

Customer Management Report (Laguna Woods) Redlight Incidents

01-Oct-2005 to 31-Oct-2005

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	164	107	338	121	347	1077
Less Uncontrollable Factors						
Obstruction	4	1	17	3	4	29
Plate Obstruction	0	0	5	4	7	16
Vehicle Obstruction	1	0	2	2	2	7
Police Rejects	1	1	2	0	1	5
Emergency Vehicle Responding	0	0	3	1	0	4
Incorrect/Incomplete DMV	3	2	1	1	5	12
Safe Turn On Red	1	1	35	0	1	38
Policy/Weather	0	0	0	0	1	1
Extended Vehicle	0	3	0	0	7	10
Sun Glare						
Registration Issues	0	0	1	0	0	1
Can Not Identify State	4	2	9	2	8	25
Paper Plates	2	1	4	2	2	11
Wrong or No DMV	16	11	79	15	38	159
Sub Total Violations	148	96	259	106	309	918
Less in Progress	0	0	0	0	0	0
Available For Prosecution	148	96	259	106	309	918
Less Rejects						
Camera Malfunction	0-00%	2-02%	0-00%	0-00%	6-02%	8-01%
Face Camera Flash	4-03%	1-01%	0-00%	0-00%	0-00%	5-01%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Face Camera No Flash	0-00%	1-01%	6-02%	0-00%	2-01%	9-01%
Face Not in Frame	23-16%	12-12%	110-42%	0-00%	1-00%	146-16%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%
Plate Burn Out	0-00%	4-04%	2-01%	1-01%	2-01%	9-01%
Plate Not in Frame						

005

	6-04%	1-01%	1-00%	0-00%	1-00%	0-00%	0-00%	1-00%	9-01%
Rear Plate Camera Blurry	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	3-00%
Rear Plate Flash Inappropriate	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-01%	4-00%
Incorrect Details	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%	1-00%	2-00%
Incorrect Plate On Vehicle	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%
No Video	13-09%	1-01%	7-03%	2-02%	10-03%	33-04%			
Unclear Scene Image	51-34%	22-23%	127-49%	3-03%	29-09%	232-25%			
Total	97-66%	74-77%	132-51%	103-97%	280-81%	686-75%			

Notices Printed

Customer Management Report (Laguna Woods) Redlight Incidents

01-Nov-2005 to 30-Nov-2005 Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	323	237	327	165	226	1278
Less Uncontrollable Factors						
Obstruction	11	14	27	5	8	65
Driver Obstruction/Duckers						
Plate Obstruction	5	4	7	4	5	25
Vehicle Obstruction	8	1	23	1	3	36
Police Rejects	5	2	0	0	0	7
Driver Unidentifiable						
Emergency Vehicle Responding	3	1	0	5	0	9
Incorrect/Incomplete DMV	0	3	0	2	3	8
Safe Turn On Red	0	1	87	1	0	89
Policy/Weather	2	1	0	0	0	3
Extended Vehicle						
Sun Glare	7	27	3	0	3	40
Weather/Nature	1	0	1	0	0	2
Registration Issues	1	1	1	0	1	4
Can Not Identify State						
Out of Country Plate	0	0	1	0	0	1
Paper Plates	13	11	6	4	6	40
Wrong or No DMV	4	2	3	2	4	15
Total	60	68	159	24	33	344
Sub Total Violations	263	169	168	141	193	934
Less in Progress	0	0	0	0	0	0
Available For Prosecution	263	169	168	141	193	934
Less Rejects						
Camera Malfunction	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Digital Distortion						
Face Camera Flash	3-01%	2-01%	2-01%	1-01%	5-03%	13-01%
Face Camera Focus Blurry	12-05%	6-04%	4-02%	6-04%	0-00%	28-03%
Face Not in Frame	1-00%	1-01%	9-05%	0-00%	8-04%	19-02%
Image Missing	1-00%	2-01%	0-00%	0-00%	2-01%	5-01%

NOV 05

Misc Camera Issue	1-00%	2-01%	1-01%	9-06%	7-04%	20-02%
Plate Burn Out	0-00%	2-01%	0-00%	0-00%	1-01%	3-00%
Plate Not in Frame	0-00%	3-02%	6-04%	0-00%	1-01%	10-01%
Rear Plate Camera Blurry	9-03%	2-01%	2-01%	0-00%	2-01%	15-02%
Rear Plate Flash Inappropriate	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%
Rear Plate No Flash	8-03%	0-00%	0-00%	0-00%	0-00%	8-01%
Scene Image Flash Inappropriate	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Police Rejects	2-01%	1-01%	1-01%	1-01%	1-01%	6-01%
No Video	0-00%	0-00%	2-01%	2-01%	0-00%	4-00%
Unclear Scene Image	17-06%	9-05%	4-02%	4-03%	5-03%	39-04%
Process Issues	13-05%	8-05%	13-08%	3-02%	8-04%	45-05%
Total	69-26%	39-23%	45-27%	26-18%	40-21%	219-23%
Notices Printed	194-74%	130-77%	123-73%	115-82%	153-79%	715-77%

Customer Management Report (Laguna Woods) Redlight Incidents

01-Dec-2005 to 31-Dec-2005

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	282	224	322	84	87	999
Less Uncontrollable Factors						
Obstruction	15	9	31	0	1	56
Driver Obstruction/Duckers	0	0	0	1	1	2
Motor Cycle Helmet	9	3	8	2	3	25
Plate Obstruction	1	0	0	0	0	1
Signal Obstruction	3	0	10	0	1	14
Vehicle Obstruction	0	1	2	0	0	3
Driver Unidentifiable	4	1	0	0	0	5
Emergency Vehicle Responding	3	2	2	1	0	8
Incorrect/Incomplete DMV	0	0	103	5	0	108
Safe Turn On Red	0	0	0	1	0	1
Extended Vehicle	8	17	2	0	1	28
Sun Glare	0	1	1	0	0	2
Weather/Nature	1	0	0	0	0	1
Can Not Identify State	13	9	13	2	1	38
Paper Plates	0	0	1	0	0	1
Wrong or No DMV	57	43	173	12	8	293
Sub Total Violations	225	181	149	72	79	706
Less in Progress	0	0	0	0	0	0
Available For Prosecution	225	181	149	72	79	706
Less Rejects						
Camera	0-00%	0-00%	0-00%	0-00%	3-04%	3-00%
Digital Distortion	1-00%	12-07%	0-00%	0-00%	3-04%	16-02%
Camera Malfunction	2-01%	4-02%	2-01%	0-00%	0-00%	8-01%
Face Camera Flash	0-00%	5-03%	0-00%	0-00%	0-00%	5-01%
Face Camera Focus Blurry						
Face Camera No Flash						

DEC 05

Face Not in Frame	1-00%	1-01%	4-03%	0-00%	0-00%	0-00%	6-01%
Image Missing	0-00%	0-00%	0-00%	0-00%	6-08%	6-01%	6-01%
Misc Camera Issue	0-00%	0-00%	0-00%	1-01%	4-05%	5-01%	5-01%
Plate Burn Out	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%	1-00%
Plate Not in Frame	0-00%	4-02%	1-01%	0-00%	1-01%	6-01%	6-01%
Rear Plate Camera Blurry	2-01%	0-00%	2-01%	0-00%	0-00%	4-01%	4-01%
Rear Plate Flash Inappropriate	2-01%	0-00%	0-00%	0-00%	0-00%	2-00%	2-00%
Rear Plate No Flash	3-01%	1-01%	0-00%	0-00%	0-00%	4-01%	4-01%
Police Rejects	2-01%	2-01%	1-01%	6-08%	0-00%	11-02%	11-02%
Incorrect Details	1-00%	0-00%	2-01%	0-00%	0-00%	3-00%	3-00%
Incorrect Plate On Vehicle	9-04%	14-08%	3-02%	0-00%	0-00%	26-04%	26-04%
Unclear Scene Image	23-10%	44-24%	15-10%	7-10%	17-22%	106-15%	106-15%
Total	202-90%	137-76%	134-90%	65-90%	62-78%	600-85%	600-85%

Notices Printed

Customer Management Report (Laguna Woods) Redlight Incidents

01-Jan-2006 to 31-Jan-2006

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	162	140	265	69	189	825
Less Uncontrollable Factors						
Obstruction	7	3	17	2	8	37
Plate Obstruction	1	2	5	2	5	15
Signal Obstruction	1	1	0	0	0	2
Vehicle Obstruction	2	1	10	2	1	16
Police Rejects	1	0	0	0	0	1
Emergency Vehicle Responding	0	0	1	2	0	3
Incorrect/Incomplete DMV	6	7	4	3	6	26
Safe Turn On Red	0	0	98	2	1	101
Policy/Weather	0	1	0	0	0	1
Extended Vehicle	9	11	3	0	10	33
Sun Glare	0	1	0	0	0	1
Weather/Nature	0	1	0	0	0	1
Registration Issues	0	1	0	0	0	1
Can Not Identify State	0	0	0	1	0	1
Out of Country Plate	4	6	4	1	5	20
Paper Plates	0	1	3	1	0	5
Wrong or No DMV	31	35	145	16	36	263
Sub Total Violations	131	105	120	53	153	562
Less in Progress	0	0	0	0	0	0
Available For Prosecution	131	105	120	53	153	562
Less Rejects						
Camera Malfunction	1-01%	0-00%	0-00%	0-00%	1-01%	2-00%
Digital Distortion	0-00%	0-00%	1-01%	0-00%	2-01%	3-01%
Face Camera Flash	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	10-10%	0-00%	0-00%	1-01%	11-02%
Face Camera No Flash						

JAN 06

Face Not in Frame	0-00%	0-00%	3-02%	0-00%	1-01%	4-01%
Image Missing	0-00%	0-00%	0-00%	0-00%	5-03%	5-01%
Misc Camera Issue	0-00%	1-01%	0-00%	0-00%	19-12%	20-04%
Plate Burn Out	0-00%	2-02%	0-00%	0-00%	0-00%	2-00%
Plate Not in Frame	0-00%	1-01%	1-01%	0-00%	1-01%	3-01%
Rear Plate Camera Blurry	3-02%	0-00%	1-01%	0-00%	1-01%	5-01%
Rear Plate No Flash	3-02%	0-00%	0-00%	0-00%	0-00%	3-01%
Scene Image No Flash	13-10%	0-00%	0-00%	0-00%	0-00%	13-02%
Police Rejects	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
Incorrect Details	0-00%	1-01%	0-00%	1-02%	1-01%	3-01%
Incorrect Plate On Vehicle	5-04%	7-07%	2-02%	4-08%	3-02%	21-04%
Unclear Scene Image	27-21%	22-21%	8-07%	5-09%	35-23%	97-17%
Total	104-79%	83-79%	112-93%	48-91%	118-77%	465-83%
Notices Printed						

Customer Management Report (Laguna Woods) Redlight Incidents

01-Jul-2006 to 31-Jul-2006 Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	44	53	277	27	166	567
Less Uncontrollable Factors						
Obstruction	12	12	30	5	17	76
Plate Obstruction	0	2	5	2	6	15
Vehicle Obstruction	1	0	12	0	1	14
Police Rejects						
Emergency Vehicle Responding	0	0	1	0	3	4
Incorrect Plate on Vehicle	0	0	0	0	1	1
Invalid Offense	1	0	0	0	0	1
Police Discretion	1	1	12	0	0	14
Policy/Weather						
Extended Vehicle	0	1	0	0	0	1
Sun Glare	4	5	14	0	10	33
Registration Issues						
Can Not Identify State	0	0	1	0	0	1
Paper Plates	3	2	12	1	2	20
Wrong or No DMV	0	1	4	0	5	10
Total	22	24	91	8	45	190
Sub Total Violations	22	29	186	19	121	377
Less in Progress	0	0	0	0	0	0
Available For Prosecution	22	29	186	19	121	377
Less Rejects						
Camera Malfunction	1-05%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Flash	1-05%	1-03%	0-00%	0-00%	0-00%	2-01%
Face Camera Focus Blurry	1-05%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera No Flash	1-05%	0-00%	0-00%	0-00%	0-00%	1-00%
Image Missing	2-09%	0-00%	1-01%	0-00%	0-00%	3-01%
Misc Camera Issue	0-00%	0-00%	1-01%	0-00%	1-01%	2-01%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	2-02%	2-01%
Plate Not in Frame						

Customer Management Report (Laguna Woods) Redlight Incidents

01-Jan-2007 to 31-Jan-2007

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	47	30	162	16	155	410
Less Uncontrollable Factors						
Obstruction	4	6	12	1	4	27
Plate Obstruction	2	0	1	0	4	7
Vehicle Obstruction	1	1	4	0	1	7
Police Rejects	1	2	2	2	1	8
Emergency Vehicle Responding	0	0	4	0	0	4
Police Discretion	0	0	0	0	0	0
Policy/Weather	0	7	0	0	7	14
Sun Glare	0	1	0	0	0	1
Weather/Nature	0	0	0	0	0	0
Registration	0	0	2	0	0	2
Out of Country Plate	2	0	11	1	9	23
Paper Plates	0	0	2	2	3	7
Wrong or No DMV	10	17	38	6	29	100
Sub Total Violations	37	13	124	10	126	310
Less in Progress	0	0	0	0	0	0
Available For Prosecution	37	13	124	10	126	310
Less Rejects						
Camera Malfunction	3-08%	0-00%	10-08%	0-00%	0-00%	13-04%
Digital Distortion	4-11%	0-00%	0-00%	0-00%	0-00%	4-01%
Face Camera Flash	2-05%	0-00%	0-00%	1-10%	0-00%	3-01%
Face Camera No Flash	1-03%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Not in Frame	2-05%	0-00%	1-01%	0-00%	0-00%	3-01%
Image Missing	5-14%	0-00%	1-01%	0-00%	0-00%	6-02%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Rear Plate Camera Blurry	0-00%	1-08%	0-00%	0-00%	0-00%	1-00%
Scene Image Flash Inappropriate	0-00%	1-08%	1-01%	0-00%	1-01%	3-01%
Scene Image No Flash						

Total

17-46%	2-15%	13-10%	1-10%	2-02%	35-11%
20-54%	11-85%	111-90%	9-90%	124-98%	275-89%

Notices Printed

17-46%	2-15%	13-10%	1-10%	2-02%	35-11%
20-54%	11-85%	111-90%	9-90%	124-98%	275-89%

JAN 07

Customer Management Report (Laguna Woods) Redlight Incidents

01-Jul-2007 to 31-Jul-2007

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	46	16	229	17	121	429
Less Uncontrollable Factors						
Obstruction	4	0	13	0	11	28
Plate Obstruction	1	0	1	0	1	3
Vehicle Obstruction	1	0	10	1	1	13
Police						
Emergency Vehicle Responding	2	0	1	1	2	6
Rejects						
Incorrect/Incomplete DMV	0	0	2	0	0	2
Police Discretion	0	0	6	0	1	7
Policy/Weather						
Extended Vehicle	0	0	0	0	1	1
Sun Glare	8	4	22	0	9	43
Weather/Nature	0	0	2	0	2	4
Registration						
Can Not Identify State	0	1	0	0	0	1
Issues						
Paper Plates	4	0	10	0	4	18
Wrong or No DMV	0	0	1	0	0	1
Total	20	5	68	2	32	127
Sub Total Violations	26	11	161	15	89	302
Less in Progress	0	0	0	0	0	0
Available For Prosecution	26	11	161	15	89	302
Less Rejects						
Camera	0-00%	0-00%	3-02%	0-00%	0-00%	3-01%
Malfunction	1-04%	0-00%	2-01%	0-00%	1-01%	4-01%
Face Camera Focus Blurry	0-00%	1-09%	0-00%	1-07%	0-00%	2-01%
Face Not in Frame	1-04%	1-09%	3-02%	0-00%	7-08%	12-04%
Image Missing	0-00%	0-00%	0-00%	0-00%	2-02%	2-01%
Misc Camera Issue	1-04%	0-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate Flash Inappropriate						

JUL-07

Police Rejects	Driver Unidentifiable images poor	0-00%	0-00%	1-01%	0-00%	1-01%	0-00%	1-01%	2-01%
	Incorrect Speed	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
	Plate Unclear	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	1-00%
	Unclear Scene Image	1-04%	1-09%	1-01%	0-00%	0-00%	0-00%	0-00%	3-01%
Total		4-15%	3-27%	12-07%	1-07%	11-12%	11-12%	78-88%	31-10%
Notices Printed		22-85%	8-73%	149-93%	14-93%	78-88%	271-90%		

Customer Management Report (Laguna Woods) Redlight Incidents

01-Jan-2008 to 31-Jan-2008

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	52	24	106	31	140	353
Less Uncontrollable Factors						
Obstruction Driver Obstruction/Duckers	4	2	8	0	4	18
Plate Obstruction	1	0	4	0	4	9
Vehicle Obstruction	1	1	3	1	2	8
Police Rejects	3	0	1	1	5	10
Emergency Vehicle Responding	2	0	1	0	0	3
Incorrect/Incomplete DMV						
Policy/Weather Sun Glare	0	3	3	0	4	10
Weather/Nature	0	1	1	0	0	2
Registration Paper Plates	0	1	5	0	9	15
Issues						
Total	11	8	26	2	28	75
Sub Total Violations	41	16	80	29	112	278
Less in Progress	0	0	0	0	0	0
Available For Prosecution	41	16	80	29	112	278
Less Rejects						
Camera Face Camera Focus Blurry	1-02%	1-06%	2-02%	0-00%	0-00%	4-01%
Camera Malfunction	1-02%	0-00%	1-01%	0-00%	0-00%	2-01%
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	2-02%	2-01%
Image Missing	0-00%	0-00%	0-00%	7-24%	2-02%	9-03%
Misc Camera Issue	0-00%	1-06%	0-00%	0-00%	0-00%	1-00%
Plate Burn Out	0-00%	0-00%	3-04%	0-00%	0-00%	3-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	5-06%	0-00%	0-00%	5-02%
Rear Plate No Flash	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%
Police Rejects	3-07%	2-12%	11-14%	7-24%	4-04%	27-10%
Total						

Notices Printed

38-93%

14-88%

69-86%

22-76%

108-96%

251-90%

JAN 08

Customer Management Report (Laguna Woods) Redlight Incidents

01-Jul-2008 to 31-Jul-2008

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	92	24	153	147	103	519
Less Uncontrollable Factors						
Obstruction	6	2	15	9	3	35
Plate Obstruction	1	0	3	0	2	6
Vehicle Obstruction	3	0	6	0	0	9
Police	4	1	0	4	1	10
Rejects	1	0	0	2	3	6
Emergency Vehicle Responding	0	0	1	2	0	3
Incorrect/Incomplete DMV	0	0	1	2	0	3
Police Discretion	0	0	1	27	0	28
Safe Turn On Red	11	8	20	21	15	75
Policy/Weath	3	0	4	5	1	13
Sun Glare						
Weather/Nature	1	0	2	7	7	17
Registration						
Paper Plates	30	11	52	77	32	202
Issues	62	13	101	70	71	317
Total	62	13	101	70	71	317
Sub Total Violations	0	0	0	0	0	0
Less in Progress	62	13	101	70	71	317
Available For Prosecution						
Less Rejects						
Camera	2-03%	0-00%	0-00%	0-00%	0-00%	2-01%
Face Camera Flash	1-02%	0-00%	0-00%	4-06%	1-01%	6-02%
Face Camera Focus Blurry	5-08%	0-00%	0-00%	0-00%	0-00%	5-02%
Face Camera No Flash	5-08%	0-00%	11-11%	1-01%	2-03%	19-06%
Image Missing	2-03%	0-00%	17-17%	0-00%	0-00%	19-06%
Misc Camera Issue	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%

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	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Police Rejects	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Plate Unclear	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Unclear Scene Image	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%
Process Issues	1-02%	0-00%	1-01%	0-00%	0-00%	0-00%	2-01%
Too Old	16-26%	0-00%	32-32%	5-07%	4-06%	57-18%	
Total	46-74%	13-100%	69-68%	65-93%	67-94%	260-82%	

Notices Printed

Customer Management Report (Laguna Woods) Redlight Incidents

01-Jan-2009 to 31-Jan-2009

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	33	40	178	10	115	376
Less Uncontrollable Factors						
Obstruction	3	4	13	1	2	23
Plate Obstruction	1	0	4	0	6	11
Vehicle Obstruction	0	4	6	0	0	10
Police Rejects	1	2	0	1	1	5
Emergency Vehicle Responding	0	1	35	0	0	36
Safe Turn On Red	3	12	3	0	6	24
Policy/Weather	0	1	2	0	1	4
Sun Glare	1	0	0	0	0	1
Weather/Nature	1	2	0	0	0	3
Yellow with Red Light	0	0	0	0	0	0
Registration Issues	1	2	4	1	1	9
Paper Plates	1	2	4	1	1	9
Total	10	26	67	3	17	123
Sub Total Violations	23	14	111	7	98	253
Less in Progress	0	0	0	0	0	0
Available For Prosecution	23	14	111	7	98	253
Less Rejects						
Camera Malfunction	1-04%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Flash	0-00%	1-07%	0-00%	0-00%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	0-00%	2-02%	0-00%	0-00%	2-01%
Plate Burn Out	0-00%	0-00%	8-07%	0-00%	0-00%	8-03%
Rear Plate Camera Blurry	0-00%	1-07%	0-00%	0-00%	1-01%	2-01%
Police Rejects	0-00%	1-07%	0-00%	0-00%	0-00%	1-00%
Driver Unidentifiable images poor	0-00%	1-07%	0-00%	0-00%	0-00%	1-00%
Red-light not visible in	0-00%	1-07%	2-02%	0-00%	1-01%	4-02%
Sun Glare	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Unclear Scene Image	1-04%	4-23%	13-12%	0-00%	2-02%	20-08%

Notices Printed

22-96%

10-71%

98-88%

7-100%

96-98%

233-92%

JAN 09

Customer Management Report (Laguna Woods) Redlight Incidents

01-Jul-2009 to 31-Jul-2009

Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	26	44	280	14	94	458
Less Uncontrollable Factors						
Obstruction	2	5	26	0	7	40
Motor Cycle Helmet	0	0	1	0	0	1
Plate Obstruction	0	2	6	0	4	12
Vehicle Obstruction	0	0	16	0	1	17
Police Rejects	0	0	2	1	0	3
Plate Unidentifiable	0	0	1	0	0	1
Police Discretion	1	0	0	0	0	1
Safe Turn On Red	1	2	49	1	2	55
Policy/Weather	1	0	0	0	0	1
Extended Vehicle	9	11	16	0	10	46
Sun Glare	1	0	5	0	1	7
Registration Paper Plates	15	20	122	2	25	184
Issues	11	24	158	12	69	274
Total	11	24	158	12	69	274
Sub Total Violations	0	0	0	0	0	0
Less in Progress	11	24	158	12	69	274
Available For Prosecution						
Less Rejects						
Camera Face Not in Frame	2-18%	0-00%	0-00%	1-08%	0-00%	3-01%
Camera Malfunction	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	0-00%	1-04%	0-00%	0-00%	0-00%	1-00%
Driver Unidentifiable images poor	0-00%	1-04%	0-00%	0-00%	0-00%	1-00%
Police Rejects	2-18%	1-04%	2-01%	1-08%	0-00%	6-02%
Total	9-82%	23-96%	156-99%	11-92%	69-100%	268-98%
Notices Printed						

Customer Management Report (Laguna Woods) Redlight Incidents

01-Jan-2010 to 31-Jan-2010 Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	39	40	227	18	120	444
Less Uncontrollable Factors						
Obstruction	3	4	10	0	1	18
Plate Obstruction	2	1	2	0	5	10
Vehicle Obstruction	1	2	17	1	0	21
Police Rejects						
Emergency Vehicle Responding	0	0	1	3	3	7
Face Obstruction	0	0	1	0	0	1
Invalid Offense	0	0	1	0	0	1
Safe Turn On Red	2	3	36	0	0	41
Policy/Weather						
Extended Vehicle	0	0	0	0	1	1
Sun Glare	0	1	4	0	2	7
Weather/Nature						
Registration Issues						
Paper Plates	3	1	7	0	2	13
Total	11	12	83	4	15	125
Sub Total Violations	28	28	144	14	105	319
Less in Progress	0	0	0	0	0	0
Available For Prosecution	28	28	144	14	105	319
Less Rejects						
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Face Camera Flash	2-07%	1-04%	2-01%	0-00%	0-00%	5-02%
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%
Plate Not in Frame	0-00%	0-00%	2-01%	0-00%	0-00%	2-01%
Sun Glare	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Too Old	2-07%	1-04%	5-03%	0-00%	2-02%	10-03%

Notices Printed

26-93%

27-96%

139-97%

14-100%

103-98%

309-97%

JAN 10

Customer Management Report (Laguna Woods) Redlight Incidents

01-Jul-2010 to 31-Jul-2010 Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	33	32	379	45	86	575
Less Uncontrollable Factors						
Obstruction	5	11	13	7	4	40
Driver Obstruction/Duckers						
Plate Obstruction	3	0	3	0	6	12
Vehicle Obstruction	0	0	15	0	0	15
Police	0	0	0	1	0	1
Emergency Vehicle Responding						
Face Obstruction	0	0	1	0	0	1
Incorrect/Incomplete DMV	0	0	2	0	2	4
Invalid Offense	0	0	1	0	0	1
Multiple vehicles in frame	0	0	1	0	0	1
On or Passed the Stop Bar (PD)	0	1	3	0	0	4
Safe Turn On Red	2	1	97	9	2	111
Policy/Weather	2	6	23	5	7	43
Sun Glare						
Registration	0	0	9	0	1	10
Paper Plates						
Issues						
Total	12	19	168	22	22	243
Sub Total Violations	21	13	211	23	64	332
Less in Progress	0	0	0	0	0	0
Available For Prosecution	21	13	211	23	64	332
Less Rejects						
Camera	1-05%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Flash						
Malfunction	0-00%	0-00%	2-01%	0-00%	0-00%	2-01%
Face Camera Focus Blurry						
Face Not in Frame	5-24%	0-00%	0-00%	0-00%	0-00%	5-02%
Misc Camera Issue	0-00%	0-00%	28-13%	3-13%	0-00%	31-09%
Rear Plate Camera Blurry	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%

Police Rejects	Unclear Scene Image	0-00%	1-08%	0-00%	0-00%	0-00%	0-00%	1-00%
Total		6-29%	1-08%	31-15%	3-13%	0-00%	41-12%	
Notices Printed		15-71%	12-92%	180-85%	20-87%	64-100%	291-88%	

Customer Management Report (Laguna Woods) Redlight Incidents

01-Sep-2010 to 30-Sep-2010 Operator Id: %

	LAG-ETMO-01	LAG-ETMO-03	LAG-MOET-01	LAG-MOGA-01	LAG-MOGA-03	TOTAL
Total Violations	80	38	164	37	81	400
Less Uncontrollable Factors						
Obstruction Driver Obstruction/Duckers	20	8	3	7	1	39
Plate Obstruction	2	1	28	0	3	34
Vehicle Obstruction	0	1	14	0	0	15
Police Rejects						
Emergency Vehicle Responding	1	0	0	0	1	2
Incorrect/Incomplete DMV	3	0	0	0	1	4
Safe Turn On Red	10	0	19	7	0	36
Policy/Weather						
Sun Glare	6	11	6	0	5	28
Registration Out of Country Plate	1	0	0	0	0	1
Paper Plates	3	0	9	0	6	18
Total	46	21	79	14	17	177
Sub Total Violations	34	17	85	23	64	223
Less in Progress	0	0	0	0	0	0
Available For Prosecution	34	17	85	23	64	223
Less Rejects						
Camera Face Camera Flash	2-06%	0-00%	0-00%	0-00%	0-00%	2-01%
Camera Malfunction	0-00%	1-06%	0-00%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	0-00%	1-00%
Police Rejects Process Issues	19-56%	9-53%	55-65%	12-52%	31-48%	126-57%
Total	21-62%	10-59%	56-66%	12-52%	31-48%	130-58%
Notices Printed	13-38%	7-41%	29-34%	11-48%	33-52%	93-42%