

need 8-24-12

Customer Management Report (Newark, CA) Redlight Incidents

01-Dec-2011 to 31-Dec-2011 Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Total Processed Incidents	320	34	230	293	877
Less Uncontrollable Factors					
Obstruction Driver Obstruction/Duckers	0	0	2	0	2
Plate Obstruction	7	2	5	3	17
Vehicle Obstruction	1	0	7	0	8
Police Rejects					
Driver Obstruction/Duckers	3	1	5	11	20
Emergency Vehicle Responding	2	0	3	2	7
Gender Mismatch	1	0	0	0	1
Incorrect/Incomplete DMV	1	0	1	1	3
Invalid Offense	27	1	27	36	91
No Offense - Screesching Stop	61	3	53	82	199
Police Discretion	6	0	3	2	11
Policy/Weather					
Extended Vehicle	0	1	0	0	1
Sun Glare	5	1	0	2	8
Weather/Nature	1	0	0	0	1
Registration Issues					
Out of Country Plate	0	0	0	1	1
Paper Plates	9	1	9	7	26
Total	124	10	115	147	396
Sub Total Violations	196	24	115	146	481
Less in Progress	0	0	0	0	0
Available For Prosecution	196	24	115	146	481
Less Rejects					
Camera Face Camera Focus Blurry	0-00%	0-00%	1-01%	0-00%	1-00%
Camera Malfunction	0-00%	0-00%	1-01%	0-00%	1-00%
Face Not in Frame	0-00%	0-00%	1-01%	0-00%	1-00%
Misc Camera Issue	0-00%	0-00%	1-01%	0-00%	1-00%

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Customer Management Report (Newark, CA) Redlight Incidents

01-Dec-2011 to 31-Dec-2011

Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Plate Not in Frame	0-00%	0-00%	1-01%	0-00%	1-00%
Rear Plate Camera Blurry	1-01%	3-12%	2-02%	1-01%	7-01%
Rear Plate Flash Inappropriate	0-00%	2-08%	0-00%	0-00%	2-00%
Rear Plate No Flash	0-00%	1-04%	0-00%	0-00%	1-00%
Police Rejects	1-01%	0-00%	6-05%	6-04%	13-03%
Driver Unidentifiable images poor	0-00%	2-08%	0-00%	4-03%	6-01%
Red-light not visible in	0-00%	0-00%	0-00%	1-01%	1-00%
Sun Glare	24-12%	0-00%	0-00%	15-10%	39-08%
Too Old	26-13%	8-33%	12-10%	27-18%	73-15%
Process Issues	170-87%	16-67%	103-90%	119-82%	408-85%
Total	170-87%	16-67%	103-90%	119-82%	408-85%

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Customer Management Report (Newark, CA) Redlight Incidents

01-Jan-2012 to 31-Jan-2012 Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Total Processed Incidents	263	43	243	309	858
Less Uncontrollable Factors					
Obstruction Driver Obstruction/Duckers	0	0	0	1	1
Plate Obstruction	7	5	6	0	18
Vehicle Obstruction	0	3	2	0	5
Police Rejects	1	1	6	11	19
Emergency Vehicle Responding	0	0	3	1	4
Incorrect/Incomplete DMV	2	0	1	0	3
Invalid Offense	16	1	14	31	62
No Offence - Screaming Stop	34	7	55	71	167
Police Discretion	0	1	5	3	9
Vehicle Obstruction	0	1	0	0	1
Policy/Weather	2	0	2	0	4
Extended Vehicle	4	0	2	0	6
Sun Glare	4	0	2	0	6
Weather/Nature	4	0	2	0	6
Registration Can Not Identify State	1	0	0	0	1
Issues Out of Country Plate	1	0	0	0	1
Paper Plates	13	0	8	9	30
Total	85	19	106	127	337
Sub Total Violations	178	24	137	182	521
Less in Progress	0	0	0	0	0
Available For Prosecution	178	24	137	182	521
Less Rejects					
Camera Face Camera Flash	0-00%	0-00%	0-00%	1-01%	1-00%
Malfunction Face Not in Frame	1-01%	0-00%	0-00%	5-03%	6-01%

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Customer Management Report (Newark, CA) Redlight Incidents

01-Jan-2012 to 31-Jan-2012

Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Misc Camera Issue	16-09%	0-00%	0-00%	0-00%	16-03%
Plate Burn Out	1-01%	0-00%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	0-00%	1-04%	0-00%	2-01%	3-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	2-01%	0-00%	2-00%
Rear Plate No Flash	0-00%	0-00%	3-02%	0-00%	3-01%
Driver Unidentifiable images poor	0-00%	0-00%	4-03%	2-01%	6-01%
Red-light not visible in	0-00%	1-04%	0-00%	2-01%	3-01%
Too Old	60-34%	11-46%	50-36%	63-35%	184-35%
Police Rejects	78-44%	13-54%	59-43%	75-41%	225-43%
Process Issues	100-56%	11-46%	78-57%	107-59%	296-57%
Total	100-56%	11-46%	78-57%	107-59%	296-57%
Approved Violations					
Total Notices Printed					

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Customer Management Report (Newark, CA) Redlight Incidents

01-Feb-2012 to 29-Feb-2012 Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Total Processed Incidents	300	40	300	265	905
Less Uncontrollable Factors					
Obstruction	2	0	7	0	9
Plate Obstruction	0	1	2	2	5
Vehicle Obstruction					
Driver Obstruction/Duckers	2	0	5	6	13
Emergency Vehicle Responding	1	0	6	2	9
Incorrect/Incomplete DMV	2	0	0	0	2
Invalid Offense	27	1	18	27	73
No Offence - Screaming Stop	55	7	77	71	210
Police Discretion	1	0	3	1	5
Vehicle Obstruction	0	0	1	0	1
Policy/Weather	0	1	0	1	2
Extended Vehicle	7	3	8	4	22
Sun Glare	0	1	1	2	4
Weather/Nature					
Can Not Identify State	2	0	1	0	3
Paper Plates	10	0	7	4	21
Total	109	14	136	120	379
Sub Total Violations	191	26	164	145	526
Less in Progress	0	0	0	0	0
Available For Prosecution	191	26	164	145	526
Less Rejects					
Camera	0-00%	0-00%	4-02%	3-02%	7-01%
Face Camera Focus Blurry					
Malfunction	4-02%	0-00%	1-01%	2-01%	7-01%
Face Not in Frame					
Plate Burn Out	0-00%	1-04%	0-00%	0-00%	1-00%
Rear Plate Camera Blurry	3-02%	5-19%	4-02%	1-01%	13-02%

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Customer Management Report (Newark, CA) Redlight Incidents

01-Feb-2012 to 29-Feb-2012

Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Rear Plate Flash Inappropriate	0-00%	0-00%	2-01%	0-00%	2-00%
Scene Image Flash Inappropriate	0-00%	1-04%	0-00%	0-00%	1-00%
Driver Unidentifiable images poor	1-01%	1-04%	6-04%	4-03%	12-02%
Red-light not visible in	1-01%	0-00%	1-01%	1-01%	3-01%
Sun Glare	2-01%	0-00%	0-00%	1-01%	3-01%
Too Old	28-15%	6-23%	18-11%	27-19%	79-15%
Total	39-20%	14-54%	36-22%	39-27%	128-24%
Approved Violations	152-80%	12-46%	128-78%	106-73%	398-76%
Total Notices Printed	152-80%	12-46%	128-78%	106-73%	398-76%

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Customer Management Report (Newark, CA) Redlight Incidents

01-Mar-2012 to 31-Mar-2012 Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Total Processed Incidents	379	38	242	306	965
Less Uncontrollable Factors					
Obstruction	0	0	4	2	6
Plate Obstruction	0	2	2	0	4
Vehicle Obstruction					
Police Rejects	4	4	2	14	24
Driver Obstruction/Duckers	2	1	4	0	7
Emergency Vehicle Responding	1	0	0	0	1
Gender Mismatch	4	0	0	1	5
Incorrect/Incomplete DMV	32	1	11	33	77
Invalid Offense	79	3	56	79	217
No Offence - Screaming Stop	4	3	6	10	23
Police Discretion	0	0	0	1	1
Vehicle Obstruction					
Policy/Weather	1	2	2	1	6
Extended Vehicle	19	2	14	10	45
Sun Glare	0	0	1	1	2
Weather/Nature					
Registration Issues	13	2	8	5	28
Paper Plates					
Total	159	20	110	157	446
Sub Total Violations	220	18	132	149	519
Less in Progress	0	0	0	0	0
Available For Prosecution	220	18	132	149	519
Less Rejects					
Camera Malfunction	0-00%	0-00%	0-00%	1-01%	1-00%
Face Camera Focus Blurry	1-00%	0-00%	1-01%	2-01%	4-01%
Face Not in Frame	0-00%	0-00%	4-03%	0-00%	4-01%
Plate Not in Frame					

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Customer Management Report (Newark, CA) Redlight Incidents

01-Mar-2012 to 31-Mar-2012

Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Rear Plate Camera Blurry	0-00%	1-06%	1-01%	1-01%	3-01%
Rear Plate Flash Inappropriate	1-00%	0-00%	0-00%	0-00%	1-00%
Rear Plate No Flash	0-00%	0-00%	1-01%	0-00%	1-00%
Driver Unidentifiable images poor	2-01%	3-17%	19-14%	9-06%	33-06%
Too Old	0-00%	1-06%	0-00%	0-00%	1-00%
Police Rejects Process Issues					
Total	4-02%	5-28%	26-20%	13-09%	48-09%
Approved Violations	216-88%	13-72%	106-80%	136-91%	471-91%
Total Notices Printed	216-88%	13-72%	106-80%	136-91%	471-91%

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Customer Management Report (Newark, CA) Redlight Incidents

01-Apr-2012 to 30-Apr-2012

Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Total Processed Incidents	335	41	283	300	959
Less Uncontrollable Factors					
Obstruction	0	0	1	0	1
Motor Cycle Helmet	2	3	7	0	12
Plate Obstruction	0	0	1	0	1
Vehicle Obstruction	3	0	5	28	36
Driver Obstruction/Duckers	0	0	2	0	2
Emergency Vehicle	3	2	4	0	9
Emergency Vehicle Responding	2	0	1	1	4
Incorrect/Incomplete DMV	13	1	13	15	42
Invalid Offense	55	1	59	58	173
No Offense - Screeching Stop	24	3	16	12	55
On or Passed the Stop Bar (PD)	13	0	5	9	27
Police Discretion	0	0	0	1	1
Policy/Weather	22	1	15	6	44
Extended Vehicle	12	1	7	9	29
Sun Glare	149	12	136	139	436
Paper Plates	186	29	147	161	523
Issues	0	0	0	0	0
Sub Total Violations	186	29	147	161	523
Less in Progress	0	0	0	0	0
Available For Prosecution	186	29	147	161	523
Less Rejects					
Camera	0-00%	0-00%	0-00%	1-01%	1-00%
Face Camera Flash	0-00%	1-03%	4-03%	0-00%	5-01%
Malfunction	0-00%	0-00%	9-06%	0-00%	9-02%
Misc Camera Issue					
Plate Not in Frame					

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Customer Management Report (Newark, CA) Redlight Incidents

01-Apr-2012 to 30-Apr-2012 Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Rear Plate Camera Blurry	1-01%	0-00%	1-01%	0-00%	2-00%
Rear Plate Flash Inappropriate	0-00%	1-03%	0-00%	0-00%	1-00%
Rear Plate No Flash	0-00%	7-24%	7-05%	0-00%	14-03%
Police Rejects	1-01%	0-00%	6-04%	11-07%	18-03%
Driver Unidentifiable images poor	0-00%	0-00%	0-00%	1-01%	1-00%
Red-light not visible in	0-00%	0-00%	2-01%	1-01%	3-01%
Sun Glare	2-01%	0-00%	0-00%	2-01%	4-01%
Too Old	4-02%	9-31%	29-20%	16-10%	58-11%
Approved Violations	182-98%	20-69%	118-80%	145-90%	465-89%
Total Notices Printed	182-98%	20-69%	118-80%	145-90%	465-89%

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Customer Management Report (Newark, CA) Redlight Incidents

01-May-2012 to 31-May-2012 Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Total Processed Incidents	342	37	257	322	958
Less Uncontrollable Factors					
Obstruction	1	0	1	0	2
Driver Obstruction/Duckers	1	0	0	0	1
Motor Cycle Helmet	0	2	6	2	10
Plate Obstruction	0	3	1	0	4
Vehicle Obstruction	4	0	6	17	27
Police Rejects	2	0	4	2	8
Driver Obstruction/Duckers	3	1	1	1	6
Emergency Vehicle Responding	20	0	6	18	44
Incorrect/Incomplete DMV	64	3	49	88	204
Invalid Offense	1	0	0	2	3
No Offense - Screeching Stop	0	0	1	0	1
Police Discretion	3	0	1	0	4
Yielding to an Emergency	3	0	1	2	6
Policy/Weather	24	1	14	7	46
Extended Vehicle	16	1	6	11	34
Sun Glare	139	11	96	150	396
Paper Plates	203	26	161	172	562
Issues	0	0	0	0	0
Sub Total Violations	203	26	161	172	562
Less in Progress	0	0	0	0	0
Available For Prosecution	203	26	161	172	562
Less Rejects					
Camera	0-00%	0-00%	0-00%	1-01%	1-00%
Face Not in Frame	0-00%	0-00%	1-01%	0-00%	1-00%
Malfunction	0-00%	1-04%	0-00%	0-00%	1-00%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%

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Customer Management Report (Newark, CA) Redlight Incidents

01-May-2012 to 31-May-2012

Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Plate Not in Frame	0-00%	1-04%	7-04%	0-00%	8-01%
Rear Plate Camera Blurry	1-00%	0-00%	3-02%	3-02%	7-01%
Rear Plate Flash Inappropriate	0-00%	1-04%	16-10%	0-00%	17-03%
Rear Plate No Flash	0-00%	0-00%	6-04%	0-00%	6-01%
Police Rejects	2-01%	2-08%	13-08%	8-05%	25-04%
Driver Unidentifiable images poor	1-00%	0-00%	0-00%	0-00%	1-00%
Red-light not visible in	4-02%	0-00%	1-01%	0-00%	5-01%
Sun Glare	26-13%	4-15%	29-18%	23-13%	82-15%
Too Old	34-17%	9-35%	76-47%	35-20%	154-27%
Process Issues	169-83%	17-65%	85-53%	137-80%	408-73%
Total	169-83%	17-65%	85-53%	137-80%	408-73%

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Customer Management Report (Newark, CA) Redlight Incidents

01-Jun-2012 to 30-Jun-2012 Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Total Processed Incidents	351	29	292	323	995
Less Uncontrollable Factors					
Obstruction	6	3	3	1	13
Plate Obstruction	0	1	4	0	5
Vehicle Obstruction					
Police Rejects	8	0	2	15	25
Driver Obstruction/Duckers	2	0	2	0	4
Emergency Vehicle Responding	0	0	2	1	3
Incorrect/Incomplete DMV					
Invalid Offense	24	0	12	26	62
No Offence - Screeching Stop	64	3	70	71	208
Paper Plates	0	0	1	0	1
Police Discretion	2	0	0	4	6
Vehicle Obstruction	0	0	1	0	1
Policy/Weather	0	1	0	2	3
Extended Vehicle	17	3	18	11	49
Sun Glare					
Registration	0	0	1	0	1
Can Not Identify State	8	0	13	8	29
Issues	131	11	129	139	410
Paper Plates					
Sub Total Violations	220	18	163	184	585
Less in Progress	0	0	0	0	0
Available For Prosecution	220	18	163	184	585
Less Rejects					
Camera	0-00%	0-00%	0-00%	1-01%	1-00%
Face Camera Flash					
Malfunction	1-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Focus Blurry					
Rear Plate Flash Inappropriate	0-00%	0-00%	3-02%	0-00%	3-01%
Rear Plate No Flash	0-00%	0-00%	10-06%	0-00%	10-02%

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Customer Management Report (Newark, CA) Redlight Incidents

01-Jun-2012 to 30-Jun-2012

Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Police	4-02%	0-00%	16-10%	4-02%	24-04%
Rejects	7-03%	0-00%	0-00%	5-03%	12-02%
Driver Unidentifiable images poor	5-02%	0-00%	1-01%	1-01%	7-01%
Red-light not visible in	0-00%	1-06%	1-01%	0-00%	2-00%
Sun Glare	17-08%	1-06%	31-19%	11-06%	60-10%
Too Old	203-92%	17-94%	132-81%	173-94%	525-90%
Process	203-92%	17-94%	132-81%	173-94%	525-90%
Issues					
Total					
Approved Violations	203-92%	17-94%	132-81%	173-94%	525-90%
Total Notices Printed	203-92%	17-94%	132-81%	173-94%	525-90%

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Customer Management Report (Newark, CA) Redlight Incidents

01-Jul-2012 to 31-Jul-2012 Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Total Processed Incidents	401	38	262	308	1009
Less Uncontrollable Factors					
Obstruction	2	0	3	5	10
Plate Obstruction	0	1	0	0	1
Vehicle Obstruction	5	1	11	18	35
Driver Obstruction/Duckers	0	0	1	0	1
Emergency Vehicle	0	2	2	3	7
Emergency Vehicle Responding	3	0	0	4	7
Incorrect/Incomplete DMV	17	0	6	14	37
Invalid Offense	56	2	43	63	164
No Offence - Screeching Stop	0	2	2	1	5
No Offence - Straight on Left	25	1	12	22	60
Police Discretion	2	0	0	0	2
Safe Turn On Red	0	0	1	0	1
Vehicle Obstruction	0	0	1	0	1
Policy/Weather	0	0	1	1	2
Extended Vehicle	26	3	15	9	53
Sun Glare	0	0	1	0	1
Can Not Identify State	1	0	0	0	1
Out of Country Plate	14	0	3	8	25
Paper Plates	151	12	101	148	412
Sub Total Violations	250	26	161	160	597
Less in Progress	0	0	0	0	0
Available For Prosecution	250	26	161	160	597
Less Rejects					
Camera	1-00%	0-00%	5-03%	1-01%	7-01%
Face Camera Focus Blurry					
Malfunction					
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Generated On: 8/24/2012 10:22:20 AM					

Customer Management Report (Newark, CA) Redlight Incidents

01-Jul-2012 to 31-Jul-2012

Operator Id: %

	NWK-CEMO-01	NWK-CHMO-01	NWK-MOCE-01	NWK-NEJA-03	TOTAL
Face Not in Frame	0-00%	0-00%	1-01%	1-01%	2-00%
Plate Not in Frame	0-00%	0-00%	1-01%	0-00%	1-00%
Rear Plate Camera Blurry	0-00%	0-00%	1-01%	0-00%	1-00%
Driver Unidentifiable images poor	2-01%	0-00%	13-08%	11-07%	26-04%
Incorrect Speed	0-00%	0-00%	0-00%	2-01%	2-00%
Red-light not visible in	13-05%	0-00%	0-00%	1-01%	14-02%
Sun Glare	4-02%	0-00%	1-01%	0-00%	5-01%
Too Old	1-00%	0-00%	0-00%	0-00%	1-00%
Total	21-08%	0-00%	22-14%	16-10%	59-10%
Approved Violations	229-92%	26-100%	139-86%	144-90%	538-90%
Total Notices Printed	229-92%	26-100%	139-86%	144-90%	538-90%

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