

# Customer Management Report (Riverside) Redlight Incidents

01-Nov-2010 to 30-Nov-2010 Operator Id: %

TOTAL	382	28	222	24	79	187	146	90	280	652	53	1410	134	1127	357	81	109	99	144	141	1681	126	1	31	30	28	0	102	119	129	8022							
Less Uncontrollable Factors																																						
Obstruction	28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0					
Driver Obstruction/Officers		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0					
Motor Cycle Helmet		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Plate Obstruction	6	0	5	0	1	7	4	0	9	24	1	14	2	52	10	6	7	6	1	3	72	7	0	0	5	2	3	0	14	5	7	273	0	0				
Signal Obstruction	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Vehicle Obstruction	3	2	2	0	0	1	0	3	13	7	1	14	0	5	2	0	2	1	1	2	14	1	0	0	0	0	0	0	0	4	1	5	84	0	0			
Emergency Vehicle Responding	7	2	1	0	2	3	5	5	2	0	3	9	5	8	2	0	4	4	7	0	1	0	0	0	0	0	0	0	5	2	2	78	0	0				
Face Obstruction	1	0	1	0	0	0	0	0	0	1	0	6	0	9	1	0	0	0	0	0	7	2	0	0	0	0	0	0	0	0	0	0	0	0	0			
Gender Mismatch	0	0	2	0	0	0	0	0	4	6	0	6	1	8	2	1	2	0	2	0	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
Incurred/incomplete DMV	13	1	3	0	2	4	3	2	16	26	4	40	5	30	6	2	5	1	6	9	87	6	0	0	0	1	1	2	7	4	288	0	0	0	0			
Invalid Offense	0	0	1	0	0	0	2	5	0	1	0	1	2	1	0	0	0	38	0	0	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0			
Multiple vehicles in frame	0	0	0	0	0	0	0	0	0	3	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
On or Passed the Stop Bar (PD)	2	0	3	0	9	5	15	9	12	9	0	80	9	28	23	1	0	0	0	3	8	27	1	0	0	0	0	2	4	5	257	0	0	0	0			
Police Discretion	54	1	8	0	5	9	14	5	14	32	1	99	12	62	28	6	7	3	2	14	158	5	0	1	1	1	0	3	10	7	581	0	0	0	0			
Sale Turn On Red	4	3	29	0	11	23	37	26	65	50	1	372	39	207	113	16	9	0	12	23	187	17	0	0	0	0	0	6	19	18	1287	0	0	0	0			
Policy/Weather	1	1	2	0	0	1	0	0	0	7	1	1	0	0	0	6	0	1	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Extended Vehicle	8	1	25	4	11	34	1	9	17	17	12	83	1	46	18	10	2	2	18	9	6	20	0	0	0	1	0	5	11	10	392	0	0	0	0			
Sun Glare	1	0	0	0	0	0	0	0	0	0	0	0	0	2	4	0	0	0	0	0	1	3	0	0	0	0	1	0	1	3	0	0	0	0	0	0		
Weather/Nature	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Yellow with Red Light	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Registration Issues	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Can Not Identify State																																						
Out of Country Plate																																						
Paper Plates	146	0	12	0	5	4	7	3	18	14	1	64	4	54	16	3	2	6	9	5	73	4	0	0	1	3	0	0	4	6	4	338	0	0	0	0	0	
Total	237	15	114	16	26	89	48	14	107	438	23	322	47	364	123	35	59	28	72	50	922	50	1	22	20	22	2	44	40	55	3404	0	0	0	0	0		
Sub Total Violations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Less In Progress																																						

Available For Prosecution	237	15	114	16	26	89	48	14	107	438	23	322	47	364	123	35	59	29	72	50	922	50	22	20	22	0	44	40	55	3404	
Less Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Face Camera Flash	0-00%	0-00%	2-02%	0-00%	1-04%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Face Camera Focus Blurry	0-00%	0-00%	0-00%	4-25%	1-04%	1-01%	15-31%	0-00%	2-02%	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Misc Camera Issue	3-01%	0-00%	2-02%	0-00%	0-00%	13-15%	3-08%	1-07%	4-04%	0-00%	0-00%	0-00%	1-02%	0-00%	45-37%	3-09%	4-07%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Blurry	1-00%	0-00%	0-00%	0-00%	1-04%	0-00%	0-00%	1-07%	1-01%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rear Plate Camera Blurry	0-00%	0-00%	1-01%	1-05%	0-00%	0-00%	0-00%	1-07%	1-01%	0-00%	0-00%	0-00%	0-00%	7-02%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	2-02%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Scene Image Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Scene Image Flash Inappropriate	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	3-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Police Rejects	2-01%	2-13%	6-05%	2-12%	2-08%	8-10%	0-00%	1-07%	2-02%	5-01%	0-00%	6-02%	0-00%	16-04%	2-02%	2-06%	8-10%	0-00%	2-03%	0-00%	5-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Driver Unidentifiable images poor	0-00%	0-00%	1-01%	0-00%	0-00%	5-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	7-06%	0-00%	0-00%	0-00%	0-00%	0-00%	6-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Red-light not visible in Sun Glare	2-01%	0-00%	0-00%	1-06%	0-00%	0-00%	0-00%	2-14%	1-01%	16-04%	0-00%	1-00%	0-00%	15-04%	0-00%	0-00%	1-02%	0-00%	1-01%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Unclear Scene Image	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Too Old	40-17%	1-07%	19-17%	1-06%	5-18%	14-16%	10-21%	2-14%	20-18%	68-16%	8-28%	72-22%	12-28%	81-17%	18-15%	5-14%	5-08%	0-00%	12-17%	11-22%	150-16%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Process Issues	49-21%	3-20%	33-29%	11-69%	10-38%	46-52%	29-60%	9-64%	31-28%	104-24%	6-28%	88-27%	14-30%	140-38%	75-51%	11-31%	19-32%	8-28%	25-35%	17-34%	180-20%	31-62%	1-100%	19-86%	3-15%	15-68%	27-51%	15-27%	103-30%		
Total	188-78%	12-80%	81-71%	5-31%	18-82%	43-49%	19-40%	5-38%	76-71%	334-78%	17-74%	226-73%	33-70%	224-82%	48-39%	24-69%	40-88%	21-72%	47-65%	35-66%	742-80%	19-38%	0-00%	3-14%	7-32%	17-39%	20-50%	40-73%	2367-70%		
Notices Printed																															

### Customer Management Report (Riverside) Redlight Incidents 01-Dec-2010 to 31-Dec-2010 Operator Id: %

Total Processed Incidents	343	33	183	47	70	220	129	206	218	744	35	1067	103	1098	308	34	122	81	133	114	1592	112	14	27	25	46	0	101	80	96	7381		
Less Uncontrollable Factors																																	
Obstruction	24	3	8	6	4	12	5	9	9	23	3	277	2	230	6	1	16	2	2	13	9	115	6	3	1	4	3	0	12	8	5	819	
Driver Obstruction/Bucklers	0	0	0	0	0	0	0	0	0	0	0	3	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10	
Motor Cycle Helmet	8	0	7	1	2	5	1	4	7	27	2	5	3	51	11	2	7	10	3	3	1	70	8	3	6	0	5	0	8	0	4	289	
Plate Obstruction	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	3	
Signal Obstruction	1	2	1	0	0	7	0	17	5	14	0	3	0	3	4	2	1	1	1	1	22	4	0	0	1	0	0	0	1	1	1	94	
Vehicle Obstruction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1		
Citation Issued manually	10	2	1	2	3	5	6	2	5	1	1	5	6	3	5	0	4	2	3	3	7	6	0	1	0	0	0	0	0	0	5	91	
Emergency Vehicle Responding	1	0	1	0	0	0	0	0	1	1	0	1	0	11	1	0	3	0	0	0	4	0	0	0	0	0	0	0	2	1	0	30	
Face Obstruction	0	0	1	0	0	1	0	0	2	4	0	1	0	10	2	1	0	0	0	0	9	0	0	0	0	0	1	0	2	0	0	35	
Gender Mismatch	13	0	3	2	1	3	3	2	4	28	0	15	7	29	7	1	2	1	4	4	62	1	0	0	0	1	1	0	4	1	7	204	
Increased/Incomplete DMV	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	0	0	0	0	0	0	0	0	55	
Invalid Offense	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	13	
Multiple vehicles in frame	2	2	1	0	8	5	7	18	6	12	0	43	5	26	21	0	1	0	1	1	34	4	0	0	0	1	0	2	3	208	0	1	
On or Passed the Stop Bar (PD)	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	
Plate Obstruction (PD)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	
Plate Unidentifiable	43	0	12	1	5	5	11	14	40	0	33	13	81	40	4	2	5	6	6	6	124	6	0	1	0	2	0	5	5	472	0	1	
Police Discretion	2	1	20	2	10	37	42	73	43	72	0	203	34	165	123	2	6	3	9	9	144	13	0	0	0	0	0	12	9	15	1098	0	8
Safe Turn On Red	0	0	0	0	0	1	1	0	0	2	0	0	0	2	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	
Weather Conditions	1	0	3	0	0	2	0	1	2	7	0	0	0	4	0	5	1	1	1	1	3	1	0	0	0	1	0	0	0	0	0	33	
Policy/Weather	4	2	14	4	9	22	0	14	5	12	1	222	1	37	14	2	6	5	11	4	1	10	1	1	1	0	2	0	6	14	1	425	
Extended Vehicle	2	1	6	0	1	3	0	2	1	5	1	13	0	15	4	0	4	1	1	2	2	4	0	0	0	0	1	0	0	7	3	79	
Sun Glare	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	
Weather/Nature	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Yellow/With Red Light	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Registration Issues	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	3	
Can Not Identify State	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10
Out of Country Plate	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

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 01-Dec-2010 to 31-Dec-2010  
 Operator Id.: %

	RIV-14MU-01	RIV-3CH-01	RIV-ALSC-01	RIV-ARVB-01	RIV-CCCE-01	RIV-CH3-01	RIV-CHAL-01	RIV-CHML-01	RIV-COMA-01	RIV-CSDA-01	RIV-INAR-01	RIV-INAR-03	RIV-INTY-01	RIV-INVB-01	RIV-IOUN-01	RIV-MACO-01	RIV-MATY-01	RIV-MAUN-01	RIV-MILL-01	RIV-MU14-01	RIV-TY91-01	RIV-UNO-01	RIV-VBAR-01	RIV-VBAR-03	RIV-VBOU-01	RIV-VBDU-03	RIV-VBIN-01	RIV-VBTR-01	RIV-VBTR-03	RIV-VBWO-01	TOTAL
Paper Plates	15	1	14	3	8	14	5	7	11	25	0	38	2	45	14	1	2	4	4	2	56	5	1	0	1	3	0	7	3	0	291
Wrong or No DMV	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Sub Total Violations	215	19	91	26	15	96	53	26	97	466	27	205	29	376	54	10	66	46	77	63	928	43	6	14	16	0	38	22	47	3199	
Less In Progress	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Available For Prosecution	215	19	91	26	15	96	53	26	97	466	27	205	29	376	54	10	66	46	77	63	928	43	6	14	16	0	38	22	47	3199	
Less Rejects																															
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	
Face Camera Flash	0-00%	0-00%	1-01%	0-00%	0-00%	1-02%	1-02%	1-04%	0-00%	0-00%	0-00%	1-00%	0-00%	7-02%	0-00%	0-00%	8-17%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	27-01%
Face Camera Focus Blurry	0-00%	0-00%	2-02%	1-04%	0-00%	1-01%	3-06%	1-04%	2-02%	0-00%	1-04%	0-00%	0-00%	1-00%	3-06%	0-00%	0-00%	4-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	23-01%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-00%
Face Not in Frame	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-00%	1-04%	0-00%	0-00%	1-00%	0-00%	1-10%	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	16-01%
Image Missing	0-00%	0-00%	2-02%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%
Misc Camera Issue	4-02%	0-00%	0-00%	0-00%	0-00%	0-00%	8-11%	1-04%	7-07%	0-00%	0-00%	5-02%	0-00%	0-00%	0-00%	2-03%	0-00%	3-04%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	32-01%
Plate Blurr Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	15-00%	
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Rear Plate Camera Blurry	1-00%	0-00%	0-00%	0-00%	0-00%	1-01%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	7-02%	0-00%	0-00%	4-09%	2-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	26-01%
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-00%
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%
Scene Image Flash Inappropriate	0-00%	1-05%	0-00%	1-04%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	9-00%
Scene Image No Flash	0-00%	0-00%	0-00%	2-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-04%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-00%
Driver Unidentifiable Images poor	1-00%	0-00%	3-05%	1-04%	2-15%	7-07%	3-06%	0-00%	1-01%	4-01%	1-04%	6-00%	0-00%	18-05%	5-08%	0-00%	1-02%	4-05%	0-00%	0-00%	6-11%	0-00%	2-16%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	77-02%
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	5-05%	2-04%	4-15%	0-00%	3-01%	0-00%	0-00%	1-03%	2-01%	3-06%	0-00%	0-00%	0-00%	0-00%	5-08%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	32-01%
Redlight not Visible In	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-01%	0-00%	0-00%	0-00%	14-04%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-26%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	42-01%
Sun Glare	2-01%	1-05%	1-01%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%	1-02%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	15-00%
Unclear Scene Image	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%



### Customer Management Report (Riverside) Redlight Incidents

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	354	30	164	54	81	257	163	160	269	719	46	1313	206	1118	338	66	77	60	122	192	1537	129	12	20	36	40	0	98	94	104	7859	
TOTAL	354	30	164	54	81	257	163	160	269	719	46	1313	206	1118	338	66	77	60	122	192	1537	129	12	20	36	40	0	98	94	104	7859	
Less Uncontrollable Factors																																
Obstruction	25	1	8	5	2	9	8	6	12	18	3	309	5	247	11	4	6	2	5	14	69	13	1	0	3	1	0	13	3	5	828	
Driver Obstruction/Duckers	0	0	0	1	0	0	0	0	0	0	0	3	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	6
Motor Cycle Helmet	7	2	7	1	1	12	6	2	7	24	4	13	7	84	9	1	4	2	2	0	138	11	1	4	0	4	0	10	5	3	351	
Plate Obstruction	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	
Signal Obstruction	2	2	2	2	2	2	1	4	12	5	0	10	1	8	6	1	1	1	2	8	21	8	1	3	0	0	0	3	0	2	110	
Vehicle Obstruction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	
Citation issued manually	15	2	3	1	1	4	4	5	4	3	5	16	7	2	3	1	5	3	5	4	6	1	0	0	2	0	0	0	0	0	3	107
Emergency Vehicle Responding	3	0	0	0	0	1	0	0	2	0	0	4	1	17	2	0	1	0	0	0	6	0	0	0	0	0	0	0	1	1	40	
Face Obstruction	1	0	2	0	0	3	1	0	3	8	0	4	2	10	0	0	1	0	0	2	23	1	0	0	0	0	0	0	0	1	62	
Gender Mismatch	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	3	
Incorrect Plate on Vehicle	21	1	10	2	2	13	5	1	16	52	3	26	5	39	19	6	3	3	4	9	114	7	0	2	2	0	0	2	10	6	385	
Incomplete DMV	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	
Invalid Offense	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	10	
Multiple vehicles in frame	2	1	2	1	2	9	16	12	11	9	0	29	13	24	15	1	0	0	1	10	15	1	0	0	1	0	0	0	4	2	181	
On or Passed the Stop Bar (PB)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	
Plate Unidentifiable	44	0	5	2	7	7	9	3	12	41	2	27	9	57	24	6	8	2	4	9	90	8	0	1	1	1	0	7	8	5	389	
Police Discretion	1	4	32	1	32	64	58	52	61	96	0	239	87	276	161	12	9	1	22	46	180	20	0	0	0	0	0	8	22	15	1489	
Safe Turn On Red	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	
Weather Conditions	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	
Extended Vehicle	1	0	2	0	0	0	0	0	0	1	5	0	2	1	1	1	0	0	0	0	2	0	0	0	1	0	0	0	0	0	17	
Folly/Weather	2	3	17	0	8	30	9	16	14	9	5	347	3	30	12	4	3	6	13	9	7	15	0	0	0	1	0	5	1	4	573	
Sun Glare	0	0	1	0	0	2	0	0	0	0	0	0	1	3	2	0	0	0	1	2	0	0	0	0	0	0	0	0	1	2	15	
Weather/Nature	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Registration - Can Not Identify State	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4
Issues	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
Out of County Plate	11	0	10	1	5	7	1	8	10	21	1	48	10	38	8	2	1	3	6	6	69	0	0	0	2	2	0	5	3	7	285	
Paper Plates																																

# Customer Management Report (Riverside) Redlight Incidents

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Operator Id: %

	RIV-14MLU-01	RIV-3CH-01	RIV-ALSC-01	RIV-ARVB-01	RIV-CCCE-01	RIV-CH3-01	RIV-CHAL-01	RIV-CHML-01	RIV-COMA-01	RIV-CSDA-01	RIV-INAR-01	RIV-INAR-03	RIV-INTY-01	RIV-INVB-01	RIV-IOUN-01	RIV-MACO-01	RIV-MATY-01	RIV-MAUN-01	RIV-MILI-01	RIV-MU14-01	RIV-TY91-01	RIV-UNJO-01	RIV-VBAR-01	RIV-VBAR-03	RIV-VBDU-01	RIV-VBDU-03	RIV-VBIN-01	RIV-VBTR-01	RIV-VBTR-03	RIV-VBW0-01	TOTAL		
Wrong or No DMV	1	0	0	0	0	0	0	0	0	2	0	0	1	1	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	7		
Sub Total Violations	138	16	101	63	19	62	186	123	164	300	24	1068	154	628	273	41	49	23	68	121	777	80	3	11	12	9	0	58	56	4824			
Less in Progress	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
Available For Prosecution	216	14	63	35	19	62	186	123	164	300	24	1068	154	628	273	41	49	23	68	121	777	80	3	11	12	9	0	58	56	2935			
Less Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%			
Camera Unreadable/incorrect	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%			
Multifunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%		
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%		
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%		
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%		
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Misc Camera Issue	17-08%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Driver Unidentifiable Image poor	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Unleaser	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Sun Glare	3-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Under Scene Image	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%

### Customer Management Report (Riverside) Redlight Incidents

01-Jan-2011 to 31-Jan-2011 Operator Id: %

	Too Old	Process Issues	Total	Approved Violations
TOTAL	11.05%	31.14%	485.66%	157.05%
RIV-VBWO-01	2.04%	12.26%	682.23%	2283.77%
RIV-VBTR-03	2.06%	18.53%	16.47%	18.53%
RIV-VBTR-01	0.00%	26.67%	16.38%	0.00%
RIV-VBIN-01	0.00%	0.00%	0.00%	0.00%
RIV-VBDU-03	0.00%	16.52%	15.48%	0.00%
RIV-VBDU-01	0.00%	7.28%	17.71%	0.00%
RIV-VBAR-03	0.00%	5.56%	4.44%	0.00%
RIV-VBAR-01	0.00%	9.100%	0.00%	0.00%
RIV-UNIC-01	0.00%	19.49%	20.51%	0.00%
RIV-TY91-01	35.05%	145.19%	615.51%	35.05%
RIV-MU14-01	3.04%	9.13%	62.97%	3.04%
RIV-MIL-01	6.11%	14.25%	42.75%	6.11%
RIV-MAUN-01	0.00%	9.24%	26.76%	0.00%
RIV-MATY-01	2.06%	7.21%	27.79%	2.06%
RIV-MACO-01	1.04%	4.16%	21.84%	1.04%
RIV-IOUN-01	9.14%	25.38%	40.52%	9.14%
RIV-INVB-01	19.05%	98.34%	194.66%	19.05%
RIV-INTY-01	3.06%	10.19%	42.81%	3.06%
RIV-INAR-03	19.06%	49.20%	196.80%	19.06%
RIV-INAR-01	1.05%	3.14%	19.86%	1.05%
RIV-CSDA-01	27.06%	47.11%	372.89%	27.06%
RIV-COMA-01	3.03%	36.34%	69.66%	3.03%
RIV-CHML-01	1.03%	26.70%	11.30%	1.03%
RIV-CHAL-01	2.05%	8.19%	34.61%	2.05%
RIV-CH3-01	5.05%	20.22%	71.78%	5.05%
RIV-CCCE-01	1.05%	2.11%	17.88%	1.05%
RIV-ARVB-01	0.00%	10.29%	25.71%	0.00%
RIV-ALSC-01	3.05%	12.18%	51.81%	3.05%
RIV-3CH-01	2.14%	4.28%	10.71%	2.14%
RIV-14MU-01	11.05%	31.14%	485.66%	11.05%



**Customer Management Report (Riverside) Redlight Incidents**  
 01-Feb-2011 to 28-Feb-2011  
 Operator Id: %

	338	31	178	36	64	146	124	172	140	609	33	1925	138	151	283	76	92	64	135	246	1513	125	14	19	18	33	0	94	87	106	7000		
Total Processed Incidents	338	31	178	36	64	146	124	172	140	609	33	1925	138	151	283	76	92	64	135	246	1513	125	14	19	18	33	0	94	87	106	7000		
Less Uncontrollable Factors																																	
Obstruction	33	2	10	2	7	15	4	7	5	18	1	534	6	43	18	1	1	6	4	33	90	12	0	2	1	1	0	18	12	5	891		
Driver Obstruction/Duckers																																	
Motor Cycle Helmet	1	0	0	0	0	0	0	0	0	1	0	1	0	1	1	0	0	0	0	0	3	1	0	0	0	0	0	0	0	0	0	0	10
Plate Obstruction	4	0	7	0	3	6	3	2	2	18	1	6	4	5	9	2	3	3	2	0	0	81	2	0	2	1	2	0	4	4	1	177	
Signal Obstruction	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	
Vehicle Obstruction	4	0	1	0	0	0	0	3	4	12	0	9	4	1	4	0	4	1	2	5	27	5	0	3	0	0	0	4	0	1	94		
Citation Issued manually	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	2		
Emergency Vehicle Responding	5	2	1	0	3	7	2	4	0	0	2	4	8	0	4	3	1	0	7	5	7	3	0	0	0	0	0	1	1	3	73		
Face Obstruction	2	0	0	1	0	0	0	0	0	1	0	7	0	2	1	0	1	0	1	6	7	0	0	0	0	0	0	2	0	0	31		
Gender Mismatch	3	0	1	0	0	0	0	0	2	13	0	6	0	1	3	0	0	0	0	1	1	37	2	0	0	0	0	2	0	2	74		
Incorrect/Incomplete DMV	29	4	16	4	3	9	9	5	17	49	4	55	7	9	7	8	11	9	1	12	143	8	0	0	0	1	2	4	7	9	442		
Invalid Offense	1	0	0	0	0	0	1	17	0	0	0	3	0	0	0	0	2	0	0	0	0	2	0	0	0	0	0	0	0	1	28		
Multiple vehicles in frame	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	7	0	0	0	0	0	0	0	1	0	11		
On or Passed the Stop Bar (PD)	0	0	2	0	4	4	3	10	10	6	0	43	5	0	12	2	4	0	4	9	16	1	0	0	0	0	0	3	5	7	150		
Plate Obstruction (PD)	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1		
Plate Unidentifiable	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1		
Police Discretion	46	3	19	2	7	9	10	13	5	40	3	102	17	29	30	6	6	2	4	20	170	12	0	1	1	4	0	8	4	561			
Safe Turn On Red	4	2	18	0	9	17	40	50	33	50	1	283	37	36	128	16	8	0	14	34	174	18	0	0	0	0	0	8	17	20	1027		
Policy/Weath or	0	1	1	0	0	0	0	0	0	5	0	0	0	0	0	3	0	1	0	0	2	0	0	0	0	0	0	0	0	0	14		
Extended Vehicle	6	3	27	1	6	32	5	21	5	22	2	574	2	5	16	6	1	8	22	27	15	26	0	0	0	3	0	11	3	5	854		
Sun Glare	1	1	1	0	0	1	1	1	1	0	0	1	0	0	1	0	0	1	2	0	0	2	1	1	0	0	0	1	1	0	17		
Weather/Nature	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	6		
Registration Out of Country Plate	8	2	7	6	5	3	3	6	6	20	1	61	10	5	7	4	4	1	5	6	57	4	0	0	0	0	1	0	2	7	245		
Issues	148	20	111	16	47	103	81	141	80	257	15	1700	101	137	242	51	46	33	69	164	836	88	1	8	5	13	0	69	63	61	4731		
Total	190	11	67	20	17	43	43	31	50	352	16	225	37	14	51	25	46	31	66	82	677	27	13	11	13	20	0	25	19	45	2269		
Sub Total Violations																																	

# Customer Management Report (Riverside) Redlight Incidents

Operator Id: %

	RIV-14MU-01	RIV-3CH-01	RIV-ALSC-01	RIV-ARVB-01	RIV-CCCE-01	RIV-CH3-01	RIV-CHAL-01	RIV-CHML-01	RIV-COMA-01	RIV-CSDA-01	RIV-INAR-01	RIV-INAR-03	RIV-INTY-01	RIV-INVB-01	RIV-IOUN-01	RIV-MACO-01	RIV-MATY-01	RIV-MAUN-01	RIV-MILL-01	RIV-MU14-01	RIV-TY91-01	RIV-UNIC-01	RIV-VBAR-01	RIV-VBAR-03	RIV-VBDU-01	RIV-VBDU-03	RIV-VBIN-01	RIV-VBTR-01	RIV-VBTR-03	RIV-VBWO-01	TOTAL	
Less in Progress Available For Prosecution	190	11	67	20	17	43	43	31	50	352	18	225	37	14	51	25	46	31	68	82	677	27	13	11	13	20	0	25	19	45	2269	
Less Rejects																																
Camera Malfunction	0-00%	1-00%	1-01%	1-05%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	2-04%	0-00%	1-02%	4-15%	5-05%	0-04%	0-00%	2-07%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	28-01%
Face Camera Focus Blurry	2-01%	0-00%	3-04%	1-05%	2-12%	3-07%	2-05%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	1-03%	7-11%	0-00%	1-00%	5-19%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	35-02%
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	
Face Not in Frame	0-00%	0-00%	0-00%	1-00%	1-00%	0-00%	0-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-05%	0-00%	1-00%	11-85%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	23-01%
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	9-18%	1-00%	4-22%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	24-01%	
Plate Burn Out	1-01%	1-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-03%	0-00%	1-00%	0-00%	0-00%	1-07%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-05%	1-05%	0-00%	0-00%	0-00%	0-00%	0-00%	10-00%	
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	11-00%	
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	10-00%	
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Police	0-00%	0-00%	7-10%	0-00%	0-00%	3-07%	1-02%	2-06%	1-02%	4-01%	0-00%	14-06%	1-03%	1-07%	2-04%	1-04%	3-07%	1-03%	4-06%	0-00%	6-01%	3-11%	1-09%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	67-03%
Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-03%	
Driver Unidentifiable Images poor	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
No Video	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Unclear	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Redlight not visible in Sun Glare	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	27-08%	0-00%	1-00%	0-00%	2-14%	4-08%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	68-03%	
Undeclared Scene Image	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	3-01%	6-03%	0-00%	2-04%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	25-01%	
Too Old	3-02%	0-00%	0-00%	1-05%	2-12%	2-05%	1-02%	0-00%	1-02%	7-02%	1-06%	8-04%	3-21%	0-00%	1-02%	0-00%	1-02%	0-00%	0-00%	0-00%	9-01%	0-00%	0-00%	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	51-02%	
Process Issues	7-06%	3-27%	15-22%	5-28%	6-35%	14-53%	9-21%	22-71%	15-30%	54-15%	5-28%	31-14%	7-50%	13-25%	3-12%	11-24%	7-23%	24-36%	10-12%	10-12%	53-03%	13-18%	13-100%	2-18%	5-38%	10-50%	12-46%	13-28%	13-28%	389-18%		
Total	185-96%	8-73%	52-16%	16-75%	11-05%	28-67%	34-79%	9-29%	35-70%	288-45%	19-72%	194-86%	33-88%	7-50%	38-75%	22-88%	35-76%	24-77%	42-54%	72-98%	624-92%	14-52%	0-00%	9-82%	6-62%	10-50%	13-52%	13-52%	32-71%	1670-82%		

**Customer Management Report (Riverside) Redlight Incidents**  
01-Feb-2011 to 28-Feb-2011 Operator Id: %

TOTAL
RIV-WBWC-01
RIV-VBTR-03
RIV-VBTR-01
RIV-VBIN-01
RIV-VBDU-03
RIV-VBDU-01
RIV-VBAR-03
RIV-VBAR-01
RIV-UNIO-01
RIV-TY91-01
RIV-MU14-01
RIV-MILL-01
RIV-MAUN-01
RIV-MATY-01
RIV-MACO-01
RIV-IOUN-01
RIV-INVB-01
RIV-INTY-01
RIV-INAR-03
RIV-INAR-01
RIV-CSDA-01
RIV-COMA-01
RIV-CHML-01
RIV-CHAL-01
RIV-CH3-01
RIV-CCCE-01
RIV-ARVB-01
RIV-ALSC-01
RIV-3CH-01
RIV-14MU-01

### Customer Management Report (Riverside) Redlight Incidents 01-Mar-2011 to 31-Mar-2011 Operator Id: %

	373	28	245	59	95	167	163	182	225	709	49	1171	146	707	298	97	112	44	127	236	1790	154	14	31	20	45	39	121	139	130	7716	TOTAL
	RIV-14MU-01	RIV-3CH-01	RIV-ALSC-01	RIV-ARVB-01	RIV-CCCE-01	RIV-CH3-01	RIV-CHAL-01	RIV-CHML-01	RIV-COMA-01	RIV-CSDA-01	RIV-INAR-01	RIV-INAR-03	RIV-INTY-01	RIV-INVB-01	RIV-IOUN-01	RIV-MACO-01	RIV-MATY-01	RIV-MAUN-01	RIV-MILL-01	RIV-MU14-01	RIV-TY61-01	RIV-UNIO-01	RIV-VBAR-01	RIV-VBAR-03	RIV-VBDU-01	RIV-VBDU-03	RIV-VBIN-01	RIV-VBTR-01	RIV-VBTR-03	RIV-VBWC-01		
Total Processed Incidents	35	1	25	6	14	8	10	5	17	21	1	320	8	165	9	3	4	5	6	41	94	15	0	1	1	3	3	17	9	8	855	
Less Uncontrollable Factors	0	0	0	0	0	0	0	0	0	0	0	3	0	1	1	0	0	0	1	0	0	2	0	0	0	0	0	0	0	0	0	9
Obstruction	9	1	6	0	1	3	5	2	5	17	2	8	1	13	3	1	5	1	1	0	89	6	0	4	1	3	1	9	3	3	161	
Driver Obstruction/Duckers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	
Motor Cycle Helmet	2	0	1	1	2	6	1	1	6	7	0	3	1	5	5	3	4	3	4	5	26	7	0	0	0	0	1	3	0	2	66	
Emergency Vehicle Responding	4	0	2	3	0	4	2	0	8	2	1	1	6	0	0	3	3	0	2	5	6	0	4	0	0	0	1	3	1	2	66	
Face Obstruction	2	0	2	0	2	0	0	0	0	3	1	3	0	5	0	1	0	0	0	0	12	2	0	0	0	0	1	0	0	0	37	
Gender Mismatch	15	4	9	1	2	5	1	5	7	20	0	18	5	20	4	7	8	0	4	5	113	6	0	1	1	1	1	7	7	8	285	
Incorrect/Incomplete DMV	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	2	0	0	0	0	1	0	0	0	0	0	0	0	0	0	33	
Invalid Offense	2	0	0	1	0	0	0	0	0	2	0	0	0	1	1	0	0	0	0	0	15	0	0	2	0	0	0	0	0	0	1	25
Multiple vehicles in frame	3	1	0	0	4	10	12	8	8	11	0	6	7	13	27	1	0	0	2	8	23	2	0	0	1	0	0	0	2	6	155	
On or Passed the Stop Bar (PD)	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	
Plate Obstruction (PD)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	
Plate Unidentifiable	53	1	14	3	4	11	14	10	8	41	2	35	9	41	23	6	4	1	6	9	152	2	0	1	4	1	6	9	9	480		
Police Discretion	6	2	25	2	22	26	50	68	44	100	0	116	44	122	188	14	13	0	7	29	242	14	0	3	0	1	10	36	22	1157		
Safe Turn On Red	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	0	0	0	0	0	0	0	1	7
Weather Conditions	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	
Yielding to an Emergency	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	
Policy/Weather	18	3	40	7	18	34	6	27	23	26	11	405	6	37	13	12	8	5	30	36	24	35	2	3	1	3	2	10	13	871		
Extended Vehicle	1	0	8	0	2	1	1	0	0	2	0	5	0	1	1	0	0	0	3	0	3	1	0	0	0	2	1	1	0	1	34	
Sun Glare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Weather/Nature	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Registration - Can Not Identify State	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Out of Country Plate	12	2	11	3	3	3	10	6	7	30	1	26	8	24	8	2	3	1	5	10	76	3	2	1	2	2	1	3	8	7	280	
Paper Plates																																

**Customer Management Report (Riverside) Redlight Incidents**  
 01-Mar-2011 to 31-Mar-2011  
 Operator Id: %

	RIV-14MU-01	RIV-3CH-01	RIV-ALSC-01	RIV-ARVB-01	RIV-CCCE-01	RIV-CH3-01	RIV-CHAL-01	RIV-CHML-01	RIV-COMA-01	RIV-CSDA-01	RIV-INAR-01	RIV-INAR-03	RIV-INTY-01	RIV-INVB-01	RIV-IOUN-01	RIV-MACO-01	RIV-MATY-01	RIV-MAUN-01	RIV-MILL-01	RIV-MU14-01	RIV-TY91-01	RIV-UNIO-01	RIV-VBAR-01	RIV-VBAR-03	RIV-VBDU-01	RIV-VBDU-03	RIV-VBIN-01	RIV-VBTR-01	RIV-VBTR-03	RIV-VBWO-01	TOTAL	
Total	169	16	148	27	76	113	115	157	140	307	19	662	97	454	235	54	55	17	75	160	885	98	4	21	8	19	16	72	88	83	4689	
Sub Total Violations	204	12	99	32	19	54	48	25	85	402	30	209	49	253	63	43	57	27	52	86	885	56	10	10	12	26	23	49	50	47	3027	
Less In Progress	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Available For Prosecution	204	12	99	32	19	54	48	25	85	402	30	209	49	253	63	43	57	27	52	86	885	56	10	10	12	26	23	49	50	47	3027	
Less Rejects	0-0%	0-0%	2-02%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	4-05%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	6-0%	
Camera	1-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-02%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	3-0%	1-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-02%	0-0%	
Malfunction	4-02%	2-17%	0-0%	0-0%	1-05%	4-07%	0-0%	0-0%	1-01%	1-00%	0-0%	2-01%	0-0%	14-06%	3-05%	0-0%	1-02%	3-11%	5-10%	5-08%	4-00%	11-20%	1-10%	1-10%	0-0%	1-04%	1-04%	3-06%	7-14%	3-06%	7-14%	
Face Camera Focus Blurry	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	13-05%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Face Camera No Flash	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	2-01%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Face Not In Frame	0-0%	0-0%	0-0%	1-03%	1-05%	0-0%	0-0%	0-0%	0-0%	1-00%	0-0%	0-0%	1-02%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Image Missing	13-06%	0-0%	2-02%	0-0%	0-0%	0-0%	0-0%	0-0%	1-01%	0-0%	0-0%	0-0%	1-02%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	2-02%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Misc Camera Issue	0-0%	0-0%	1-01%	0-0%	0-0%	0-0%	3-06%	0-0%	18-21%	0-0%	1-03%	0-0%	0-0%	1-00%	0-0%	0-0%	0-0%	0-0%	7-08%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Plate Burn Out	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-00%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Plate Not In Frame	2-01%	0-0%	1-01%	3-09%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Rear Plate Camera Blurry	1-00%	0-0%	4-04%	0-0%	0-0%	0-0%	0-0%	0-0%	3-04%	2-00%	0-0%	1-00%	1-02%	1-00%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	15-02%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Rear Plate Flash Inappropriate	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-04%	0-0%	1-00%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Rear Plate No Flash	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Scene Image Flash Inappropriate	0-0%	1-08%	0-0%	1-03%	0-0%	0-0%	0-0%	0-0%	1-01%	2-00%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	2-00%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%
Driver Unidentifiable Images poor	5-02%	0-0%	9-09%	2-06%	0-0%	2-04%	1-02%	1-04%	1-01%	5-01%	0-0%	9-04%	4-09%	5-02%	8-13%	2-05%	4-07%	0-0%	2-04%	3-03%	12-01%	5-09%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Incorrect Speed	1-00%	0-0%	0-0%	0-0%	0-0%	2-04%	2-04%	1-04%	0-0%	2-00%	0-0%	0-0%	2-04%	1-00%	4-06%	0-0%	0-0%	0-0%	0-0%	0-0%	2-00%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%
Redlight not visible in	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-02%	9-39%	0-0%	29-07%	1-03%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Sun Glare	1-00%	0-0%	0-0%	1-03%	0-0%	0-0%	1-02%	3-12%	1-01%	4-01%	0-0%	8-04%	1-02%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Unclear Scene Image	1-00%	0-0%	0-0%	0-0%	1-05%	0-0%	0-0%	0-0%	2-02%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
25-14%	3-25%	0-0%	31-31%	10-31%	3-16%	10-19%	13-27%	17-68%	28-33%	51-13%	2-07%	28-12%	10-20%	88-84%	20-32%	4-09%	17-30%	6-30%	12-23%	25-29%	41-05%	39-70%	10-100%	4-40%	0-0%	0-0%	7-30%	24-40%	20-40%	10-21%	57-18%	
Approved Violations	175-86%	9-75%	69-69%	22-69%	18-94%	44-91%	35-73%	6-52%	57-67%	351-87%	28-83%	163-80%	38-80%	167-66%	43-68%	39-91%	60-70%	19-70%	40-77%	61-71%	85-95%	17-30%	0-0%	6-80%	12-100%	11-42%	16-70%	25-51%	30-60%	37-78%	2452-81%	

**Customer Management Report (Riverside) Redlight Incidents**  
01-Mar-2011 to 31-Mar-2011 Operator Id: %

TOTAL
RIV-VBWO-01
RIV-VBTR-03
RIV-VBTR-01
RIV-VBIN-01
RIV-VBDL-03
RIV-VBDU-01
RIV-VBAR-03
RIV-VBAR-01
RIV-UNIC-01
RIV-TY91-01
RIV-MU14-01
RIV-MILL-01
RIV-MAUN-01
RIV-MATY-01
RIV-MACO-01
RIV-IOUN-01
RIV-INVB-01
RIV-INTY-01
RIV-INAR-03
RIV-INAR-01
RIV-CSDA-01
RIV-COMA-01
RIV-CHML-01
RIV-CHAL-01
RIV-CH3-01
RIV-CCCE-01
RIV-ARVB-01
RIV-ALSC-01
RIV-SCH-01
RIV-14ML-01

**Customer Management Report (Riverside) Redlight Incidents**  
 01-Apr-2011 to 30-Apr-2011  
 Operator Id: %

	418	34	180	57	84	155	124	167	286	644	30	1712	130	1577	264	73	129	49	87	315	1725	164	22	32	21	37	64	104	116	124	8934	TOTAL	
<b>Total Processed Incidents</b>	35	5	11	9	4	6	7	6	23	30	0	519	9	385	7	0	12	6	7	56	104	18	3	2	5	5	4	23	13	15	1339		
<b>Less Uncontrollable Factors</b>																																	
Obstruction	0	0	0	0	0	0	0	0	3	1	1	5	1	13	0	0	0	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0	
Driver Obstruction/Duckers	16	0	5	1	2	0	3	0	10	13	1	13	1	41	5	2	11	2	2	4	78	5	0	3	0	5	0	6	4	3	245		
Motor Cycle Helmet	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Plate Obstruction	2	0	3	0	2	6	0	0	10	13	0	4	1	33	3	2	4	1	2	3	34	5	1	0	0	0	3	6	2	2	142		
Signal Obstruction	17	3	1	1	2	3	3	0	6	0	2	7	2	2	1	3	3	2	3	1	3	3	0	1	1	1	0	2	1	2	78		
Vehicle Obstruction	4	0	0	0	0	0	0	0	0	2	0	4	0	13	1	1	1	0	0	0	0	0	0	0	0	0	0	1	1	1	34		
Emergency Vehicle Responding	3	0	1	0	0	0	0	0	1	3	0	2	0	4	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0	40	
Face Obstruction	21	0	7	0	6	7	1	2	12	19	0	20	9	46	7	5	4	0	2	13	109	2	0	2	0	0	4	2	3	3	308		
Gender Mismatch	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	0	0	0	0	0	0	0	0	28	
Incorrect/Incomplete DMV	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14	
Invalid Offense	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	14	
Multiple Vehicles In Frame	48	3	12	2	5	2	4	11	10	43	2	39	8	106	15	8	8	3	3	9	151	5	0	2	0	0	1	3	6	8	518		
On or Passed the Stop Bar (PD)	6	3	32	2	23	32	45	66	85	73	0	216	46	345	111	11	11	0	13	55	303	25	0	0	0	0	1	4	7	27	1557		
Police Discretion	1	0	0	0	0	0	0	0	3	7	0	1	1	2	0	2	0	0	0	1	2	0	0	0	0	0	0	0	0	0	0	22	
Safe Turn On Red	22	10	35	11	11	26	13	33	42	74	3	594	11	97	40	10	14	4	19	58	53	50	1	2	0	5	2	15	23	23	1301		
Extended Vehicle	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Weather/Nature	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Can Not Identify State	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Out of Country Plate	21	0	7	0	0	0	0	1	12	16	0	1	0	0	0	0	0	0	4	12	68	4	1	0	0	0	0	0	0	0	0	3	
Paper Plates	201	24	114	27	63	97	87	150	221	301	11	1483	94	1178	212	48	74	20	55	228	845	123	6	13	14	20	28	72	89	79	6084		
<b>Sub Total Violations</b>	217	10	66	30	21	58	37	17	75	343	19	219	38	401	52	25	55	29	32	89	780	41	16	19	7	17	35	32	27	45	2850		
<b>Less in Progress</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Available For Prosecution</b>	217	10	66	30	21	58	37	17	75	343	19	218	38	401	52	25	55	29	32	89	780	41	16	19	7	17	35	32	27	45	2850		

**Customer Management Report (Riverside) Redlight Incidents**  
 01-Apr-2011 to 30-Apr-2011 Operator Id: %

	RIV-14MU-01	RIV-3CH-01	RIV-ALSC-01	RIV-ARVB-01	RIV-CCCE-01	RIV-CH3-01	RIV-CHAL-01	RIV-CHML-01	RIV-COMA-01	RIV-CSDA-01	RIV-INAR-01	RIV-INAR-03	RIV-INTY-01	RIV-INVB-01	RIV-IOUN-01	RIV-MACO-01	RIV-MATY-01	RIV-MAUN-01	RIV-MILL-01	RIV-MU14-01	RIV-TY81-01	RIV-UNIC-01	RIV-VBAR-01	RIV-VBAR-03	RIV-VBDU-01	RIV-VBDU-03	RIV-VBIN-01	RIV-VBTR-01	RIV-VBTR-03	RIV-VBWO-01	TOTAL	
Less Rejects	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%		
Camera Malfunction	2-01%	0-00%	2-03%	2-07%	0-00%	2-03%	1-03%	1-06%	2-03%	1-00%	0-00%	11-05%	0-00%	15-04%	2-04%	2-08%	1-02%	0-00%	0-00%	10-11%	2-00%	7-17%	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Face Camera Flash	4-02%	0-00%	0-00%	2-07%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	9-04%	0-00%	30-07%	6-12%	0-00%	2-04%	0-00%	7-08%	5-01%	5-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Face Camera No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	19-05%	0-00%	0-00%	0-00%	0-00%	2-02%	2-00%	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Face Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Not in Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rear Plate Camera Blurry	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Scene Image No Flash	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Driver Unidentifiable Images poor	5-02%	1-10%	6-03%	3-10%	0-00%	2-03%	0-00%	0-00%	3-04%	9-03%	3-18%	8-04%	2-06%	28-07%	5-10%	1-04%	5-09%	1-03%	4-12%	4-04%	8-01%	1-02%	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Unclear	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Redlight not Visible in Sun Glare	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Under Scene Image	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
2-20%	2-20%	20-30%	16-53%	5-24%	14-24%	17-23%	12-71%	12-71%	17-23%	52-15%	4-21%	38-17%	11-31%	114-28%	19-37%	4-16%	14-25%	3-10%	9-28%	28-31%	53-07%	31-76%	16-100%	1-14%	6-35%	20-62%	0-00%	0-00%	0-00%	0-00%	0-00%	
Total	202-93%	8-80%	48-70%	14-47%	16-76%	44-76%	32-88%	5-38%	58-77%	281-85%	16-78%	181-83%	25-68%	287-72%	35-63%	21-84%	41-75%	28-90%	23-72%	61-69%	727-93%	10-24%	0-00%	6-42%	11-65%	18-51%	12-36%	19-70%	38-94%	2278-80%		
Approved Violations	188-87%	7-70%	46-70%	14-47%	16-76%	40-69%	32-88%	5-38%	54-72%	275-80%	14-74%	188-77%	25-68%	268-67%	32-62%	19-76%	38-65%	26-90%	22-69%	58-65%	688-88%	10-24%	0-00%	6-42%	9-63%	17-48%	11-34%	19-70%	37-82%	2182-76%		
Total Notices Printed																																



**Customer Management Report (Riverside) Redlight Incidents**

01-Apr-2011 to 30-Apr-2011

Operator Id: %

TOTAL
RIV-VBWO-01
RIV-VBTR-03
RIV-VBTR-01
RIV-VBIN-01
RIV-VBDU-03
RIV-VBDU-01
RIV-VBAR-03
RIV-VBAR-01
RIV-UNIC-01
RIV-TY91-01
RIV-MU14-01
RIV-MILL-01
RIV-MAUN-01
RIV-MATY-01
RIV-MACO-01
RIV-IOUN-01
RIV-INVB-01
RIV-INTY-01
RIV-INAR-03
RIV-INAR-01
RIV-CSDA-01
RIV-COMA-01
RIV-CHML-01
RIV-CHAL-01
RIV-CH3-01
RIV-CCCE-01
RIV-ARVB-01
RIV-ALSC-01
RIV-SCH-01
RIV-14MU-01

# Customer Management Report (Riverside) Redlight Incidents

Operator Id: %

	434	39	201	69	92	221	129	174	302	640	52	933	160	746	265	74	132	66	118	331	1879	144	16	26	32	33	64	117	140	176	7805	TOTAL			
	RIV-14MU-01	RIV-3CH-01	RIV-ALSC-01	RIV-ARVB-01	RIV-CCCE-01	RIV-CH3-01	RIV-CHAL-01	RIV-CHML-01	RIV-COMA-01	RIV-CSDA-01	RIV-INAR-01	RIV-INAR-03	RIV-INTY-01	RIV-INVB-01	RIV-IOUN-01	RIV-MACO-01	RIV-MATY-01	RIV-MAUN-01	RIV-MILI-01	RIV-MU14-01	RIV-TY91-01	RIV-UNIO-01	RIV-VBAR-01	RIV-VBAR-03	RIV-VBDU-01	RIV-VBDU-03	RIV-VBIN-01	RIV-VBTR-01	RIV-VBTR-03	RIV-VBWO-01					
<b>Total Processed Incidents</b>	41	2	14	4	7	7	5	8	18	23	1	185	8	159	6	1	4	2	4	37	85	3	1	1	3	0	0	1	12	5	12	649			
<b>Less Uncontrollable Factors</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	20			
<b>Obstruction</b>	1	0	0	1	1	0	1	1	1	1	0	0	3	3	3	0	0	0	0	4	4	0	0	0	0	0	0	0	0	0	0	0	285		
Diver Obstruction/Duckers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4			
Motor Cycle Helmet	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Plate Obstruction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Signal Obstruction	2	0	5	3	1	4	3	0	9	6	1	1	3	7	3	1	2	1	0	7	12	8	1	5	0	0	0	0	0	0	0	0	0	4	
Vehicle Obstruction	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Police Rejects	3	0	0	3	8	7	3	2	3	0	1	5	3	3	0	4	3	4	7	1	9	1	0	2	0	0	0	0	0	0	0	0	0	0	3
Emergency Vehicle Responding	3	0	4	0	0	2	0	0	2	3	0	0	0	14	1	0	0	0	0	3	14	0	0	0	0	2	0	0	0	0	0	0	0	0	77
Face Obstruction	3	0	1	1	1	3	0	1	2	4	0	1	0	10	2	2	0	0	0	3	32	1	0	0	0	0	0	0	0	0	0	0	0	48	
Gender Mismatch	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1		
Incorrect Plate on Vehicle	28	3	4	4	3	10	1	4	5	24	1	23	12	45	5	4	7	2	1	11	110	3	0	1	3	0	0	0	0	0	0	0	0	1	
Incorrect/Incomplete DMV	0	0	0	0	2	0	1	18	0	2	0	1	0	0	0	1	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	
Invalid Offense	3	0	0	0	0	1	0	0	0	0	0	0	0	2	0	0	0	0	0	7	0	0	0	0	1	0	0	0	0	0	0	0	0	32	
Multiple vehicles in frame	7	0	1	1	2	2	8	5	6	2	0	3	1	1	8	0	1	1	2	2	23	1	0	0	0	0	0	0	0	0	0	0	0	21	
On or Passed the Stop Bar (PP)	2	14	2	7	10	10	8	20	34	4	30	16	65	16	5	5	3	7	23	207	5	0	0	2	3	2	5	11	8	1	79	0	0		
Police Discretion	47	2	1	1	2	2	2	3	3	4	4	30	16	65	16	5	5	3	7	23	207	5	0	0	2	3	2	5	11	8	1	79	0		
Safe Turn On Red	1	1	33	1	23	34	42	71	77	63	0	72	45	94	119	15	15	0	17	47	258	9	0	1	0	2	3	31	21	1105	0	0			
Policy/Weather Extended Vehicle	0	1	2	0	0	1	1	0	1	9	0	0	0	0	1	1	0	0	0	4	0	0	0	0	2	0	0	0	0	0	0	0	23		
Sun Glare	20	6	44	7	11	33	15	21	47	84	5	369	10	38	34	7	18	10	17	84	31	67	1	1	0	1	2	14	30	35	1062	0	0		
Weather/Nature	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	6		
Can Not Identify State	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Out of Country Plate	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Paper Plates	16	4	6	2	3	5	2	11	11	23	3	43	9	28	7	3	5	0	4	9	81	4	1	0	2	0	3	7	13	6	0	0	0		
Wrong or No DMV	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
<b>Total</b>	183	20	141	32	73	123	94	152	212	307	20	749	111	474	213	46	68	31	68	233	988	111	7	16	14	12	20	78	104	104	4784	1			
<b>Sub Total Violations</b>	251	19	60	37	19	88	35	22	90	333	32	184	49	272	52	28	63	35	50	98	911	33	9	11	18	21	44	39	36	72	3021	0			
<b>Less in Progress</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
<b>Available For Prosecution</b>	251	19	60	37	19	88	35	22	90	333	32	184	49	272	52	28	63	35	50	98	911	33	9	11	18	21	44	39	36	72	3021	0			
<b>Less Rejects</b>	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%		
Camera Malfunction	1-00%	0-00%	1-02%	0-00%	0-00%	1-01%	0-00%	2-09%	0-00%	1-00%	0-00%	1-01%	0-00%	12-04%	0-00%	0-00%	1-02%	1-03%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%	
Face Camera Flash	2-01%	1-05%	3-05%	4-11%	2-11%	0-00%	1-03%	0-00%	9-10%	4-01%	0-00%	1-01%	1-02%	10-04%	0-00%	0-00%	0-00%	0-00%	0-00%	4-12%	4-00%	2-22%	0-00%	0-00%	0-00%	0-00%	0-00%	2-06%	7-10%	0-00%	0-00%	38-01%	38-01%		
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%		
Face Camera No Flash	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%		
Face Not In Frame	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-02%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	3-33%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%		
Image Missing	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%		
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%		
Plate Burn Out	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	12-13%	10-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%		
Plate Not In Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%		

# Customer Management Report (Riverside) Redlight Incidents

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	TOTAL	RIV-14MU-01	RIV-3CH-01	RIV-ALSC-01	RIV-ARVB-01	RIV-CCCE-01	RIV-CH3-01	RIV-CHAL-01	RIV-CHML-01	RIV-COMA-01	RIV-CSDA-01	RIV-INAR-01	RIV-INAR-03	RIV-INTY-01	RIV-INVB-01	RIV-IOUN-01	RIV-MACO-01	RIV-MATY-01	RIV-MAUN-01	RIV-MILI-01	RIV-MU14-01	RIV-TY91-01	RIV-UNIC-01	RIV-VBAR-01	RIV-VBAR-03	RIV-VBDU-01	RIV-VBDU-03	RIV-VBIN-01	RIV-VBTR-01	RIV-VBTR-03	RIV-VBWC-01	TOTAL
Rear Plate Camera Blurry	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	2-0%	12-0%	1-0%	0-0%	0-0%	1-0%	1-0%	0-0%	1-0%	2-0%	0-0%	0-0%	10-0%	1-0%	0-0%	0-0%	0-0%	1-0%	1-0%	1-0%	0-0%	0-0%	37-0%
Rear Plate Flash Inappropriate	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	2-0%	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	4-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	14-0%	
Rear Plate No Flash	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	2-0%	
Scene Image Flash Inappropriate	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	3-0%	
Scene Image No Flash	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	4-0%	
Driver Unidentifiable Images poor	3-0%	0-0%	3-0%	5-0%	6-0%	0-0%	0-0%	5-0%	0-0%	1-0%	9-0%	2-0%	3-0%	1-0%	11-0%	3-0%	4-0%	1-0%	1-0%	0-0%	9-0%	3-0%	1-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	85-0%	
Incorrect Speed	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	11-0%	
No Images	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	
No Video	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	3-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	3-0%	
Red-light not visible in	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	
Sun Glare	5-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	0-0%	3-0%	10-0%	6-0%	6-0%	1-0%	3-0%	1-0%	4-0%	4-0%	0-0%	0-0%	3-0%	6-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	54-0%	
Unclear Scene Image	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	2-0%	1-0%	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	5-0%	
Too Old	3-0%	1-0%	0-0%	3-0%	0-0%	0-0%	0-0%	0-0%	0-0%	1-0%	10-0%	5-0%	5-0%	0-0%	2-0%	0-0%	2-0%	0-0%	1-0%	0-0%	7-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	0-0%	40-0%	
Total	17-0%	2-1%	10-1%	16-1%	14-3%	4-2%	16-1%	8-2%	8-4%	34-3%	85-2%	4-1%	17-0%	3-6%	53-1%	13-2%	1-0%	17-2%	5-1%	12-2%	46-5%	22-6%	6-7%	3-2%	0-0%	7-3%	27-6%	13-3%	22-3%	51-1%		
Approved Violations	234-5%	17-8%	50-8%	82-8%	23-6%	15-7%	82-8%	27-7%	13-5%	56-6%	248-7%	20-8%	167-9%	46-9%	219-8%	39-7%	27-9%	46-7%	30-8%	30-8%	38-7%	865-9%	11-3%	3-3%	8-7%	18-10%	14-6%	14-3%	23-6%	2504-8%		
Total Notices Printed	234-5%	17-8%	50-8%	82-8%	23-6%	15-7%	82-8%	27-7%	13-5%	56-6%	248-7%	20-8%	167-9%	46-9%	219-8%	39-7%	27-9%	46-7%	30-8%	30-8%	38-7%	865-9%	11-3%	3-3%	8-7%	18-10%	14-3%	23-6%	2504-8%			

Customer Management Report (Riverside) Redlight Incidents

01-Jun-2011 to 30-Jun-2011 Operator Id: %

Table with columns for incident categories (e.g., Police Rejects, Camera Malfunction, Registration Issues) and various redlight violation codes (e.g., RIV-VBWO-01, RIV-VBTR-03, RIV-VBTR-01, RIV-VBIN-01, RIV-VBDU-03, RIV-VBDU-01, RIV-VBAR-03, RIV-VBAR-01, RIV-UNIC-01, RIV-TY91-01, RIV-MU14-01, RIV-MILL-01, RIV-MAUN-01, RIV-MATY-01, RIV-MACO-01, RIV4OUN-01, RIV-INVB-01, RIV-INTY-01, RIV-INAR-03, RIV-INAR-01, RIV-CSDA-01, RIV-COMA-01, RIV-CHML-01, RIV-CHAL-01, RIV-CH3-01, RIV-CCCE-01, RIV-ARVB-01, RIV-ALSC-01, RIV-3CH-01, RIV-14MU-01). Includes sub-totals for 'Less Uncontrollable Factors' and 'Less in Progress'.

Table with columns for incident categories (e.g., Camera Malfunction, Registration Issues, Less in Progress, Available For Prosecution, Less Rejects) and various redlight violation codes (e.g., RIV-VBWO-01, RIV-VBTR-03, RIV-VBTR-01, RIV-VBIN-01, RIV-VBDU-03, RIV-VBDU-01, RIV-VBAR-03, RIV-VBAR-01, RIV-UNIC-01, RIV-TY91-01, RIV-MU14-01, RIV-MILL-01, RIV-MAUN-01, RIV-MATY-01, RIV-MACO-01, RIV4OUN-01, RIV-INVB-01, RIV-INTY-01, RIV-INAR-03, RIV-INAR-01, RIV-CSDA-01, RIV-COMA-01, RIV-CHML-01, RIV-CHAL-01, RIV-CH3-01, RIV-CCCE-01, RIV-ARVB-01, RIV-ALSC-01, RIV-3CH-01, RIV-14MU-01). Includes sub-totals for 'Less Rejects' and 'Plate Burn Out'.

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	RIV-14MU-01	RIV-3CH-01	RIV-ALSC-01	RIV-ARVB-01	RIV-CCCE-01	RIV-CH3-01	RIV-CHAL-01	RIV-CHML-01	RIV-COMA-01	RIV-CSDA-01	RIV-INAR-01	RIV-INAR-03	RIV-INTY-01	RIV-INV8-01	RIV-IOUN-01	RIV-MACO-01	RIV-MATY-01	RIV-MAUN-01	RIV-MILL-01	RIV-MU14-01	RIV-TY91-01	RIV-UNIC-01	RIV-VBAR-01	RIV-VBAR-03	RIV-VBDU-01	RIV-VBDU-03	RIV-VBIN-01	RIV-VBTR-01	RIV-VBTR-03	RIV-VBWO-01	TOTAL
Plate Not In Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	10-00%	
Rear Plate Camera Blurry	1-00%	0-00%	1-01%	0-00%	1-01%	0-00%	0-00%	0-00%	11-04%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	40-01%	
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-11%	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	15-00%	
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-00%	
Driver Unidentifiable images poor	2-01%	0-00%	4-08%	0-00%	0-00%	1-94%	1-94%	2-09%	0-00%	6-02%	0-00%	4-02%	1-03%	1-03%	0-00%	0-00%	0-00%	0-00%	2-03%	7-01%	4-10%	0-00%	0-00%	0-00%	1-03%	2-05%	0-00%	0-00%	0-00%	81-03%	
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	1-05%	0-00%	0-00%	1-04%	0-00%	1-03%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	13-00%	
No Video	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	
Red-light not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	27-01%	
Sun Glare	2-01%	0-00%	2-03%	0-00%	0-00%	0-00%	0-00%	0-00%	6-07%	6-02%	0-00%	7-03%	1-03%	3-01%	0-00%	0-00%	0-00%	0-00%	3-05%	1-01%	2-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	38-01%	
Under Scene Image	3-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-00%	
	12-05%	2-14%	20-28%	28-67%	6-40%	7-10%	5-18%	9-38%	16-17%	45-15%	1-07%	20-10%	5-13%	86-21%	19-32%	0-00%	7-15%	7-22%	27-41%	19-22%	34-04%	10-83%	2-08%	9-31%	21-51%	18-49%	13-28%	492-16%	492-16%		
<b>Total</b>	<b>230-85%</b>	<b>12-86%</b>	<b>52-72%</b>	<b>13-33%</b>	<b>12-50%</b>	<b>65-90%</b>	<b>23-82%</b>	<b>14-61%</b>	<b>76-83%</b>	<b>251-85%</b>	<b>14-83%</b>	<b>184-80%</b>	<b>33-87%</b>	<b>328-79%</b>	<b>40-88%</b>	<b>23-100%</b>	<b>41-85%</b>	<b>25-78%</b>	<b>39-59%</b>	<b>66-78%</b>	<b>809-96%</b>	<b>17-40%</b>	<b>7-54%</b>	<b>32-84%</b>	<b>20-68%</b>	<b>20-48%</b>	<b>21-62%</b>	<b>32-71%</b>	<b>2518-34%</b>		
Approved Notices	230-85%	12-86%	52-72%	13-33%	12-50%	65-90%	23-82%	14-61%	76-83%	251-85%	14-83%	184-80%	33-87%	328-79%	40-88%	23-100%	41-85%	25-78%	39-59%	66-78%	809-96%	17-40%	7-54%	32-84%	20-68%	20-48%	21-62%	32-71%	2518-34%		
Total Notices Printed	230-85%	12-86%	52-72%	13-33%	12-50%	65-90%	23-82%	14-61%	76-83%	251-85%	14-83%	184-80%	33-87%	328-79%	40-88%	23-100%	41-85%	25-78%	39-59%	66-78%	809-96%	17-40%	7-54%	32-84%	20-68%	20-48%	21-62%	32-71%	2518-34%		

### Customer Management Report (Riverside) Redlight Incidents 01-Jul-2011 to 31-Jul-2011

Operator Id: %

	337	39	169	78	151	210	159	130	266	600	38	1391	182	344	340	81	178	55	92	275	2212	119	26	32	29	24	11	109	91	105	7853	TOTAL
Total Processed Incidents	38	2	23	3	14	18	17	15	42	48	2	333	14	72	36	2	11	6	2	78	213	5	0	3	4	1	1	27	7	6	1043	
Less Uncontrollable Factors	0	0	0	0	1	0	0	0	1	1	0	4	0	1	0	0	0	0	0	0	3	1	0	0	0	0	0	0	0	0	0	0
Obstruction	7	1	2	1	8	14	2	0	7	20	1	10	3	13	5	5	4	1	3	5	79	5	3	2	3	3	1	11	3	7	229	
Driver Obstruction/Duckers	3	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	4	
Motor Cycle Helmet	0	0	0	0	1	2	1	1	13	11	0	8	2	2	11	0	9	1	0	5	53	7	3	6	1	0	0	4	0	1	147	
Plate Obstruction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Signal Obstruction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Vehicle Obstruction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Citation Issued manually	16	1	2	4	1	3	5	1	2	5	0	4	1	0	3	3	1	6	2	5	10	1	0	1	0	0	0	0	0	0	0	2
Emergency Vehicle Responding	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	2	0	0	0	0	0	0	0	0	0	0	5
Face Obstruction	5	0	0	0	1	2	0	0	0	7	0	4	0	2	0	0	0	0	0	2	30	0	0	0	0	0	0	0	0	0	0	54
Gender Mismatch	23	0	2	0	0	8	3	0	5	18	2	20	3	14	8	0	3	0	0	4	7	122	1	0	0	1	0	0	0	0	0	250
Incorrect/Incomplete DMV	1	0	0	0	0	1	1	12	0	3	0	0	0	0	0	0	0	0	0	0	6	1	0	0	0	0	0	0	0	0	0	25
Invalid Offense	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	0	0	0	0	0	0	0	0	0	0	10
Multiple vehicles in frame	5	0	0	0	5	8	7	6	4	9	0	6	12	2	24	0	0	0	0	5	26	1	0	0	0	0	0	0	0	0	0	125
On or Passed the Stop Bar (PD)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1
Plate Unidentifiable	25	3	4	1	3	9	9	9	2	14	1	28	11	42	16	1	6	2	5	8	199	4	2	0	2	0	2	4	3	5	420	
Police Discretion	1	0	15	0	14	18	36	21	46	37	0	87	31	30	93	9	4	0	7	21	202	4	0	1	0	1	0	5	8	5	697	
Safe Turn On Red	1	0	1	0	0	2	0	0	2	18	2	1	3	3	1	3	1	0	0	0	3	0	0	0	0	0	0	0	0	0	0	41
Policy/Weather	46	17	63	26	62	48	34	34	74	147	14	680	42	19	73	11	81	11	28	70	114	69	1	1	0	5	1	31	25	44	1851	
Extended Vehicle	0	0	4	1	0	0	0	0	2	0	0	1	0	0	3	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	15
Sun Glare	1	1	0	0	2	1	1	1	0	2	0	6	0	0	0	0	2	1	0	0	0	1	2	0	0	0	0	0	0	1	1	23
Weather/Nature	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Yellow with Red Light	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Can Not Identify State	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Issues	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Out of County Plate	16	1	9	1	4	7	1	10	9	17	1	38	6	16	12	3	4	2	2	4	69	0	2	1	1	1	1	1	1	1	1	2
Paper Plates																																

# Customer Management Report (Riverside) Redlight Incidents

01-Jul-2011 to 31-Jul-2011 Operator Id: %

	RIV-14MU-01	RIV-3CH-01	RIV-ALSC-01	RIV-ARVB-01	RIV-CCCE-01	RIV-CH3-01	RIV-CHAL-01	RIV-CHML-01	RIV-COMA-01	RIV-CSDA-01	RIV-INAR-01	RIV-INAR-03	RIV-INTY-01	RIV-INVB-01	RIV-FOUN-01	RIV-MACO-01	RIV-MATY-01	RIV-MAUN-01	RIV-MILL-01	RIV-MU14-01	RIV-TY91-01	RIV-UNIO-01	RIV-VBAR-01	RIV-VBAR-03	RIV-VBDU-01	RIV-VBDU-03	RIV-VBIN-01	RIV-VBTR-01	RIV-VBTR-03	RIV-VBWO-01	TOTAL	
Total	188	26	125	41	117	141	117	110	207	361	23	1208	128	217	285	37	128	50	59	213	1144	100	11	16	13	11	6	84	65	83	5284	
Sub Total Violations	149	13	44	37	34	69	42	20	59	239	15	183	54	127	55	24	50	25	33	62	1068	19	15	16	16	13	5	25	26	22	2559	
Less In Progress	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Available For Prosecution	149	13	44	37	34	69	42	20	59	239	15	183	54	127	55	24	50	25	33	62	1068	19	15	16	16	13	5	25	26	22	2559	
Less Rejects																																
Camera Malfunction	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	
Face Camera Flash	1-01%	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	1-07%	1-01%	0-00%	0-00%	1-02%	0-00%	0-00%	1-04%	0-00%	3-05%	2-00%	1-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	13-01%
Face Camera Focus Blurry	5-03%	0-00%	6-16%	18-48%	10-29%	8-12%	8-19%	2-10%	8-14%	4-02%	1-07%	3-02%	7-13%	11-09%	1-02%	1-04%	2-08%	5-15%	5-26%	14-01%	5-26%	8-53%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-23%
Face Camera No Flash	0-00%	0-00%	0-00%	2-05%	1-03%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	42-33%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	49-02%
Face Not In Frame	2-01%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	2-10%	1-02%	4-02%	0-00%	1-01%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	2-08%	0-00%	3-00%	1-05%	2-13%	1-05%	0-00%	0-00%	1-04%	0-00%	0-00%	0-00%	0-00%	49-02%
Image Missing	0-00%	0-00%	0-00%	0-00%	11-32%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-18%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	21-01%	
Misc Camera Issue	3-02%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	4-02%	1-02%	1-01%	0-00%	1-04%	0-00%	1-04%	0-00%	0-00%	5-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	18-01%	
Plate Burn Out	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%	
Plate Not In Frame	0-00%	0-00%	0-00%	1-03%	0-00%	2-03%	0-00%	0-00%	2-03%	0-00%	2-01%	0-00%	0-00%	1-01%	1-02%	0-00%	0-00%	0-00%	0-00%	1-02%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	24-01%	
Rear Plate Camera Blurry	3-02%	0-00%	0-00%	0-00%	4-12%	6-09%	8-16%	0-00%	3-05%	6-03%	0-00%	3-02%	2-04%	2-02%	0-00%	2-04%	6-24%	0-00%	0-00%	0-00%	71-07%	5-26%	0-00%	1-08%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	137-05%	
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	2-06%	2-03%	0-00%	0-00%	2-03%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	10-00%	
Rear Plate No Flash	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-00%	
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	
Scene Image No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-00%	
Police Rejects	3-02%	0-00%	2-05%	1-03%	0-00%	3-04%	0-00%	0-00%	2-03%	3-01%	0-00%	6-03%	1-02%	4-03%	6-11%	0-00%	1-04%	0-00%	0-00%	3-05%	6-01%	1-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	50-02%	
Incorrect Speed	0-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-04%	0-00%	0-00%	0-00%	0-00%	0-00%	18-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	19-01%	
Red-light not visible in Sun Glare	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	11-55%	0-00%	8-03%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	1-05%	1-07%	4-25%	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	35-01%	
Sun Glare	0-00%	1-08%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-01%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-00%	
Too Old	9-06%	0-00%	1-02%	1-03%	0-00%	4-06%	0-00%	1-05%	2-03%	3-01%	0-00%	8-04%	5-09%	0-00%	2-08%	1-04%	1-04%	0-00%	0-00%	0-00%	50-05%	0-00%	0-00%	0-00%	1-08%	0-00%	0-00%	0-00%	0-00%	0-00%	101-04%	
Process Issues	27-18%	1-08%	10-23%	27-73%	29-85%	27-39%	20-48%	16-80%	21-38%	40-17%	2-13%	31-17%	17-31%	63-50%	21-38%	5-21%	18-38%	12-48%	12-36%	20-32%	176-16%	17-59%	11-73%	11-69%	2-15%	0-00%	14-56%	10-39%	12-55%	874-28%		

**Customer Management Report (Riverside) Redlight Incidents**

01-Jul-2011 to 31-Jul-2011

Operator Id: %

Operator Id	Approved Violations	Total Notices Printed	%	%
TOTAL			1885-74%	1885-74%
RIV-VBWO-01			10-45%	10-45%
RIV-VBTR-03			10-82%	10-82%
RIV-VBTR-01			11-44%	11-44%
RIV-VBIN-01			5-100%	5-100%
RIV-VBDU-03			11-85%	11-85%
RIV-VBDU-01			15-94%	15-94%
RIV-VBAR-03			5-31%	5-31%
RIV-VBAR-01			4-27%	4-27%
RIV-LINCO-01			2-11%	2-11%
RIV-TY91-01			892-84%	892-84%
RIV-MU14-01			42-88%	42-88%
RIV-MILL-01			21-84%	21-84%
RIV-MAUN-01			13-52%	13-52%
RIV-MATY-01			31-82%	31-82%
RIV-MACO-01			19-79%	19-79%
RIV-ICUN-01			34-82%	34-82%
RIV-INV8-01			84-50%	84-50%
RIV-INTY-01			37-69%	37-69%
RIV-INAR-03			152-83%	152-83%
RIV-INAR-01			13-87%	13-87%
RIV-CSDA-01			189-83%	189-83%
RIV-COMA-01			38-64%	38-64%
RIV-CHML-01			4-20%	4-20%
RIV-CHAL-01			22-52%	22-52%
RIV-CH3-01			42-61%	42-61%
RIV-CCCE-01			5-15%	5-15%
RIV-ARVB-01			10-27%	10-27%
RIV-ALSC-01			34-77%	34-77%
RIV-3CH-01			12-82%	12-82%
RIV-14MU-01			122-82%	122-82%



# Customer Management Report (Riverside) Redlight Incidents

01-Aug-2011 to 31-Aug-2011 Operator Id: %

	491	65	190	71	147	254	166	202	276	681	36	1032	180	75	344	92	120	72	83	304	2210	118	22	35	39	19	38	144	118	99	7723	TOTAL
Total Processed Incidents	44	5	12	4	25	6	4	7	12	28	2	170	5	6	12	3	10	3	5	45	122	10	0	2	2	2	1	19	8	4	578	
Less Uncontrollable Factors	1	0	1	0	0	0	1	0	0	0	0	5	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	12	
Obstruction	15	1	5	1	2	12	4	5	8	32	0	3	6	4	2	1	6	1	4	3	129	8	4	7	1	2	0	19	3	2	280	
Driver Obstruction/Duckers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2		
Motor Cycle Helmet	1	1	2	3	0	7	1	1	10	12	1	1	1	1	5	4	3	0	1	1	18	1	0	3	0	0	3	1	1	86		
Plate Obstruction	7	4	0	2	3	2	2	3	2	2	2	3	3	1	3	2	2	8	0	3	5	1	2	3	2	0	0	3	5	80		
Signal Obstruction	2	0	0	0	0	3	1	1	1	9	0	5	0	1	1	0	0	0	0	0	13	0	0	0	0	0	0	0	0	0	23	
Vehicle Obstruction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	35	0	0	0	0	1	0	0	0	0	65	
Emergency Vehicle Responding	32	4	10	1	1	8	2	3	7	37	0	24	13	3	9	3	8	2	0	8	128	6	1	0	0	0	1	2	2	4	322	
Police Rejects	0	0	0	0	0	1	0	0	1	2	0	3	0	0	0	0	0	0	0	0	13	1	0	0	0	0	0	0	0	0	1	32
Face Obstruction	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	10	0	1	1	0	0	0	1	1	0	18	
Gender Mismatch	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Incorrect Plate on Vehicle	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Incorrect/Incomplete DMV	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Invalid Offense	16	0	2	0	2	0	5	13	8	4	0	9	17	3	20	1	1	0	1	6	40	1	0	0	0	0	0	2	4	3	159	
Multiple vehicles in frame	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
On or Passed the Stop Bar (PD)	50	1	6	1	5	9	9	6	11	30	1	23	11	4	18	6	5	3	3	15	193	2	0	2	3	1	1	3	6	2	430	
Police Discretion	8	5	14	1	18	28	42	37	54	100	0	80	58	4	143	11	8	0	10	49	195	7	0	0	0	1	0	15	24	16	539	
Plate Unidentifiable	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Safe Turn On Red	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Weather Conditions	1	0	3	0	0	0	1	0	3	12	0	0	0	0	3	1	0	0	0	2	8	1	0	0	0	0	0	0	0	0	0	1
Policy/Weath Extended Vehicle	29	17	55	23	52	49	29	76	49	86	7	403	7	8	36	8	24	8	15	52	14	48	3	0	3	15	34	24	30	1207		
Sun Glare	0	0	3	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Weather/Nature	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Yellow with Red Light	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Registration-Cas.No.Lic/Iden/State	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Out of Country Plate Issues	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

Generated By: BBECKER  
Generated On: 10/14/2011 12:08:17 PM

**Customer Management Report (Riverside) Redlight Incidents**  
 01-Aug-2011 to 31-Aug-2011 Operator id: %

	3	8	3	6	8	6	8	4	20	20	7	4	4	0	1	0	0	0	1	1	1	4	4	5	2	TOTAL
Paper Plates	47	228	41	122	68	118	138	111	165	168	48	72	48	27	84	89	12	19	22	22	106	106	84	72	285	
Sub Total Violations	262	66	32	29	118	55	37	88	303	303	43	48	45	45	107	1200	10	16	16	16	38	38	34	27	3141	
Less In Progress	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Available For Prosecution	262	66	32	29	118	55	37	88	303	303	43	48	45	45	107	1200	10	16	16	16	38	38	34	27	3141	
Less Rejects	1-00%	0-00%	2-06%	2-07%	1-01%	0-00%	1-03%	1-03%	0-00%	1-00%	1-02%	1-02%	0-00%	0-00%	15-14%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-04%	34-01%	
Camera	3-01%	1-44%	6-19%	2-07%	1-01%	2-04%	1-03%	1-03%	1-01%	0-00%	0-00%	0-00%	0-00%	2-04%	0-00%	1-00%	1-10%	1-06%	1-06%	1-06%	0-00%	0-00%	0-00%	2-07%	39-01%	
Face Camera Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	4-00%	
Face Camera Focus Blurry	1-00%	0-00%	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	3-03%	2-00%	2-20%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	15-00%	
Face Not In Frame	0-00%	0-00%	0-00%	2-07%	0-00%	0-00%	0-00%	0-00%	1-00%	1-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	7-00%	
Image Missing	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	65-02%	
Misc Camera Issue	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-00%	
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Not In Frame	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	70-02%	
Rear Plate Camera Blurry	0-00%	0-00%	0-00%	2-07%	6-05%	2-04%	0-00%	1-01%	4-01%	4-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rear Plate Flash Inappropriate	1-00%	1-44%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	39-01%	
Rear Plate No Flash	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	13-00%	
Scene Image Flash Inappropriate	0-00%	1-04%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	
Scene Image No Flash	0-00%	0-00%	2-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	7-00%	
Police	6-02%	2-08%	5-16%	3-10%	4-03%	3-05%	0-00%	7-08%	6-02%	0-00%	0-00%	3-07%	3-07%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rejects	0-00%	0-00%	0-00%	3-10%	3-10%	0-00%	1-03%	0-00%	1-01%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	82-03%	
Redlight not visible in	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	25-01%	
Sun Glare	3-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	78-02%	
Unclear Scene Image	1-00%	0-00%	0-00%	0-00%	0-00%	1-02%	0-00%	0-00%	1-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	27-01%	
Issues	13-05%	0-00%	3-04%	0-00%	4-14%	7-13%	8-02%	5-14%	9-10%	11-04%	6-14%	5-16%	2-04%	4-16%	6-06%	69-65%	0-00%	1-06%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	187-06%

### Customer Management Report (Riverside) Redlight Incidents

01-Aug-2011 to 31-Aug-2011

Operator Id: %

Operator	Approved Violations	Total Notices Printed
TOTAL	30-11%	232-89%
RIV-VBWO-01	7-26%	707-23%
RIV-VBTR-03	7-21%	2434-77%
RIV-VBTR-01	28-66%	20-74%
RIV-VBIN-01	10-62%	12-32%
RIV-VBDU-03	1-12%	6-36%
RIV-VBDU-01	5-19%	21-81%
RIV-VBAR-03	5-31%	11-69%
RIV-VBAR-01	4-40%	6-60%
RIV-UNCO-01	21-72%	8-28%
RIV-TY91-01	161-19%	1039-87%
RIV-MU14-01	36-34%	71-66%
RIV-MILL-01	15-37%	26-63%
RIV-MAUN-01	14-37%	31-69%
RIV-MATY-01	10-21%	38-79%
RIV-MACO-01	17-40%	26-60%
RIV-IOUN-01	21-26%	61-74%
RIV-INVB-01	6-23%	27-77%
RIV-INTY-01	7-14%	44-86%
RIV-INAR-03	34-14%	214-86%
RIV-INAR-01	4-19%	17-81%
RIV-CSDA-01	70-23%	233-77%
RIV-COMA-01	20-23%	68-77%
RIV-CHML-01	23-62%	14-39%
RIV-CHAL-01	23-42%	32-58%
RIV-CH3-01	64-54%	54-46%
RIV-CCCE-01	20-69%	9-31%
RIV-ARVB-01	20-62%	12-39%
RIV-ALSC-01	19-26%	49-72%
RIV-3CH-01	5-21%	19-79%
RIV-14ML-01	30-11%	232-89%

**Customer Management Report (Riverside) Redlight Incidents**  
 01-Sep-2011 to 30-Sep-2011  
 Operator Id: %

	569	50	223	94	151	207	167	594	214	420	69	1090	129	927	309	76	91	69	82	319	1994	73	30	31	36	27	109	128	117	136	8531	
	RIV-14MU-01	RIV-3CH-01	RIV-ALSC-01	RIV-ARVB-01	RIV-CCCE-01	RIV-CH3-01	RIV-CHAL-01	RIV-CHML-01	RIV-COMA-01	RIV-CSDA-01	RIV-INAR-01	RIV-INAR-03	RIV-INTY-01	RIV-INVB-01	RIV-JOUN-01	RIV-MACO-01	RIV-MATY-01	RIV-MAJN-01	RIV-MILL-01	RIV-MU14-01	RIV-TY91-01	RIV-UNIO-01	RIV-VBAR-01	RIV-VBAR-03	RIV-VBDL-01	RIV-VBDL-03	RIV-VBIN-01	RIV-VBTR-01	RIV-VBTR-03	RIV-VBWO-01	TOTAL	
Total Processed Incidents	48	1	18	7	18	10	6	25	15	17	1	276	4	74	8	2	6	7	1	39	120	6	0	2	4	4	6	11	5	11	750	
Less Uncontrollable Factors	1	0	0	0	1	1	0	3	0	0	1	5	0	5	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	20
Obstruction	10	3	7	3	2	4	6	6	5	15	1	9	4	12	6	0	7	2	3	6	90	3	4	7	5	5	9	5	2	5	246	
Driver Obstruction/Duckens	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	5
Motor Cycle Helmet	2	0	2	3	0	6	1	4	6	5	2	5	0	8	4	0	1	2	0	11	40	1	4	2	0	0	5	9	3	2	128	
Plate Obstruction	10	1	1	3	2	1	6	3	2	1	2	2	5	5	7	5	1	4	1	5	3	3	2	0	0	0	2	0	0	0	0	78
Signal Obstruction	6	1	2	0	0	1	0	0	0	3	0	3	0	5	0	1	0	0	0	3	7	1	0	0	0	0	0	1	0	0	34	
Vehicle Obstruction	8	0	3	1	0	2	1	0	7	10	1	4	1	11	3	0	0	0	0	3	28	0	0	0	0	0	0	0	1	0	0	84
Emergency Vehicle Responding	22	1	2	0	1	4	4	0	5	11	2	14	6	28	9	2	3	1	1	18	92	0	1	0	1	0	2	1	3	7	241	
Face Obstruction	0	0	0	0	1	0	2	47	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	52	
Gender Mismatch	3	0	0	0	0	0	0	0	0	1	2	0	0	0	0	0	0	0	0	0	8	0	0	0	1	0	0	0	0	0	17	
Incorrect/Incomplete DMV	7	0	0	0	3	5	3	10	6	2	0	15	7	32	27	2	4	0	0	4	22	1	0	0	0	0	0	1	1	0	152	
Invalid Offense	67	0	3	4	8	8	18	6	12	15	0	27	12	92	28	4	4	1	1	18	206	4	0	1	3	0	1	6	6	5	558	
Multiple vehicles in frame	2	1	13	2	14	15	33	81	27	30	0	59	29	165	102	6	6	0	3	26	148	1	0	0	0	0	0	8	12	10	813	
On or Passed the Stop Bar (PD)	1	0	3	0	0	1	0	1	5	9	1	1	0	2	1	4	0	0	2	7	1	0	2	0	0	0	1	0	0	1	43	
Police Discretion	15	7	33	10	51	33	15	142	17	37	14	357	5	76	14	9	8	5	20	29	15	21	2	3	2	1	22	15	11	27	1016	
Safe Turn On Red	0	0	2	0	0	0	0	1	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	5	
Extended Vehicle	1	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	7	
Weather/Nature	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Yellow with Red Light	0	0	0	0	0	1	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Can Not Identify State	0	0	0	0	0	1	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	
Gender Match	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	
Out of County Plate	0	0	1	0	0	0	0	0	0	0	0	0	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	6
Paper Plates	20	5	9	1	5	9	10	16	17	15	2	62	9	26	16	1	3	2	4	13	72	0	1	0	0	0	1	6	9	9	341	
Wrong or No DMV	0	0	0	0	0	0	0	0	2	0	0	1	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	8	

# Customer Management Report (Riverside) Redlight Incidents

01-Sep-2011 to 30-Sep-2011 Operator Id: %

	RIV-14MU-01	RIV-3CH-01	RIV-ALSC-01	RIV-ARVB-01	RIV-CCCE-01	RIV-CH3-01	RIV-CHAL-01	RIV-CHML-01	RIV-COMA-01	RIV-CSDA-01	RIV-INAR-01	RIV-INAR-03	RIV-INTY-01	RIV-INVB-01	RIV-ICUN-01	RIV-MACO-01	RIV-MATY-01	RIV-MAUN-01	RIV-MILL-01	RIV-MU14-01	RIV-TY91-01	RIV-UNIO-01	RIV-VBAR-01	RIV-VBAR-03	RIV-VBDU-01	RIV-VBDU-03	RIV-VBIN-01	RIV-VBTR-01	RIV-VBTR-03	RIV-VBWO-01	TOTAL
Total	221	20	100	35	105	101	105	345	126	175	23	831	82	567	221	38	46	25	35	177	882	41	15	18	12	56	68	54	80	4607	
Sub Total Violations	348	30	123	59	46	106	249	249	88	245	40	259	47	380	88	40	45	44	47	142	1132	32	15	12	15	53	60	63	56	3924	
Less In Progress	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Available For Prosecution	348	30	123	59	46	106	249	249	88	245	40	259	47	380	88	40	45	44	47	142	1132	32	15	12	15	53	60	63	56	3924	
Less Rejects																															
Camera	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	
Digital Distortion	3-01%	0-00%	4-03%	5-08%	7-15%	3-03%	10-04%	10-04%	3-03%	4-02%	2-05%	18-06%	0-00%	18-05%	2-02%	0-00%	1-02%	2-05%	3-06%	21-15%	1-00%	7-22%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Face Camera Flash	6-02%	0-00%	5-04%	9-15%	12-28%	3-03%	2-01%	2-01%	6-07%	7-03%	0-00%	11-04%	4-08%	32-09%	1-01%	1-02%	3-07%	4-09%	6-04%	3-00%	7-22%	0-00%	3-20%	0-00%	2-13%	8-15%	0-00%	2-03%	0-00%	2-05%	
Face Camera Focus Blurry	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Face Camera No Flash	0-00%	0-00%	2-02%	0-00%	1-02%	1-01%	1-00%	1-00%	0-00%	0-00%	0-00%	2-01%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Face Not in Frame	0-00%	0-00%	3-02%	0-00%	2-04%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	2-01%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Image Missing	0-00%	0-00%	23-19%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	5-12%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Misc Camera Issue	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Burn Out	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Not in Frame	0-00%	0-00%	1-03%	1-02%	0-00%	1-01%	3-01%	3-01%	0-00%	0-04%	0-00%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rear Plate Camera Blurry	0-00%	0-00%	2-02%	1-02%	1-02%	6-06%	0-00%	0-00%	1-01%	1-00%	0-00%	0-00%	0-00%	2-01%	0-00%	1-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rear Plate Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Rear Plate No Flash	0-00%	0-00%	1-01%	0-00%	1-01%	0-00%	0-00%	0-00%	1-01%	1-00%	0-00%	2-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Scene Image Flash Inappropriate	1-00%	1-03%	0-00%	1-02%	0-00%	1-01%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Scene Image No Flash	4-01%	3-10%	8-07%	4-07%	3-07%	6-06%	2-03%	0-00%	3-03%	3-01%	1-02%	9-03%	0-00%	41-11%	3-03%	4-08%	3-07%	1-02%	5-04%	4-00%	3-08%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Driver Unidentifiable Images poor	2-01%	0-00%	0-00%	0-00%	0-00%	3-03%	0-00%	185-74%	1-01%	2-01%	0-00%	0-00%	2-04%	1-00%	6-07%	0-00%	0-00%	0-00%	0-00%	0-00%	1-05%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Plate Unclear	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Red-light not visible in	1-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	2-01%	0-00%	1-00%	0-00%	8-02%	1-01%	1-02%	0-00%	1-02%	2-00%	2-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Sun Glare	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	
Unclear Scene Image	0-00%	1-03%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	

**Customer Management Report (Riverside) Redlight Incidents**

01-Sep-2011 to 30-Sep-2011 Operator id: %

Process Issues	Top Old	79-23%	4-13%	18-15%	5-08%	4-09%	15-14%	18-22%	22-09%	9-10%	30-12%	30-34%	4-10%	7-18%	3-07%	8-17%	28-20%	232-20%	3-09%	1-07%	0-00%	3-17%	1-07%	3-08%	9-15%	12-19%	8-14%	708-18%	
TOTAL																													
RIV-VBWO-01																													
RIV-VBTR-03																													
RIV-VBTR-01																													
RIV-VBIN-01																													
RIV-VBDU-03																													
RIV-VBDU-01																													
RIV-VBAR-03																													
RIV-VBAR-01																													
RIV-UNIC-01																													
RIV-TY91-01																													
RIV-MU14-01																													
RIV-MILL-01																													
RIV-MALIN-01																													
RIV-MATY-01																													
RIV-MACC-01																													
RIV-JOUN-01																													
RIV-INVB-01																													
RIV-INTY-01																													
RIV-INAR-03																													
RIV-INAR-01																													
RIV-CSDA-01																													
RIV-COMA-01																													
RIV-CHML-01																													
RIV-CHAL-01																													
RIV-CH3-01																													
RIV-CCCE-01																													
RIV-ARVB-01																													
RIV-ALSC-01																													
RIV-3CH-01																													
RIV-14MU-01																													
Total		88-28%	10-33%	68-55%	31-55%	32-70%	47-44%	30-48%	237-95%	28-30%	84-34%	64-53%	10-25%	16-38%	20-45%	22-47%	72-51%	287-28%	28-88%	11-73%	3-25%	7-39%	6-40%	28-49%	48-80%	43-68%	28-52%	1680-43%	
Approved Violations		250-72%	20-87%	55-45%	28-47%	14-30%	59-58%	32-52%	12-05%	62-70%	161-86%	41-47%	30-75%	28-84%	24-55%	25-53%	70-49%	835-74%	4-12%	4-27%	9-75%	11-81%	9-80%	27-51%	12-20%	20-32%	27-48%	2244-57%	
Total Notices Printed		250-72%	20-87%	55-45%	28-47%	14-30%	59-58%	32-52%	12-05%	62-70%	161-86%	41-47%	30-75%	28-84%	24-55%	25-53%	70-49%	835-74%	4-12%	4-27%	9-75%	11-81%	9-80%	27-51%	12-20%	20-32%	27-48%	2244-57%	