

# Customer Management Report (MRCA) Stop Sign Incidents

01-Jul-2016 to 30-Sep-2016

Operator Id: %

|                                    |                              | MRC-FRDST-01 | MRC-FRTHD-01 | MRC-FRUST-01 | MRC-REUST-01 | MRC-STST-01 | MRC-TECA-01 | MRC-TOST-01 | TOTAL       |
|------------------------------------|------------------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|-------------|
| <b>Total Processed Incidents</b>   |                              | 1892         | 2953         | 1878         | 1194         | 267         | 611         | 1227        | 10022       |
| <b>Less Uncontrollable Factors</b> |                              |              |              |              |              |             |             |             |             |
| Obstruction                        | Driver Obstruction/Duckers   | 0            | 0            | 0            | 0            | 0           | 0           | 3           | 3           |
|                                    | Plate Obstruction            | 51           | 49           | 22           | 18           | 5           | 8           | 60          | 213         |
|                                    | Vehicle Obstruction          | 4            | 968          | 1            | 1            | 2           | 4           | 0           | 980         |
| Police Rejects                     | Emergency Vehicle Responding | 0            | 0            | 3            | 0            | 0           | 0           | 0           | 3           |
|                                    | Incorrect Plate on Vehicle   | 0            | 0            | 1            | 0            | 0           | 0           | 0           | 1           |
|                                    | Incorrect/Incomplete DMV     | 6            | 12           | 13           | 17           | 1           | 5           | 7           | 61          |
|                                    | Invalid Offense              | 0            | 2            | 0            | 0            | 0           | 0           | 0           | 2           |
|                                    | Multiple vehicles in frame   | 0            | 8            | 0            | 0            | 0           | 0           | 0           | 8           |
|                                    | Police Discretion            | 601          | 888          | 607          | 103          | 20          | 108         | 317         | 2644        |
|                                    | Sun Glare                    | 0            | 13           | 0            | 0            | 0           | 0           | 0           | 13          |
|                                    | Weather Conditions           | 0            | 1            | 0            | 0            | 0           | 0           | 0           | 1           |
| Policy/Weather                     | Extended Vehicle             | 2            | 2            | 2            | 1            | 0           | 0           | 1           | 8           |
|                                    | Sun Glare                    | 167          | 118          | 1            | 25           | 10          | 4           | 53          | 378         |
|                                    | Weather/Nature               | 7            | 3            | 2            | 3            | 0           | 1           | 16          | 32          |
|                                    | Yellow with Red Light        | 0            | 1            | 1            | 0            | 0           | 0           | 0           | 2           |
| Registration Issues                | Can Not Identify State       | 1            | 0            | 0            | 0            | 0           | 0           | 0           | 1           |
|                                    | Out of Country Plate         | 2            | 3            | 3            | 1            | 1           | 3           | 3           | 16          |
|                                    | Paper Plates                 | 207          | 218          | 189          | 141          | 16          | 52          | 102         | 925         |
| <b>Total</b>                       | <b>1048</b>                  | <b>2286</b>  | <b>845</b>   | <b>310</b>   | <b>55</b>    | <b>185</b>  | <b>562</b>  | <b>5291</b> |             |
| <b>Sub Total Violations</b>        |                              | <b>844</b>   | <b>667</b>   | <b>1033</b>  | <b>884</b>   | <b>212</b>  | <b>426</b>  | <b>665</b>  | <b>4731</b> |
| Less in Progress                   |                              | 0            | 0            | 0            | 0            | 0           | 0           | 0           | 0           |
| <b>Available For Prosecution</b>   |                              | <b>844</b>   | <b>667</b>   | <b>1033</b>  | <b>884</b>   | <b>212</b>  | <b>426</b>  | <b>665</b>  | <b>4731</b> |

## Less Rejects

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Jul-2016 to 30-Sep-2016

Operator Id: %

|                       |                              | MRC-FRDST-01 | MRC-FRTHD-01 | MRC-FRUST-01 | MRC-REUST-01 | MRC-STST-01 | MRC-TECA-01 | MRC-TOST-01 | TOTAL    |
|-----------------------|------------------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|----------|
| Camera Malfunction    | Databar Unreadable/Incorrect | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 7-01%       | 7-00%    |
|                       | Digital Distortion           | 0-00%        | 0-00%        | 0-00%        | 1-00%        | 0-00%       | 0-00%       | 0-00%       | 1-00%    |
|                       | Misc Camera Issue            | 0-00%        | 0-00%        | 0-00%        | 20-02%       | 0-00%       | 0-00%       | 0-00%       | 20-00%   |
|                       | Plate Burn Out               | 2-00%        | 2-00%        | 0-00%        | 6-01%        | 1-00%       | 0-00%       | 1-00%       | 12-00%   |
|                       | Plate Not in Frame           | 2-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 2-00%    |
|                       | Rear Plate Camera Blurry     | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 10-02%      | 10-00%   |
|                       | Test Pattern                 | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 1-00%       | 1-00%    |
|                       | Video Skips                  | 0-00%        | 0-00%        | 1-00%        | 1-00%        | 0-00%       | 0-00%       | 1-00%       | 3-00%    |
| Police Rejects        | Incorrect Speed              | 0-00%        | 2-00%        | 0-00%        | 0-00%        | 3-01%       | 0-00%       | 0-00%       | 5-00%    |
|                       | Unclear Scene Image          | 0-00%        | 1-00%        | 0-00%        | 6-01%        | 0-00%       | 0-00%       | 0-00%       | 7-00%    |
| Total                 |                              | 4-00%        | 5-01%        | 1-00%        | 34-04%       | 4-02%       | 0-00%       | 20-03%      | 68-01%   |
| Approved Violations   |                              | 840-100%     | 662-99%      | 1032-100%    | 850-96%      | 208-98%     | 426-100%    | 645-97%     | 4663-99% |
| Total Notices Printed |                              | 840-100%     | 662-99%      | 1032-100%    | 850-96%      | 208-98%     | 426-100%    | 645-97%     | 4663-99% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Oct-2016 to 31-Dec-2016

Operator Id: %

|                                    |                              | MRC-FRDST-01 | MRC-FRTHD-01 | MRC-FRUST-01 | MRC-REUST-01 | MRC-STST-01 | MRC-TECA-01 | MRC-TOST-01 | TOTAL  |
|------------------------------------|------------------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|--------|
| <b>Total Processed Incidents</b>   |                              | 895          | 1170         | 1268         | 734          | 210         | 556         | 981         | 5814   |
| <b>Less Uncontrollable Factors</b> |                              |              |              |              |              |             |             |             |        |
| Obstruction                        | Plate Obstruction            | 58           | 26           | 34           | 17           | 6           | 40          | 82          | 263    |
|                                    | Signal Obstruction           | 2            | 2            | 0            | 0            | 0           | 1           | 0           | 5      |
|                                    | Vehicle Obstruction          | 37           | 411          | 12           | 1            | 4           | 7           | 12          | 484    |
| Police Rejects                     | Emergency Vehicle Responding | 0            | 1            | 0            | 0            | 0           | 0           | 0           | 1      |
|                                    | Incorrect/Incomplete DMV     | 7            | 5            | 13           | 7            | 4           | 3           | 5           | 44     |
|                                    | Multiple vehicles in frame   | 0            | 1            | 0            | 0            | 0           | 0           | 0           | 1      |
|                                    | Police Discretion            | 177          | 216          | 283          | 50           | 9           | 39          | 163         | 937    |
|                                    | Sun Glare                    | 1            | 0            | 0            | 0            | 0           | 0           | 0           | 1      |
| Policy/Weather                     | Extended Vehicle             | 2            | 0            | 1            | 0            | 0           | 0           | 0           | 3      |
|                                    | Sun Glare                    | 85           | 20           | 13           | 40           | 1           | 20          | 10          | 189    |
|                                    | Weather/Nature               | 9            | 25           | 8            | 8            | 0           | 6           | 96          | 152    |
| Registration Issues                | Can Not Identify State       | 1            | 0            | 3            | 2            | 0           | 0           | 3           | 9      |
|                                    | Out of Country Plate         | 0            | 0            | 1            | 0            | 1           | 2           | 2           | 6      |
|                                    | Paper Plates                 | 109          | 118          | 127          | 74           | 14          | 52          | 69          | 563    |
|                                    | Wrong or No DMV              | 2            | 0            | 6            | 3            | 2           | 2           | 2           | 17     |
| <b>Total</b>                       |                              | 490          | 825          | 501          | 202          | 41          | 172         | 444         | 2675   |
| <b>Sub Total Violations</b>        |                              | 405          | 345          | 767          | 532          | 169         | 384         | 537         | 3139   |
| Less in Progress                   |                              | 0            | 0            | 0            | 0            | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   |                              | 405          | 345          | 767          | 532          | 169         | 384         | 537         | 3139   |
| <b>Less Rejects</b>                |                              |              |              |              |              |             |             |             |        |
| Camera Malfunction                 | Face Camera Focus Blurry     | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 4-01%       | 4-00%  |
|                                    | Image Missing                | 0-00%        | 3-01%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 3-00%  |
|                                    | Misc Camera Issue            | 0-00%        | 12-03%       | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 12-00% |

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Oct-2016 to 31-Dec-2016

Operator Id: %

|                                       | MRC-FRDST-01    | MRC-FRTHD-01   | MRC-FRUST-01    | MRC-REUST-01    | MRC-STST-01    | MRC-TECA-01    | MRC-TOST-01    | TOTAL           |
|---------------------------------------|-----------------|----------------|-----------------|-----------------|----------------|----------------|----------------|-----------------|
| Plate Burn Out                        | 0-00%           | 3-01%          | 0-00%           | 1-00%           | 0-00%          | 0-00%          | 0-00%          | 4-00%           |
| Rear Plate Camera Blurry              | 2-00%           | 1-00%          | 2-00%           | 0-00%           | 0-00%          | 0-00%          | 21-04%         | 26-01%          |
| Rear Plate Flash Inappropriate        | 0-00%           | 4-01%          | 1-00%           | 0-00%           | 0-00%          | 0-00%          | 8-01%          | 13-00%          |
| Scene Image Blurry                    | 0-00%           | 0-00%          | 0-00%           | 0-00%           | 0-00%          | 0-00%          | 1-00%          | 1-00%           |
| Scene Image No Flash                  | 0-00%           | 0-00%          | 0-00%           | 0-00%           | 0-00%          | 0-00%          | 10-02%         | 10-00%          |
| Video Not In Sync                     | 0-00%           | 1-00%          | 0-00%           | 0-00%           | 0-00%          | 7-02%          | 0-00%          | 8-00%           |
| Video does not play                   | 0-00%           | 0-00%          | 0-00%           | 0-00%           | 1-01%          | 0-00%          | 1-00%          | 2-00%           |
| Police Rejects<br>Unclear Scene Image | 0-00%           | 1-00%          | 0-00%           | 0-00%           | 0-00%          | 0-00%          | 0-00%          | 1-00%           |
| <b>Total</b>                          | <b>2-00%</b>    | <b>25-07%</b>  | <b>3-00%</b>    | <b>1-00%</b>    | <b>1-01%</b>   | <b>7-02%</b>   | <b>45-08%</b>  | <b>84-03%</b>   |
| <b>Approved Violations</b>            | <b>403-100%</b> | <b>320-93%</b> | <b>764-100%</b> | <b>531-100%</b> | <b>168-99%</b> | <b>377-98%</b> | <b>492-92%</b> | <b>3055-97%</b> |
| <b>Total Notices Printed</b>          | <b>403-100%</b> | <b>320-93%</b> | <b>764-100%</b> | <b>531-100%</b> | <b>168-99%</b> | <b>377-98%</b> | <b>492-92%</b> | <b>3055-97%</b> |

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Sep-2016 to 30-Sep-2016

Operator Id: %

|                                    |                              | MRC-FRDST-01 | MRC-FRTHD-01 | MRC-FRUST-01 | MRC-REUST-01 | MRC-STST-01 | MRC-TECA-01 | MRC-TOST-01 | TOTAL |
|------------------------------------|------------------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|-------|
| <b>Total Processed Incidents</b>   |                              | 507          | 874          | 615          | 353          | 84          | 157         | 371         | 2961  |
| <b>Less Uncontrollable Factors</b> |                              |              |              |              |              |             |             |             |       |
| Obstruction                        | Plate Obstruction            | 11           | 14           | 10           | 4            | 0           | 3           | 16          | 58    |
|                                    | Vehicle Obstruction          | 1            | 299          | 0            | 0            | 0           | 0           | 0           | 300   |
| Police Rejects                     | Emergency Vehicle Responding | 0            | 0            | 1            | 0            | 0           | 0           | 0           | 1     |
|                                    | Incorrect/Incomplete DMV     | 1            | 5            | 3            | 4            | 0           | 2           | 3           | 18    |
|                                    | Invalid Offense              | 0            | 2            | 0            | 0            | 0           | 0           | 0           | 2     |
|                                    | Multiple vehicles in frame   | 0            | 2            | 0            | 0            | 0           | 0           | 0           | 2     |
|                                    | Police Discretion            | 153          | 243          | 169          | 32           | 4           | 20          | 85          | 706   |
|                                    | Sun Glare                    | 0            | 1            | 0            | 0            | 0           | 0           | 0           | 1     |
| Policy/Weather                     | Extended Vehicle             | 1            | 1            | 2            | 0            | 0           | 0           | 1           | 5     |
|                                    | Sun Glare                    | 44           | 15           | 0            | 10           | 1           | 0           | 20          | 90    |
|                                    | Weather/Nature               | 4            | 2            | 1            | 3            | 0           | 1           | 14          | 25    |
| Registration Issues                | Can Not Identify State       | 1            | 0            | 0            | 0            | 0           | 0           | 0           | 1     |
|                                    | Out of Country Plate         | 0            | 0            | 1            | 1            | 0           | 1           | 2           | 5     |
|                                    | Paper Plates                 | 61           | 65           | 63           | 57           | 6           | 10          | 24          | 286   |
| <b>Total</b>                       |                              | 277          | 649          | 250          | 111          | 11          | 37          | 165         | 1500  |
| <b>Sub Total Violations</b>        |                              | 230          | 225          | 365          | 242          | 73          | 120         | 206         | 1461  |
| Less in Progress                   |                              | 0            | 0            | 0            | 0            | 0           | 0           | 0           | 0     |
| <b>Available For Prosecution</b>   |                              | 230          | 225          | 365          | 242          | 73          | 120         | 206         | 1461  |
| <b>Less Rejects</b>                |                              |              |              |              |              |             |             |             |       |
| Camera Malfunction                 | Plate Not in Frame           | 1-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 1-00% |
|                                    | Rear Plate Camera Blurry     | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 1-00%       | 1-00% |
|                                    | Test Pattern                 | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 1-00%       | 1-00% |

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Sep-2016 to 30-Sep-2016

Operator Id: %

|                       | MRC-FRDST-01 | MRC-FRTHD-01 | MRC-FRUST-01 | MRC-REUST-01 | MRC-STST-01 | MRC-TECA-01 | MRC-TOST-01 | TOTAL     |
|-----------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|-----------|
| Police<br>Rejects     | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 1-01%       | 0-00%       | 0-00%       | 1-00%     |
| Total                 | 1-00%        | 0-00%        | 0-00%        | 0-00%        | 1-01%       | 0-00%       | 2-01%       | 4-00%     |
| Approved Violations   | 229-100%     | 225-100%     | 365-100%     | 242-100%     | 72-99%      | 120-100%    | 204-99%     | 1457-100% |
| Total Notices Printed | 229-100%     | 225-100%     | 365-100%     | 242-100%     | 72-99%      | 120-100%    | 204-99%     | 1457-100% |

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Oct-2016 to 31-Oct-2016

Operator Id: %

|                                    |                                | MRC-FRDST-01 | MRC-FRTHD-01 | MRC-FRUST-01 | MRC-REUST-01 | MRC-STST-01 | MRC-TECA-01 | MRC-TOST-01 | TOTAL  |
|------------------------------------|--------------------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|--------|
| <b>Total Processed Incidents</b>   |                                | 417          | 539          | 519          | 299          | 91          | 252         | 428         | 2545   |
| <b>Less Uncontrollable Factors</b> |                                |              |              |              |              |             |             |             |        |
| Obstruction                        | Plate Obstruction              | 23           | 15           | 13           | 6            | 3           | 14          | 41          | 115    |
|                                    | Signal Obstruction             | 0            | 1            | 0            | 0            | 0           | 0           | 0           | 1      |
|                                    | Vehicle Obstruction            | 4            | 166          | 1            | 0            | 1           | 3           | 0           | 175    |
| Police Rejects                     | Emergency Vehicle Responding   | 0            | 1            | 0            | 0            | 0           | 0           | 0           | 1      |
|                                    | Incorrect/Incomplete DMV       | 2            | 2            | 5            | 3            | 2           | 1           | 3           | 18     |
|                                    | Multiple vehicles in frame     | 0            | 1            | 0            | 0            | 0           | 0           | 0           | 1      |
|                                    | Police Discretion              | 128          | 129          | 145          | 25           | 5           | 19          | 76          | 527    |
| Policy/Weather                     | Sun Glare                      | 36           | 3            | 3            | 23           | 0           | 1           | 5           | 71     |
|                                    | Weather/Nature                 | 5            | 7            | 1            | 5            | 0           | 6           | 59          | 83     |
| Registration Issues                | Can Not Identify State         | 1            | 0            | 1            | 0            | 0           | 0           | 1           | 3      |
|                                    | Out of Country Plate           | 0            | 0            | 0            | 0            | 1           | 2           | 1           | 4      |
|                                    | Paper Plates                   | 44           | 53           | 50           | 32           | 7           | 25          | 33          | 244    |
|                                    | Wrong or No DMV                | 0            | 0            | 0            | 1            | 0           | 0           | 0           | 1      |
| <b>Total</b>                       |                                | 243          | 378          | 219          | 95           | 19          | 71          | 219         | 1244   |
| <b>Sub Total Violations</b>        |                                | 174          | 161          | 300          | 204          | 72          | 181         | 209         | 1301   |
| Less in Progress                   |                                | 0            | 0            | 0            | 0            | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   |                                | 174          | 161          | 300          | 204          | 72          | 181         | 209         | 1301   |
| <b>Less Rejects</b>                |                                |              |              |              |              |             |             |             |        |
| Camera Malfunction                 | Misc Camera Issue              | 0-00%        | 1-01%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
|                                    | Plate Burn Out                 | 0-00%        | 2-01%        | 0-00%        | 1-00%        | 0-00%       | 0-00%       | 0-00%       | 3-00%  |
|                                    | Rear Plate Camera Blurry       | 2-01%        | 1-01%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 11-05%      | 14-01% |
|                                    | Rear Plate Flash Inappropriate | 0-00%        | 1-01%        | 1-00%        | 0-00%        | 0-00%       | 0-00%       | 8-04%       | 10-01% |
|                                    | Scene Image No Flash           | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 10-05%      | 10-01% |

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Oct-2016 to 31-Oct-2016

Operator Id: %

|                                       | MRC-FRDST-01 | MRC-FRTHD-01 | MRC-FRUST-01 | MRC-REUST-01 | MRC-STST-01 | MRC-TECA-01 | MRC-TOST-01 | TOTAL    |
|---------------------------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|----------|
| Video does not play                   | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 1-01%       | 0-00%       | 0-00%       | 1-00%    |
| Police Rejects<br>Unclear Scene Image | 0-00%        | 1-01%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 1-00%    |
| Total                                 | 2-01%        | 6-04%        | 1-00%        | 1-00%        | 1-01%       | 0-00%       | 29-14%      | 40-03%   |
| Approved Violations                   | 172-99%      | 155-96%      | 299-100%     | 203-100%     | 71-99%      | 181-100%    | 180-86%     | 1261-97% |
| Total Notices Printed                 | 172-99%      | 155-96%      | 299-100%     | 203-100%     | 71-99%      | 181-100%    | 180-86%     | 1261-97% |

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Nov-2016 to 30-Nov-2016

Operator Id: %

|                                    |                                | MRC-FRDST-01 | MRC-FRTHD-01 | MRC-FRUST-01 | MRC-REUST-01 | MRC-STST-01 | MRC-TECA-01 | MRC-TOST-01 | TOTAL  |
|------------------------------------|--------------------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|--------|
| <b>Total Processed Incidents</b>   |                                | 277          | 377          | 387          | 274          | 69          | 154         | 270         | 1808   |
| <b>Less Uncontrollable Factors</b> |                                |              |              |              |              |             |             |             |        |
| Obstruction                        | Plate Obstruction              | 24           | 8            | 15           | 6            | 2           | 15          | 16          | 86     |
|                                    | Signal Obstruction             | 2            | 0            | 0            | 0            | 0           | 1           | 0           | 3      |
|                                    | Vehicle Obstruction            | 22           | 163          | 3            | 1            | 3           | 3           | 5           | 200    |
| Police Rejects                     | Incorrect/Incomplete DMV       | 0            | 1            | 5            | 3            | 2           | 0           | 1           | 12     |
|                                    | Police Discretion              | 30           | 60           | 79           | 18           | 3           | 19          | 59          | 268    |
|                                    | Sun Glare                      | 1            | 0            | 0            | 0            | 0           | 0           | 0           | 1      |
| Policy/Weather                     | Sun Glare                      | 43           | 8            | 6            | 17           | 1           | 11          | 5           | 91     |
|                                    | Weather/Nature                 | 0            | 6            | 2            | 0            | 0           | 0           | 30          | 38     |
| Registration Issues                | Can Not Identify State         | 0            | 0            | 2            | 2            | 0           | 0           | 2           | 6      |
|                                    | Paper Plates                   | 38           | 34           | 43           | 32           | 5           | 13          | 12          | 177    |
|                                    | Wrong or No DMV                | 1            | 0            | 4            | 1            | 0           | 1           | 1           | 8      |
| <b>Total</b>                       |                                | 161          | 280          | 159          | 80           | 16          | 63          | 131         | 890    |
| <b>Sub Total Violations</b>        |                                | 116          | 97           | 228          | 194          | 53          | 91          | 139         | 918    |
| Less in Progress                   |                                | 0            | 0            | 0            | 0            | 0           | 0           | 0           | 0      |
| <b>Available For Prosecution</b>   |                                | 116          | 97           | 228          | 194          | 53          | 91          | 139         | 918    |
| <b>Less Rejects</b>                |                                |              |              |              |              |             |             |             |        |
| Camera Malfunction                 | Face Camera Focus Blurry       | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 4-03%       | 4-00%  |
|                                    | Image Missing                  | 0-00%        | 3-03%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 3-00%  |
|                                    | Misc Camera Issue              | 0-00%        | 11-11%       | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 11-01% |
|                                    | Plate Burn Out                 | 0-00%        | 1-01%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 1-00%  |
|                                    | Rear Plate Camera Blurry       | 0-00%        | 0-00%        | 1-00%        | 0-00%        | 0-00%       | 0-00%       | 5-04%       | 6-01%  |
|                                    | Rear Plate Flash Inappropriate | 0-00%        | 3-03%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 3-00%  |
|                                    | Video Not In Sync              | 0-00%        | 1-01%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 1-00%  |

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Nov-2016 to 30-Nov-2016

Operator Id: %

|                       | MRC-FRDST-01 | MRC-FRTHD-01 | MRC-FRUST-01 | MRC-REUST-01 | MRC-STST-01 | MRC-TECA-01 | MRC-TOST-01 | TOTAL   |
|-----------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|---------|
| Total                 | 0-00%        | 19-20%       | 1-00%        | 0-00%        | 0-00%       | 0-00%       | 9-06%       | 29-03%  |
| Approved Violations   | 116-100%     | 78-80%       | 227-100%     | 194-100%     | 53-100%     | 91-100%     | 130-94%     | 889-97% |
| Total Notices Printed | 116-100%     | 78-80%       | 227-100%     | 194-100%     | 53-100%     | 91-100%     | 130-94%     | 889-97% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Dec-2016 to 31-Dec-2016

Operator Id: %

|                                    | MRC-FRDST-01    | MRC-FRTHD-01   | MRC-FRUST-01    | MRC-REUST-01    | MRC-STST-01    | MRC-TECA-01    | MRC-TOST-01    | TOTAL          |
|------------------------------------|-----------------|----------------|-----------------|-----------------|----------------|----------------|----------------|----------------|
| <b>Total Processed Incidents</b>   | 201             | 254            | 362             | 161             | 50             | 150            | 283            | 1461           |
| <b>Less Uncontrollable Factors</b> |                 |                |                 |                 |                |                |                |                |
| Obstruction                        |                 |                |                 |                 |                |                |                |                |
| Plate Obstruction                  | 11              | 3              | 6               | 5               | 1              | 11             | 25             | 62             |
| Signal Obstruction                 | 0               | 1              | 0               | 0               | 0              | 0              | 0              | 1              |
| Vehicle Obstruction                | 11              | 82             | 8               | 0               | 0              | 1              | 7              | 109            |
| Police Rejects                     |                 |                |                 |                 |                |                |                |                |
| Incorrect/Incomplete DMV           | 5               | 2              | 3               | 1               | 0              | 2              | 1              | 14             |
| Police Discretion                  | 19              | 27             | 59              | 7               | 1              | 1              | 28             | 142            |
| Policy/Weather                     |                 |                |                 |                 |                |                |                |                |
| Extended Vehicle                   | 2               | 0              | 1               | 0               | 0              | 0              | 0              | 3              |
| Sun Glare                          | 6               | 9              | 4               | 0               | 0              | 8              | 0              | 27             |
| Weather/Nature                     | 4               | 12             | 5               | 3               | 0              | 0              | 7              | 31             |
| Registration Issues                |                 |                |                 |                 |                |                |                |                |
| Out of Country Plate               | 0               | 0              | 1               | 0               | 0              | 0              | 1              | 2              |
| Paper Plates                       | 27              | 31             | 34              | 10              | 2              | 14             | 24             | 142            |
| Wrong or No DMV                    | 1               | 0              | 2               | 1               | 2              | 1              | 1              | 8              |
| <b>Total</b>                       | <b>86</b>       | <b>167</b>     | <b>123</b>      | <b>27</b>       | <b>6</b>       | <b>38</b>      | <b>94</b>      | <b>541</b>     |
| <b>Sub Total Violations</b>        | <b>115</b>      | <b>87</b>      | <b>239</b>      | <b>134</b>      | <b>44</b>      | <b>112</b>     | <b>189</b>     | <b>920</b>     |
| Less in Progress                   | 0               | 0              | 0               | 0               | 0              | 0              | 0              | 0              |
| <b>Available For Prosecution</b>   | <b>115</b>      | <b>87</b>      | <b>239</b>      | <b>134</b>      | <b>44</b>      | <b>112</b>     | <b>189</b>     | <b>920</b>     |
| <b>Less Rejects</b>                |                 |                |                 |                 |                |                |                |                |
| Camera Malfunction                 |                 |                |                 |                 |                |                |                |                |
| Rear Plate Camera Blurry           | 0-00%           | 0-00%          | 1-00%           | 0-00%           | 0-00%          | 0-00%          | 5-03%          | 6-01%          |
| Scene Image Blurry                 | 0-00%           | 0-00%          | 0-00%           | 0-00%           | 0-00%          | 0-00%          | 1-01%          | 1-00%          |
| Video Not In Sync                  | 0-00%           | 0-00%          | 0-00%           | 0-00%           | 0-00%          | 7-06%          | 0-00%          | 7-01%          |
| Video does not play                | 0-00%           | 0-00%          | 0-00%           | 0-00%           | 0-00%          | 0-00%          | 1-01%          | 1-00%          |
| <b>Total</b>                       | <b>0-00%</b>    | <b>0-00%</b>   | <b>1-00%</b>    | <b>0-00%</b>    | <b>0-00%</b>   | <b>7-06%</b>   | <b>7-04%</b>   | <b>15-02%</b>  |
| <b>Approved Violations</b>         | <b>115-100%</b> | <b>87-100%</b> | <b>238-100%</b> | <b>134-100%</b> | <b>44-100%</b> | <b>105-94%</b> | <b>182-96%</b> | <b>905-98%</b> |
| <b>Total Notices Printed</b>       | <b>115-100%</b> | <b>87-100%</b> | <b>238-100%</b> | <b>134-100%</b> | <b>44-100%</b> | <b>105-94%</b> | <b>182-96%</b> | <b>905-98%</b> |

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Dec-2016 to 31-Dec-2016

Operator Id: %

| TOTAL | MRC-TOST-01 | MRC-TECA-01 | MRC-STST-01 | MRC-REUST-01 | MRC-FRUST-01 | MRC-FRTHD-01 | MRC-FRDST-01 |
|-------|-------------|-------------|-------------|--------------|--------------|--------------|--------------|
|-------|-------------|-------------|-------------|--------------|--------------|--------------|--------------|

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Jan-2016 to 31-Dec-2016

Operator Id: %

|                                    | MRC-FRDST-01 | MRC-FRTHD-01 | MRC-FRUST-01 | MRC-REUST-01 | MRC-STST-01 | MRC-TECA-01 | MRC-TOST-01 | TOTAL        |
|------------------------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|--------------|
| <b>Total Processed Incidents</b>   | 6043         | 7827         | 6285         | 4234         | 1061        | 2245        | 4233        | 31928        |
| <b>Less Uncontrollable Factors</b> |              |              |              |              |             |             |             |              |
| Obstruction                        |              |              |              |              |             |             |             |              |
| Driver Obstruction/Duckers         | 0            | 2            | 0            | 0            | 0           | 0           | 3           | 5            |
| Plate Obstruction                  | 178          | 150          | 107          | 96           | 18          | 71          | 186         | 806          |
| Signal Obstruction                 | 2            | 2            | 0            | 0            | 0           | 1           | 1           | 6            |
| Vehicle Obstruction                | 56           | 2531         | 13           | 2            | 6           | 17          | 12          | 2637         |
| Police Rejects                     |              |              |              |              |             |             |             |              |
| Citation Issued manually           | 0            | 0            | 1            | 0            | 0           | 0           | 0           | 1            |
| Emergency Vehicle Responding       | 1            | 1            | 6            | 0            | 0           | 1           | 0           | 9            |
| Incorrect Plate on Vehicle         | 0            | 0            | 1            | 0            | 0           | 0           | 0           | 1            |
| Incorrect/Incomplete DMV           | 26           | 21           | 45           | 43           | 10          | 10          | 20          | 175          |
| Invalid Offense                    | 0            | 2            | 0            | 0            | 0           | 0           | 0           | 2            |
| Multiple vehicles in frame         | 1            | 13           | 1            | 1            | 2           | 0           | 1           | 19           |
| Police Discretion                  | 1698         | 1857         | 1847         | 627          | 85          | 371         | 1222        | 7707         |
| Sun Glare                          | 1            | 14           | 0            | 0            | 0           | 0           | 0           | 15           |
| Weather Conditions                 | 0            | 1            | 0            | 0            | 0           | 0           | 0           | 1            |
| Policy/Weather                     |              |              |              |              |             |             |             |              |
| Extended Vehicle                   | 4            | 2            | 4            | 1            | 0           | 0           | 2           | 13           |
| Sun Glare                          | 547          | 325          | 19           | 119          | 39          | 29          | 102         | 1180         |
| Weather/Nature                     | 24           | 34           | 10           | 15           | 5           | 7           | 113         | 208          |
| Yellow with Red Light              | 0            | 1            | 1            | 0            | 0           | 0           | 0           | 2            |
| Registration Issues                |              |              |              |              |             |             |             |              |
| Can Not Identify State             | 2            | 0            | 3            | 3            | 0           | 0           | 6           | 14           |
| Out of Country Plate               | 7            | 5            | 5            | 4            | 2           | 6           | 11          | 40           |
| Paper Plates                       | 703          | 606          | 659          | 484          | 63          | 206         | 329         | 3050         |
| Wrong or No DMV                    | 2            | 0            | 6            | 3            | 2           | 2           | 2           | 17           |
| <b>Total</b>                       | <b>3252</b>  | <b>5567</b>  | <b>2728</b>  | <b>1398</b>  | <b>232</b>  | <b>721</b>  | <b>2010</b> | <b>15908</b> |
| <b>Sub Total Violations</b>        | <b>2791</b>  | <b>2260</b>  | <b>3557</b>  | <b>2836</b>  | <b>829</b>  | <b>1524</b> | <b>2223</b> | <b>16020</b> |

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Jan-2016 to 31-Dec-2016

Operator Id: %

|                                   | MRC-FRDST-01 | MRC-FRTHD-01 | MRC-FRUST-01 | MRC-REUST-01 | MRC-STST-01 | MRC-TECA-01 | MRC-TOST-01 | TOTAL     |
|-----------------------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|-----------|
| Less in Progress                  | 0            | 0            | 0            | 0            | 0           | 0           | 0           | 0         |
| Available For Prosecution         | 2791         | 2260         | 3557         | 2836         | 829         | 1524        | 2223        | 16020     |
| <b>Less Rejects</b>               |              |              |              |              |             |             |             |           |
| Camera Malfunction                |              |              |              |              |             |             |             |           |
| Datar Unreadable/Incorrect        | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 21-01%      | 7-00%       | 28-00%    |
| Digital Distortion                | 0-00%        | 0-00%        | 0-00%        | 1-00%        | 0-00%       | 0-00%       | 0-00%       | 1-00%     |
| Face Camera Focus Blurry          | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 4-00%       | 4-00%     |
| Image Missing                     | 0-00%        | 3-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 3-00%     |
| Misc Camera Issue                 | 1-00%        | 13-01%       | 20-01%       | 51-02%       | 8-01%       | 0-00%       | 0-00%       | 93-01%    |
| Plate Burn Out                    | 3-00%        | 6-00%        | 0-00%        | 11-00%       | 1-00%       | 0-00%       | 1-00%       | 22-00%    |
| Plate Not in Frame                | 2-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 2-00%     |
| Rear Plate Camera Blurry          | 2-00%        | 1-00%        | 2-00%        | 0-00%        | 0-00%       | 20-01%      | 36-02%      | 61-00%    |
| Rear Plate Flash Inappropriate    | 0-00%        | 4-00%        | 1-00%        | 0-00%        | 0-00%       | 0-00%       | 8-00%       | 13-00%    |
| Scene Image Blurry                | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 13-01%      | 1-00%       | 14-00%    |
| Scene Image No Flash              | 0-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 10-00%      | 10-00%    |
| Test Pattern                      | 0-00%        | 0-00%        | 13-00%       | 0-00%        | 0-00%       | 0-00%       | 1-00%       | 14-00%    |
| Video Not In Sync                 | 0-00%        | 1-00%        | 106-03%      | 0-00%        | 0-00%       | 51-03%      | 70-03%      | 228-01%   |
| Video Skips                       | 0-00%        | 1-00%        | 1-00%        | 3-00%        | 0-00%       | 0-00%       | 1-00%       | 6-00%     |
| Video does not play               | 1-00%        | 1-00%        | 0-00%        | 0-00%        | 3-00%       | 0-00%       | 1-00%       | 6-00%     |
| Police Rejects                    |              |              |              |              |             |             |             |           |
| Discretion Threshold              | 863-31%      | 988-44%      | 920-26%      | 225-08%      | 34-04%      | 395-26%     | 647-29%     | 4072-25%  |
| Driver Unidentifiable images poor | 1-00%        | 0-00%        | 0-00%        | 0-00%        | 0-00%       | 0-00%       | 0-00%       | 1-00%     |
| Incorrect Speed                   | 2-00%        | 13-01%       | 0-00%        | 0-00%        | 42-05%      | 0-00%       | 10-00%      | 67-00%    |
| Stop sign not visible in          | 0-00%        | 0-00%        | 0-00%        | 2-00%        | 0-00%       | 0-00%       | 2-00%       | 4-00%     |
| Unclear Scene Image               | 1-00%        | 2-00%        | 0-00%        | 7-00%        | 1-00%       | 1-00%       | 1-00%       | 13-00%    |
| Total                             | 876-31%      | 1033-46%     | 1063-30%     | 300-11%      | 89-11%      | 501-33%     | 800-36%     | 4662-29%  |
| Approved Violations               | 1915-69%     | 1227-54%     | 2494-70%     | 2536-89%     | 740-89%     | 1023-67%    | 1423-64%    | 11358-71% |

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# Customer Management Report (MRCA) Stop Sign Incidents

01-Jan-2016 to 31-Dec-2016

Operator Id: %

|                       | MRC-FRDST-01 | MRC-FRTHD-01 | MRC-FRUST-01 | MRC-REUST-01 | MRC-STST-01 | MRC-TECA-01 | MRC-TOST-01 | TOTAL     |
|-----------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|-----------|
| Total Notices Printed | 1915-69%     | 1227-54%     | 2494-70%     | 2536-89%     | 740-89%     | 1023-67%    | 1423-64%    | 11358-71% |

Legend: (P) = Production (I) = Inoperative

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