

Customer Management Report (San Rafael) All Detection Types

01-Sep-2009 to 30-Sep-2009

Operator Id: %

	SRA-3IR-01	SRA-IR3-01	TOTAL
Total Violations	0	25	25
Less Uncontrollable Factors			
Obstruction	0	2	2
Police	0	1	1
Emergency Vehicle Responding	0	1	1
Rejects	0	1	1
Police Discretion	0	1	1
Total	0	4	4
Sub Total Violations	0	21	21
Less in Progress	0	0	0
Available For Prosecution	0	21	21
Less Rejects			
Camera	0-00%	1-05%	1-05%
Face Not in Frame			
Malfunction			
Total	0-00%	1-05%	1-05%
Notices Printed	0-00%	20-95%	20-95%

Customer Management Report (San Rafael) All Detection Types

01-Oct-2009 to 31-Oct-2009

Operator Id: %

	SRA-3IR-01	SRA-IR3-01	TOTAL
Total Violations	185	703	888
Less Uncontrollable Factors			
Obstruction	0	49	49
Motor Cycle Helmet	0	2	2
Plate Obstruction	2	9	11
Vehicle Obstruction	4	43	47
Police Rejects			
Driver ID - Poor Driver Image -	2	3	5
Driver ID - Poor Driver Image -	0	2	2
Emergency Vehicle Responding	0	2	2
Plate Unidentifiable	1	0	1
Police Discretion	11	48	59
Policy/Weather			
Extended Vehicle	0	1	1
Sun Glare	3	7	10
Registration Issues			
Out of Country Plate	0	2	2
Paper Plates	7	10	17
Total	30	178	208
Sub Total Violations	155	525	680
Less in Progress	0	0	0
Available For Prosecution	155	525	680
Less Rejects			
Camera Malfunction	0-00%	3-01%	3-00%
Face Camera Flash	0-00%	2-00%	2-00%
Face Camera No Flash	0-00%	4-01%	4-01%
Face Not in Frame	0-00%	1-00%	1-00%
Plate Burn Out	1-01%	9-02%	10-01%
Police Rejects			
Driver Unidentifiable images poor			

	1-01%	19-04%	20-03%
Total			
Notices Printed	154-99%	506-96%	660-97%

Customer Management Report (San Rafael) All Detection Types

01-Nov-2009 to 30-Nov-2009

Operator Id: %

	SRA-3IR-01	SRA-IR3-01	TOTAL
Total Violations	322	430	752
Less Uncontrollable Factors			
Obstruction Driver Obstruction/Duckers	10	41	51
Plate Obstruction	9	17	26
Vehicle Obstruction	3	4	7
Police Rejects	2	2	4
Driver ID - Poor Driver Image -	0	1	1
Driver ID - Poor Driver Image -	3	0	3
Emergency Vehicle Responding	11	38	49
Police Discretion	2	1	3
Safe Turn On Red	1	0	1
Policy/Weather Extended Vehicle	1	0	1
Sun Glare	1	0	1
Registration Paper Plates	6	10	16
Issues			
Total	48	114	162
Sub Total Violations	274	316	590
Less in Progress	0	0	0
Available For Prosecution	274	316	590
Less Rejects			
Camera Face Camera Flash	0-00%	1-00%	1-00%
Camera Malfunction	1-00%	11-03%	12-02%
Face Camera Focus Blurry	1-00%	9-03%	10-02%
Face Not in Frame	0-00%	3-01%	3-01%
Misc Camera Issue	3-01%	0-00%	3-01%
Plate Burn Out	13-05%	0-00%	13-02%
Plate Not in Frame	1-00%	0-00%	1-00%
Rear Plate Camera Blurry			

	1-00%	0-00%	1-00%
Scene Image No Flash			
Police Rejects	14-05%	13-04%	27-05%
Process Issues	0-00%	3-01%	3-01%
Total	34-12%	40-13%	74-13%

Notices Printed 240-88% 276-87% 516-87%

Customer Management Report (San Rafael) All Detection Types

01-Dec-2009 to 31-Dec-2009

Operator Id: %

	SRA-3IR-01	SRA-IR3-01	TOTAL
Total Violations	215	417	632
Less Uncontrollable Factors			
Obstruction	4	33	37
Plate Obstruction	4	17	21
Vehicle Obstruction	2	3	5
Police Rejects	1	6	7
Driver ID - Poor Driver Image -	0	2	2
Emergency Vehicle Responding	2	2	4
Incorrect/Incomplete DMV	1	1	2
Invalid Offense	0	1	1
Multiple vehicles in frame	2	15	17
Police Discretion	5	9	14
Safe Turn On Red	11	3	14
Policy/Weather	3	0	3
Extended Vehicle	1	3	4
Sun Glare	0	1	1
Weather/Nature	4	5	9
Registration Issues	40	101	141
Sub Total Violations	175	316	491
Less in Progress	0	0	0
Available For Prosecution	175	316	491
Less Rejects			
Camera Malfunction	0-00%	22-07%	22-04%
Face Camera Focus Blurry	1-01%	0-00%	1-00%
Face Camera No Flash	0-00%	21-07%	21-04%

Face Not in Frame	0-00%	3-01%	3-01%
Misc Camera Issue	0-00%	1-00%	1-00%
Plate Not in Frame	4-02%	0-00%	4-01%
Rear Plate Flash Inappropriate	0-00%	1-00%	1-00%
Rear Plate No Flash	0-00%	1-00%	1-00%
Driver Unidentifiable images poor	4-02%	12-04%	16-03%
Sun Glare	0-00%	1-00%	1-00%
Unclear Scene Image	0-00%	1-00%	1-00%
Vehicle On or Passed Stop Line	0-00%	1-00%	1-00%
Too Old	0-00%	4-01%	4-01%
Police Rejects	9-05%	68-22%	77-16%
Process Issues	166-95%	248-78%	414-84%
Total			

Notices Printed

Customer Management Report (San Rafael) All Detection Types

01-Jan-2010 to 31-Jan-2010

Operator Id: %

	SRA-3IR-01	SRA-IR3-01	TOTAL
Total Violations	178	354	532
Less Uncontrollable Factors			
Obstruction	5	23	28
Plate Obstruction	4	14	18
Vehicle Obstruction	0	3	3
Police Rejects			
Driver ID - Poor Driver Image -	2	0	2
Driver ID - Poor Driver Image -	1	2	3
Emergency Vehicle Responding	1	0	1
Incorrect/Incomplete DMV	2	0	2
Limit Line Not Visible (PD)	0	1	1
Multiple vehicles in frame	1	5	6
Police Discretion	0	1	1
Safe Turn On Red	3	3	6
Policy/Weather	1	1	2
Extended Vehicle			
Registration	1	0	1
Can Not Identify State			
Issues	2	8	10
Paper Plates	23	61	84
Total	155	293	448
Sub Total Violations			
Less in Progress	0	0	0
Available For Prosecution	155	293	448
Less Rejects			
Camera Malfunction	1-01%	0-00%	1-00%
Rear Plate Flash Inappropriate			
Police Rejects	1-01%	2-01%	3-01%
Driver Unidentifiable images poor			
No Images	0-00%	1-00%	1-00%
Sun Glare	2-01%	3-01%	5-01%
Total	4-03%	6-02%	10-02%

Notices Printed 151-97% 287-98% 438-98%

Customer Management Report (San Rafael) All Detection Types

01-Feb-2010 to 28-Feb-2010

Operator Id: %

	SRA-3IR-01	SRA-IR3-01	TOTAL
Total Violations	193	337	530
Less Uncontrollable Factors			
Obstruction Driver Obstruction/Duckers	0	24	24
Motor Cycle Helmet	0	1	1
Plate Obstruction	8	13	21
Vehicle Obstruction	1	3	4
Police Rejects			
Driver ID - Poor Driver Image -	2	2	4
Driver Obstruction (PD)	0	1	1
Emergency Vehicle Responding	1	1	2
Limit Line Not Visible (PD)	0	9	9
Multiple vehicles in frame	0	5	5
Police Discretion	2	2	4
Safe Turn On Red	3	4	7
Weather Conditions	1	2	3
Policy/Weather	0	1	1
Registration Out of Country Plate	0	1	1
Paper Plates	2	6	8
Total	20	75	95
Sub Total Violations	173	262	435
Less in Progress	0	0	0
Available For Prosecution	173	262	435
Less Rejects			
Police Rejects	0-00%	4-02%	4-01%
Sun Glare	5-03%	5-02%	10-02%
Too Old	42-24%	66-25%	108-25%
Process Issues			

Total	47-27%	75-29%	122-28%
Notices Printed	126-73%	187-71%	313-72%

Customer Management Report (San Rafael) All Detection Types

01-Mar-2010 to 31-Mar-2010

Operator Id: %

	SRA-3IR-01	SRA-IR3-01	TOTAL
Total Violations	238	383	621
Less Uncontrollable Factors			
Obstruction	10	27	37
Plate Obstruction	5	20	25
Vehicle Obstruction	2	2	4
Police Rejects	2	0	2
Driver ID - Poor Driver Image -	0	2	2
Driver Obstruction (PD)	0	3	3
Emergency Vehicle Responding	2	0	2
Incorrect/Incomplete DMV	0	3	3
Limit Line Not Visible (PD)	2	5	7
Multiple vehicles in frame	1	1	2
On or Passed the Stop Bar (PD)	2	2	4
Police Discretion	4	3	7
Safe Turn On Red	1	0	1
Policy/Weather	1	0	1
Extended Vehicle	1	0	1
Sun Glare	0	1	1
Out of Country Plate	5	6	11
Paper Plates	37	75	112
Sub Total Violations	201	308	509
Less in Progress	0	0	0
Available For Prosecution	201	308	509
Less Rejects			
Camera Malfunction	1-00%	0-00%	1-00%
Face Camera Focus Blurry	0-00%	1-00%	1-00%
Scene Image No Flash			

Police Rejects	Driver Unidentifiable images poor	2-01%	6-02%	8-02%
	Sun Glare	4-02%	4-01%	8-02%
Process Issues	Too Old	0-00%	1-00%	1-00%
Total		7-03%	12-04%	19-04%

Notices Printed 194-97% 296-96% 490-96%

Customer Management Report (San Rafael) All Detection Types

01-Apr-2010 to 30-Apr-2010 Operator Id: %

	SRA-3IR-01	SRA-IR3-01	TOTAL
Total Violations	240	378	618
Less Uncontrollable Factors			
Obstruction	14	25	39
Plate Obstruction	6	17	23
Vehicle Obstruction	4	5	9
Police Rejects			
Driver ID - Poor Driver Image -	3	0	3
Driver ID - Poor Driver Image -	1	1	2
Driver Obstruction (PD)	2	1	3
Emergency Vehicle Responding	1	1	2
Incorrect/Incomplete DMV	0	1	1
Limit Line Not Visible (PD)	5	10	15
Multiple vehicles in frame	0	5	5
On or Passed the Stop Bar (PD)	1	1	2
Police Discretion	2	4	6
Safe Turn On Red	11	1	12
Weather Conditions	1	0	1
Policy/Weather			
Extended Vehicle	3	0	3
Sun Glare	5	4	9
Weather/Nature	1	0	1
Registration Issues			
Out of Country Plate	0	1	1
Paper Plates	3	8	11
Total	63	85	148
Sub Total Violations	177	293	470
Less in Progress	0	0	0
Available For Prosecution	177	293	470
Less Rejects			

Police Rejects	Driver Unidentifiable images poor	5-03%	2-01%	7-01%
	Sun Glare	5-03%	15-05%	20-04%
Total		10-06%	17-06%	27-06%
Notices Printed		167-94%	276-94%	443-94%

Customer Management Report (San Rafael) All Detection Types

01-May-2010 to 31-May-2010

Operator Id: %

	SRA-3IR-01	SRA-IR3-01	TOTAL
Total Violations	259	343	602
Less Uncontrollable Factors			
Obstruction Driver Obstruction/Duckers	3	22	25
Plate Obstruction	8	17	25
Signal Obstruction	1	0	1
Vehicle Obstruction	0	3	3
Driver ID - Poor Driver Image -	2	1	3
Driver ID - Poor Driver Image -	1	0	1
Emergency Vehicle Responding	0	3	3
Incorrect/Incomplete DMV	0	1	1
Limit Line Not Visible (PD)	2	13	15
On or Passed the Stop Bar (PD).	4	2	6
Police Discretion	0	1	1
Safe Turn On Red	2	0	2
Yielding to an Emergency	1	0	1
Policy/Weather Sun Glare	33	22	55
Registration Paper Plates	7	6	13
Issues			
Total	64	91	155
Sub Total Violations	195	252	447
Less In Progress	21	29	50
Available For Prosecution	174	223	397
Less Rejects			
Camera Image Missing	1-01%	0-00%	1-00%
Malfunction			
Police Driver Unidentifiable images poor	0-00%	1-00%	1-00%
Rejects Sun Glare	1-01%	3-01%	4-01%

Process Issues	Too Old	2-01%	3-01%	5-01%
Total		4-02%	7-03%	11-03%
Notices Printed		170-98%	216-97%	386-97%