

*Rec'd 9.26.14*

**Customer Management Report (Santa Ana) All Detection Types**  
 01-Mar-2014 to 31-Aug-2014  
 Operator Id: %

	1058	704	1033	1090	1544	1337	1109	2197	355	414	691	686	962	380	292	1780	369	1206	400	17607
	SA-01EU-01	SA-01FA-01	SA-01GR-01	SA-17BI-01	SA-17TU-01	SA-BRED-01	SA-BRSE-01	SA-DYPU-01	SA-EU01-01	SA-FA01-01	SA-HAMF-01	SA-HAWA-01	SA-HAWE-01	SA-NEHA-01	SA-SAMA-01	SA-SERA-01	SA-TU17-01	SA-WAHA-01	SA-WEHA-01	TOTAL
<b>Total Processed Incidents</b>	29	27	32	20	62	47	19	68	8	27	22	13	117	6	24	59	8	44	25	657
<b>Less Uncontrollable Factors</b>	2	11	6	1	9	0	2	0	1	35	4	0	12	0	1	4	0	8	0	96
Obstruction	8	12	9	10	13	20	13	25	1	2	4	8	4	3	2	25	6	8	2	175
Driver Obstruction/Duckers	0	1	2	3	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	8
Motor Cycle Helmet	12	17	37	19	14	10	12	98	3	8	14	26	13	0	2	10	1	28	4	328
Plate Obstruction	15	22	11	10	14	16	12	1	4	14	9	2	12	1	7	8	14	5	11	188
Signal Obstruction	10	4	13	10	12	9	4	16	0	5	10	3	6	4	2	12	4	10	5	139
Vehicle Obstruction	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Emergency Vehicle Responding	1	0	1	8	2	3	1	5	0	1	0	1	3	0	3	0	1	4	0	34
Gender Mismatch	5	8	0	1	0	2	0	1	2	2	3	3	6	1	1	6	0	3	6	50
Incorrect Plate on Vehicle	13	51	2	14	3	7	9	7	13	9	7	22	9	9	4	15	9	20	11	234
Incomplete/Invalid DMV	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	2
On or Passed the Stop Bar (PD)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Plate Obstruction (PD)	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Plate Unidentifiable	79	75	35	54	77	42	33	85	23	19	83	32	41	19	22	122	22	70	24	957
Police Discretion	17	7	4	5	24	0	2	2	9	0	27	0	3	1	0	62	4	29	0	196
Safe Turn On Red	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	2
Straight through on left	17	19	26	16	45	37	4	46	0	2	8	26	12	3	4	35	5	37	19	361
Sun Glare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2
Yielding to an Emergency	0	2	1	2	5	5	5	27	1	3	6	11	4	0	0	6	1	1	0	80
Policy/Weather	105	98	98	160	161	109	7	230	16	43	61	114	123	14	45	231	21	210	85	1931
Extended Vehicle	0	0	0	2	0	1	0	0	1	1	0	0	1	1	0	1	0	1	0	9
Can Not Identify State	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1
Out of Country Plate	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Weather/Nature	0	0	3	0	1	3	0	0	0	0	0	1	1	0	0	2	1	1	2	15

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	SA-01EU-01	SA-01FA-01	SA-01GR-01	SA-17BI-01	SA-17TU-01	SA-BRED-01	SA-BRSE-01	SA-DYPU-01	SA-EU01-01	SA-FA01-01	SA-HAMF-01	SA-HAWA-01	SA-HAWE-01	SA-NEHA-01	SA-SAMA-01	SA-SERA-01	SA-TU17-01	SA-WAHA-01	SA-WEHA-01	TOTAL
Paper Plates	26	28	38	31	46	53	44	63	12	10	20	16	39	13	13	74	11	36	9	582
Wrong or No DMV	0	4	1	1	0	1	2	3	0	0	2	0	1	0	0	1	0	2	1	19
Total	340	386	320	367	488	366	170	678	94	181	281	278	407	75	130	674	108	518	207	6068
Sub Total Violations	718	318	713	723	1056	971	939	1519	261	233	410	408	555	305	162	1106	261	668	193	11539
Less in Progress	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Available For Prosecution	718	318	713	723	1056	971	939	1519	261	233	410	408	555	305	162	1106	261	668	193	11539
Less Rejects	4-01%	2-01%	3-00%	13-02%	14-01%	3-00%	0-00%	6-00%	2-01%	34-15%	1-00%	1-00%	35-06%	3-01%	0-00%	18-02%	0-00%	17-02%	5-03%	161-01%
Camera Malfunction	0-00%	0-00%	0-00%	7-01%	0-00%	9-01%	0-00%	0-00%	1-00%	1-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	20-00%
Face Camera Focus Blurry	1-00%	0-00%	0-00%	1-00%	8-01%	0-00%	0-00%	1-00%	0-00%	9-04%	0-00%	1-00%	2-00%	0-00%	0-00%	0-00%	0-00%	3-00%	0-00%	26-00%
Face Camera No Flash	0-00%	1-00%	0-00%	4-01%	6-01%	3-00%	0-00%	7-00%	0-00%	0-00%	1-00%	0-00%	1-00%	0-00%	0-00%	48-04%	5-02%	3-00%	0-00%	79-01%
Face Not in Frame	10-01%	1-00%	0-00%	0-00%	1-00%	1-00%	1-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	16-00%
Image Missing	39-05%	9-03%	0-00%	12-02%	43-04%	23-02%	2-00%	6-00%	0-00%	1-00%	0-00%	0-00%	6-01%	0-00%	11-07%	5-00%	6-02%	2-00%	1-01%	166-01%
Misc Camera Issue	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	2-00%	0-00%	0-00%	1-00%	3-01%	0-00%	0-00%	9-00%
Plate Burn Out	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Plate Not in Frame	3-00%	2-01%	0-00%	0-00%	1-00%	28-03%	3-00%	1-00%	5-02%	1-00%	0-00%	1-00%	0-00%	0-00%	0-00%	3-00%	1-00%	0-00%	0-00%	50-00%
Rear Plate Camera Blurry	1-00%	1-00%	0-00%	0-00%	0-00%	3-00%	1-00%	0-00%	2-01%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	11-00%
Rear Plate Flash Inappropriate	1-00%	3-01%	0-00%	0-00%	1-00%	0-00%	1-00%	0-00%	6-02%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	2-00%	1-00%	0-00%	0-00%	15-00%
Rear Plate No Flash	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	4-00%
Scene Image Flash Inappropriate	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%
Business Rules	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	3-00%
Driver Unidentifiable Images poor	84-12%	55-17%	54-08%	87-12%	113-11%	95-10%	20-02%	124-08%	37-14%	51-22%	34-08%	93-23%	86-15%	10-03%	17-10%	128-12%	19-07%	150-22%	58-30%	1316-11%
Incorrect Speed	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%
No Video	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-00%
Red-light not visible in	4-01%	3-01%	1-00%	1-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	1-01%	0-00%	0-00%	0-00%	0-00%	5-03%
Unclear Scene Image	0-00%	1-00%	1-00%	0-00%	1-00%	0-00%	1-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	16-00%
Police Rejects	0-00%	1-00%	1-00%	0-00%	1-00%	0-00%	1-00%	1-00%	0-00%	0-00%	0-00%	0-00%	1-00%	0-00%	0-00%	0-00%	0-00%	0-00%	0-00%	6-00%

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Operator Id: %

01-Mar-2014 to 31-Aug-2014

	7-01%	3-01%	14-02%	8-01%	14-01%	13-01%	8-01%	23-02%	2-01%	3-01%	4-01%	4-01%	3-01%	3-01%	3-01%	7-01%	7-01%	15-05%	31-19%	1-01%	19-02%	0-00%	5-01%	2-01%	138-01%
Process Issues	155-22%	81-25%	73-10%	135-19%	203-19%	177-18%	40-04%	175-12%	61-23%	101-43%	42-10%	42-10%	101-43%	101-25%	101-25%	141-25%	141-25%	15-05%	31-19%	1-01%	19-02%	0-00%	5-01%	2-01%	138-01%
Total	563-78%	237-75%	640-90%	588-81%	853-81%	794-82%	899-96%	1344-88%	200-77%	132-57%	368-90%	368-90%	132-57%	307-75%	307-75%	414-75%	414-75%	290-95%	131-81%	131-81%	876-79%	39-15%	184-27%	72-37%	2056-18%
Approved Violations	563-78%	237-75%	640-90%	588-81%	853-81%	794-82%	899-96%	1344-88%	200-77%	132-57%	368-90%	368-90%	132-57%	307-75%	307-75%	414-75%	414-75%	290-95%	131-81%	131-81%	876-79%	222-95%	504-73%	121-63%	9483-82%
Total Notices Printed	563-78%	237-75%	640-90%	588-81%	853-81%	794-82%	899-96%	1344-88%	200-77%	132-57%	368-90%	368-90%	132-57%	307-75%	307-75%	414-75%	414-75%	290-95%	131-81%	131-81%	876-79%	222-95%	504-73%	121-63%	9483-82%

Legend: (P) = Production (I) = Inoperative

Note: If you selected "All" from the "Approach:" drop down list, the statuses reflected in this report will only indicate the current