%
<b>TOTAL</b>	<b>3048</b>	<b>618</b>	<b>0</b>	<b>2430</b>	<b>743</b>	<b>1687</b>	<b>1687</b>	<b>69%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types  
01-Aug-2004 to 31-Aug-2004

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	285	70	0	215	23	192	192	88%
HA-ROHI-01	684	194	0	490	79	411	411	84%
HA-HAES-03	179	55	0	124	61	63	63	51%
HA-HAIM-03	128	28	0	100	47	53	53	53%
HA-HAES-01	225	71	0	154	71	83	83	54%
HA-HIRO-01	1299	222	0	1077	402	675	675	63%
HA-HAIM-01	210	56	0	154	47	107	107	69%
<b>TOTAL</b>	<b>3010</b>	<b>696</b>	<b>0</b>	<b>2314</b>	<b>730</b>	<b>1584</b>	<b>1584</b>	<b>68%</b>



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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types  
01-Sep-2004 to 30-Sep-2004

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	215	55	0	160	59	101	101	63%
HA-ROHI-01	673	196	0	477	103	374	374	78%
HA-HAES-03	206	45	0	161	103	58	58	36%
HA-HAIM-03	145	36	0	109	35	74	74	68%
HA-HAES-01	270	73	0	197	90	107	107	54%
HA-HIRO-01	1142	193	0	949	452	497	497	52%
HA-HAIM-01	244	32	0	212	165	47	47	22%
<b>TOTAL</b>	<b>2895</b>	<b>630</b>	<b>0</b>	<b>2265</b>	<b>1007</b>	<b>1258</b>	<b>1258</b>	<b>56%</b>



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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types  
01-Oct-2004 to 31-Oct-2004

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	229	72	0	157	35	122	122	78%
HA-ROHI-01	488	120	0	368	84	284	284	77%
HA-HAES-03	217	50	0	167	113	54	54	32%
HA-HAIM-03	127	40	0	87	22	65	65	75%
HA-HAES-01	254	71	0	183	92	91	91	50%
HA-HIRO-01	553	106	0	447	187	260	260	58%
HA-HAIM-01	237	66	0	171	51	120	120	70%
<b>TOTAL</b>	<b>2105</b>	<b>525</b>	<b>0</b>	<b>1580</b>	<b>584</b>	<b>996</b>	<b>996</b>	<b>63%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types  
01-Nov-2004 to 30-Nov-2004

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	195	42	0	153	26	127	127	83%
HA-ROHI-01	587	141	0	446	104	342	342	77%
HA-HAES-03	167	46	0	121	68	53	53	44%
HA-HAIM-03	118	25	0	93	33	60	60	65%
HA-HAES-01	269	64	0	205	113	92	92	45%
HA-HIRO-01	613	90	0	523	132	391	391	75%
HA-HAIM-01	232	56	0	176	90	86	86	49%
<b>TOTAL</b>	<b>2181</b>	<b>464</b>	<b>0</b>	<b>1717</b>	<b>566</b>	<b>1151</b>	<b>1151</b>	<b>67%</b>



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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types  
01-May-2005 to 31-May-2005

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	156	23	0	133	49	84	84	63%
HA-ROHI-01	268	75	0	193	52	141	141	73%
HA-HAES-03	151	34	0	117	39	78	78	67%
HA-HAIM-03	131	33	0	98	30	68	68	69%
HA-HAES-01	189	62	0	127	54	73	73	57%
HA-HIRO-01	1092	253	0	839	247	592	592	71%
HA-HAIM-01	299	92	0	207	53	154	154	74%
TOTAL	2286	572	0	1714	524	1190	1190	69%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Nov-2005 to 30-Nov-2005

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	164	71	0	93	17	76	76	82%
HA-ROHI-01	105	53	0	52	18	34	34	65%
HA-HAES-03	124	54	0	70	32	38	38	54%
HA-HAIM-03	99	51	0	48	19	29	29	60%
HA-HAES-01	184	103	0	81	45	36	36	44%
HA-HIRO-01	1727	978	0	749	182	567	567	76%
HA-HAIM-01	147	95	0	52	20	32	32	62%
<b>TOTAL</b>	<b>2550</b>	<b>1405</b>	<b>0</b>	<b>1145</b>	<b>333</b>	<b>812</b>	<b>812</b>	<b>71%</b>

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# Customer Management Report (Hawthorne) All Detection Types

01-Dec-2005 to 31-Dec-2005

Operator Id: %

001020

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	163	133	156	118	2070	139	110	2889
<b>Less Uncontrollable Factors</b>								
Obstruction	42	28	48	25	718	27	42	930
Driver Obstruction/Duckers								
Motor Cycle Helmet	0	0	0	0	5	1	0	6
Plate Obstruction	9	5	12	5	15	1	3	50
Vehicle Obstruction	0	3	1	0	18	1	2	25
Police Rejects	6	3	4	4	76	2	1	96
Emergency Vehicle Responding	40	6	16	13	7	11	2	95
Interest of Justice	0	0	0	0	0	1	0	1
Policy/Weather	1	0	0	1	4	1	0	7
Extended Vehicle								
Sun Glare	5	15	9	19	36	3	1	88
Weather/Nature	1	1	1	0	7	0	0	10
Registration Issues	0	0	0	0	0	1	0	1
Can Not Identify State								
Out of Country Plate	0	0	0	0	3	0	0	3
Paper Plates	9	4	10	2	112	15	3	155
Wrong or No DMV	0	0	1	0	6	1	1	9
<b>Total</b>	113	65	102	69	1007	65	55	1476
<b>Sub Total Violations</b>	50	68	54	49	1063	74	55	1413
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	50	68	54	49	1063	74	55	1413
<b>Less Rejects</b>								
Camera Malfunction	2-04%	3-04%	1-02%	3-06%	13-01%	2-03%	0-00%	24-02%
Face Camera Flash	13-26%	17-25%	6-11%	1-02%	26-02%	6-08%	2-04%	71-05%
Face Camera Focus Blurry	4-08%	0-00%	0-00%	2-04%	99-09%	3-04%	6-11%	114-08%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	4-00%	1-01%	0-00%	5-00%
Misc Camera Issue								

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# Customer Management Report (Hawthorne) All Detection Types

01-Dec-2005 to 31-Dec-2005

Operator Id: %

001021

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Plate Burn Out	0-00%	2-03%	1-02%	1-02%	5-00%	0-00%	0-00%	9-01%
Plate Not in Frame	0-00%	0-00%	5-09%	0-00%	1-00%	2-03%	0-00%	8-01%
Rear Plate Camera Blurry	0-00%	2-03%	0-00%	1-02%	0-00%	0-00%	1-02%	4-00%
Rear Plate Flash Inappropriate	1-02%	0-00%	3-06%	2-04%	1-00%	0-00%	3-05%	10-01%
Rear Plate No Flash	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	2-04%	3-00%
Total	20-40%	24-35%	16-30%	11-22%	149-14%	14-19%	14-25%	248-18%
Approved Violations	30-60%	44-65%	38-70%	38-78%	914-86%	60-81%	41-75%	1165-82%
Total Notices Printed	30-60%	44-65%	38-70%	38-78%	914-86%	60-81%	41-75%	1165-82%

000465



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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Feb-2006 to 28-Feb-2006

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	107	39	0	68	12	56	56	82%
HA-ROHI-01	75	27	0	48	10	38	38	79%
HA-HAES-03	140	69	0	71	21	50	50	70%
HA-HAIM-03	83	30	0	53	21	32	32	60%
HA-HAES-01	113	49	0	64	29	35	35	55%
HA-HIRO-01	1686	646	0	1040	135	905	905	87%
HA-HAIM-01	121	55	0	66	26	40	40	61%
<b>TOTAL</b>	<b>2325</b>	<b>915</b>	<b>0</b>	<b>1410</b>	<b>254</b>	<b>1156</b>	<b>1156</b>	<b>82%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Mar-2006 to 31-Mar-2006

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	155	43	0	112	28	84	84	75%
HA-ROHI-01	76	33	0	43	8	35	35	81%
HA-HAES-03	145	59	0	86	24	62	62	72%
HA-HAIM-03	114	39	0	75	24	51	51	68%
HA-HAES-01	118	49	0	69	38	31	31	45%
HA-HIRO-01	1738	715	0	1023	205	818	818	80%
HA-HAIM-01	133	51	0	82	38	44	44	54%
<b>TOTAL</b>	<b>2479</b>	<b>989</b>	<b>0</b>	<b>1490</b>	<b>365</b>	<b>1125</b>	<b>1125</b>	<b>76%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types  
01-May-2006 to 31-May-2006

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	140	62	0	78	15	63	63	81%
HA-ROHI-01	58	29	0	29	11	18	18	62%
HA-HAES-03	146	53	0	93	34	59	59	63%
HA-HAIM-03	85	22	0	63	11	52	52	83%
HA-HAES-01	98	23	0	75	47	28	28	37%
HA-HIRO-01	1521	540	0	981	243	738	738	75%
HA-HAIM-01	115	48	0	67	19	48	48	72%
<b>TOTAL</b>	<b>2163</b>	<b>777</b>	<b>0</b>	<b>1386</b>	<b>380</b>	<b>1006</b>	<b>1006</b>	<b>73%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

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Customer Management Report (Hawthorne) All Detection Types

01-Jun-2006 to 30-Jun-2006

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	123	52	0	71	21	50	50	70%
HA-ROHI-01	55	26	0	29	10	19	19	66%
HA-HAES-03	123	42	0	81	24	57	57	70%
HA-HAIM-03	83	35	0	48	5	43	43	90%
HA-HAES-01	67	20	0	47	23	24	24	51%
HA-HIRO-01	1555	631	0	924	193	731	731	79%
HA-HAIM-01	126	57	0	69	22	47	47	68%
TOTAL	2132	863	0	1269	298	971	971	77%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Aug-2006 to 31-Aug-2006

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	188	121	0	67	23	44	44	66%
HA-ROHI-01	56	31	0	25	16	9	9	36%
HA-HAES-03	100	63	0	37	14	23	23	62%
HA-HAIM-03	88	50	0	38	8	30	30	79%
HA-HAES-01	92	48	0	44	29	15	15	34%
HA-HIRO-01	1385	898	0	487	45	442	442	91%
HA-HAIM-01	130	80	0	50	33	17	17	34%
<b>TOTAL</b>	<b>2039</b>	<b>1291</b>	<b>0</b>	<b>748</b>	<b>168</b>	<b>580</b>	<b>580</b>	<b>78%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Sep-2006 to 30-Sep-2006

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	124	62	0	62	12	50	50	81%
HA-ROHI-01	73	40	0	33	11	22	22	67%
HA-HAES-03	84	50	0	34	17	17	17	50%
HA-HAIM-03	68	40	0	28	7	21	21	75%
HA-HAES-01	77	26	0	51	32	19	19	37%
HA-HIRO-01	1488	584	0	904	136	768	768	85%
HA-HAIM-01	103	50	0	53	23	30	30	57%
TOTAL	2017	852	0	1165	238	927	927	80%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Nov-2006 to 30-Nov-2006

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	122	55	0	67	1	66	66	99%
HA-ROHI-01	72	33	0	39	4	35	35	90%
HA-HAES-03	126	76	0	50	10	40	40	80%
HA-HAIM-03	80	47	0	33	3	30	30	91%
HA-HAES-01	88	40	0	48	14	34	34	71%
HA-HIRO-01	1379	362	0	1017	153	864	864	85%
HA-HAIM-01	105	59	0	46	13	33	33	72%
TOTAL	1972	672	0	1300	198	1102	1102	85%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Dec-2006 to 31-Dec-2006

	PROCESSED INCIDENTS	REJECTED INCIDENTS	IN PROGRESS	AVAILABLE FOR PROSECUTION	REJECTED VIOLATIONS	APPROVED VIOLATIONS	TOTAL NOTICES PRINTED	ISSUANCE RATE
HA-IMFR-01	107	30	0	77	1	76	76	99%
HA-ROHI-01	94	39	0	55	5	50	50	91%
HA-HAES-03	101	45	0	56	5	51	51	91%
HA-HAIM-03	56	23	0	33	3	30	30	91%
HA-HAES-01	79	28	0	51	3	48	48	94%
HA-HIRO-01	1562	349	0	1213	185	1028	1028	85%
HA-HAIM-01	103	55	0	48	14	34	34	71%
TOTAL	2102	569	0	1533	216	1317	1317	86%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Feb-2007 to 28-Feb-2007

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	120	46	0	74	11	63	63	85%
HA-ROHI-01	71	35	0	36	16	20	20	56%
HA-HAES-03	111	49	0	62	37	25	25	40%
HA-HAIM-03	76	40	0	36	15	21	21	58%
HA-HAES-01	93	25	0	68	36	32	32	47%
HA-HIRO-01	1399	413	0	986	259	727	727	74%
HA-HAIM-01	69	33	0	36	22	14	14	39%
TOTAL	1939	641	0	1298	396	902	902	69%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Mar-2007 to 31-Mar-2007

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	127	91	0	36	3	33	33	92%
HA-ROHI-01	104	75	0	29	13	16	16	55%
HA-HAES-03	115	86	0	29	12	17	17	59%
HA-HAIM-03	79	57	0	22	5	17	17	77%
HA-HAES-01	92	61	0	31	8	23	23	74%
HA-HIRO-01	1603	792	0	811	113	698	698	86%
HA-HAIM-01	111	80	0	31	17	14	14	45%
TOTAL	2231	1242	0	989	171	818	818	83%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-May-2007 to 31-May-2007

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	101	92	0	9	1	8	8	89%
HA-ROHL-01	112	100	0	12	3	9	9	75%
HA-HAES-03	121	111	0	10	6	4	4	40%
HA-HAIM-03	75	61	0	14	3	11	11	79%
HA-HAES-01	77	69	0	8	4	4	4	50%
HA-HIRO-01	1519	1096	0	423	93	330	330	78%
HA-HAIM-01	81	76	0	5	4	1	1	20%
<b>TOTAL</b>	<b>2086</b>	<b>1605</b>	<b>0</b>	<b>481</b>	<b>114</b>	<b>367</b>	<b>367</b>	<b>76%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Jun-2007 to 30-Jun-2007

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	139	111	0	28	3	25	25	89%
HA-ROHI-01	144	112	0	32	7	25	25	78%
HA-HAES-03	112	94	0	18	7	11	11	61%
HA-HAIM-03	86	60	0	26	7	19	19	73%
HA-HAES-01	85	64	0	21	12	9	9	43%
HA-HIRO-01	1224	795	0	429	89	340	340	79%
HA-HAIM-01	92	84	0	8	5	3	3	38%
TOTAL	1882	1320	0	562	130	432	432	77%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Aug-2007 to 31-Aug-2007

	PROCESSED INCIDENTS	REJECTED INCIDENTS	IN PROGRESS	AVAILABLE FOR PROSECUTION	REJECTED VIOLATIONS	APPROVED VIOLATIONS	TOTAL NOTICES PRINTED	ISSUANCE RATE
HA-IMFR-01	139	74	0	65	18	47	47	72%
HA-ROHL-01	149	72	0	77	35	42	42	55%
HA-HAES-03	92	46	0	46	14	32	32	70%
HA-HAIM-03	81	39	0	42	32	10	10	24%
HA-HAES-01	42	23	0	19	5	14	14	74%
HA-HIRO-01	1009	443	0	566	78	488	488	86%
HA-HAIM-01	102	81	0	21	5	16	16	76%
TOTAL	1614	778	0	836	187	649	649	78%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Sep-2007 to 30-Sep-2007

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	130	84	0	46	8	38	38	83%
HA-ROHI-01	116	51	0	65	15	50	50	77%
HA-HAES-03	112	63	0	49	11	38	38	78%
HA-HAIM-03	83	47	0	36	9	27	27	75%
HA-HAES-01	46	23	0	23	9	14	14	61%
HA-HIRO-01	1119	524	0	595	67	528	528	89%
HA-HAIM-01	95	57	0	38	15	23	23	61%
<b>TOTAL</b>	<b>1701</b>	<b>849</b>	<b>0</b>	<b>852</b>	<b>134</b>	<b>718</b>	<b>718</b>	<b>84%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Nov-2007 to 30-Nov-2007

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	89	26	0	63	14	49	49	78%
HA-ROHI-01	98	43	0	55	8	47	47	85%
HA-HAES-03	93	46	0	47	16	31	31	66%
HA-HAIM-03	65	28	0	37	3	34	34	92%
HA-HAES-01	53	22	0	31	12	19	19	61%
HA-HIRO-01	1082	439	0	643	56	587	587	91%
HA-HAIM-01	85	43	0	42	17	25	25	60%
<b>TOTAL</b>	<b>1565</b>	<b>647</b>	<b>0</b>	<b>918</b>	<b>126</b>	<b>792</b>	<b>792</b>	<b>86%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Dec-2007 to 31-Dec-2007

	PROCESSED INCIDENTS	REJECTED INCIDENTS	IN PROGRESS	AVAILABLE FOR PROSECUTION	REJECTED VIOLATIONS	APPROVED VIOLATIONS	TOTAL NOTICES PRINTED	ISSUANCE RATE
HA-IMFR-01	104	31	0	73	13	60	60	82%
HA-ROHI-01	104	36	0	68	17	51	51	75%
HA-HAES-03	79	37	0	42	13	29	29	69%
HA-HAIM-03	63	24	0	39	4	35	35	90%
HA-HAES-01	35	13	0	22	6	16	16	73%
HA-HIRO-01	390	169	0	221	27	194	194	88%
HA-HAIM-01	50	28	0	22	8	14	14	64%
TOTAL	825	338	0	487	88	399	399	82%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Feb-2008 to 29-Feb-2008

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	107	40	0	67	14	53	53	79%
HA-ROHI-01	73	38	0	35	7	28	28	80%
HA-HAES-03	87	43	0	44	13	31	31	70%
HA-HAIM-03	87	26	0	61	27	34	34	56%
HA-HAES-01	26	8	0	18	6	12	12	67%
HA-HIRO-01	873	423	0	450	36	414	414	92%
HA-HAIM-01	71	45	0	26	5	21	21	81%
<b>TOTAL</b>	<b>1324</b>	<b>623</b>	<b>0</b>	<b>701</b>	<b>108</b>	<b>593</b>	<b>593</b>	<b>85%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Mar-2008 to 31-Mar-2008

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	117	51	0	66	13	53	53	80%
HA-ROHI-01	101	39	0	62	11	51	51	82%
HA-HAES-03	122	87	0	35	7	28	28	80%
HA-HAIM-03	54	28	0	26	8	18	18	69%
HA-HAES-01	30	14	0	16	4	12	12	75%
HA-HIRO-01	1174	693	0	481	52	429	429	89%
HA-HAIM-01	74	32	0	42	12	30	30	71%
<b>TOTAL</b>	<b>1672</b>	<b>944</b>	<b>0</b>	<b>728</b>	<b>107</b>	<b>621</b>	<b>621</b>	<b>85%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-May-2008 to 31-May-2008

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	119	60	0	59	21	38	38	64%
HA-ROHI-01	102	47	0	55	10	45	45	82%
HA-HAES-03	99	48	0	51	33	18	18	35%
HA-HAIM-03	62	22	0	40	29	11	11	28%
HA-HAES-01	28	18	0	10	2	8	8	80%
HA-HIRO-01	1346	960	0	386	68	318	318	82%
HA-HAIM-01	87	54	0	33	4	29	29	88%
<b>TOTAL</b>	<b>1843</b>	<b>1209</b>	<b>0</b>	<b>634</b>	<b>167</b>	<b>467</b>	<b>467</b>	<b>74%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Jun-2008 to 30-Jun-2008

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	106	60	0	46	14	32	32	70%
HA-ROHI-01	117	52	0	65	11	54	54	83%
HA-HAES-03	92	61	0	31	8	23	23	74%
HA-HAIM-03	68	28	0	40	33	7	7	18%
HA-HAES-01	33	18	0	15	2	13	13	87%
HA-HIRO-01	866	654	0	212	48	164	164	77%
HA-HAIM-01	82	56	0	26	6	20	20	77%
<b>TOTAL</b>	<b>1364</b>	<b>929</b>	<b>0</b>	<b>435</b>	<b>122</b>	<b>313</b>	<b>313</b>	<b>72%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Aug-2008 to 31-Aug-2008

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	95	61	0	34	2	32	32	94%
HA-ROHI-01	124	41	0	83	15	68	68	82%
HA-HAES-03	83	67	0	16	7	9	9	56%
HA-HAIM-03	38	21	0	17	1	16	16	94%
HA-HAES-01	16	8	0	8	5	3	3	38%
HA-HIRO-01	797	625	0	172	49	123	123	72%
HA-HAIM-01	89	57	0	32	12	20	20	62%
TOTAL	1242	880	0	362	91	271	271	75%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Sep-2008 to 30-Sep-2008

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	105	40	0	65	10	55	55	85%
HA-ROHI-01	85	35	0	50	12	38	38	76%
HA-HAES-03	95	79	0	16	6	10	10	62%
HA-HAIM-03	56	29	0	27	4	23	23	85%
HA-HAES-01	43	23	0	20	11	9	9	45%
HA-HIRO-01	736	358	0	378	50	328	328	87%
HA-HAIM-01	63	32	0	31	4	27	27	87%
<b>TOTAL</b>	<b>1183</b>	<b>596</b>	<b>0</b>	<b>587</b>	<b>97</b>	<b>490</b>	<b>490</b>	<b>83%</b>

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Nov-2008 to 30-Nov-2008

	PROCESSED INCIDENTS	REJECTED INCIDENTS	IN PROGRESS	AVAILABLE FOR PROSECUTION	REJECTED VIOLATIONS	APPROVED VIOLATIONS	TOTAL NOTICES PRINTED	ISSUANCE RATE
HA-IMFR-01	87	38	0	49	13	36	36	73%
HA-ROHI-01	94	33	0	61	26	35	35	57%
HA-HAES-03	54	10	0	44	9	35	35	80%
HA-HAIM-03	44	27	0	17	7	10	10	59%
HA-HAES-01	11	4	0	7	3	4	4	57%
HA-HIRO-01	934	330	0	604	99	505	505	84%
HA-HAIM-01	88	35	0	53	30	23	23	43%
TOTAL	1312	477	0	835	187	648	648	78%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Dec-2008 to 31-Dec-2008

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	89	36	0	53	24	29	29	55%
HA-ROHI-01	115	53	0	62	20	42	42	68%
HA-HAES-03	62	12	0	50	13	37	37	74%
HA-HAIM-03	45	28	0	17	9	8	8	47%
HA-HAES-01	31	11	0	20	19	1	1	5%
HA-HIRO-01	996	444	0	552	52	500	500	91%
HA-HAIM-01	82	33	0	49	22	27	27	55%
TOTAL	1420	617	0	803	159	644	644	80%

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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Feb-2009 to 28-Feb-2009

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	93	39	0	54	16	38	38	70%
HA-ROHI-01	75	32	0	43	11	32	32	74%
HA-HAES-03	68	20	0	48	8	40	40	83%
HA-HAIM-03	53	30	0	23	6	17	17	74%
HA-HAES-01	22	7	0	15	5	10	10	67%
HA-HIRO-01	853	357	0	496	9	487	487	98%
HA-HAIM-01	100	43	0	57	11	46	46	81%
<b>TOTAL</b>	<b>1264</b>	<b>528</b>	<b>0</b>	<b>736</b>	<b>66</b>	<b>670</b>	<b>670</b>	<b>91%</b>

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**REDFLEX**  
TRAFFIC SYSTEMS

# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-Mar-2009 to 31-Mar-2009

	PROCESSED INCIDENTS	REJECTED INCIDENTS	IN PROGRESS	AVAILABLE FOR PROSECUTION	REJECTED VIOLATIONS	APPROVED VIOLATIONS	TOTAL NOTICES PRINTED	ISSUANCE RATE
HA-IMFR-01	104	53	0	51	11	40	40	78%
HA-ROHI-01	124	48	0	76	28	48	48	63%
HA-HAES-03	76	15	0	61	14	47	47	77%
HA-HAIM-03	73	46	0	27	2	25	25	93%
HA-HAES-01	26	6	0	20	2	18	18	90%
HA-HIRO-01	916	466	0	450	16	434	434	96%
HA-HAIM-01	112	66	0	46	10	36	36	78%
TOTAL	1431	700	0	731	83	648	648	89%

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**REFLEX**  
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# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types

01-May-2009 to 31-May-2009

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	98	50	0	48	5	43	43	90%
HA-ROHI-01	125	48	0	77	8	69	69	90%
HA-HAES-03	65	29	0	36	5	31	31	86%
HA-HAIM-03	150	71	0	79	3	76	76	96%
HA-HAES-01	16	9	0	7	2	5	5	71%
HA-HIRO-01	779	453	0	326	6	320	320	98%
HA-HAIM-01	73	31	0	42	2	40	40	95%
<b>TOTAL</b>	<b>1306</b>	<b>691</b>	<b>0</b>	<b>615</b>	<b>31</b>	<b>584</b>	<b>584</b>	<b>95%</b>

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**REDFLEX**  
TRAFFIC SYSTEMS

# CUSTOMER MANAGEMENT SUMMARY REPORT

Customer Management Report (Hawthorne) All Detection Types  
01-Jun-2009 to 30-Jun-2009

	<u>PROCESSED INCIDENTS</u>	<u>REJECTED INCIDENTS</u>	<u>IN PROGRESS</u>	<u>AVAILABLE FOR PROSECUTION</u>	<u>REJECTED VIOLATIONS</u>	<u>APPROVED VIOLATIONS</u>	<u>TOTAL NOTICES PRINTED</u>	<u>ISSUANCE RATE</u>
HA-IMFR-01	95	40	0	55	1	54	54	98%
HA-ROHI-01	85	44	0	41	20	21	21	51%
HA-HAES-03	73	27	0	46	9	37	37	80%
HA-HAIM-03	76	21	0	55	17	38	38	69%
HA-HAES-01	16	7	0	9	0	9	9	100%
HA-HIRO-01	882	400	0	482	78	404	404	84%
HA-HAIM-01	51	25	0	26	2	24	24	92%
<b>TOTAL</b>	<b>1278</b>	<b>564</b>	<b>0</b>	<b>714</b>	<b>127</b>	<b>587</b>	<b>587</b>	<b>82%</b>

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Redflex Traffic Systems, Inc.

# Customer Management Report (Hawthorne) All Detection Types

01-Aug-2009 to 31-Aug-2009

Operator Id: %

001023

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	11	39	79	52	832	105	115	1233
<b>Less Uncontrollable Factors</b>								
Obstruction	1	1	8	0	21	2	20	53
Plate Obstruction	1	2	1	0	7	1	7	19
Vehicle Obstruction	0	0	0	4	8	2	1	15
Police	2	1	4	1	1	1	0	10
Rejects	0	0	1	1	7	3	0	12
Emergency Vehicle Responding	0	0	0	0	1	0	0	1
Incorrect/Incomplete DMV	0	1	0	0	0	0	0	1
Multiple vehicles in frame	0	1	0	0	0	0	0	1
Police Discretion	0	0	0	0	77	0	0	77
Safe Turn On Red	0	0	0	0	2	0	0	2
Sun Glare	0	0	1	0	3	0	0	4
Policy/Weath	3	9	3	13	277	21	3	329
er	0	4	1	2	23	9	2	41
Registration	7	18	19	21	427	39	33	564
Paper Plates	4	21	60	31	405	66	82	669
Issues	0	0	0	0	0	0	0	0
Total	4	21	60	31	405	66	82	669
Sub Total Violations	0	0	0	0	0	0	0	0
Less in Progress	4	21	60	31	405	66	82	669
Available For Prosecution	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	3-04%	4-01%
Less Rejects	0-00%	0-00%	1-02%	0-00%	1-00%	0-00%	0-00%	2-00%
Camera	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Face Camera Focus Blurry	0-00%	5-24%	1-02%	0-00%	0-00%	0-00%	0-00%	6-01%
Face Camera No Flash	0-00%	0-00%	9-15%	5-16%	0-00%	0-00%	8-10%	22-03%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Misc Camera Issue								

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# Customer Management Report (Hawthorne) All Detection Types

01-Aug-2009 to 31-Aug-2009

Operator Id: %

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-05%	4-01%
Plate Not in Frame	1-25%	0-00%	0-00%	0-00%	0-00%	8-12%	0-00%	9-01%
Driver Unidentifiable images poor	0-00%	0-00%	4-07%	0-00%	2-00%	2-03%	1-01%	9-01%
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	3-00%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	2-00%
Total	1-25%	5-24%	15-25%	5-16%	9-02%	11-17%	16-20%	62-09%
Approved Violations	3-75%	16-76%	45-75%	26-84%	396-98%	55-83%	66-80%	607-91%
Total Notices Printed	3-75%	16-76%	45-75%	26-84%	396-98%	55-83%	66-80%	607-91%

# Customer Management Report (Hawthorne) All Detection Types

01-Sep-2009 to 30-Sep-2009

Operator Id: %

001024

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	24	65	89	41	707	94	122	1142
<b>Less Uncontrollable Factors</b>								
Obstruction	0	2	12	0	12	2	23	51
Driver Obstruction/Duckers								
Motor Cycle Helmet	0	0	0	0	1	0	0	1
Plate Obstruction	1	0	4	1	8	4	3	21
Vehicle Obstruction	0	0	0	1	3	0	1	5
Police Rejects	2	0	1	0	0	2	1	6
Emergency Vehicle Responding								
Incorrect/Incomplete DMV	2	1	4	0	4	0	0	11
Multiple vehicles in frame	0	0	0	0	2	1	0	3
Safe Turn On Red	0	0	1	0	46	1	0	48
Policy/Weather	0	0	0	0	1	0	0	1
Extended Vehicle								
Sun Glare	1	16	1	6	188	14	1	227
Registration Issues	0	0	0	0	1	0	0	1
Out of Country Plate								
Paper Plates	1	3	8	2	27	4	5	50
Total	7	22	31	10	293	28	34	425
<b>Sub Total Violations</b>	17	43	58	31	414	66	88	717
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	17	43	58	31	414	66	88	717
<b>Less Rejects</b>								
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	2-03%	0-00%	2-00%
Face Camera Flash								
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	3-05%	0-00%	3-00%
Face Not in Frame	0-00%	2-05%	0-00%	1-03%	0-00%	0-00%	0-00%	3-00%
Misc Camera Issue	0-00%	0-00%	3-05%	8-26%	14-03%	1-02%	0-00%	26-04%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-06%	5-01%

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# Customer Management Report (Hawthorne) All Detection Types

01-Sep-2009 to 30-Sep-2009

Operator Id: %

001025

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Plate Not in Frame	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	2-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	3-07%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Police Rejects	1-06%	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	4-01%
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
No Images	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%
Total	3-18%	5-12%	3-05%	9-29%	21-05%	7-11%	6-07%	54-08%
Approved Violations	14-82%	38-88%	55-95%	22-71%	393-95%	59-89%	82-93%	663-92%
Total Notices Printed	14-82%	38-88%	55-95%	22-71%	393-95%	59-89%	82-93%	663-92%

# Customer Management Report (Hawthorne) All Detection Types

01-Nov-2009 to 30-Nov-2009

Operator Id: %

001026

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAEM-01(P)	HA-HAEM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	21	64	56	36	731	66	111	1085
<b>Less Uncontrollable Factors</b>								
Obstruction Driver Obstruction/Duckers	1	3	3	1	20	2	14	44
Plate Obstruction	0	0	0	0	2	0	1	3
Vehicle Obstruction	0	1	0	0	7	0	2	10
Police Rejects								
Emergency Vehicle Responding	0	1	1	0	0	1	0	3
Incorrect/Incomplete DMV	2	0	0	0	5	1	2	10
Multiple vehicles in frame	0	0	0	0	1	0	0	1
Police Discretion	1	0	0	0	2	1	0	4
Safe Turn On Red	0	0	0	0	99	1	0	100
Sun Glare	0	0	0	0	0	0	6	6
Policy/Weather								
Extended Vehicle	0	0	0	0	3	0	0	3
Sun Glare	2	4	0	8	140	1	7	162
Weather/Nature	0	2	0	0	1	0	0	3
Registration Issues								
Out of Country Plate	1	0	0	0	1	0	0	2
Paper Plates	0	4	4	1	21	0	2	32
Total	7	15	8	10	302	7	34	383
<b>Sub Total Violations</b>	14	49	48	26	429	59	77	702
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	14	49	48	26	429	59	77	702
<b>Less Rejects</b>								
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-04%	3-00%
Face Camera Flash	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	9-18%	0-00%	2-08%	0-00%	0-00%	0-00%	11-02%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	47-11%	0-00%	1-01%	48-07%
Misc Camera Issue								

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# Customer Management Report (Hawthorne) All Detection Types

01-Nov-2009 to 30-Nov-2009

Operator Id: %

001021

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAEM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Plate Burn Out	0-00%	0-00%	0-00%	2-08%	0-00%	0-00%	4-05%	6-01%
Plate Not in Frame	0-00%	0-00%	0-00%	1-04%	0-00%	1-02%	0-00%	2-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Scene Image No Flash	0-00%	0-00%	0-00%	2-08%	0-00%	0-00%	0-00%	2-00%
Police Rejects	0-00%	0-00%	1-02%	0-00%	1-00%	0-00%	1-01%	3-00%
Driver Unidentifiable images poor	0-00%	0-00%	1-02%	0-00%	2-00%	0-00%	0-00%	3-00%
Incorrect Speed	0-00%	0-00%	0-00%	1-04%	0-00%	0-00%	0-00%	1-00%
Red-light not visible in	0-00%	9-18%	3-06%	8-31%	50-12%	1-02%	10-13%	81-12%
<b>Approved Violations</b>	<b>14-100%</b>	<b>40-82%</b>	<b>45-94%</b>	<b>18-69%</b>	<b>379-88%</b>	<b>58-98%</b>	<b>67-87%</b>	<b>621-88%</b>
<b>Total Notices Printed</b>	<b>14-100%</b>	<b>40-82%</b>	<b>45-94%</b>	<b>18-69%</b>	<b>379-88%</b>	<b>58-98%</b>	<b>67-87%</b>	<b>621-88%</b>

# Customer Management Report (Hawthorne) All Detection Types

01-Dec-2009 to 31-Dec-2009

Operator Id: %

001028

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	26	51	67	51	760	86	454	1495
<b>Less Uncontrollable Factors</b>								
Obstruction	0	0	6	2	16	1	45	70
Driver Obstruction/Duckers	0	4	2	1	6	0	27	40
Plate Obstruction	0	1	0	1	6	0	8	16
Vehicle Obstruction	2	1	2	1	5	2	1	14
Incorrect/Incomplete DMV	0	0	0	0	0	0	1	1
Invalid Offense	0	0	0	0	1	0	3	4
Multiple vehicles in frame	1	0	0	0	2	0	0	3
Police Discretion	0	0	1	0	99	3	4	107
Safe Turn On Red	0	0	0	0	0	0	22	22
Sun Glare	0	0	0	0	2	0	1	3
Policy/Weather	1	2	0	7	111	0	16	137
Extended Vehicle	0	0	0	0	2	0	1	3
Weather/Nature	0	0	0	0	2	0	1	3
Registration	0	0	0	0	2	0	0	2
Out of Country Plate	4	2	5	1	32	7	12	63
Issues	8	10	16	13	284	13	141	485
Paper Plates	18	41	51	38	476	73	313	1010
<b>Sub Total Violations</b>	0	0	0	0	0	0	0	0
Less in Progress	18	41	51	38	476	73	313	1010
<b>Available For Prosecution</b>								
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Face Camera Flash	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	11-04%	12-01%
Face Not in Frame	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Image Missing	5-28%	0-00%	0-00%	0-00%	34-07%	0-00%	0-00%	39-04%
Misc Camera Issue								

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# Customer Management Report (Hawthorne) All Detection Types

01-Dec-2009 to 31-Dec-2009

Operator Id: %

001028

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	24-08%	25-02%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	2-00%
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Unclear Scene Image	5-28%	1-02%	1-02%	0-00%	36-08%	1-01%	43-14%	87-09%
<b>Approved Violations</b>	<b>13-72%</b>	<b>40-98%</b>	<b>50-98%</b>	<b>38-100%</b>	<b>440-92%</b>	<b>72-99%</b>	<b>270-86%</b>	<b>923-91%</b>
<b>Total Notices Printed</b>	<b>13-72%</b>	<b>40-98%</b>	<b>50-98%</b>	<b>38-100%</b>	<b>440-92%</b>	<b>72-99%</b>	<b>270-86%</b>	<b>923-91%</b>

# Customer Management Report (Hawthorne) All Detection Types

01-Feb-2010 to 28-Feb-2010

Operator Id: %

00103

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	23	70	54	55	620	63	272	1157
<b>Less Uncontrollable Factors</b>								
Obstruction	1	5	6	1	16	2	36	67
Driver Obstruction/Duckers								
Plate Obstruction	1	1	1	1	7	1	10	22
Signal Obstruction	0	0	0	0	0	0	2	2
Vehicle Obstruction	0	1	1	3	9	0	3	17
Police Rejects								
Incorrect/Incomplete DMV	1	3	2	1	1	1	1	10
Invalid Offense	0	0	1	0	1	0	0	2
Multiple vehicles in frame	0	0	0	0	5	0	6	11
Police Discretion	0	1	0	0	0	0	0	1
Safe Turn On Red	0	0	1	0	73	2	0	76
Sun Glare	0	0	0	0	0	0	4	4
Policy/Weather								
Extended Vehicle	0	0	1	0	3	0	1	5
Sun Glare	0	3	2	2	86	0	3	96
Weather/Nature								
Registration Issues	0	1	0	0	2	0	0	3
Paper Plates	0	2	3	0	21	3	8	37
<b>Total</b>	3	17	18	8	224	9	74	353
<b>Sub Total Violations</b>	20	53	36	47	396	54	198	804
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	20	53	36	47	396	54	198	804
<b>Less Rejects</b>								
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-01%	2-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%

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# Customer Management Report (Hawthorne) All Detection Types

01-Feb-2010 to 28-Feb-2010

Operator Id: %

001031

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Misc Camera Issue	0-00%	0-00%	0-00%	17-36%	0-00%	0-00%	1-01%	18-02%
Plate Not in Frame	1-05%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	2-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-02%	3-00%
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	3-00%
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Total	1-05%	0-00%	1-03%	17-36%	4-01%	0-00%	9-05%	32-04%
Approved Violations	19-95%	53-100%	35-97%	30-64%	392-99%	54-100%	189-95%	772-96%
Total Notices Printed	19-95%	53-100%	35-97%	30-64%	392-99%	54-100%	189-95%	772-96%

# Customer Management Report (Hawthorne) All Detection Types

001032

Operator Id: %

01-Mar-2010 to 31-Mar-2010

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	28	86	92	59	762	89	387	1503
<b>Less Uncontrollable Factors</b>								
Obstruction	0	3	12	0	31	2	45	93
Plate Obstruction	1	3	6	1	4	1	18	34
Vehicle Obstruction	1	0	0	2	3	0	10	16
Police Rejects	0	0	1	0	0	0	0	1
Emergency Vehicle Responding	0	0	4	2	8	3	0	19
Incorrect/Incomplete DMV	0	0	0	0	0	0	4	4
Multiple vehicles in frame	0	0	0	0	3	0	1	4
Police Discretion	0	1	2	0	73	3	0	79
Safe Turn On Red	0	0	0	0	2	0	0	2
Policy/Weather	0	2	1	7	115	5	17	147
Extended Vehicle	0	0	0	0	1	0	0	1
Sun Glare	0	0	0	0	1	0	0	1
Weather/Nature	0	3	4	1	31	1	13	53
Registration Paper Plates	2	14	30	13	271	15	108	453
Issues	26	72	62	46	491	74	279	1050
<b>Total</b>	26	72	62	46	491	74	279	1050
<b>Sub Total Violations</b>	0	0	0	0	0	0	0	0
Less in Progress	26	72	62	46	491	74	279	1050
<b>Available For Prosecution</b>	0-00%	0-00%	1-02%	0-00%	1-00%	0-00%	1-00%	3-00%
<b>Less Rejects</b>	0-00%	0-00%	0-00%	3-07%	0-00%	0-00%	4-01%	7-01%
Camera Malfunction	0-00%	0-00%	5-08%	1-02%	0-00%	0-00%	0-00%	6-01%
Face Camera Flash	0-00%	0-00%	4-06%	0-00%	0-00%	0-00%	0-00%	4-00%
Face Not in Frame	1-04%	0-00%	0-00%	0-00%	0-00%	2-03%	0-00%	3-00%
Misc Camera Issue								
Plate Burn Out								
Plate Not in Frame								

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# Customer Management Report (Hawthorne) All Detection Types

01-Mar-2010 to 31-Mar-2010

Operator Id: %

001033

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	6-10%	0-00%	0-00%	1-01%	0-00%	7-01%
Scene Image Flash Inappropriate	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	2-00%
Total	1-04%	0-00%	17-27%	4-09%	3-01%	3-04%	7-03%	35-03%
Approved Violations	25-96%	72-100%	45-73%	42-91%	488-99%	71-96%	272-97%	1015-97%
Total Notices Printed	25-96%	72-100%	45-73%	42-91%	488-99%	71-96%	272-97%	1015-97%

# Customer Management Report (Hawthorne) All Detection Types

01-May-2010 to 31-May-2010

Operator Id: %

001037

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	21	52	76	42	780	105	357	1433
<b>Less Uncontrollable Factors</b>								
Obstruction	0	3	6	1	17	0	20	47
Driver Obstruction/Duckers								
Motor Cycle Helmet	0	0	0	0	1	0	0	1
Plate Obstruction	0	3	1	1	6	1	17	29
Vehicle Obstruction	0	0	4	4	6	0	4	18
Police Rejects								
Emergency Vehicle Responding	0	0	1	0	0	0	0	1
Incorrect/Incomplete DMV	1	1	1	1	9	1	0	14
Multiple vehicles in frame	0	0	1	0	0	0	3	4
Safe Turn On Red	0	0	2	0	64	0	1	67
Policy/Weather								
Extended Vehicle	0	0	1	0	0	0	2	3
Sun Glare	1	10	4	3	102	9	10	139
Weather/Nature	0	1	0	0	0	0	0	1
Registration Issues								
Out of Country Plate	0	0	0	0	1	0	0	1
Paper Plates	4	3	6	0	32	8	16	69
<b>Total</b>	6	21	27	10	238	19	73	394
<b>Sub Total Violations</b>	15	31	49	32	542	86	284	1039
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	15	31	49	32	542	86	284	1039
<b>Less Rejects</b>								
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	46-16%	46-04%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Plate Not in Frame	0-00%	0-00%	0-00%	1-03%	0-00%	2-02%	0-00%	3-00%
Rear Plate No Flash	0-00%	1-03%	0-00%	1-03%	0-00%	0-00%	0-00%	2-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%

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# Customer Management Report (Hawthorne) All Detection Types

01-May-2010 to 31-May-2010

Operator Id: %

001035

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Police Rejects	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	2-00%
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	3-00%
Incorrect Speed	0-00%	1-03%	0-00%	2-06%	5-01%	3-03%	47-17%	58-06%
Total	15-100%	30-97%	49-100%	30-94%	537-99%	83-97%	237-83%	981-94%
Approved Violations	15-100%	30-97%	49-100%	30-94%	537-99%	83-97%	237-83%	981-94%
Total Notices Printed	15-100%	30-97%	49-100%	30-94%	537-99%	83-97%	237-83%	981-94%

# Customer Management Report (Hawthorne) All Detection Types

01-Jun-2010 to 30-Jun-2010 Operator Id: %

001036

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	38	55	97	43	683	108	352	1376
<b>Less Uncontrollable Factors</b>								
Obstruction	0	8	17	3	27	3	35	93
Driver Obstruction/Duckers								
Plate Obstruction	1	2	2	2	5	3	15	30
Signal Obstruction	0	0	0	0	0	0	1	1
Vehicle Obstruction	0	1	1	0	8	0	2	12
Police Rejects								
Emergency Vehicle Responding	0	1	2	0	0	0	0	3
Incorrect/Incomplete DMV	0	1	4	1	12	3	3	24
Invalid Offense	0	0	1	0	0	0	0	1
Multiple vehicles in frame	0	0	0	0	1	0	6	7
Safe Turn On Red	1	0	1	0	62	4	1	69
Policy/Weather								
Extended Vehicle	0	0	0	0	0	0	1	1
er								
Sun Glare	3	9	5	7	127	10	22	183
Registration Issues								
Paper Plates	1	3	6	2	36	5	13	66
Total	6	25	39	15	278	28	99	490
<b>Sub Total Violations</b>	32	30	58	28	405	80	253	886
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	32	30	58	28	405	80	253	886
<b>Less Rejects</b>								
Camera Malfunction	0-00%	2-07%	0-00%	0-00%	0-00%	0-00%	1-00%	3-00%
Face Camera Focus Blurry								
Face Not in Frame	0-00%	0-00%	0-00%	1-04%	0-00%	0-00%	3-01%	4-00%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Plate Not in Frame	1-03%	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	3-00%

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# Customer Management Report (Hawthorne) All Detection Types

01-Jun-2010 to 30-Jun-2010

Operator Id: %

001037

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-04%	0-00%	0-00%	2-01%	3-00%
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%	2-00%
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	2-00%
Total	1-03%	2-07%	0-00%	2-07%	3-01%	2-02%	10-04%	20-02%
Approved Violations	31-97%	28-93%	58-100%	26-93%	402-99%	78-98%	243-96%	866-98%
Total Notices Printed	31	28	58	26	402	78	243	866

# Customer Management Report (Hawthorne) All Detection Types

01-Aug-2010 to 30-Aug-2010

Operator Id: %

001038

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	21	42	82	36	699	90	379	1349
<b>Less Uncontrollable Factors</b>								
Obstruction	1	1	17	1	12	3	34	69
Driver Obstruction/Duckers	0	0	0	0	1	0	0	1
Motor Cycle Helmet	0	2	1	3	3	0	15	24
Plate Obstruction	0	0	2	1	2	1	6	12
Vehicle Obstruction	1	0	1	1	6	0	3	12
Incorrect/Incomplete DMV	0	0	0	0	0	1	0	1
Invalid Offense	0	0	0	0	1	1	9	11
Multiple vehicles in frame	1	0	0	0	0	2	0	3
Police Discretion	0	0	0	0	72	3	0	75
Safe Turn On Red	0	0	0	0	1	0	2	3
Policy/Weath	0	0	0	0	1	0	2	3
Extended Vehicle	2	11	4	10	161	12	47	247
Sun Glare	0	1	5	1	43	2	13	65
Registration	5	15	30	17	302	25	129	523
Paper Plates	16	27	52	19	397	65	250	826
Issues	0	0	0	0	0	0	0	0
Total	16	27	52	19	397	65	250	826
<b>Sub Total Violations</b>								
Less in Progress	0	0	0	0	0	0	0	0
Available For Prosecution	16	27	52	19	397	65	250	826
<b>Less Rejects</b>								
Camera	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%	3-00%
Face Camera Flash	0-00%	1-04%	0-00%	1-05%	0-00%	0-00%	0-00%	2-00%
Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-02%	4-00%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	1-05%	0-00%	0-00%	0-00%	1-00%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	26-10%	26-03%
Face Not in Frame								
Misc Camera Issue								

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# Customer Management Report (Hawthorne) All Detection Types

01-Aug-2010 to 30-Aug-2010

Operator Id: %

001038

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	2-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%	3-00%
Rear Plate No Flash	0-00%	1-04%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Total	0-00%	2-07%	0-00%	2-11%	0-00%	0-00%	38-15%	42-05%
Approved Violations	16-100%	25-93%	52-100%	17-89%	397-100%	65-100%	212-85%	784-95%
Total Notices Printed	16-100%	25-93%	52-100%	17-89%	397-100%	65-100%	212-85%	784-95%

# Customer Management Report (Hawthorne) All Detection Types

01-Nov-2010 to 30-Nov-2010 Operator Id: %

00100

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	22	56	71	17	657	96	283	1202
<b>Less Uncontrollable Factors</b>								
Obstruction Driver Obstruction/Duckers	1	2	8	1	14	4	19	49
Motor Cycle Helmet	0	0	0	0	2	0	0	2
Plate Obstruction	0	3	1	4	2	1	45	56
Vehicle Obstruction	0	0	0	0	4	1	10	15
Police Rejects	0	0	2	0	2	2	1	7
Multiple vehicles in frame	0	0	0	0	0	0	1	1
Police Discretion	1	0	0	0	0	0	0	1
Safe Turn On Red	0	0	0	0	75	6	0	81
Sun Glare	0	0	0	0	0	0	1	1
Policy/Weather	0	0	1	0	0	0	1	2
Extended Vehicle	2	16	0	1	104	0	8	131
Sun Glare	0	0	1	0	1	0	0	2
Weather/Nature	0	0	0	0	0	0	0	0
Registration Out of Country Plate Issues	0	1	0	0	0	1	0	2
Paper Plates	2	2	2	0	31	4	13	54
Total	6	24	15	6	235	19	99	404
<b>Sub Total Violations</b>	16	32	56	11	422	77	184	798
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	16	32	56	11	422	77	184	798
<b>Less Rejects</b>								
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	2-01%	4-01%
Face Camera Flash	0-00%	5-16%	0-00%	0-00%	1-00%	0-00%	9-05%	15-02%
Face Camera Focus Blurry	1-06%	1-03%	5-09%	0-00%	0-00%	0-00%	6-03%	13-02%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-03%	5-01%
Misc Camera Issue								

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Generated On: 10/30/2013 11:40:45 AM

# Customer Management Report (Hawthorne) All Detection Types

01-Nov-2010 to 30-Nov-2010

Operator Id: %

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	19-10%	19-02%
Plate Not in Frame	1-06%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	2-00%
Rear Plate Camera Blurry	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	1-01%	2-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-02%	4-01%
Rear Plate No Flash	0-00%	0-00%	0-00%	1-09%	0-00%	0-00%	4-02%	5-01%
Police Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Total	2-12%	7-22%	5-09%	1-09%	3-01%	1-01%	70-38%	89-11%
Approved Violations	14-88%	25-78%	51-91%	10-91%	419-99%	76-99%	114-62%	709-89%
Total Notices Printed	14-88%	25-78%	51-91%	10-91%	419-99%	76-99%	114-62%	709-89%

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00104

# Customer Management Report (Hawthorne) All Detection Types

01-Dec-2010 to 31-Dec-2010

Operator Id: %

001070

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	53	76	142	42	650	101	337	1401
<b>Less Uncontrollable Factors</b>								
Obstruction	4	5	9	2	32	8	35	95
Driver Obstruction/Duckers	0	0	0	0	1	0	0	1
Motor Cycle Helmet	1	2	3	1	3	0	27	37
Plate Obstruction	0	0	0	0	0	0	1	1
Signal Obstruction	0	2	1	1	2	0	5	11
Vehicle Obstruction	0	1	0	0	0	0	0	1
Police	0	1	0	0	0	0	0	1
Emergency Vehicle Responding	2	2	1	1	10	0	5	21
Rejects	1	5	53	1	0	1	0	61
Incorrect/Incomplete DMV	0	0	0	0	0	0	8	8
Invalid Offense	0	0	1	0	0	0	0	1
Multiple vehicles in frame	0	0	1	0	80	3	0	84
Police Discretion	0	0	1	0	0	0	0	1
Safe Turn On Red	0	0	1	0	0	0	0	1
Sun Glare	0	0	1	0	0	0	11	12
Weather Conditions	0	1	0	0	0	0	0	1
Policy/Weather	0	0	1	0	1	0	1	3
Extended Vehicle	3	10	0	2	89	1	14	119
Sun Glare	0	6	6	0	7	2	0	21
Weather/Nature	0	0	0	0	0	0	0	0
Registration	0	0	0	0	0	0	1	1
Can Not Identify State Issues	0	0	0	0	1	0	0	1
Out of Country Plate	3	0	4	0	32	7	7	53
Paper Plates	14	34	81	8	258	22	115	532
<b>Total</b>	39	42	61	34	392	79	222	869
<b>Sub Total Violations</b>	0	0	0	0	0	0	0	0
Less in Progress	39	42	61	34	392	79	222	869
<b>Available For Prosecution</b>								

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# Customer Management Report (Hawthorne) All Detection Types

01-Dec-2010 to 31-Dec-2010

Operator Id: %

001047

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
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Less Rejects	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	1-00%	2-00%
Camera Malfunction	0-00%	2-05%	1-02%	0-00%	0-00%	1-01%	4-02%	8-01%
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Camera Focus Blurry	0-00%	0-00%	1-02%	2-06%	0-00%	2-03%	4-02%	9-01%
Face Camera No Flash	4-10%	0-00%	19-31%	4-12%	0-00%	2-03%	0-00%	29-03%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-03%	6-01%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Plate Burn Out	0-00%	0-00%	0-00%	1-03%	1-00%	0-00%	1-00%	3-00%
Plate Not in Frame	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	3-01%	4-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Police Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	1-00%
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	9-04%	9-01%
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Unclear Scene Image	4-10%	2-05%	21-34%	8-24%	2-01%	7-09%	31-14%	75-09%
Total	35-90%	40-95%	40-66%	26-76%	390-99%	72-91%	191-86%	794-91%
Approved Violations	35-90%	40-95%	40-66%	26-76%	390-99%	72-91%	191-86%	794-91%
Total Notices Printed								

# Customer Management Report (Hawthorne) All Detection Types

01-Jun-2013 to 30-Jun-2013 Operator Id: %

001070

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	118	119	219	79	310	145	895	1885
<b>Less Uncontrollable Factors</b>								
Obstruction Driver Obstruction/Duckers	0	3	11	2	5	2	88	111
Motor Cycle Helmet	0	0	0	0	1	0	2	3
Plate Obstruction	2	2	3	1	4	1	36	49
Signal Obstruction	0	0	0	0	0	0	2	2
Vehicle Obstruction	2	2	0	1	3	2	18	28
Police Rejects	3	0	0	0	0	1	0	4
Emergency Vehicle Responding	3	2	9	1	2	3	9	29
Incorrect/Incomplete DMV	0	0	0	0	3	0	0	3
Invalid Offense	0	0	1	0	1	0	7	9
Multiple vehicles in frame	5	3	58	3	27	6	2	104
On or Passed the Stop Bar (PD)	0	0	0	1	12	0	1	14
Safe Turn On Red	0	0	0	0	1	0	4	5
Sun Glare	0	0	0	0	0	0	0	0
Policy/Weather	0	0	0	0	0	0	2	2
Extended Vehicle	2	6	7	7	56	20	61	159
Sun Glare	5	8	13	3	22	5	42	98
Registration Paper Plates	22	26	102	19	137	40	274	620
Issues	96	93	117	60	173	105	621	1265
<b>Sub Total Violations</b>	96	93	117	60	173	105	621	1265
Less in Progress	0	0	0	0	0	0	0	0
<b>Available For Prosecution</b>	96	93	117	60	173	105	621	1265
<b>Less Rejects</b>								
Camera	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Digital Distortion	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%

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Generated On: 10/30/2013 11:41:37 AM



# Customer Management Report (Hawthorne) All Detection Types

01-Jun-2013 to 30-Jun-2013

Operator Id: %

001075

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Face Camera Focus Blurry	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	4-01%	5-00%
Face Not in Frame	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Image Missing	0-00%	1-01%	0-00%	1-02%	0-00%	0-00%	0-00%	2-00%
Misc Camera Issue	2-02%	1-01%	1-01%	1-02%	0-00%	0-00%	0-00%	5-00%
Plate Burn Out	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Plate Not in Frame	0-00%	1-01%	2-02%	0-00%	0-00%	2-02%	0-00%	5-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	1-02%	1-01%	0-00%	0-00%	2-00%
Police Rejects	1-01%	3-03%	2-02%	5-08%	3-02%	2-02%	31-05%	47-04%
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Red-light not visible in	1-01%	0-00%	1-01%	0-00%	5-03%	2-02%	8-01%	17-01%
Unclear Scene Image	5-05%	7-08%	8-07%	9-15%	9-05%	6-06%	44-07%	88-07%
Approved Violations	91-95%	86-92%	109-93%	51-85%	164-95%	99-94%	577-93%	1177-93%
Total Notices Printed	91-95%	86-92%	109-93%	51-85%	164-95%	99-94%	577-93%	1177-93%

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# Customer Management Report (Hawthorne) All Detection Types

01-Oct-2013 to 31-Oct-2013

Operator Id: %

001070

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
<b>Total Processed Incidents</b>	117	115	224	10	348	90	864	1768
<b>Less Uncontrollable Factors</b>								
Obstruction	1	4	8	0	7	5	99	124
Driver Obstruction/Duckers	0	0	0	0	3	0	3	6
Motor Cycle Helmet	2	0	1	0	1	1	34	39
Plate Obstruction	0	0	0	0	0	0	1	1
Signal Obstruction	1	4	3	0	3	1	38	50
Vehicle Obstruction	1	2	3	0	2	2	41	51
Driver Obstructed	3	2	5	0	7	0	11	28
Incorrect/Incomplete DMV	1	0	10	0	3	1	0	15
Invalid Offense	0	0	2	0	1	0	2	5
Multiple vehicles in frame	2	0	42	1	11	3	0	59
On or Passed the Stop Bar (PD)	0	0	0	0	32	0	0	32
Safe Turn On Red	0	1	0	0	3	0	4	8
Sun Glare	0	0	0	0	0	0	0	0
Policy/Weather	4	17	6	1	65	5	25	123
Extended Vehicle	0	0	5	1	0	0	0	6
Weather/Nature	0	0	1	0	0	0	0	1
Can Not Identify State	1	0	0	0	0	0	0	1
Issues	4	6	14	1	20	6	30	81
Out of Country Plate	20	36	100	4	158	24	289	631
Paper Plates	97	79	124	6	190	66	575	1137
<b>Sub Total Violations</b>	8	4	25	0	19	7	43	106
Less in Progress	89	75	99	6	171	59	532	1031
<b>Available For Prosecution</b>								
<b>Less Rejects</b>								

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# Customer Management Report (Hawthorne) All Detection Types

01-Oct-2013 to 31-Oct-2013

Operator Id: %

001047

	HA-HAES-01(P)	HA-HAES-03(P)	HA-HAIM-01(P)	HA-HAIM-03(P)	HA-HIRO-01(P)	HA-IMFR-01(P)	HA-ROHI-01(P)	TOTAL
Camera	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%	2-00%
Malfunction	0-00%	0-00%	3-03%	1-17%	5-03%	0-00%	11-02%	20-02%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Not in Frame	1-01%	0-00%	1-01%	0-00%	22-13%	0-00%	0-00%	24-02%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	1-00%
Plate Burn Out	0-00%	1-01%	2-02%	1-17%	0-00%	2-03%	2-00%	8-01%
Plate Not in Frame	2-02%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	3-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	1-17%	0-00%	0-00%	1-00%	2-00%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Rear Plate No Flash	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	6-01%	7-01%
Scene Image No Flash	1-01%	5-07%	5-05%	1-17%	6-04%	3-05%	35-07%	56-05%
Police	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	12-02%	12-01%
Rejects	0-00%	0-00%	1-01%	0-00%	5-03%	0-00%	2-00%	8-01%
Unclear Scene Image	5-06%	7-09%	13-13%	4-67%	38-22%	6-10%	72-14%	145-14%
Approved Violations	84-94%	68-91%	86-87%	2-33%	133-78%	53-90%	460-86%	886-86%
Total Notices Printed	84-94%	68-91%	86-87%	2-33%	133-78%	53-90%	460-86%	886-86%