

Case Management Report

*** June 2008***

*** July 2008***

*** August 2008***

*** September 2008***

*** October 2008***

*** November 2008***

*** December 2009***

*** January 2009***

*** July 2009***

*** January 2010***

*** April 2010***

*** July 2010***

Customer Management Report (Highland) All Detection Types

01-Jun-2008 to 30-Jun-2008 Operator Id: %

	HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Violations	0	0	0
Less Uncontrollable Factors			
Total	0	0	0
Sub Total Violations	0	0	0
Less in Progress	0	0	0
Available For Prosecution	0	0	0
Less Rejects			
Total	0-00%	0-00%	0-00%
Notices Printed	0-00%	0-00%	0-00%

This Month was the
Warning June 30th
thru
July 30th

Customer Management Report (Highland) All Detection Types

01-Jul-2008 to 31-Jul-2008

Operator Id: %

TOTAL

HIG-STBA-01

HIG-HIVI-01

	310	207	517
Total Violations	310	207	517
Less Uncontrollable Factors			
Obstruction	1	2	3
Driver Obstruction/Duckers	21	9	30
Plate Obstruction	6	1	7
Vehicle Obstruction	7	6	13
Emergency Vehicle Responding	1	0	1
Incorrect/Incomplete DMV	0	2	2
Invalid Offense	1	5	6
Police Discretion	1	3	4
Safe Turn On Red	1	0	1
Policy/Weather	11	16	27
Extended Vehicle	1	0	1
Sun Glare	8	5	13
Yellow with Red Light	1	2	3
Registration	60	51	111
Paper Plates	250	156	406
Wrong or No DMV	0	0	0
Total	250	156	406
Sub Total Violations			
Less in Progress	0	0	0
Available For Prosecution	250	156	406
Less Rejects			
Camera	8-03%	0-00%	8-02%
Malfunction	10-04%	3-02%	13-03%
Face Camera Flash	1-00%	0-00%	1-00%
Face Camera Focus Blurry	9-04%	2-01%	11-03%
Face Camera No Flash	65-26%	20-13%	85-21%
Face Not in Frame	1-00%	0-00%	1-00%
Misc Camera Issue			
Plate Burn Out			

Month of July was Warning Period.

Plate Not in Frame

5-02% 2-01% 7-02%

Rear Plate Camera Blurry

6-02% 3-02% 9-02%

Scene Image No Flash

12-05% 0-00% 12-03%

Police Driver Unidentifiable images poor

9-04% 4-03% 13-03%

Rejects Plate Unclear

6-02% 1-01% 7-02%

Total

132-53% 35-22% 167-41%

Notices Printed

118-47% 121-78% 239-59%

Customer Management Report (Highland) All Detection Types

01-Aug-2008 to 31-Aug-2008

Operator Id: %

	HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Violations	57	432	489
Less Uncontrollable Factors			
Obstruction	2	28	30
Driver Obstruction/Duckers			
Plate Obstruction	1	28	29
Vehicle Obstruction	4	11	15
Police Rejects	5	7	12
Emergency Vehicle Responding			
Incorrect/Incomplete DMV	0	1	1
Invalid Offense	0	1	1
Police Discretion	1	4	5
Policy/Weather	0	2	2
Extended Vehicle			
Sun Glare	6	75	81
Weather/Nature	0	4	4
Registration Issues	0	1	1
Out of Country Plate			
Paper Plates	6	7	13
Wrong or No DMV	0	4	4
Total	25	173	198
Sub Total Violations	32	259	291
Less in Progress	0	0	0
Available For Prosecution	32	259	291
Less Rejects			
Camera Malfunction	0-00%	2-01%	2-01%
Face Camera Flash			
Face Camera Focus Blurry	0-00%	9-03%	9-03%
Face Not in Frame	1-03%	3-01%	4-01%
Plate Not in Frame	0-00%	1-00%	1-00%
Rear Plate Camera Blurry	1-03%	3-01%	4-01%

Police
 Rejects
 Process
 Issues
 Total

1-03% 0-00% 1-00%
 0-00% 1-00% 1-00%
 3-09% 19-07% 22-08%

Notices Printed

29-91% 240-93% 269-92%

Customer Management Report (Highland) All Detection Types

01-Sep-2008 to 30-Sep-2008

Operator Id: %

	HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Violations	63	289	352
Less Uncontrollable Factors			
Obstruction Driver Obstruction/Duckers	4	14	18
Plate Obstruction	2	12	14
Vehicle Obstruction	0	12	12
Police Rejects			
Emergency Vehicle Responding	7	3	10
Invalid Offense	0	1	1
Police Discretion	0	2	2
Safe Turn On Red	0	1	1
Policy/Weather			
Extended Vehicle	1	0	1
Sun Glare	5	11	16
Registration Issues			
Paper Plates	2	8	10
Total	21	64	85
Sub Total Violations	42	225	267
Less in Progress	0	0	0
Available For Prosecution	42	225	267
Less Rejects			
Camera Malfunction	0-00%	3-01%	3-01%
Face Camera Flash	0-00%	3-01%	3-01%
Face Camera Focus Blurry	5-12%	0-00%	5-02%
Face Not in Frame	1-02%	2-01%	3-01%
Plate Not in Frame	10-24%	8-04%	18-07%
Rear Plate Camera Blurry	16-38%	16-07%	32-12%
Total	26-62%	209-93%	235-88%
Notices Printed			

Customer Management Report (Highland) All Detection Types

01-Oct-2008 to 31-Oct-2008

Operator Id: %

TOTAL

HIG-STBA-01	49	291	340
HIG-HIVI-01	2	10	12

Category	HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Violations	49	291	340
Less Uncontrollable Factors			
Obstruction	2	10	12
Driver Obstruction/Duckers	1	13	14
Plate Obstruction	1	11	12
Vehicle Obstruction	1	14	15
Emergency Vehicle Responding	1	1	2
Plate Unidentifiable	1	3	4
Police Discretion	0	4	4
Safe Turn On Red	3	0	3
Policy/Weather	2	19	21
Extended Vehicle	2	0	2
Sun Glare	0	8	8
Yellow with Red Light	14	83	97
Registration	35	208	243
Paper Plates	0	0	0
Issues	35	208	243
Sub Total Violations			
Less in Progress	0	0	0
Available For Prosecution	35	208	243
Less Rejects			
Camera	0-00%	1-00%	1-00%
Face Camera Focus Blurry	0-00%	3-01%	3-01%
Malfunction	0-00%	2-01%	2-01%
Misc Camera Issue	2-06%	14-07%	16-07%
Plate Not in Frame	0-00%	1-00%	1-00%
Rear Plate Camera Blurry	0-00%	3-01%	3-01%
Rear Plate Flash Inappropriate	0-00%	3-01%	3-01%
Scene Image Flash Inappropriate			

Police
Rejects
Total

late Unclear
Unclear Scene Image

0-00% 1-00% 1-00%
0-00% 1-00% 1-00%
2-06% 26-12% 28-12%

Notices Printed

33-94% 182-88% 215-88%

Customer Management Report (Highland) All Detection Types

01-Nov-2008 to 30-Nov-2008

Operator Id: %

TOTAL

HIG-HIVI-01 HIG-STBA-01

	37	220	257
Total Violations	37	220	257
Less Uncontrollable Factors			
Obstruction	1	12	13
Driver Obstruction/Duckers			
Plate Obstruction	0	14	14
Vehicle Obstruction	0	4	4
Police Rejects	3	5	8
Emergency Vehicle Responding			
Invalid Offense	0	2	2
Plate Unidentifiable	0	1	1
Police Discretion	0	1	1
Safe Turn On Red	0	6	6
Policy/Weather	0	6	6
Sun Glare			
Weather/Nature	0	1	1
Registration Issues	3	5	8
Paper Plates			
Wrong or No DMV	0	4	4
Total	7	61	68
Sub Total Violations	30	159	189
Less in Progress	0	0	0
Available For Prosecution	30	159	189
Less Rejects			
Camera Malfunction	3-10%	3-02%	6-03%
Face Not in Frame			
Image Missing	1-03%	0-00%	1-01%
Plate Burn Out	0-00%	1-01%	1-01%
Plate Not in Frame	0-00%	3-02%	3-02%
Rear Plate Camera Blurry	0-00%	12-08%	12-06%
Total	4-13%	19-12%	23-12%
Notices Printed	26-87%	140-88%	166-88%

Customer Management Report (Highland) All Detection Types

01-Jan-2009 to 31-Jan-2009

Operator Id: %

	HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Violations	337	166	503
Less Uncontrollable Factors			
Obstruction Driver Obstruction/Duckers	10	10	20
Plate Obstruction	9	12	21
Vehicle Obstruction	1	2	3
Police Rejects			
Emergency Vehicle Responding	8	4	12
Invalid Offense	1	3	4
Plate Unidentifiable	2	0	2
Safe Turn On Red	25	3	28
Policy/Weather Extended Vehicle	1	1	2
Sun Glare	6	9	15
Registration Issues			
Out of Country Plate	0	1	1
Paper Plates	15	11	26
Wrong or No DMV	3	1	4
Total	81	57	138
Sub Total Violations	256	109	365
Less in Progress	0	0	0
Available For Prosecution	256	109	365
Less Rejects			
Camera Malfunction			
Face Camera Focus Blurry	0-00%	3-03%	3-01%
Face Not in Frame	2-01%	0-00%	2-01%
Plate Not in Frame	2-01%	0-00%	2-01%
Rear Plate Camera Blurry	1-00%	2-02%	3-01%
Total	5-02%	5-05%	10-03%
Notices Printed	251-98%	104-95%	355-97%

Customer Management Report (Highland) All Detection Types

01-Jul-2009 to 31-Jul-2009

Operator Id: %

TOTAL

HIG-HIVI-01 HIG-STBA-01

	HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Violations	405	153	558
Less Uncontrollable Factors			
Obstruction	14	12	26
Driver Obstruction/Duckers			
Plate Obstruction	5	1	6
Vehicle Obstruction	2	0	2
Police Rejects	4	9	13
Emergency Vehicle Responding			
Incorrect/Incomplete DMV	1	0	1
Invalid Offense	0	1	1
Plate Unidentifiable	1	0	1
Police Discretion	1	0	1
Safe Turn On Red	24	6	30
Policy/Weather	5	1	6
Extended Vehicle			
Sun Glare	120	33	153
Registration Issues	0	1	1
Can Not Identify State			
Paper Plates	5	6	11
Total	182	70	252
Sub Total Violations	223	83	306
Less in Progress	0	0	0
Available For Prosecution	223	83	306
Less Rejects			
Camera Malfunction	0-00%	1-01%	1-00%
Face Camera Focus Blurry			
Face Not in Frame	1-00%	0-00%	1-00%
Misc Camera Issue	1-00%	1-01%	2-01%
Rear Plate Camera Blurry	1-00%	0-00%	1-00%
Scene Image Flash Inappropriate	2-01%	0-00%	2-01%
Scene Image No Flash	2-01%	0-00%	2-01%

Police

Rejects

Total

1-00%

0-00%

1-00%

8-04%

2-02%

10-03%

215-96%

81-98%

296-97%

Notices Printed

Customer Management Report (Highland) All Detection Types

01-Dec-2009 to 31-Dec-2009

Operator Id: %

	HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Violations	2	144	146
Less Uncontrollable Factors			
Obstruction Driver Obstruction/Duckers	0	9	9
Plate Obstruction	0	13	13
Vehicle Obstruction	2	3	5
Police Rejects			
Emergency Vehicle Responding	0	6	6
Incorrect Plate on Vehicle	0	1	1
Invalid Offense	0	2	2
Safe Turn On Red	0	3	3
Policy/Weather Extended Vehicle	0	1	1
Sun Glare	0	3	3
Registration Paper Plates	0	8	8
Issues			
Total	2	49	51
Sub Total Violations	0	95	95
Less in Progress	0	0	0
Available For Prosecution	0	95	95
Less Rejects			
Camera Malfunction	0-00%	1-01%	1-01%
Face Camera Focus Blurry	0-00%	1-01%	1-01%
Face Not in Frame	0-00%	1-01%	1-01%
Scene Image Flash Inappropriate	0-00%	1-01%	1-01%
Total	0-00%	3-03%	3-03%
Notices Printed	0-00%	92-97%	92-97%

Customer Management Report (Highland) All Detection Types

01-Jan-2010 to 31-Jan-2010

Operator Id: %

TOTAL

HIG-STBA-01

HIG-HIVI-01

Total Violations	307	145	452
Less Uncontrollable Factors			
Obstruction	33	6	39
Driver Obstruction/Duckers			
Plate Obstruction	16	12	28
Vehicle Obstruction	8	1	9
Police Rejects	0	9	9
Emergency Vehicle Responding			
Invalid Offense	0	2	2
Safe Turn On Red	19	5	24
Policy/Weather	6	0	6
Extended Vehicle			
Sun Glare	11	13	24
Weather/Nature	2	2	4
Registration Issues	1	0	1
Out of Country Plate			
Paper Plates	3	4	7
Total	99	54	153
Sub Total Violations	208	91	299
Less in Progress	0	0	0
Available For Prosecution	208	91	299
Less Rejects			
Camera Malfunction	2-01%	0-00%	2-01%
Face Not in Frame			
Image Missing	1-00%	0-00%	1-00%
Rear Plate Camera Blurry	1-00%	0-00%	1-00%
Rear Plate Flash Inappropriate	0-00%	1-01%	1-00%
Scene Image No Flash	5-02%	1-01%	6-02%
Total	9-04%	2-02%	11-04%
Notices Printed	199-96%	89-98%	288-96%

Customer Management Report (Highland) All Detection Types

01-Apr-2010 to 30-Apr-2010

Operator Id: %

	HIG-HIVI-01	HIG-STBA-01	TOTAL
Total Violations	399	117	516
Less Uncontrollable Factors			
Obstruction Driver Obstruction/Duckers	25	7	32
Plate Obstruction	11	5	16
Vehicle Obstruction	5	3	8
Police Rejects	3	1	4
Emergency Vehicle Responding	2	0	2
Incorrect/Incomplete DMV	0	4	4
Invalid Offense	1	0	1
Plate Obstruction (PD)	1	1	2
Plate Unidentifiable	48	2	50
Safe Turn On Red	6	0	6
Policy/Weather	58	10	68
Extended Vehicle	16	5	21
Sun Glare	176	38	214
Registration Paper Plates	223	79	302
Issues	0	0	0
Total	223	79	302
Sub Total Violations			
Less in Progress	0	0	0
Available For Prosecution	223	79	302
Less Rejects			
Camera Face Camera Focus Blurry	1-00%	0-00%	1-00%
Malfunction Face Not in Frame	4-02%	0-00%	4-01%
Scene Image Flash Inappropriate	2-01%	0-00%	2-01%
Scene Image No Flash	3-01%	0-00%	3-01%
Police Rejects Driver Unidentifiable images poor	2-01%	1-01%	3-01%
Plate Unclear	1-00%	0-00%	1-00%

in Glare

Unclear Scene Image

Total

1-00%	0-00%	1-00%
1-00%	0-00%	1-00%
15-07%	1-01%	16-05%
208-93%	78-99%	286-95%

Notices Printed

Redlight Offender Statistics

October 2008

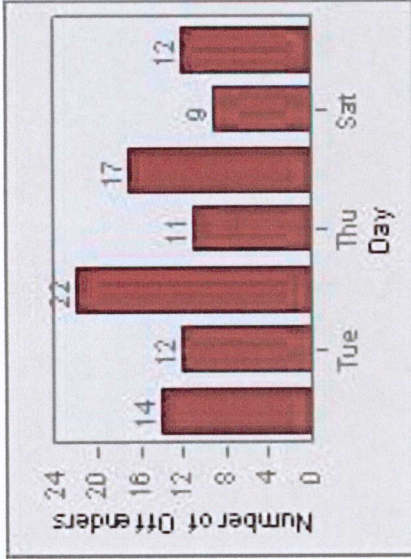
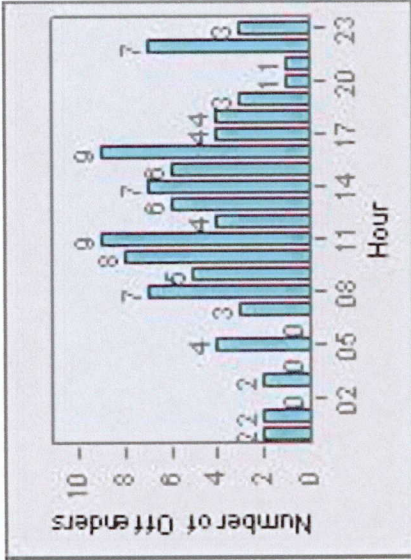
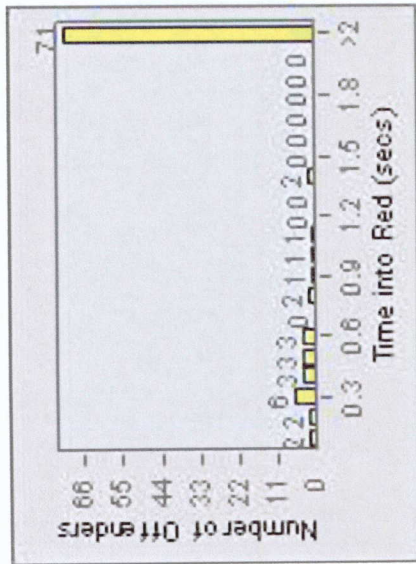
July 2009

April 2010

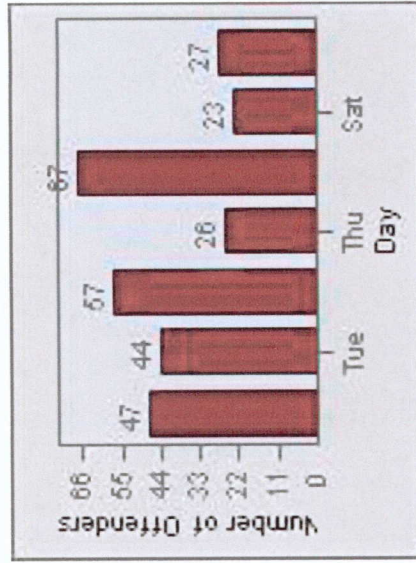
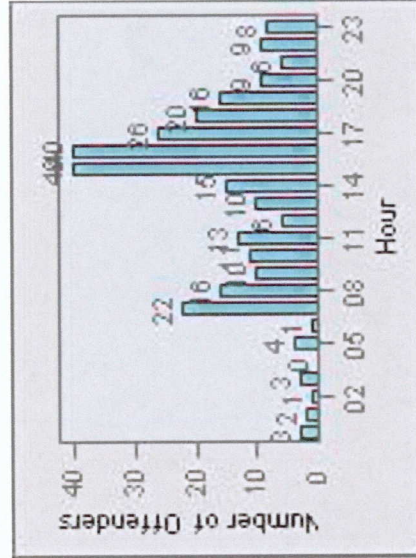
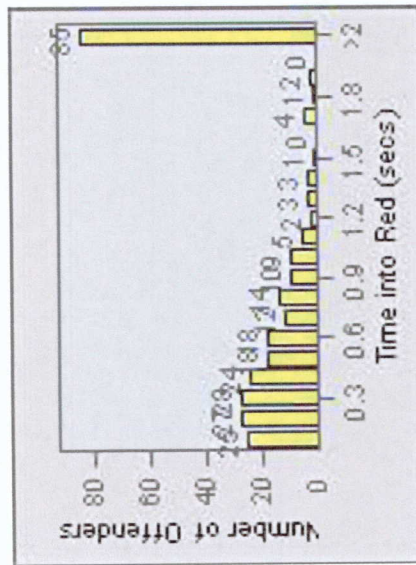
Redflex Redlight Offender Statistics



CONTRACT: Highland **LOCATION:** HIG-STBA-01 Sterling Avenue and Baseline Avenue
DATE FROM: 1/Oct/2008 **DATE TO:** 31/Oct/2008



LANE TOTAL

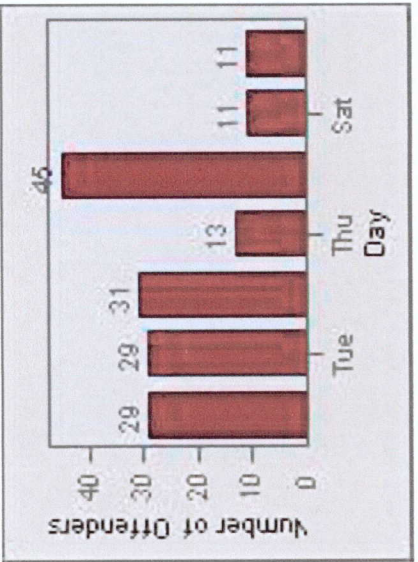
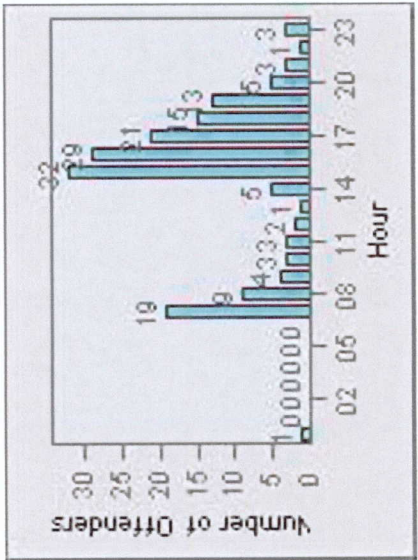
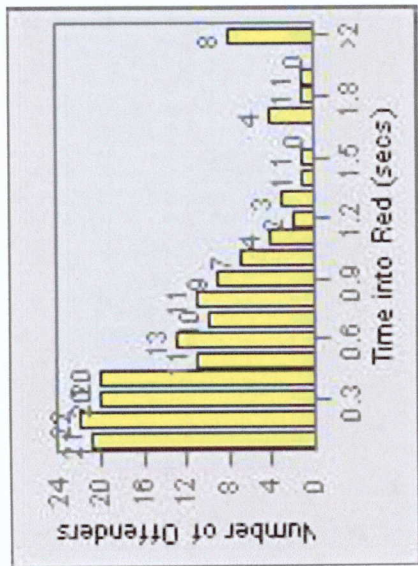


Redflex Redlight Offender Statistics

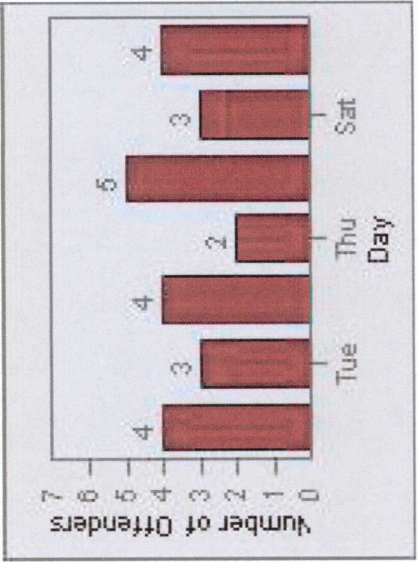
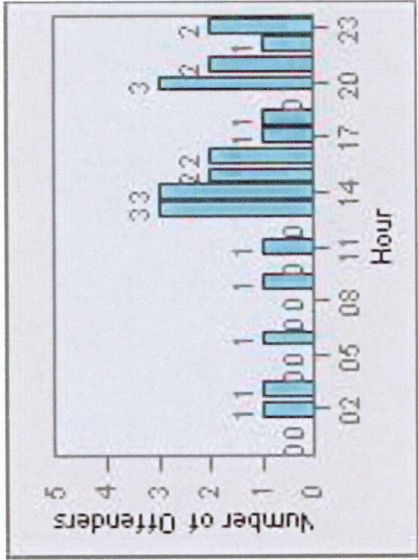
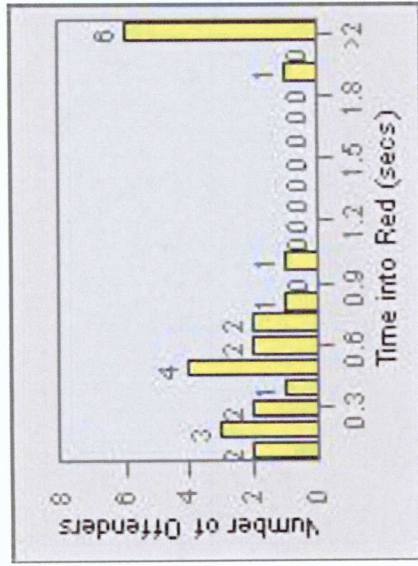


CONTRACT: Highland **LOCATION:** HIG-STBA-01 Sterling Avenue and Baseline Avenue
DATE FROM: 1/Oct/2008 **DATE TO:** 31/Oct/2008

LANE 1



LANE 2

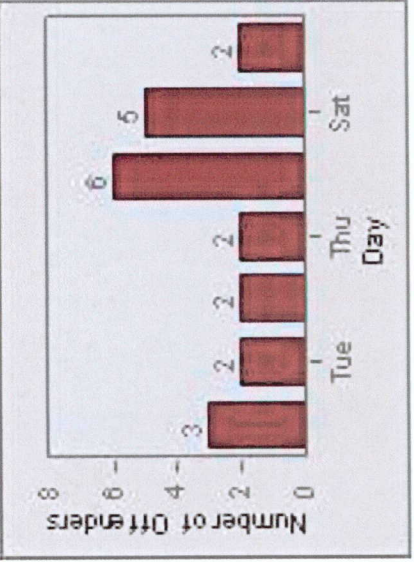
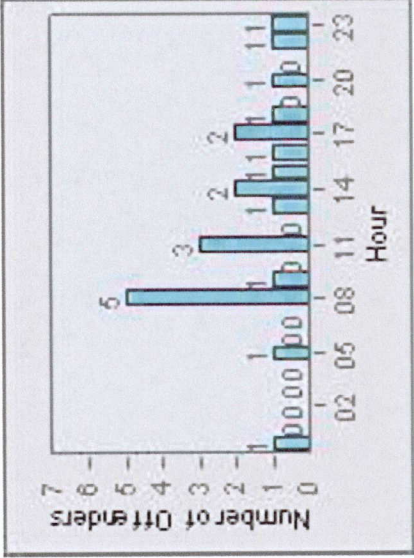
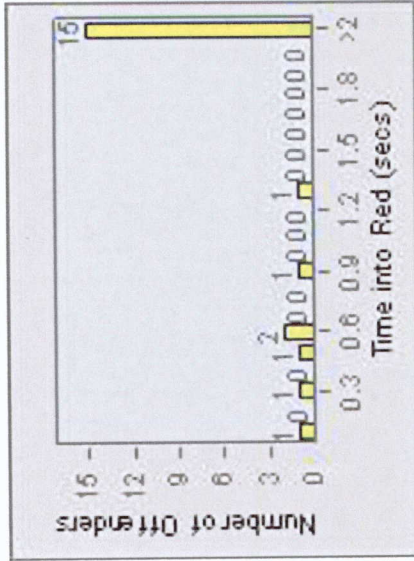


LANE 3

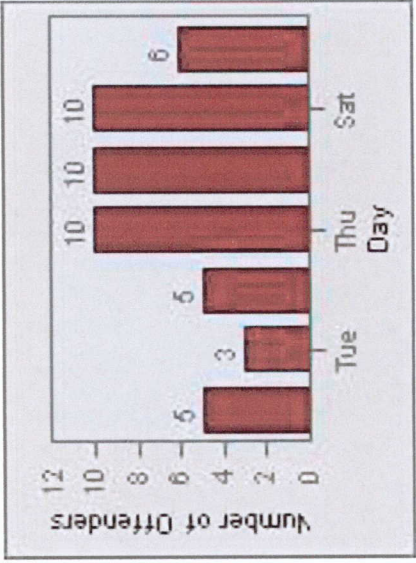
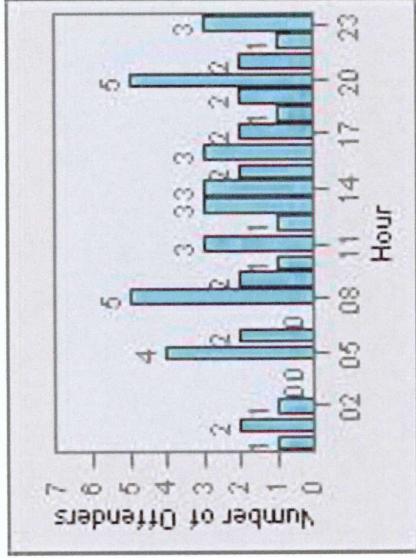
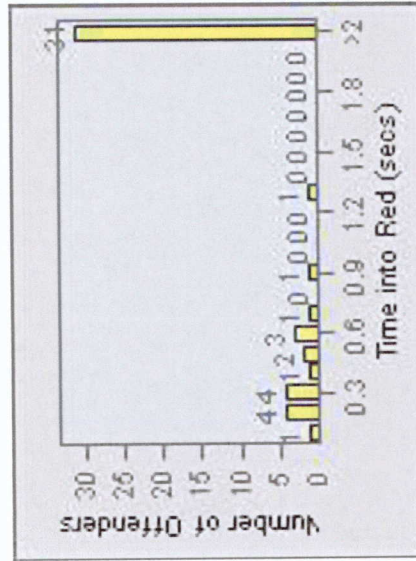
Redflex Redlight Offender Statistics



CONTRACT: Highland **LOCATION:** HIG-HIVI-01 Highland Avenue and Victoria Avenue
DATE FROM: 1/Oct/2008 **DATE TO:** 31/Oct/2008



LANE TOTAL

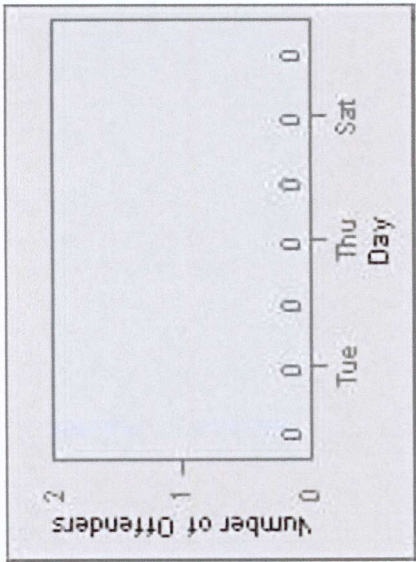
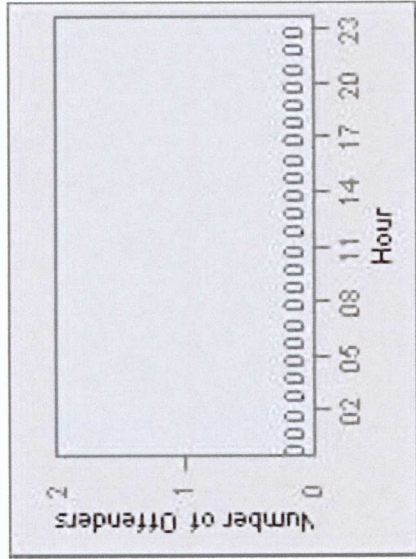
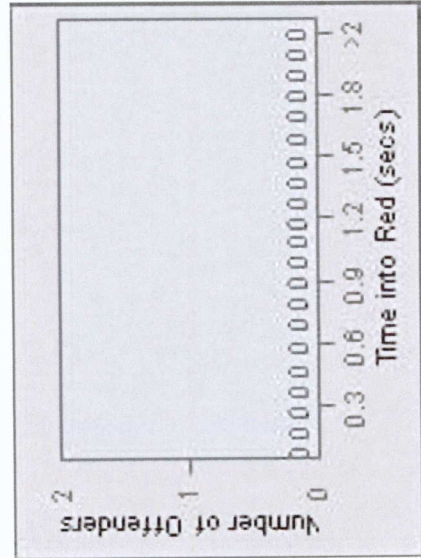




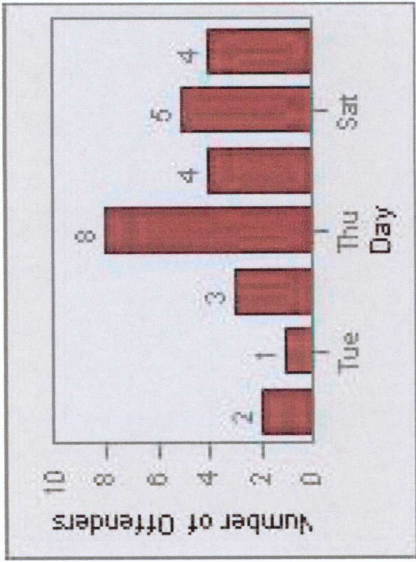
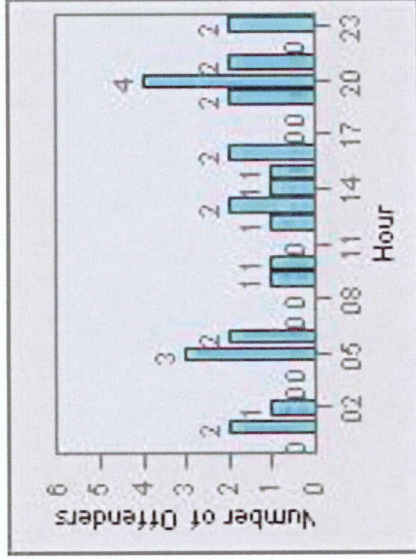
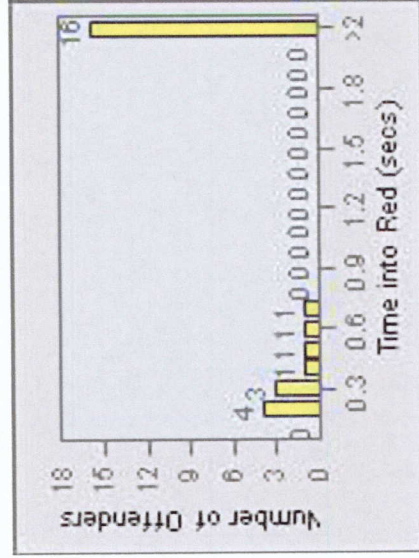
Redflex Redlight Offender Statistics

CONTRACT: Highland **LOCATION:** HIG-HIVI-01 Highland Avenue and Victoria Avenue
DATE FROM: 1/Oct/2008 **DATE TO:** 31/Oct/2008

LANE 1



LANE 2

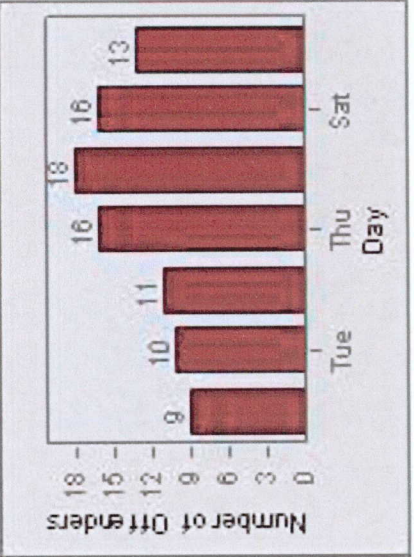
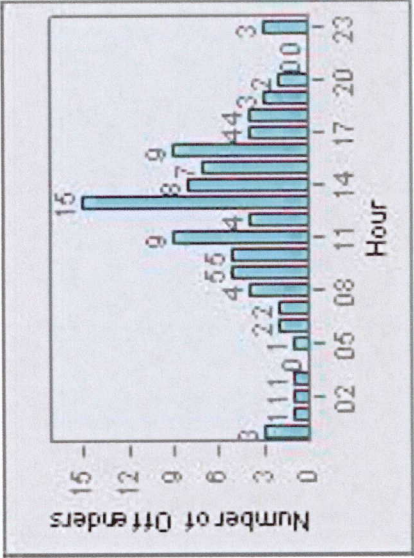
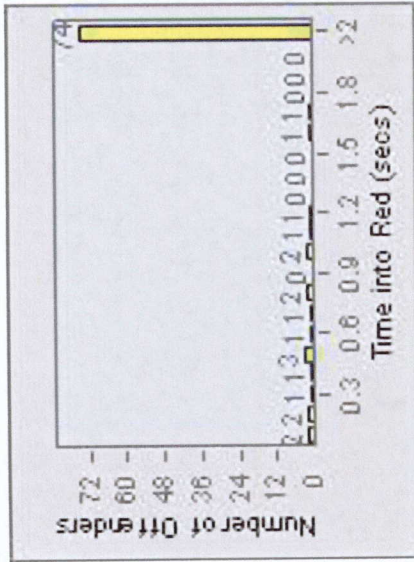


LANE 3

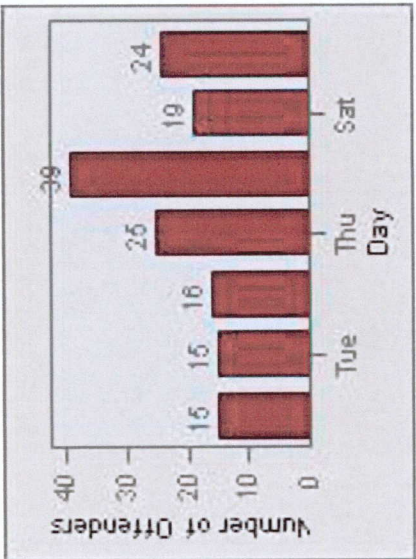
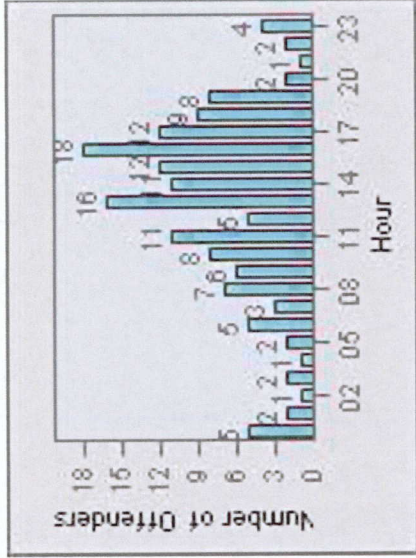
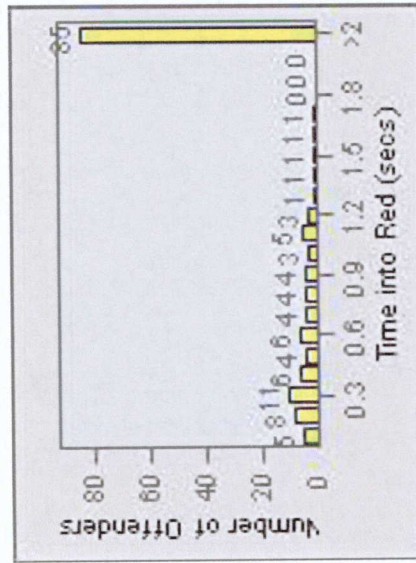
Redflex Redlight Offender Statistics



CONTRACT: Highland **LOCATION:** HIG-STBA-01 Sterling Avenue and Baseline Avenue
DATE FROM: 1/Jul/2009 **DATE TO:** 31/Jul/2009



LANE TOTAL

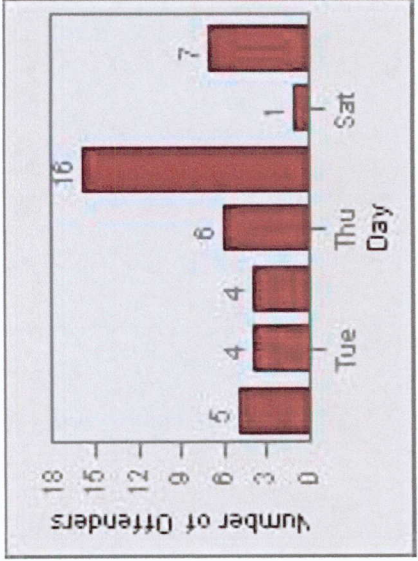
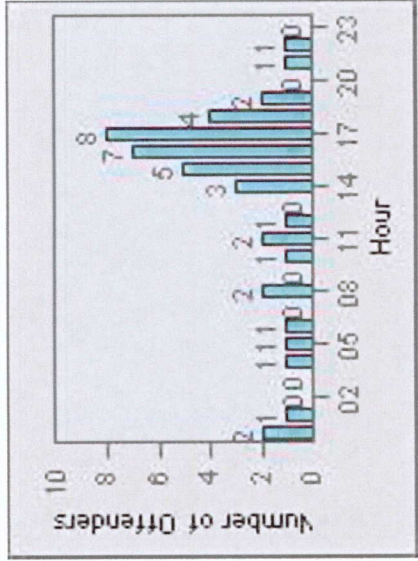
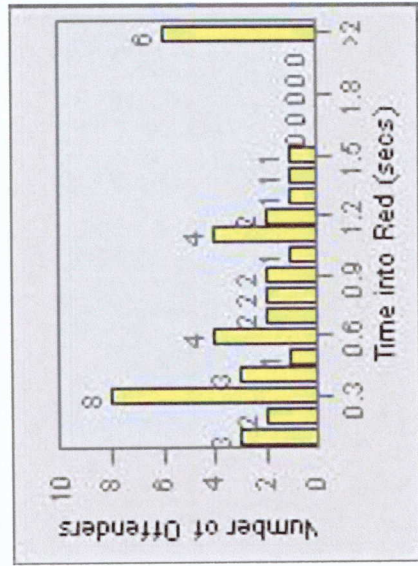




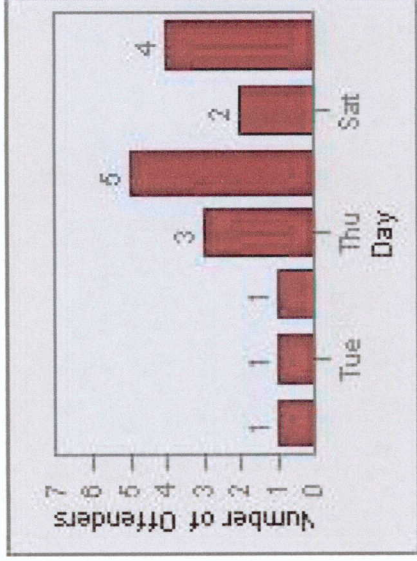
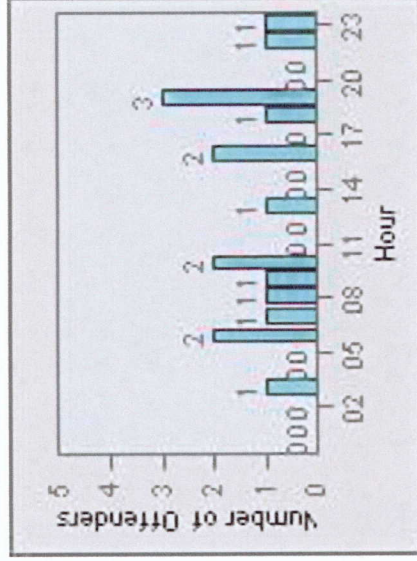
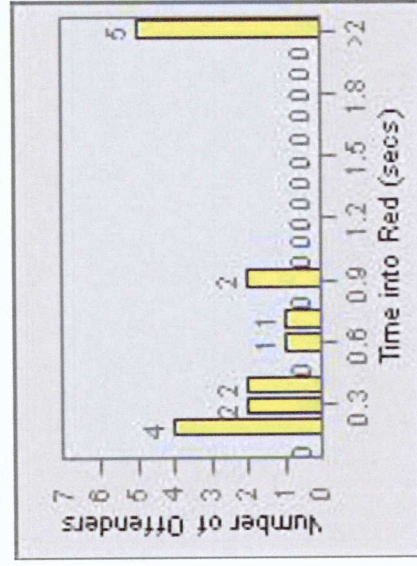
Redflex Redlight Offender Statistics

CONTRACT: Highland **LOCATION:** HIG-STBA-01 Sterling Avenue and Baseline Avenue
DATE FROM: 1/Jul/2009 **DATE TO:** 31/Jul/2009

LANE 1



LANE 2

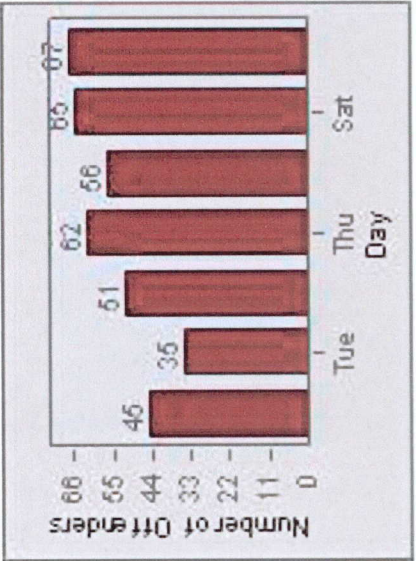
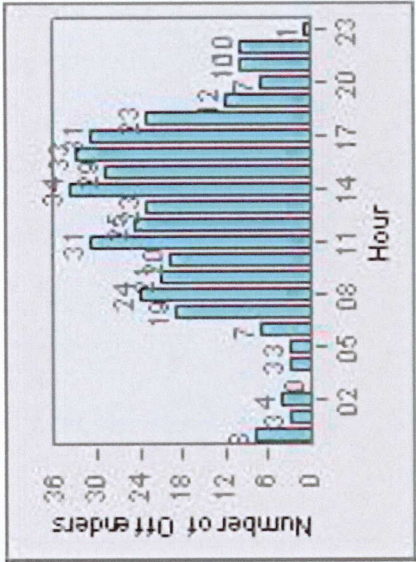
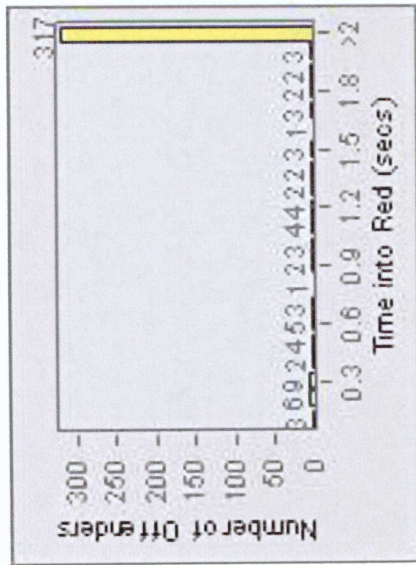


LANE 3

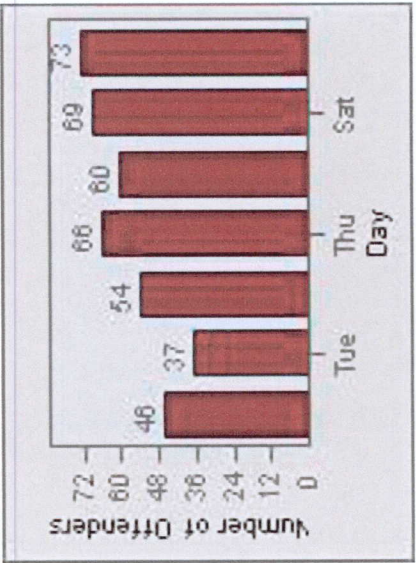
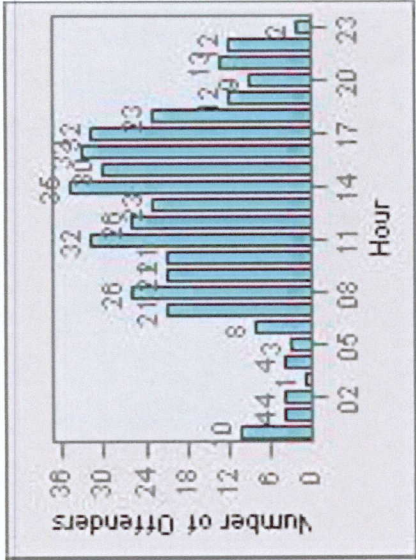
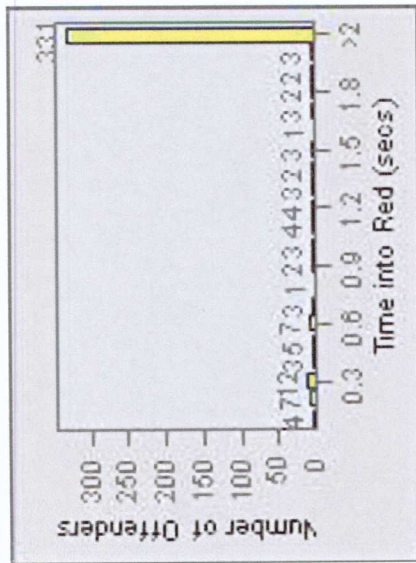
Redflex Redlight Offender Statistics



CONTRACT: Highland **LOCATION:** HIG-HIVI-01 Highland Avenue and Victoria Avenue
DATE FROM: 1/Jul/2009 **DATE TO:** 31/Jul/2009



LANE TOTAL

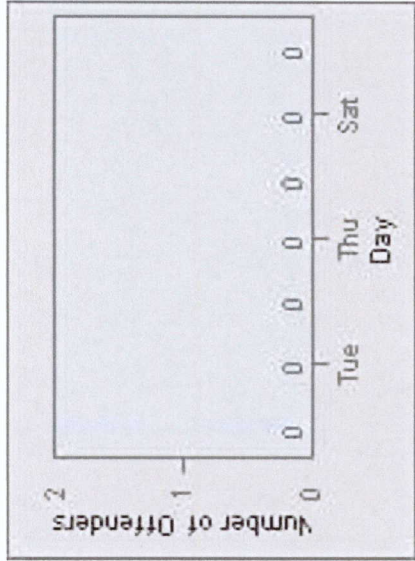
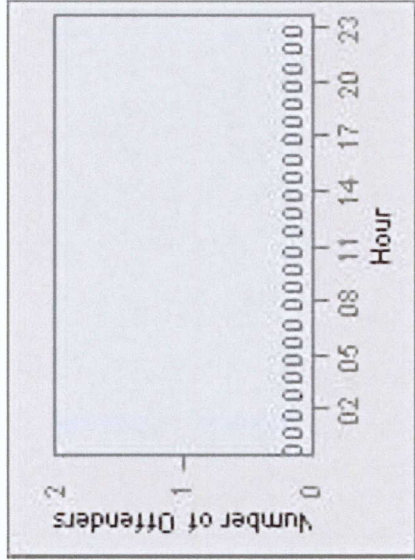
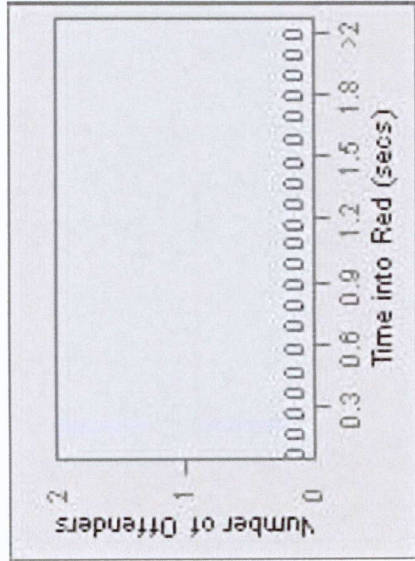


Redflex Redlight Offender Statistics

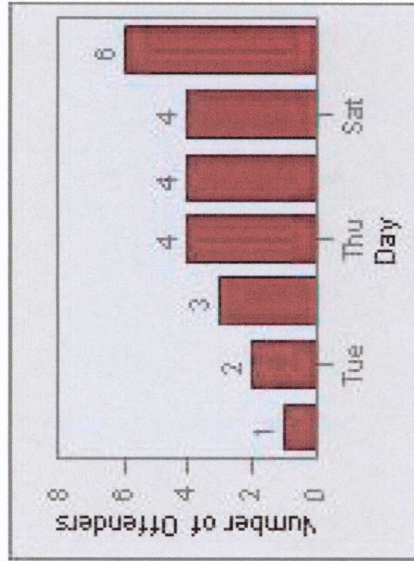
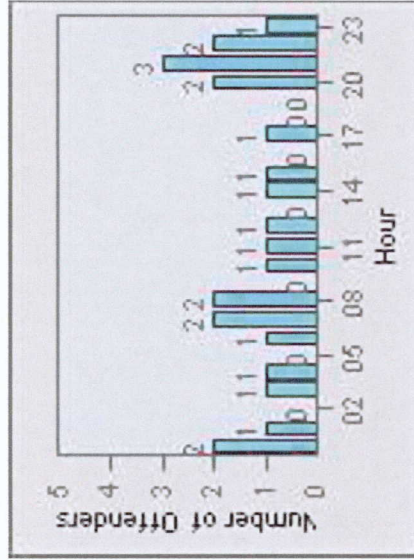
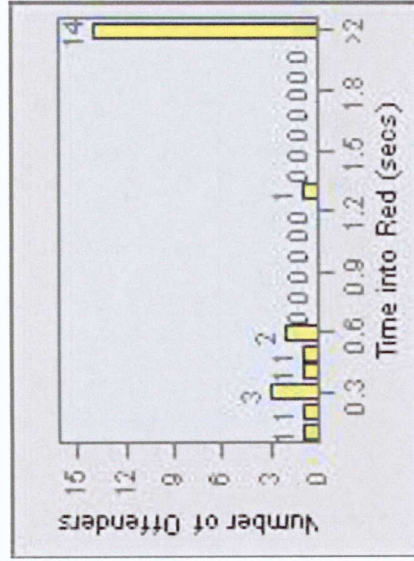


CONTRACT: Highland **LOCATION:** HIG-HIV1-01 Highland Avenue and Victoria Avenue
DATE FROM: 1/Jul/2009 **DATE TO:** 31/Jul/2009

LANE 1



LANE 2



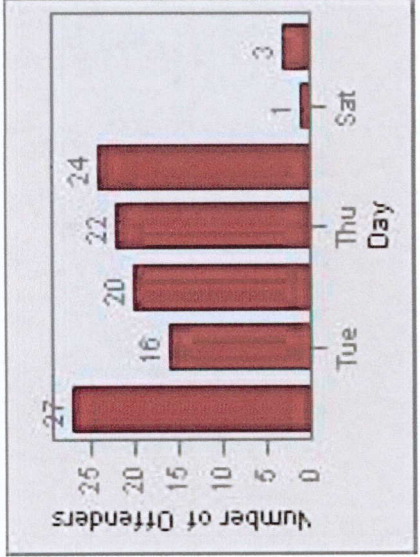
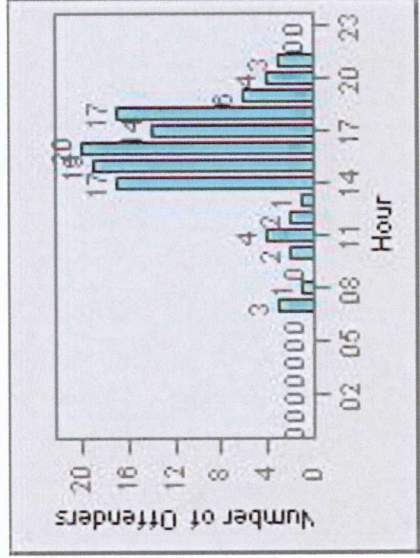
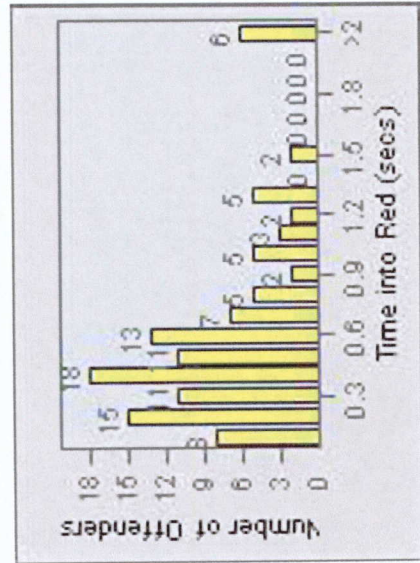
LANE 3



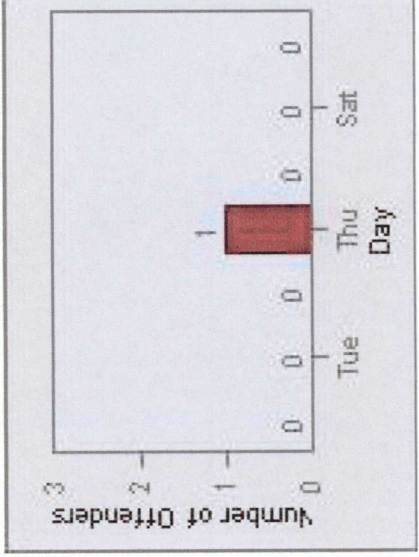
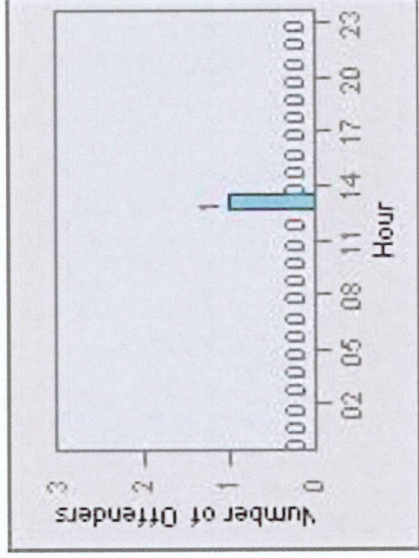
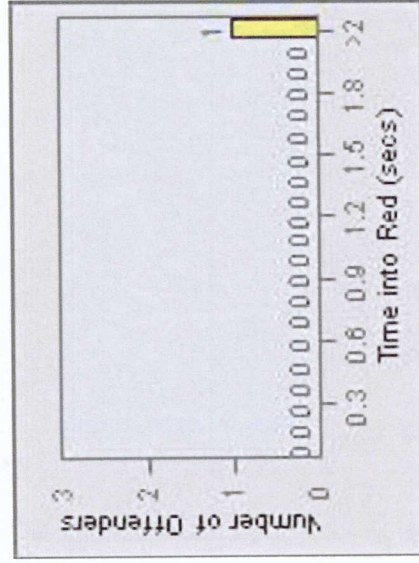
Redflex Medlight Offender Statistics

CONTRACT: Highland **LOCATION:** HIG-STBA-01 Sterling Avenue and Baseline Avenue
DATE FROM: 1/Apr/2010 **DATE TO:** 30/Apr/2010

LANE 1



LANE 2

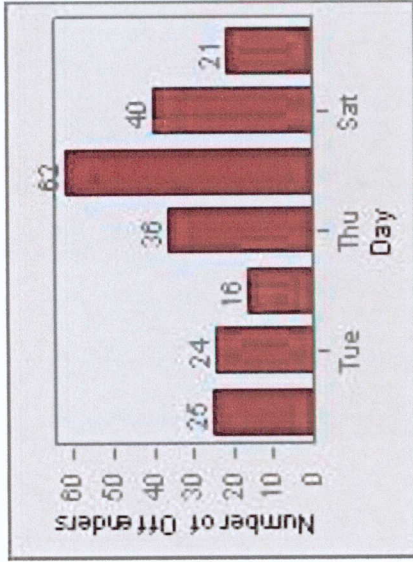
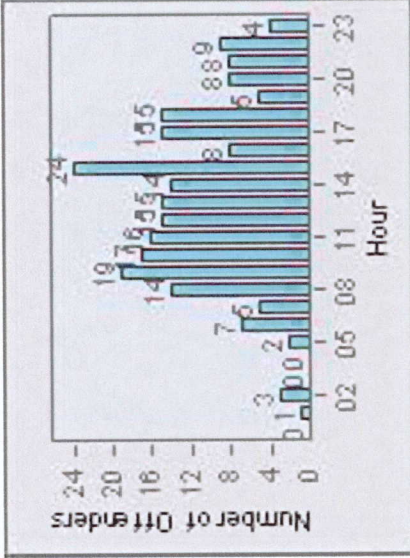
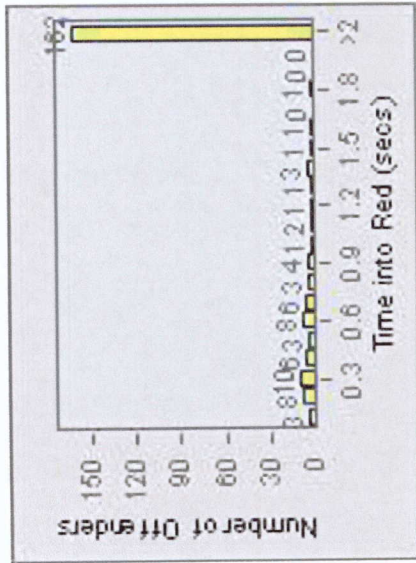


LANE 3

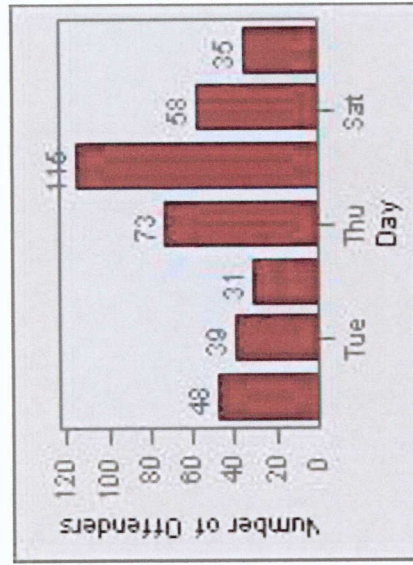
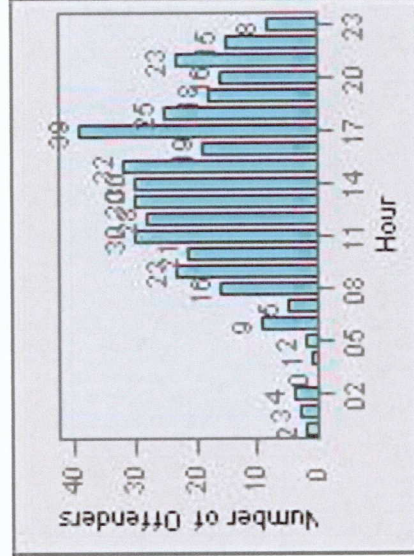
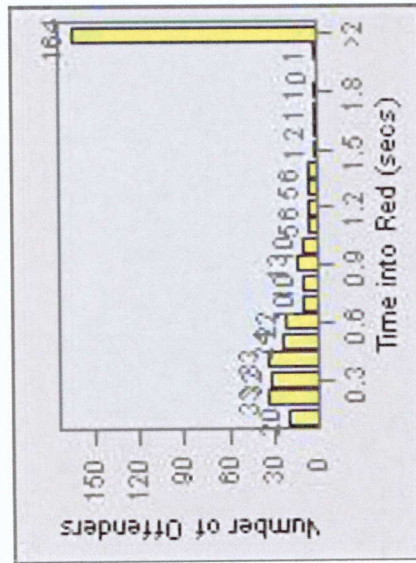
Redflex Redlight Offender Statistics



CONTRACT: Highland **LOCATION:** HIG-HIVI-01 Highland Avenue and Victoria Avenue
DATE FROM: 1/Apr/2010 **DATE TO:** 30/Apr/2010



LANE TOTAL

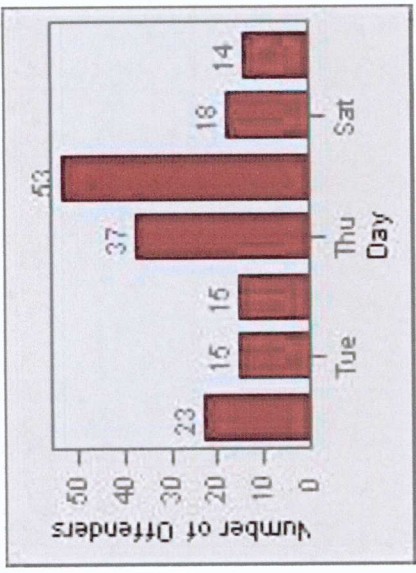
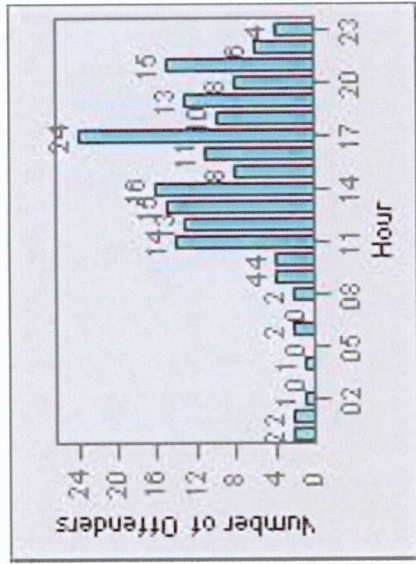
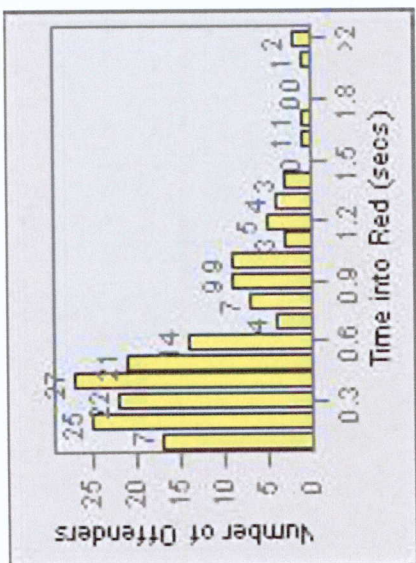


Redflex Redlight Offender Statistics

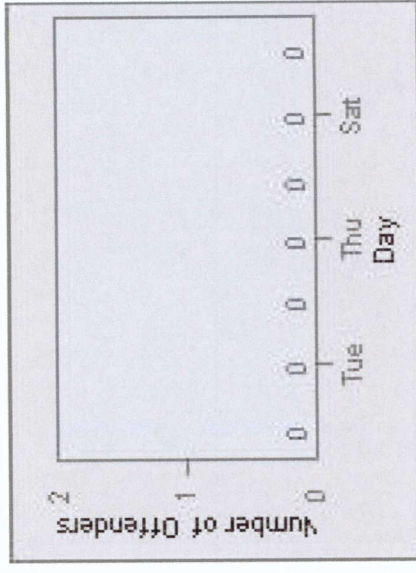
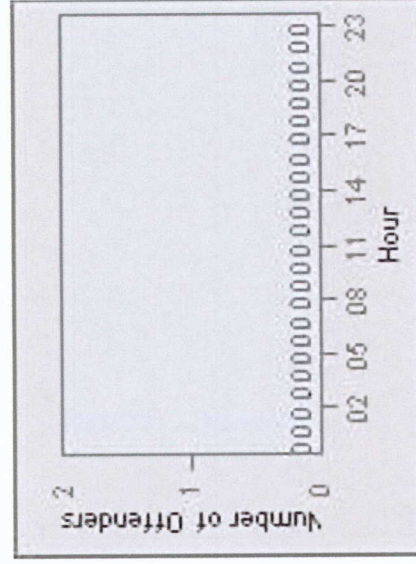
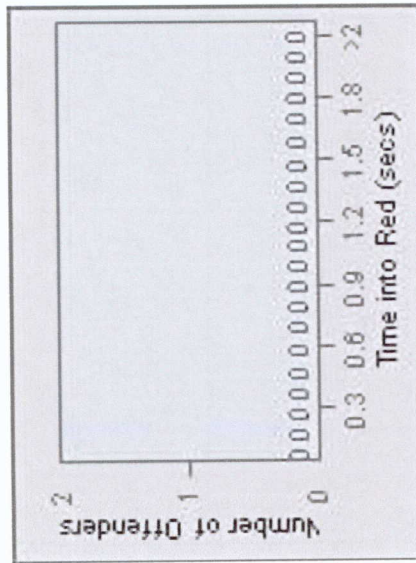


CONTRACT: Highland **LOCATION:** HIG-HIVI-01 Highland Avenue and Victoria Avenue
DATE FROM: 1/Apr/2010 **DATE TO:** 30/Apr/2010

LANE 1



LANE 2



LANE 3

