

# Customer Management Report (Rancho Cordova, CA) All Detection Types

01-Dec-2015 to 31-Dec-2015

Operator Id: %

|                                    |                                   | RCO-SUCO-01 | RCO-SUFO-01 | RCO-ZIOL-01 | RCO-ZIWR-01 | TOTAL   |
|------------------------------------|-----------------------------------|-------------|-------------|-------------|-------------|---------|
| <b>Total Processed Incidents</b>   |                                   | 614         | 871         | 128         | 0           | 1613    |
| <b>Less Uncontrollable Factors</b> |                                   |             |             |             |             |         |
| Obstruction                        | Driver Obstruction/Duckers        | 21          | 149         | 4           | 0           | 174     |
|                                    | Motor Cycle Helmet                | 1           | 0           | 0           | 0           | 1       |
|                                    | Plate Obstruction                 | 21          | 24          | 4           | 0           | 49      |
|                                    | Vehicle Obstruction               | 11          | 19          | 2           | 0           | 32      |
| Police Rejects                     | Emergency Vehicle Responding      | 2           | 3           | 9           | 0           | 14      |
|                                    | Incorrect/Incomplete DMV          | 16          | 16          | 5           | 0           | 37      |
|                                    | On or Passed the Stop Bar (PD).   | 112         | 52          | 1           | 0           | 165     |
|                                    | Police Discretion                 | 39          | 28          | 3           | 0           | 70      |
|                                    | Weather Conditions                | 3           | 1           | 0           | 0           | 4       |
| Policy/Weather                     | Extended Vehicle                  | 2           | 11          | 0           | 0           | 13      |
|                                    | Sun Glare                         | 7           | 28          | 20          | 0           | 55      |
|                                    | Weather/Nature                    | 5           | 5           | 0           | 0           | 10      |
| Registration Issues                | Paper Plates                      | 23          | 26          | 3           | 0           | 52      |
| <b>Total</b>                       |                                   | 263         | 362         | 51          | 0           | 676     |
| <b>Sub Total Violations</b>        |                                   | 351         | 509         | 77          | 0           | 937     |
| Less in Progress                   |                                   | 0           | 0           | 0           | 0           | 0       |
| <b>Available For Prosecution</b>   |                                   | 351         | 509         | 77          | 0           | 937     |
| <b>Less Rejects</b>                |                                   |             |             |             |             |         |
| Camera Malfunction                 | Databar Unreadable/Incorrect      | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 1-00%   |
|                                    | Face Camera Flash                 | 0-00%       | 2-00%       | 1-01%       | 0-00%       | 3-00%   |
|                                    | Face Camera Focus Blurry          | 0-00%       | 0-00%       | 3-04%       | 0-00%       | 3-00%   |
|                                    | Face Not in Frame                 | 4-01%       | 0-00%       | 0-00%       | 0-00%       | 4-00%   |
|                                    | Image Missing                     | 28-08%      | 73-14%      | 0-00%       | 0-00%       | 101-11% |
|                                    | Misc Camera Issue                 | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
|                                    | Plate Burn Out                    | 0-00%       | 7-01%       | 0-00%       | 0-00%       | 7-01%   |
|                                    | Rear Plate Camera Blurry          | 0-00%       | 2-00%       | 0-00%       | 0-00%       | 2-00%   |
|                                    | Rear Plate Flash Inappropriate    | 2-01%       | 2-00%       | 0-00%       | 0-00%       | 4-00%   |
|                                    | Video Not In Sync                 | 1-00%       | 0-00%       | 0-00%       | 0-00%       | 1-00%   |
| Police Rejects                     | Driver Unidentifiable images poor | 1-00%       | 4-01%       | 0-00%       | 0-00%       | 5-01%   |
|                                    | Unclear Scene Image               | 0-00%       | 1-00%       | 0-00%       | 0-00%       | 1-00%   |
| Process Issues                     | Too Old                           | 0-00%       | 2-00%       | 0-00%       | 0-00%       | 2-00%   |
| <b>Total</b>                       |                                   | 37-11%      | 94-18%      | 4-05%       | 0-00%       | 135-14% |

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|-----------------------|-------------|-------------|-------------|-------------|---------|
| Approved Violations   | 314-89%     | 415-82%     | 73-95%      | 0-00%       | 802-86% |
| Total Notices Printed | 314-89%     | 415-82%     | 73-95%      | 0-00%       | 802-86% |

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current

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