

# Customer Management Report (Napa) Redlight Incidents

01-Apr-2015 to 30-Apr-2015

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEF1-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		52	41	0	126	219
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	1	1	0	2	4
	Plate Obstruction	2	1	0	1	4
	Vehicle Obstruction	1	0	0	4	5
Police Rejects	Emergency Vehicle Responding	1	4	0	0	5
	PD-Criteria	1	0	0	3	4
	Plate Unidentifiable	0	1	0	0	1
	Police Discretion	3	2	0	2	7
Policy/Weather	Extended Vehicle	2	6	0	2	10
	Sun Glare	0	0	0	9	9
Registration Issues	Out of Country Plate	0	0	0	1	1
	Paper Plates	2	1	0	6	9
<b>Total</b>		13	16	0	30	59
<b>Sub Total Violations</b>		39	25	0	96	160
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		39	25	0	96	160
<b>Less Rejects</b>						
Camera Malfunction	Rear Plate No Flash	0-00%	0-00%	0-00%	1-01%	1-01%
Process Issues	Too Old	1-03%	0-00%	0-00%	0-00%	1-01%
<b>Total</b>		1-03%	0-00%	0-00%	1-01%	2-01%
<b>Approved Violations</b>		38-97%	25-100%	0-00%	95-99%	158-99%
<b>Total Notices Printed</b>		38-97%	25-100%	0-00%	95-99%	158-99%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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# Customer Management Report (Napa) Redlight Incidents

01-May-2015 to 31-May-2015

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		55	56	97	128	336
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	0	1	2	6	9
	Plate Obstruction	3	1	2	3	9
	Vehicle Obstruction	1	1	0	5	7
Police Rejects	Driver ID - Poor Driver Image -	0	0	0	1	1
	Emergency Vehicle Responding	0	4	2	4	10
	PD-Criteria	1	4	1	6	12
	Plate Unidentifiable	0	0	1	2	3
	Police Discretion	1	0	0	0	1
Policy/Weather	Extended Vehicle	1	2	2	4	9
	Sun Glare	0	3	2	19	24
Registration Issues	Paper Plates	0	1	2	7	10
<b>Total</b>		7	17	14	57	95
<b>Sub Total Violations</b>		48	39	83	71	241
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		48	39	83	71	241
<b>Less Rejects</b>						
Camera Malfunction	Plate Burn Out	0-00%	0-00%	6-07%	0-00%	6-02%
Process Issues	Too Old	1-02%	1-03%	0-00%	1-01%	3-01%
<b>Total</b>		1-02%	1-03%	6-07%	1-01%	9-04%
<b>Approved Violations</b>		47-98%	38-97%	77-93%	70-99%	232-96%
<b>Total Notices Printed</b>		47-98%	38-97%	77-93%	70-99%	232-96%

Legend: (P) = Production (I) = Inoperative

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# Customer Management Report (Napa) Redlight Incidents

01-Jun-2015 to 30-Jun-2015

Operator Id: %

		NPA-1212-01	NPA-BRTT-01	NPA-JEFF-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		49	60	176	120	405
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	0	3	6	5	14
	Motor Cycle Helmet	0	0	2	0	2
	Plate Obstruction	2	1	3	1	7
	Vehicle Obstruction	4	1	1	5	11
Police Rejects	Emergency Vehicle Responding	2	5	1	2	10
	Non Violation - Green Light	0	0	0	3	3
	PD-Criteria	0	1	3	1	5
	Plate Unidentifiable	1	0	0	0	1
	Police Discretion	1	3	6	4	14
Policy/Weather	Extended Vehicle	2	1	4	3	10
	Sun Glare	0	5	6	5	16
Registration Issues	Out of Country Plate	0	0	1	0	1
	Paper Plates	2	1	2	1	6
<b>Total</b>		14	21	35	30	100
<b>Sub Total Violations</b>		35	39	141	90	305
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		35	39	141	90	305
<b>Less Rejects</b>						
Camera Malfunction Process Issues	Plate Not in Frame	0-00%	0-00%	0-00%	4-04%	4-01%
	Too Old	0-00%	1-03%	0-00%	4-04%	5-02%
<b>Total</b>		0-00%	1-03%	0-00%	8-09%	9-03%
<b>Approved Violations</b>		35-100%	38-97%	141-100%	82-91%	296-97%
<b>Total Notices Printed</b>		35-100%	38-97%	141-100%	82-91%	296-97%

Legend: (P) = Production (I) = Inoperative

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# Customer Management Report (Napa) Redlight Incidents

01-Jul-2015 to 31-Jul-2015

Operator Id: %

	NPA-1212-01	NPA-BRTR-01	NPA-JEF1-01	NPA-SOIM-01	TOTAL	
<b>Total Processed Incidents</b>	49	92	191	94	426	
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	0	6	6	2	14
	Plate Obstruction	4	2	2	2	10
	Vehicle Obstruction	0	3	2	2	7
Police Rejects	Emergency Vehicle Responding	3	7	3	0	13
	PD-Criteria	2	3	1	1	7
	Police Discretion	0	0	2	3	5
Policy/Weather	Extended Vehicle	1	5	6	3	15
	Sun Glare	0	4	5	10	19
	Weather/Nature	1	0	2	0	3
Registration Issues	Paper Plates	1	4	4	3	12
<b>Total</b>	12	34	33	26	105	
<b>Sub Total Violations</b>	37	58	158	68	321	
Less in Progress	0	0	0	0	0	
<b>Available For Prosecution</b>	37	58	158	68	321	
<b>Less Rejects</b>						
Camera Malfunction	Face Not in Frame	2-05%	0-00%	0-00%	0-00%	2-01%
	Plate Burn Out	0-00%	0-00%	1-01%	0-00%	1-00%
	Plate Not in Frame	0-00%	0-00%	2-01%	0-00%	2-01%
Process Issues	Too Old	1-03%	0-00%	5-03%	0-00%	6-02%
<b>Total</b>	3-08%	0-00%	8-05%	0-00%	11-03%	
<b>Approved Violations</b>	34-92%	58-100%	150-95%	68-100%	310-97%	
<b>Total Notices Printed</b>	34-92%	58-100%	150-95%	68-100%	310-97%	

Legend: (P) = Production (I) = Inoperative

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# Customer Management Report (Napa) Redlight Incidents

01-Aug-2015 to 31-Aug-2015

Operator Id: %

	NPA-1212-01	NPA-BTRR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>	49	52	193	106	400
<b>Less Uncontrollable Factors</b>					
Obstruction					
Driver Obstruction/Duckers	2	3	5	6	16
Motor Cycle Helmet	0	0	0	1	1
Plate Obstruction	0	0	2	1	3
Vehicle Obstruction	2	1	1	2	6
Police Rejects					
Emergency Vehicle Responding	3	0	1	2	6
PD-Criteria	6	3	6	3	18
Plate Unidentifiable	1	0	1	0	2
Police Discretion	0	1	1	1	3
Policy/Weather					
Extended Vehicle	4	2	3	2	11
Sun Glare	0	2	4	8	14
Weather/Nature	0	1	0	0	1
Registration Issues					
Paper Plates	0	1	6	6	13
<b>Total</b>	18	14	30	32	94
<b>Sub Total Violations</b>	31	38	163	74	306
Less in Progress	0	0	0	0	0
<b>Available For Prosecution</b>	31	38	163	74	306
<b>Less Rejects</b>					
Camera Malfunction					
Face Not in Frame	2-06%	0-00%	0-00%	0-00%	2-01%
Plate Burn Out	0-00%	0-00%	4-02%	0-00%	4-01%
Process Issues					
Too Old	0-00%	0-00%	2-01%	0-00%	2-01%
<b>Total</b>	2-06%	0-00%	6-04%	0-00%	8-03%
<b>Approved Violations</b>	29-94%	38-100%	157-96%	74-100%	298-97%
<b>Total Notices Printed</b>	29-94%	38-100%	157-96%	74-100%	298-97%

Legend: (P) = Production (I) = Inoperative

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# Customer Management Report (Napa) Redlight Incidents

01-Sep-2015 to 30-Sep-2015

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		77	52	157	118	404
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	1	0	4	7	12
	Motor Cycle Helmet	0	0	1	0	1
	Plate Obstruction	2	0	2	2	6
	Vehicle Obstruction	2	0	1	3	6
Police Rejects	Emergency Vehicle Responding	6	3	3	1	13
	Funeral Procession/Police	1	0	0	0	1
	PD-Criteria	1	0	3	3	7
	Plate Unidentifiable	0	0	0	1	1
	Police Discretion	1	1	3	0	5
Policy/Weather	Extended Vehicle	5	6	2	3	16
	Sun Glare	0	2	4	5	11
	Weather/Nature	0	0	2	0	2
Registration Issues	Paper Plates	3	0	5	5	13
<b>Total</b>		22	12	30	30	94
<b>Sub Total Violations</b>		55	40	127	88	310
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		55	40	127	88	310
<b>Less Rejects</b>						
Camera Malfunction	Face Not in Frame	1-02%	0-00%	0-00%	0-00%	1-00%
	Plate Burn Out	0-00%	0-00%	4-03%	0-00%	4-01%
	Scene Image No Flash	0-00%	1-02%	0-00%	0-00%	1-00%
Process Issues	Too Old	0-00%	1-02%	2-02%	2-02%	5-02%
	<b>Total</b>	1-02%	2-05%	6-05%	2-02%	11-04%
<b>Approved Violations</b>		54-98%	38-95%	121-95%	86-98%	299-96%
<b>Total Notices Printed</b>		54-98%	38-95%	121-95%	86-98%	299-96%

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# Customer Management Report (Napa) Redlight Incidents

01-Oct-2015 to 31-Oct-2015

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFI-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		50	38	208	126	422
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	3	0	2	6	11
	Plate Obstruction	2	0	14	2	18
	Vehicle Obstruction	1	1	1	4	7
Police Rejects	Emergency Vehicle Responding	3	0	0	0	3
	PD-Criteria	2	1	2	1	6
	Plate Unidentifiable	0	0	3	3	6
	Police Discretion	0	0	1	0	1
Policy/Weather	Extended Vehicle	2	0	2	2	6
	Sun Glare	0	0	8	3	11
	Weather/Nature	0	0	1	1	2
Registration Issues	Paper Plates	4	1	7	3	15
<b>Total</b>		17	3	41	25	86
<b>Sub Total Violations</b>		33	35	167	101	336
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		33	35	167	101	336
<b>Less Rejects</b>						
Camera Malfunction	Misc Camera Issue	0-00%	0-00%	3-02%	0-00%	3-01%
	Plate Burn Out	0-00%	0-00%	1-01%	0-00%	1-00%
	Rear Plate Camera Blurry	0-00%	3-09%	0-00%	0-00%	3-01%
	Rear Plate Flash Inappropriate	0-00%	0-00%	1-01%	0-00%	1-00%
	Rear Plate No Flash	0-00%	0-00%	3-02%	0-00%	3-01%
	Scene Image No Flash	0-00%	0-00%	2-01%	0-00%	2-01%
	Test Pattern	0-00%	3-09%	0-00%	0-00%	3-01%
Process Issues	Too Old	1-03%	0-00%	8-05%	2-02%	11-03%
<b>Total</b>		1-03%	6-17%	18-11%	2-02%	27-08%
<b>Approved Violations</b>		32-97%	29-83%	149-89%	99-98%	309-92%
<b>Total Notices Printed</b>		32-97%	29-83%	149-89%	99-98%	309-92%

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# Customer Management Report (Napa) Redlight Incidents

01-Nov-2015 to 30-Nov-2015

Operator Id: %

		NPA-1212-01	NPA-BRTR-01	NPA-JEFL-01	NPA-SOIM-01	TOTAL
<b>Total Processed Incidents</b>		50	41	159	113	363
<b>Less Uncontrollable Factors</b>						
Obstruction	Driver Obstruction/Duckers	2	2	4	5	13
	Plate Obstruction	2	1	1	2	6
	Vehicle Obstruction	0	2	1	4	7
Police Rejects	Emergency Vehicle Responding	4	1	2	2	9
	PD-Criteria	3	1	3	9	16
	Plate Unidentifiable	0	1	0	2	3
	Police Discretion	1	1	0	2	4
Policy/Weather	Extended Vehicle	2	0	3	1	6
	Sun Glare	0	0	1	3	4
	Weather/Nature	0	0	0	1	1
Registration Issues	Paper Plates	1	6	3	6	16
<b>Total</b>		15	15	18	37	85
<b>Sub Total Violations</b>		35	26	141	76	278
Less in Progress		0	0	0	0	0
<b>Available For Prosecution</b>		35	26	141	76	278
<b>Less Rejects</b>						
Camera Malfunction	Face Not in Frame	1-03%	0-00%	0-00%	0-00%	1-00%
	Image Missing	0-00%	0-00%	1-01%	0-00%	1-00%
	Video Not In Sync	0-00%	0-00%	13-09%	0-00%	13-05%
Process Issues	Too Old	2-06%	0-00%	5-04%	1-01%	8-03%
<b>Total</b>		3-09%	0-00%	19-13%	1-01%	23-08%
<b>Approved Violations</b>		32-91%	26-100%	122-87%	75-99%	255-92%
<b>Total Notices Printed</b>		32-91%	26-100%	122-87%	75-99%	255-92%

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